



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1005077

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>PHC</u>	Call Registration Date : <u>16/7/24</u>
Address..... <u>Kanjikuzhy</u>	Caller ID : <u>123411</u>
..... <u>Alappuzha</u>	Date of Visit : <u>17/7/24</u>
Ph : <u>9847217446</u>	Asset No : <u>0440853</u>
	EQPT Name : <u>Ech Machine</u>
	Manufacture..... <u>ECG.MAL</u> Model : <u>EM-301</u>
	S. No..... <u>NA</u> Dept. <u>Injections room</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Ech not clear, vibration in Ech, No lead is not getting

Action Taken : checked the machine and found that Arm P.B., T.P.H., Ech module is faulty. Need to replace these spars and further checking and working condition of equipment

Completed Date : 17/7/24 Time : 4:00 PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Nasuf</u>	<u>17/7/24</u>	<u>2:00 pm</u>	<u>4:00 pm</u>

Customer Remark : not working

Service Engineer Name : Nasuf

Signature: Nasuf

Date: 17/7/24

Contact Number: 9526744524

Customer Name : Pending

Signature: [Signature]

Date: [Date]

Contact Number: [Number]

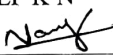
Designation : [Designation]

Hospital Seal



[Handwritten Signature]
9847299500
20240717

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	PHC KANJIKKUZHI
3	Name of Equipment with Make, Model and Serial Number	ECG MACHINE MAKE :- ECG MAC MODEL :- EM 301 SN :- EM3012018030286
+4	Equipment ID & Barcode	123411 & 0440853
5	Date of purchase / Year of manufacture /Installation Date	05/05/2018
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	16/07/2024
9	Action taken	Checked the machine and found that the ECG Main Board, ARM Board, Battery & ECG Cable are defective. Enquired the OEM for spares
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Repair
12	Cost of spares (specify parts and cost)	MAIN BOARD = 6500 ARM BOARD = 9700 BATTERY = 4400 ECG CABLE = 4500 Total =25100/- (WITHOUT TAX)


13	Asset Value	RS :- 29900
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	83%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report & OEM Quotation Attached.
16	Reasons for recommending the equipment as BER	Checked the machine and found that the ECG Mainboard, ARM Board, Battery & ECG Cable are defective. Enquired the OEM for Quotation. This equipment was installed on 05/05/2018, aged up to 6+ Years. Repairing cost of the equipment is too high (83%) and economically not viable. Both criteria met as per the tender clause 5.3.14.1 So we recommending the equipment as BER.
17	Name & Signature of CYRIX Authority	NASEEF K N 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER

 03/10/24


JYOTHISH THOMAS
Signature of JCBM (NHM)
Consultant (Biomedical)
NHM ALAPPUZHA

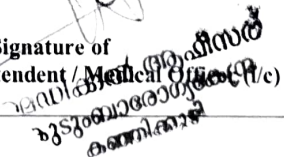


Date

Seal

*For Condemned
13/9/2024*


Signature of Superintendent / Medical Officer (c)





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മലയാളം ആവിസര
കുടുംബാരോഗ്യകേന്ദ്രം
കണ്ണിയാഴി

CYRIX MEDICAL EQUIPMENT MAINTENANCE PROGRAM (EMEP)
TOLL FREE NO: 1800 - 425-7669
BAR CODE - (8004-890615225) 0440853

KTPL
TOLL FREE NO:- 1800-270-0690
8907679 - 70040778

AMNIVANS Modular Drawer System



Abhilash A <abhilashacyrix@gmail.com>

Fwd: REGARDING QUOTATION - 119220 - 0741298 - PHC EROOR - ECG MACHINE

1 message

Abijith A <abijithacyrix@gmail.com>
To: Abhilash A <abhilashacyrix@gmail.com>

Mon, Aug 19, 2024 at 4:23 PM

----- Forwarded message -----

From: **PADMANABAN S** <padmanaban.s@kiranxray.com>
Date: Tue, Jul 23, 2024 at 1:44 PM
Subject: RE: REGARDING QUOTATION - 119220 - 0741298 - PHC EROOR - ECG MACHINE
To: Anjitha T L <purchasacyrix2@gmail.com>
Cc: Cyrix Purchase Mgr. <purchasemgr@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>

Dear Anjitha,

Given below the Pricing as required

Item Description	Unit Price	GST
Main board	6500	12%
Arm board	9700	12%
Battery	4400	18%
Ecg cable	4500	12%

S Padmanaban
Deputy General Manager – Service (ICU Business)

M : +91 87545 80897

Triviron Healthcare D-117, TTC Industrial Area, Nerul,

9/7/24, 12:54 PM

Gmail - Fwd: REGARDING QUOTATION - 119220 - 0741298 - PHC EROOR - ECG MACHINE

Navi Mumbai 400 706, India.



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Customer Care +91 98400 80008

From: Anjitha T L [mailto:purchasecyrix2@gmail.com]

Sent: 22 July 2024 10:11

To: PADMANABAN S <padmanaban.s@kiranxray.com>

Cc: Cyrix Purchase Mgr. <purchasemgr@cyrix.in>; Assistant Manager Purchase <ampurchase@cyrix.in>; Abijith A <abijithacyrix@gmail.com>; Afsal Yunuze <zm1.klbemp@cyrix.in>

Subject: REGARDING QUOTATION - 119220 - 0741298 - PHC EROOR - ECG MACHINE

Dear,

Kindly share the price and stock availability of the below spares.

Ecg machine Make-Trivitron Model- Ecg Mac Em301

1. Main board
2. Arm board
3. Battery
4. Ecg cable

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Thanks & Regards

Anjitha T L

Sr. Purchase Executive

PH:- 9947719111

9/7/24, 12:54 PM

Gmail - Fwd: REGARDING QUOTATION - 119220 - 0741298 - PHC EROOR - ECG MACHINE

purchasecyrix2@gmail.com

www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

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Thanks & Regards,

Abijith A
Divisional Manager | South Zone
Mobile: 7593847141
abijithacyrix@gmail.com
www.cyrixhealthcare.com

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