



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



No : 1000381

**SERVICE PROVIDER**  
Tender No. W/O-27/2021-2022/698

**CYRIX**  
HEALTH CARE PVT LTD

ISO 13425 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 033, Kerala  
Ph : 92472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>PHC Anad</u>	Call Registration Date : <u>02/09/2024</u>
Address..... <u>Trivandrum</u>	Caller ID : <u>132883</u>
..... <u>Kerala</u>	Date of Visit : <u>02/09/2024</u>
Ph : <u>7034255446</u>	Asset No : <u>0151025</u>
	EQPT Name : <u>weighing machine</u>
	Manufacture : <u>Sanso</u> Model : <u>NA</u>
	S.No : <u>NA</u> Dept : <u>Subcenter</u>

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : not working

Action Taken : checked and found that the unit is not getting on. identified local cell, battery socket defective need to replace these spares for further checking and working condition of these equipment.

Completed  Date : 02/09/2024 Time : 10.00 AM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>midhun - sm</u>	<u>02/09/24</u>	<u>9.30 AM</u>	<u>10.00 AM</u>

Customer Remark Completed  Pending

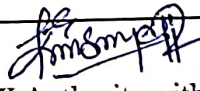
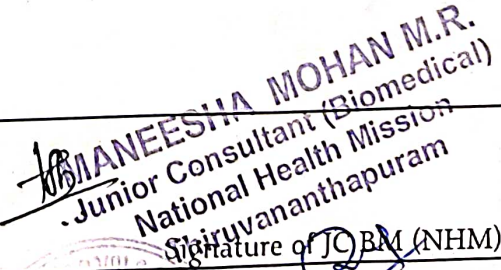

Service Engineer Name : midhun . sm  
Signature: [Signature]  
Date: 02/09/2024  
Contact Number: 9074167987

Customer Name : Ahalya . A.M  
Signature: [Signature]  
Date: 02/09/24  
Contact Number: 7034255446  
Designation : Jr. PHN Charge  
Hospital Seal: Medical Health Centre



PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)  
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: PHC ANAD	Name of District: Thiruvananthapuram
Name of Equipment: Weighing Machine	Equipment ID & Barcode: 132883 & 0151025
Make: S Cure	Model: SWS - 102
Serial Number : NA	Warranty details : No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 01/11/2019	Present status of the equipment: Fully Damaged
Date of breakdown: 02/09/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found that the unit is not getting ON. Identified load cell ,battery socket defective. Needs to replace these spares for further checking and working condition of the equipment. Enquired spares with vendor.	
Recommendations for repair (required service details) : Not recommending for repair.	
Cost of spares (specify parts and cost): NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 714/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix service report attached.	
Reasons for recommending the equipment as BER: Checked and found that the load cell and battery socket defective. The equipment was installed on 01/11/2019 and covered up to 4+ years. Since the spares are not available in the market. Recommended the unit for condemnation.	
Name & Signature of CYRIX Authority with date Kasyep.pv 	
Remarks of Junior Consultant (Biomedical) NHM: As per tender conditions, this can be RBER.	
Recommended for BER (Yes/ No):	 <b>ANEEESHA MOHAN M.R.</b> Junior Consultant (Biomedical) National Health Mission Thiruvananthapuram Signature of JCBM (NHM)
Date: 27-09-2024	
Date:	Seal  Signature of Superintendent / Medical Officer (i/c)

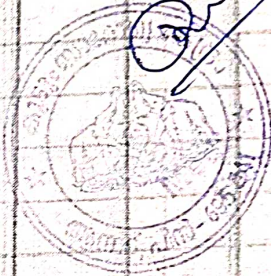
Medical Officer in-charge  
Family Health Centre  
Anad-695 544



# Weighing machine Adult (Digital)

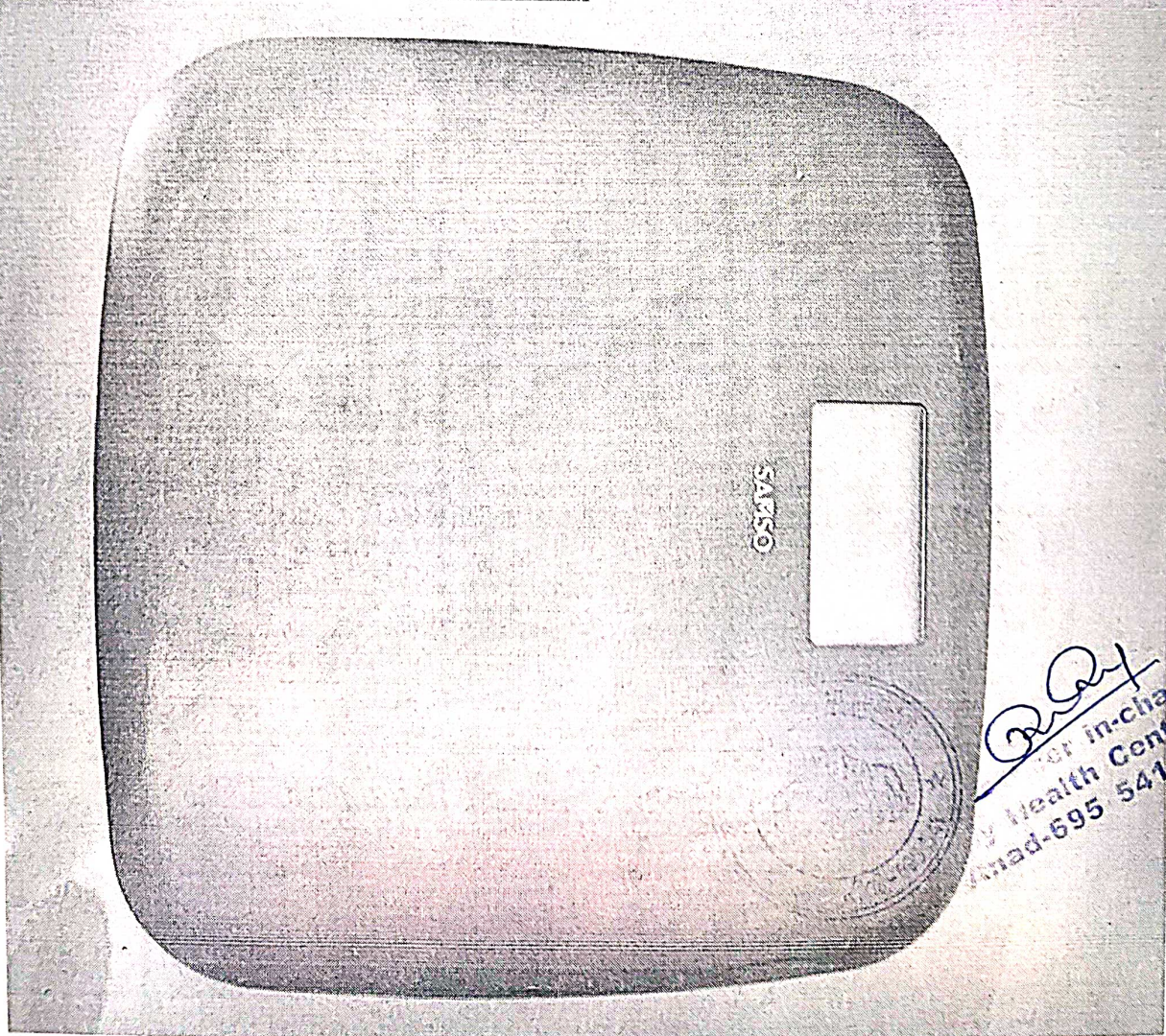
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Date	Item	Received from	OPB	Receipt	DIAL	ISSUE	BACK	Sign
11/11/19	wt machine (Adult category)	pharmacy FHC Anad (Damage)	-	1	1	-	1	-
22/12/2018		pharmacy FHC Anad	-1	1	2	-	2	(In use)
22/11/2018								



In-charge  
 Centre  
 Anad-895  
 541





*Ray*  
in-charge  
Health Centre  
Mad-695 541