



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1016102

CYRIX[®]
HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonthura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website :www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>T.H.Q.H.</u>	Call Registration Date : .. <u>6-8-2024</u>
Address..... <u>Parassala</u>	Caller ID : .. <u>127716</u>
..... <u>Thiruvananthapuram</u>	Date of Visit : .. <u>7-8-2024</u>
Ph: .. <u>9633225785</u>	Asset No : .. <u>0120445</u>
	EQPT Name : .. <u>Dental Chair</u>
	Manufacture .. <u>Trisco</u> Model .. <u>Standard</u>
	S. No..... <u>NA</u> Dept. <u>Dental Department</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : ..Not working properly.....

Action Taken : ..Checked and found that main board, actuator motor and light unit defective. Needs to replace these spares for further checking and working condition of the equipment......

Completed Date : ..7-8-2024 Time : ..1:20 p.m Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2. <u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Ajith George</u>	<u>7-8-2024</u>	<u>12.10 P.M</u>	<u>1.20 P.M</u>

Customer Remark Completed Pending

Service Engineer Name : Ajith George

Signature: [Signature]

Date: 7-8-2024

Contact Number: 7593847111

Customer Name: [Signature]

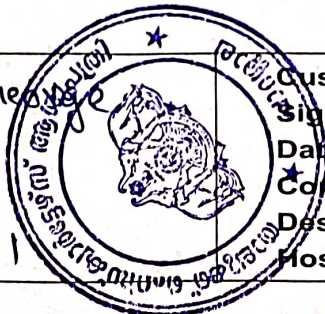
Signature: [Signature]

Date: 7/8/24

Contact Number: 9496204802

Designation : Dental hygienist

Hospital Seal

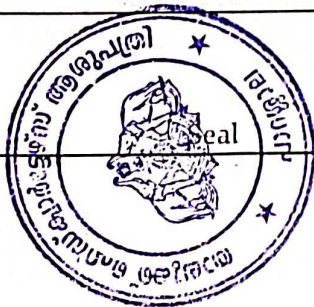


[Handwritten notes and signatures]

PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: THQH PARASSALA	Name of District: Thiruvananthapuram
Name of Equipment: DENTAL CHAIR	Equipment ID & Barcode: 127716 & 0120445
Make: HITECH	Model: NA
Serial Number : NA	Warranty details : No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 12/11/2008	Present status of the equipment: Fully Damaged
Date of breakdown: 06/08/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found that mainboard, actuator motor and light unit defective. Needs to replace these spares for further checking and working condition of the equipment.	
Recommendations for repair (required service details) : Not recommending for repair.	
Cost of spares (specify parts and cost) : NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 93000 /-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix service report and hospital side letter requesting for condemnation attached.	
Reasons for recommending the equipment as BER: Checked and found that the mainboard, actuator and light unit defective. The equipment was installed on 12/11/2008 and aged up to 15+ years. The unit is very old and is not suitable for daily use by considering the patient safety. Customer requested for condemnation of the unit and the request letter has been attached. So recommending the unit for condemnation.	
<p style="text-align: right;">Kaseep PV <i>[Signature]</i> Name & Signature of CYRIX Authority with date</p>	
<p>Remarks of Junior Consultant (Biomedical) NHM: <i>Main board, actuator and light unit defective. So as per tender criteria this can be RBER.</i></p>	
Recommended for BER (Yes/ No):	<p style="text-align: center;">Dr. MANEESHA MOHAN M.R. Junior Consultant (Biomedical) National Health Mission Thiruvananthapuram Signature of JC BM (NHM)</p>
Date: 28-09-2024.	
Date:	<p style="text-align: center;"><i>[Signature]</i> Signature of Superintendent Medical Officer (i/c)</p>



[Signature]
Signature of Superintendent Medical Officer (i/c)

Taluk Hospital Stock

Name of the Article ... DENTAL CHAIR

Date	Name of Article	Voucher No.	Receipts	Issues	Balance		Initials of Receiver	
			Quantity	Quantity	Quantity			
2/9/58	Dental chair (Transfer from ...)	11/1/58		1	1			
20/1/57	"			1	2			
12/1/58	"			1	3			
					2		<i>[Signature]</i>	
	Rf from page no 59 Book vol 1							
	25/2/58 Coloured cabinet							
	Cherry wood 700g all glass							
			12-12-1		1		<i>[Signature]</i>	
9/12/58	Received from store							
	Model No TS431							
	Serial No D106							
	Rs 145500							
	<u>7275</u>							
	<u>1,52,775/-</u>							
	Dental chair unit with							
	completing							
	(shown thick register page 10)							
			1 No.		2		<i>[Signature]</i>	
21/12/58	Received from store							
	Model no TS431/Trichy Hospital							
	Accessories							
	Air mixer hand piece - 2 No.							
	Contra angle hand piece - 1 No.							
	Straight hand piece - 1 No.							
	Micrometer 33 E cable - 1 No.							
	Universal dental scales - 1 No.							
	200 bulb light unit - 1 No.							
	Dental air compressor - 1 No.							
	(Rs 1,61,710/-)							
	(shown thick register page 10)							

25/1/59 (20/1/58) 20/1/58

25/1/59 (20/1/58) 20/1/58

25/1/59 (20/1/58) 20/1/58



3042/24

From,

Dr. Jayamol
Dental Civil Surgeon
THAN parassala.

To The Superintendent
THAN, parassala.

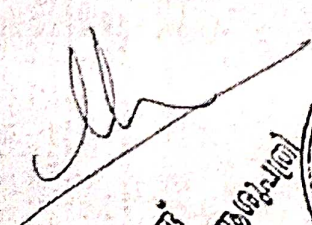
Sub:- Condemnation of dental chair

Respected Madam,

The dental chair which was supplied to dental OP on 12/11/2008 is not in working condition and is damaged, which is beyond repair. Kindly take necessary steps to condemn the chair to get it removed from dental OP at the earliest.

Thank you.

Yours faithfully,
Dr. Jayamol


മുഖ്യ മെഡിക്കൽ ഓഫീസർ
27/8/24
parassala

