



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1000639

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>phc</u> Address..... <u>Thonnakkal</u> <u>Thiruvananthapuram</u> Ph: <u>9946608920</u>	Call Registration Date: <u>13/08/2024</u> Caller ID: <u>129254</u> Date of Visit: <u>18/09/2024</u> Asset No: <u>0152034</u> EQPT Name: <u>Oxygen Concentrator</u> Manufacture: <u>Hosio</u> Model: <u>HP-15</u> S. No. <u>M2J10D57929</u> Dept. <u>OP</u>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : NOT WORKING

Action Taken : Checked and reinstalled the mainboard. The unit is still not working. Need to replace the mainboard and send back for further checking and working condition of the equipment. Enquired spares from OEM.

Completed Date: 18/09/24 Time: 10:30am Spare Required

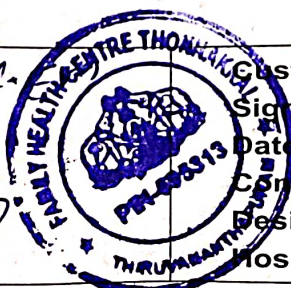
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer <u>Deepak. E M</u>	Date <u>18/9/24</u>	Start Time <u>10am</u>	End Time <u>10:30am</u>
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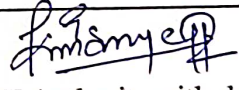
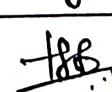
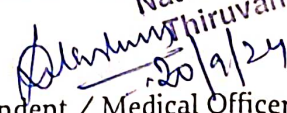
Customer Remark Completed Pending

Service Engineer Name : Deepak
 Signature: [Signature]
 Date: 18/9/24
 Contact Number: 7902881038



Customer Name : SINDY J
 Signature: [Signature]
 Date: 18/9/24
 Contact Number: [Number]
 Designation : PHARMACEUTUR I
 Hospital Seal

For MOC 20/9/24
 National Health Centre
 Family Health Centre
 Thonnakkal
 Thiruvananthapuram

PROFORMA RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER) BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)	
Name of Hospital: PHC THONAKKAL	Name of District: Thiruvananthapuram
Name of Equipment: OXYGEN CONCENTRATOR	Equipment ID & Barcode: 129254 & 0152034
Make: HOSCO	Model: HP-15
Serial Number: HLOC10-06210630	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 09/05/2022	Present status of the equipment: Fully Damaged
Date of breakdown: 13/08/2024 (Toll free) (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found that the sieve bed and mainboard complaint. Need to replace these spares for further checking and working condition of the equipment. Enquired spares from OEM.	
Recommendations for repair (required service details): Not recommending for repair.	
Cost of spares (specify parts and cost): NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 26500/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrinx service report and mail communication attached.	
Reasons for recommending the equipment as BER. Checked and found that the mainboard and sieve bed complaint. Enquired spares with OEM, OEM not responded. The unit was supplied to the institution through donation at the covid period. So recommending the unit for condemnation.	
<i>Kasyp.pv</i>  Name & Signature of CYRIX Authority with date	
Remarks of Junior Consultant (Biomedical) NHM: <i>Date of installation is 9-05-2022. Received through donation. So can be condemned based on decision by Tender Jury Authority.</i>	
Recommended for BER (Yes/No): <i>Decision to be taken by kmscc</i>	 MANEESHA MOHAN Signature of IC&BM (Biomedical) Consultant National Health Mission Thiruvananthapuram
Date: <i>24-09-2023</i>	
Date:	 Signature of Superintendent / Medical Officer (i/c)



for MOC
Medical Officer in charge
Family Health Centre
Thonakkal
Kudavoor P.O. 085313

OXYGEN CONCENTRATOR

21/4/18.	R/d From Cardioresp products A/c No: 45 dt 21/4/18. Serial no: 0053282. Issued to Injections room.	1 No	1 No	
		(Sub stock register No: 27 in opd)	NIL	9/11/21
2/9/21.	In. no. 10001/FD/01012/21-22 District Drug Warehouse. Council Amaliam. Oxygen Concentrator OxA (5L) (Faraday Ozone Pkts). PM care.	1	1	
7/9/21	Issued to S/N on substock Reg P. No. 27 Equip. Reg.	1	NIL	
4/10/21.	In. no. 10001/FD/01158/21-22. District Drug Warehouse. Disaster Relief Oxygen Concentrator (10L PM)	1		
12/2/22.	Issued to S/N P. No. 27 Equip Reg	1		NIL
8/3/21	In. no. 10001/SK/04088/21-22. dt 8/3/22. KMSEA; HLL, BK 20010 31/5/27 Bic: N.A (10 Ltr)	1	1	
9/5/22.	In. no. 10001/SK/00262/22-23 dt 9/5/22; KMSEA; Hoscopvt HLOCIO; 31/12/28, P: 9914836 (10 Ltr)	1	2.	
4/4/22	Issued to Health Inspector (8/2/21) P. No. 27	1	1	
9/5/22	In. no. 10001/FD/00020/22-23 dt 9/5/22 DMK Disaster Relief Juma Jma Jma			
1/8/22	Issued to Health Inspector P. No. 27	2	NIL	
26/4/23	In. no 100037/7R/00013/23-24 dt 26/4/23 DH Zamboanga 1. Oxygen Concentrator (5L) 100064982, 5/26			



Medical Officer in charge
Family Health Centre
Thonmat
P.O.



ENQUIRY FOR SPARE - OXYGEN CONCENTRATOR - PHC THONAKKAL (HOSCO)-(129254 / 0152034)

3 messages

Tue, 20 Aug 2024 at 8:34 pm

Kasyep P V <kasyepcyrix@gmail.com>
To: service@hosco.co.in <service@hosco.co.in>
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Sir,
This mail is to inquire about the spare availability of Oxygen Concentrator;
Make : Hosco
Model : HP-1510
SI: HLOC10-06210630

Spare quotation required for;
1.Mainboard
2.Seive Bed

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Thanks & Regards,

KASYEP PV
District Incharge ,Trivandrum
CYRIX HEALTHCARE Pvt.Ltd
KLBEMP
Ph : +91 7593847134
kasyepcyrix@gmail.com

Tue, 27 Aug 2024 at 7:13 pm

Kasyep P V <kasyepcyrix@gmail.com>
To: service@hosco.co.in <service@hosco.co.in>
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear sir,
Consider this mail as a gentle reminder

[Quoted text hidden]

Fri, 30 Aug 2024 at 11:07 pm

Kasyep P V <kasyepcyrix@gmail.com>
To: service@hosco.co.in <service@hosco.co.in>
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear sir,
Reminder

[Quoted text hidden]

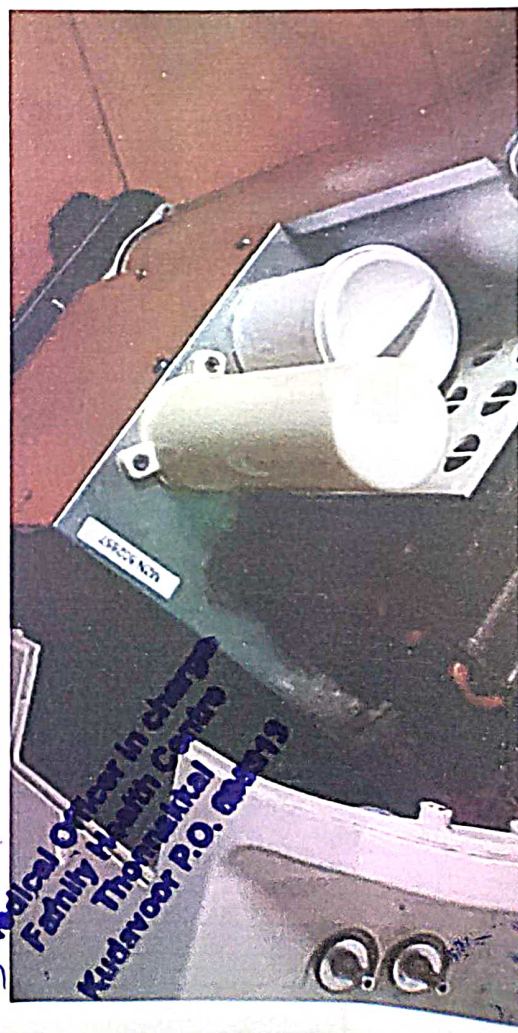
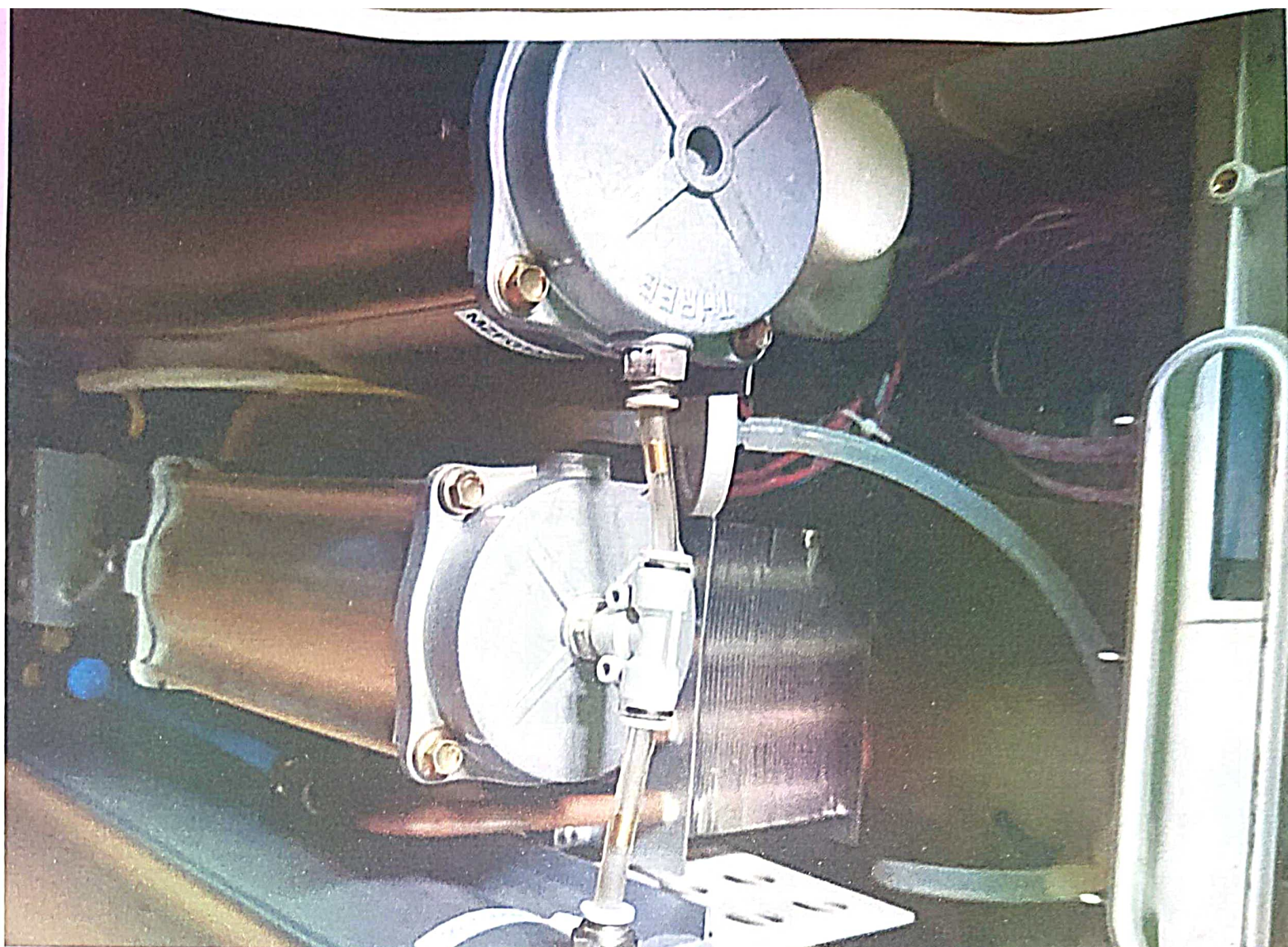


Abijith

For more

20/9/24

**Medical Officer in charge
Family Health Centre
Thonakkal
Kudavoor P.O. 693313**



Medical Oxygen Concentrator

VOLTAGE	: C 230V ± 10%	POWER	: 650 VA
FREQUENCY	: 50 ± 1HZ	SOUND LEVEL	: ≤ 50dB
OXYGEN PURITY	: ≥ 90%		
FLOW RATE	: 1 - 10 L/min		
OUTLET PRESSURE	: 0.14 - 0.07 Mpa		
Model	: HP-15		
SN	: HLOC10-210630		

HOSCO PRIVATE LIMITED.
 email : service@hcosco.co.in
 www.hosco.in

SN: MZJ10D 57929
 Lot NO.: 21A10001
 MDF: 2021-06-01
 EXP: 5 YEARS



*For more info
 20/6/23*

**Medical Officer in charge
 Family Health Centre
 Thommattal
 Kuduvoor P.O. 686713**

