



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1001603

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

<p>Health Facility: <u>PHC Mundankunnu</u></p> <p>Address: <u>Kottayam</u></p> <p>Ph: <u>9446509811</u></p>	<p>Call Registration Date : <u>12-08-24</u></p> <p>Caller ID : <u>128845</u></p> <p>Date of Visit : <u>12-08-24</u></p> <p>Asset No : <u>0540133</u></p> <p>EQPT Name : <u>Oxygen Concentrator</u></p> <p>Manufacture <u>owgels</u> Model : <u>0.2.501two</u></p> <p>S. No. <u>W20210506</u> Dept. <u>OP</u></p> <p style="text-align: center;"><u>1477</u></p>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Machine not working

Action Taken : Checked and found that problem with main PCB, Display PCB and compressor. Enquire the spare with OEM.

Completed Date : 12/8/24 Time : 10:00 Spare Required

Spare Replaced Requested

No.	Description	Qty.	Part Number	PR Number
1.				
2.				
3.				

Cyrix Engineer <u>Ajmal Shajahan</u>	Date <u>12/8/24</u>	Start Time <u>10:00</u>	End Time <u>11:00</u>
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Customer Remark



12/8/24
MEDICAL OFFICER IN CHARGE
PHC MUNDANKUNNU
KOTTAYAM - 686 503

Service Engineer Name : Ajmal Shajahan
Signature: Ajmal
Date: 12/8/24
Contact Number: 9441275618


Customer Name : Deepanul-P-R
Signature: [Signature]
Date: 12/8/24
Contact Number: 9446509811
Designation : Nursing officer
Hospital Seal

REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOTTAYAM
2	Name of Hospital	24X7 PHC MUNDANKUNNU
3	Name of Equipment with Make, Model and Serial Number	Equipment :Oxygen Concentrator Make:OWGELS Model:oz-5-01two SN:w20210506-1477
4	Equipment ID & Barcode	128845 & 0540733
5	Date of purchase /Year of manufacture /Installation Date	26-05-2021 ✓
6	Warranty details(Yes/No)	Nowarranty
7	*AMC/CAMC Period agreed at the time Of purchase	No AMC/CMC
8	Date of breakdown (Date of registration of complaint through email/Toll free)	12/08/2024 (Tollfree)
9	Action taken	Checked and found out the problem with Main pcb , Display pcb and compressor enquired the spare with OEM
10	Present status of the equipment (Fully damaged/partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA

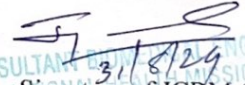
13	Asset Value	NA
14	"Percentage value of the cost of spares with respect to Cost of Purchase / Asset Value	NA
15	Abstract of Service Report provided by the OEM / Authorized Service Provider/ CYRIX(Attached or Not)	Cyrinx service report and mail communication are attached
16	Reasons for recommending the equipments as BER	Checked and found out the problem with main pcb, Display pcb and compressor . Machine installed in 26-05-2021 and covered up to 3 years.We try to take quotation with OEM but they will not responding my mail
17	Name &Signature of CYRIX Authority	Ajmal shajahan 

*Not mandatory **#Based on the period of life and value as per the BER guidelines**


***Attach Photograph**


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Asset value - not available (Donated item)
Cost of spare - not available. OEM not responding for spare supply.
Life period - 3 year 3 months


 CONSULTANT ENGINEER
 31/8/24
 Signature of JCBM (NHM)
 KOTTAYAM

Date 30/8/2024


 FAMILY HEALTH CENTRE
 KOTTAYAM
 Date.....
 MUNDANKUNNU-886 503
 Seal


 Signature of
 Superintendent / Medical Officer (i/c)
 MUNDANKUNNU
 KOTTAYAM - 886 503

OXYGEN CONCENTRATOR. (SINGLE CHAMBER)

1/6/21	Received from KMSCL. Transferred to p. no. 65 of stock reg. of furniture and instruments, CFLIC Alakalunnaru from KMSCL.	1 NO	1 NO	pd
12/5/21	Issued to s/n in charge CFLIC Alakalunnaru		1 NO	NIL
21/6/21	Received from KARUNYA MEDICINE DEPOT, CHANDI, AKUVA Ernakulam IN. NO. 1101 dt 19/5/21 Rate. 3/250 cost 6% GST 6%. Bill amount 50827/-	1 NO	1 NO	pd
24/5/21	Issued to s/n to Pbc mundankunnu.		1 NO	NIL
26/5/21	R/F from p. no. 45 of ^{received s/n} Donated items Register.	2 NO	2 NO	pd
28/5/21	Issued to s/n in charge CFLIC Alakalunnaru		2 NO	NIL
07/06/21	Received from District Drug Warehouse, Behind district hospital, Kottayam. IN. NO. KLOOS/ED/159/21-22 dt 7/6/21 2 NO. CR-P3W mfg by CASER MEDICAL TECHNOLOGY (CHINA)	1 NO	1 NO	pd
9/6/21	Issued to s/n Pbc mundankunnu	1 NO	1 NO	NIL
16/7/21	Received from DISTRICT DRUG WAREHOUSE KOTTAYAM. Issue No. KLOOS/ED/00238/21-22 dt 15/7/21. mfg dt. 8/6/21	1 NO	1 NO	pd
18/7/21	Issued to palliative home.		1 NO	NIL
25/8/21	Returned from CFLIC	3 NOS	3 NOS	
15/11/21	Issued to s/n FHC		3 NOS	NIL

19/2/22 R. Donated ~~from~~ by Sri. Umman chandy MLA

Deepamal-PR

19/2/22 Issued to Palliative care unit
30/6/23 transferred to THH Kuvailayad.



Concentrator 5L Mfg. by. Caser medical
B. no. CR-P3W Supplied by
IN. no. KLOOS/ED/00157/21-22
dt 7/6/21.

MEDICAL OFFICER IN CHARGE
FHC MUNDANKUNNU
KOTTAYAM - 686 503

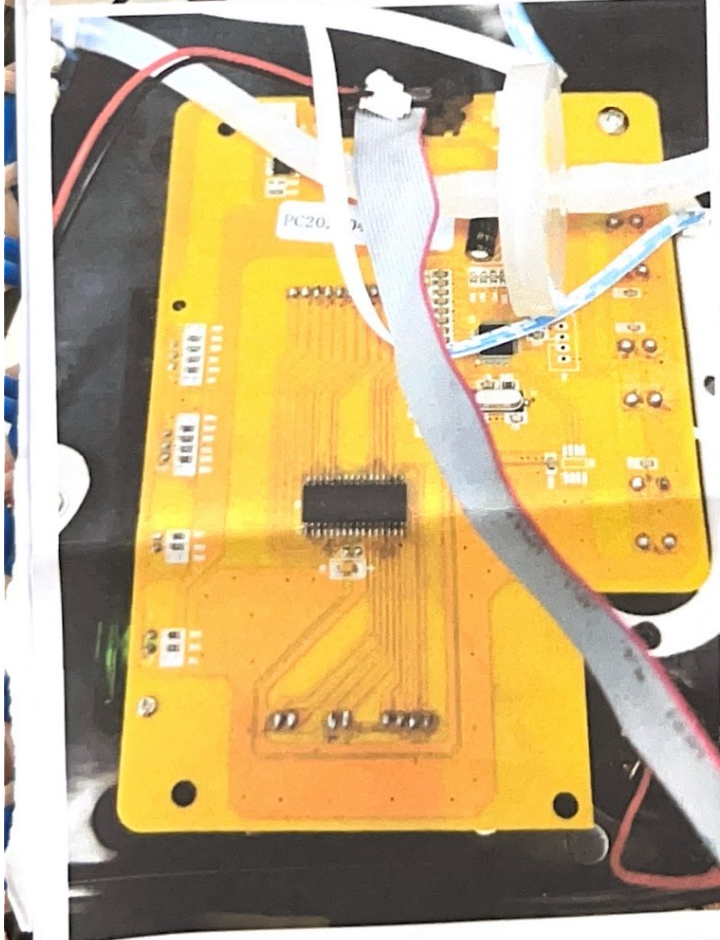
OXYGEN CONCENTRATOR

Date	Particulars	Ret	Issued	Balance	By
15/11/2021	Oxygen Concentrator	2	-	2	SA



Deepamol P-R

MEDICAL OFFICER IN CHARGE
FHC MUNDANKUNNU
KOTTAYAM - 688 503



If the power supply voltage is not stable, this device is suitable for oxygen supplement, not for extension oxygen supply!

owgels Oxygen Concentrator

Model : OZ-5-01TW0

Rated Voltage / Frequency : 110V 127V 220V 240V 50Hz 60Hz

AC 110V 127V 220V 240V 50Hz 60Hz

Input Power : below 330W

Oxygen Pressure : 30 - 60 kPa

Oxygen Cone : 93% +/- 3%

Flow Rate : 1 - 5 LPM Adjustable

Dim.(mm) : 340*300*650mm

Net Weight : 19 kg

OZ-5-01TW0

W20210506-1477



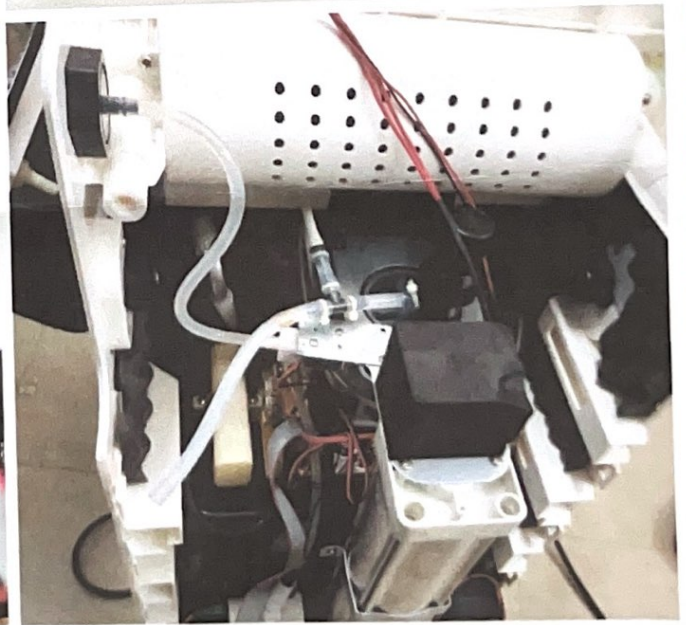
Deepam - PGR
 MEDICAL OFFICER IN CHARGE
 FHC MUNDANKUNNU
 KOTTAYAM - 686 504

DP

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225) 0540733





Arun GC <arungcyrix@gmail.com>

Main board for oxygen concentrator

6 messages

Arun GC <arungcyrix@gmail.com>

To: <ivy@owgels.com>

Sat, Aug 17 at 07:59

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, josekutty <josekuttycyrix@gmail.com>

Dear sir ,

We have owgels oxygen concentrator in our hospital. It's not working. One of our engineers came and checked . And find out the problem with the main board and compressor .

Kindly provide the quotation of mainboard

please check the attached photos

Arun G C
District Incharge
KLBEMMP, Kottayam, Cyrix
Health Care.
8921992272

WhatsApp Image 2024-08-13 at 14.46.32.jpeg, WhatsApp Image 2024-08-17 at 07.56.20.jpeg, WhatsApp Image 2024-08-13 at 14.46.10.jpeg, WhatsApp Image 2024-08-13 at 14.46.11 (1).jpeg, WhatsApp Image 2024-08-13 at 14.46.11.jpeg

Arun GC <arungcyrix@gmail.com>

To: <ivy@owgels.com>

Sun, Aug 18 at 20:40

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, josekutty <josekuttycyrix@gmail.com>

REMINDER

[Quoted text hidden]

Arun GC <arungcyrix@gmail.com>

To: <ivy@owgels.com>

Wed, Aug 21 at 12:23

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, josekutty <josekuttycyrix@gmail.com>, District Biomedical Engineer, Kottayam <bmehtmnew18@gmail.com>

Reminder

[Quoted text hidden]

Ivy <ivy@owgels.com>

To: Arun GC <arungcyrix@gmail.com>

Wed, Aug 21 at 13:29

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, josekutty <josekuttycyrix@gmail.com>, District Biomedical Engineer, Kottayam <bmehtmnew18@gmail.com>

Dear Arun

This is Ivy from owgels company, where do you buy our machine ? As normally we sell to distributors, distributors will responsible for after sales work, we don't face end user directly.