



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

No : 1000317



ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... DMH	Call Registration Date : ..... 17-07-2024
Address..... Perookkada	Caller ID : ..... 123679
..... Thiruvananthapuram	Date of Visit : ..... 19-07-2024
Ph : ..... 8547307521	Asset No : ..... 014177
	EQPT Name : ..... ECG machine
	Manufacture... RMS..... Model : Vesta 3011
	S. No. V301N21051008 Dept... ECG Room

Service Classification : Breakdown call  PMS  Calibration  Cust. Training

Problem Identified : ..... Not getting on

Action Taken : ..... Checked and found the machine is not getting on. identified Printer side Complaint and display complaint

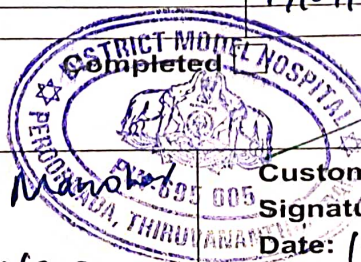
Completed  Date : 19/07/2024 Time : 11:30 AM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. NA	NA	NA	NA
2. NA	NA	NA	NA
3. NA	NA	NA	NA

Cyrix Engineer	Date	Start Time	End Time
Aksh Manohar	19/07/24	11:00 AM	12:30 AM

Customer Remark



Pending  
Dr. B. UNNIKRISHNAN MBBCh  
Reg. No. 2166  
Asst. Director, Kerala State Health Services  
Superintendent  
District Model Hospital  
Perookkada, Thiruvananthapuram

Service Engineer Name : Aksh Manohar  
Signature: *[Signature]*  
Date: 19/07/2024  
Contact Number: 8921568751

Customer Name: Gopika G L  
Signature: *[Signature]*  
Date: 19-07-24  
Contact Number: 6282859924  
Designation : ECG Technician  
Hospital Seal





PROFORMA

RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)  
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: DISTRICT MODEL HOSPITAL PEROORKADA	Name of District: THIRUVANANTHAPURAM
Name of Equipment: ECG MACHINE	Equipment ID & Barcode: 123679 & 0114177
Make: RMS	Model: VESTA 301i
Serial Number: V301N21051008	Warranty details: NO WARRANTY
Date of purchase/ Year of manufacture/ Installation Date: 07/12/2017	Present status of the equipment: FULLY DAMAGED
Date of breakdown: 17/07/2024 (Toll Free) Date of registration of complaint through email/ Toll free)	*AMC/CAMC Period agreed at the time of purchase: NO AMC/CAMC
Action taken: Checked and found Printer, Display and Amplifier card defective. Need to replace these spares for further checking and working condition of the equipment. Enquired spares with OEM.	

Recommendations for repair (required service details) : Not recommending for repair

Cost of spares (specify parts and cost):  
RMS vesta 301 Printer – 3540/-  
RMS vesta 301 Display – 4720/-  
RMS vesta 301 Amplifier Card – 9440/-  
Total – 17700/-

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 65 %	Asset Value: 27500/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) :  
Cyrix service report and OEM quotation attached


Reasons for recommending the equipment as BER: Checked and found Printer, Display, Amplifier card, Printer cover defective. The unit was installed on 07/12/2017 and covered up to 6+ years. The repair cost is 65%. As per the tender clause 5.3.14.1 both criteria met. So recommending the unit for condemnation.

Kasyp.pv *[Signature]*  
Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:  
*Verified the estimate and as per tender conditions, can be RBER*

Recommended for BER (Yes/ No): <input checked="" type="checkbox"/> Yes	<i>[Signature]</i> Signature of JC, BM (NHM)
Date: 31-8-2024	

Date: (i/c)



*[Signature]*  
MANEESHA MOHAN  
Junior Consultant (Biomedical)  
National Health Mission  
Signature of Superintendent / Medical Officer

Dr. B. UNNIKRISHNAN MBBS, LLB  
Reg. No. 21988  
Asst. Director, Kerala State Health Services  
Deputy Superintendent  
Govt. District Model Hospital  
Perorkada, Thiruvananthapuram



# ECG MACHINE.

135

6.12.17 Inv No. AMS/GST/46/2017-18 dt 6.12.17 Arkon Medical Systems No 33/2255C, Sreekrishna Bylane, Near Somakulam Medical Centre, Cochin - 682028. 0484-4063335-  
as per the SO No. 50/507/2017-18 / 2013 order Date 17/10/2017

1 ECG MACHINE 3 channel 1  
Equipment Code 243

MSN CODE - 90181100. Rs. 34250.

CAST 2055


SAST 2055

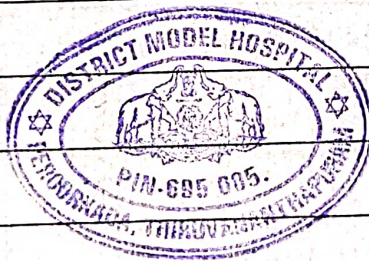
Bill Total 38360.00

Warranty 6.12.17 to 5.12.2019.

S.E No 894370610. S.C. No - 8136021100.

Transferred to PNO. 32 do Instrument Register, UIR

Issued to casualty x 



Dr. B. UNNIKRISHNAN MBBS, LLB  
Reg No. 21956  
Asst. Director, Kerala State Health Services  
Deputy Superintendent  
Govt. District Hospital  
Perorokkoodu, Thiruvananthapuram





Leading with Innovation

## Recorders & Medicare Systems (P) Ltd.

Regd. Office: Plot No. 11, HSIDC IT Park, Sector 22,  
Panchkula - 134114, Haryana, India  
Tel: +91-172-2564196, 2565196, Toll Free: 1800-1200-777  
Email: helpdesk@rmsindia.com, website: www.rmsindia.com  
CIN: U33110HR2003PTC095329, GSTIN: 06AACCR6241B1ZU

Ref No. - RQN/24-25/32013

## Quotation

August 22, 2024

To,  
Cyrix Healthcare Pvt Ltd  
1st Floor-30/641B, Cyrix Healthcare Pvt Ltd, Kochi  
Dhanushkodi Road, Poonithura Ernakulam, Kerala-  
682038.,  
Kochi, Ernakulam,  
Kerala, India-682030  
Contact No:-9744555073

RMS Branch Office:  
PLOT NO. CRA 158, NEAR CPI (M) OFFICE  
CHAKKANGAL ROAD, PALARIVATTOM JUNCTION,  
PALARIVATTOM, Ernakulam, KERALA, India-682025  
kaloor, ernakulam, kerala  
India 682017  
Cell + 91 - 9020106555  
Rakesh Mohan T.S.  
rmohan@rmsindia.com

#	DESCRIPTION	QTY	UNIT PRICE (INR)	TOTAL PRICE (INR)	SGST (INR)	CGST (INR)	IGST (INR)
1	RMS VESTA 301 PRINTER	1	3,000.00	3,000.00	0.00	0.00	540.00
2	RMS VESTA 301 DISPLAY	1	4,000.00	4,000.00	0.00	0.00	720.00
3	RMS VESTA 301 AMPLIFIER CARD	1	8,000.00	8,000.00	0.00	0.00	1,440.00
				<b>Total Amount - 15,000.00 INR</b>			
				IGST @ 18.00% - 2,700.00 INR			
				<b>Grand Total - 17,700.00 INR</b>			

Remarks :

Terms of Supply as per Annexure I

### ANNEXURE - I

#### TERMS OF SUPPLY

TERMS AND CONDITIONS :-		
1	VALIDITY	45 Days
2	FREIGHT	Included
3	PAYMENT	100 % advance along with the confirmed purchase order in the shape of DD drawn in favour of Recorders & Medicare Systems (P) Ltd. payable at Chandigarh.
4	DELIVERY	4-6 Weeks after the receipt of your Confirmed purchase order at our end.
5	SHIPPING TERMS	F.O.R Destination
6	OCTROI / ENTRY TAX / GOVT. DUTIES / OTHER LOCAL LEVIES	Extra as applicable to the customer account
7	INSTALLATION & TRAINING	Free of cost by our trained engineers
8	WARRANTY	6 Months against any manufacturing defect. After warranty period 6 months we will offer a lucrative discount of 5% on spares parts.
9	SPARES	All spares needed to repair in equipment will be readily available with us.

Akshey Kashyap  
(MIS Executive)  
+91 9216001879

OFFICES AT: Ahmedabad, Bengaluru, Chennai, Delhi, Hyderabad, Jaipur, Kolkata, Lucknow, Meerut, Mumbai, Nagpur, Odisha, Patna, Pune, Raipur, Vadodara  
(Works) : Plot No. 197, Industrial Area, Phase - I, Panchkula, Haryana (INDIA) - 134113  
(Works) : Plot No. 60, Industrial Area, Phase - I, Panchkula, Haryana (INDIA) - 134113



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**ENQUIRY - RMS - VESTA 301i - SPARES (123679/0114177)**

2 messages

Kasyep P V <kasyepcyrix@gmail.com>

Wed, 21 Aug 2024 at 7:33 pm

To: service@rmsindia.com <service@rmsindia.com>

Cc: servicecoord@rmsindia.com <servicecoord@rmsindia.com>, rmohan@rmsindia.com <rmohan@rmsindia.com>, shyam@rmsindia.com <shyam@rmsindia.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Sir,

This mail is to inquire about the quotation and the stock availability of the ECG machine spare parts;

Make : RMS

Model : Vesta 301i

SL: V301N21051008

Quotation Required for;

1. Thermal Printer head

2. Display

3. Main board

-  
**Thanks & Regards,**

**KASYEP PV**

District Incharge ,Trivandrum

**CYRIX HEALTHCARE Pvt.Ltd**

**KLBEMP**

Ph : +91 7593847134

kasyepcyrix@gmail.com

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Akshey Kashyap <servicecoord@rmsindia.com>

Thu, 22 Aug 2024 at 1:38 pm

To: Kasyep P V <kasyepcyrix@gmail.com>

Cc: service@rmsindia.com <service@rmsindia.com>, rmohan@rmsindia.com <rmohan@rmsindia.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Mandeep Kanwar <mkanwar@rmsindia.com>, Manmeet Singh <msingh@rmsindia.com>

Dear Sir/Madam,

This is in response to the query we received from you regarding the price & availability.

RMS, a leader in the manufacturer of medical equipment since the past 49 years is an ISO certified 13485 certified company. Our R&D team focuses on innovation and development of cutting edge technology across all healthcare segments including Radiology, Cardiology, Neurology, Audiology etc.

Please find attached a quotation as you had requested. Feel free to contact me for any other information you might need.

Once again, thank you for your enquiry and I look forward to forging a long term relationship with you.

Thanks & Regards

Akshey Kashyap - (MIS Executive)

Contact :+91-9216001879

Email : servicecoord@rmsindia.com

Recorders & Medicare Systems (P) Ltd. Plot No # 11, Sector # 22, HSIIDC IT Park,,Panchkula

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Toll Free :1800-1200-767

Website : http://www.rmsindia.com



**CYRIX**  
HEALTHCARE EQUIPMENT

BIOMEDICAL EQUIPMENT MAINTENANCE  
PROGRAMME (BEMP)



**TOLL FREE NO: 1800 - 425-7689**

**BAR CODE - (8004-890015225)  
0114177**

