



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



SERVICE PROVIDER  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

No. : 229500

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : <u>Thgh</u>	Call Registration Date : <u>17/8/2024</u>
Address : <u>vaikom</u>	Caller ID : <u>129858</u>
<u>Kottayam</u>	Date of Visit : <u>20/8/2024</u>
Ph : <u>9744341417</u>	Asset No. : <u>0520010</u>
	EQPT Name : <u>BP APPARATUS</u>
	Manufacture <u>DISHA</u> Model : <u>ANTIQUE</u>
	S. No. <u>R.MO.109567</u> Dept. <u>Casualty</u>

Service Classification : Breakdown Call  PMS  Calibration  Cust.Training

Problem Identified : Mercury leak

Action Taken : checked and found out the glass tube broken, mercury tank leaked and spilled out. The mercury screw of hinges are broken. Need to replace those all items for working condition.

Completed  Date : 20/8/2024 Time : 11:30am Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

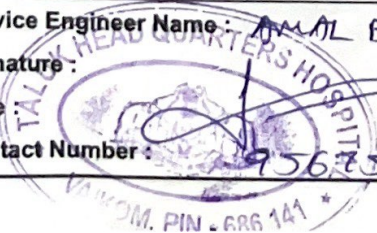
Cyrix Engineer	Date	Start Time	End Time
<u>AMAL BABU</u>	<u>20/8/2024</u>	<u>11:00am</u>	<u>11:30am</u>

Customer Remark : Equipment is not working. See photo & send

Completed  Pending

Service Engineer Name : AMAL BABU  
Signature : [Signature]  
Date : [Date]  
Contact Number : 9567575983

Customer Name : [Name]  
Signature : [Signature]  
Date : [Date]  
Contact Number : [Number]  
Designation : Superintendent  
Hospital Seal : Taluk Head Quarters Hospital  
Vaikom. Pin - 686 141



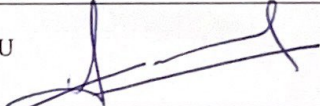


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOTTAYAM
2	Name of Hospital	THQH VAIKOM
3	Name of Equipment with Make, Model and Serial Number	Equipment :BP APPARATUS Make: DISH Model :ANTIQUE SN: RMO109567
4	Equipment ID & Barcode	129858 & 0520010 ✓
5	Date of purchase / Year of manufacture /Installation Date	08/04/2011
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	17/08/2024 (Toll free) ✓
9	Action taken	Checked and found out the glass tube broken, mercury tank leaked and spilled out the mercury, Screw of hinges are broken
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	N/A


13	Asset Value	Rs . 1200/-
14	#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached
16	Reasons for recommending the equipment as BER	Checked and found out the glass tube broken, mercury tank leaked and spilled out the mercury, Screw of hinges are broken. Machine installed in 8/04/2011 and covered up to 13 + years. Mercury not available in the market. So recommending to condemnation
17	Name & Signature of CYRIX Authority	AMAL BABU 

\*Not mandatory #Based on the period of life and value as per the BER guidelines


\* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Asset value - 1200  
 Cost of spare = not submitted  
 Life period - 13 years. 4 months  
 Report reported that machine glass tube broken and Mercury spilled Mercury is not available in the market for filling

  
 Signature of JC BM (NHM)

Date



  
 Signature of Superintendent Medical Officer (M.O.)  
 Taluk Head Quarters Hospital  
 Vaikom. Pin - 686 141



(life span 5 years)

B.P. APPARATUS. Sphygmomanometer<sup>11</sup>

10/3/2010	B.P. from old Bore. P. 110/160			10	20/2/2012
	26/8/03 = 01 ✓ 20/2/2012				
	21/11/04 2 ✓ 20/2/2012				
20/8/10	Received from Stone (RRS Box)	1.		11	
20/6/10	Received from Stone	1.		12	
1/2/2011	Received from Stone Rs. 936/- (Mercurial value)	1.		13	
8/4/11	Received from store (Rs. 3600/-)	3		16	✓
21/5/12	Rd from Stone (1365) 5/100	1.		17	Diabetic clinic.
30/7/2012	Rd from Stone " " (10)	3		20	
2012	Transferred to UAR Book page NO. 08 [Condemned as per order NO. Bg B2/180/2011/DMO/HK/DT/18/11/11]			3	17
28/2/13	Rd from store "	3 ✓		20	
p.no 344 2013	maistore (Kerala Store) (Price 1590 + tax)				
7/7/15	Rd from store Rs. 1885/- each. (Warranty - 1 yr)	2 ✓		22	SH
26/10/15	Received at the sh. Rs. 2050 (C16)	1 ✓		23	SH
10/4/17	B.P. Rd from store Rs. 1480 (35940) LP → Troubled store Condemned as per order NO. C-3735/1404/11/13/6/23	3		25	SH
22/6/17	Rd from the store (life line) Rs. 1764 LP book (Rs. 182 note)	1		26	SH
11/2/17	Rd from the store (C16) Rs. 4233.60 (LP) Condemned as per order NO. C-1676/17(1/6) Supt. UAR V dt 27/3/18 4.2.6.	2 ✓		28	SH
28.11.18	Rd from the store dt 12/18/18 [Condemned as per order NO. C-21288/2019 T. IT P. H. Vaikom Std 24.9.2019 10.7.12 (3) 28.2.13 (3) 7.4.15 (3) 20.10.15 (3)]	1	+	16	L



Superintendent  
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