



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

# CYRIX

HEALTHCARE PVT LTD

**No. :** 232375

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>FHC Anad</u></p> <p>Address <u>Trivandrum</u> <u>Kerala</u></p> <p>Ph : <u>7034 255446</u></p>	<p>Call Registration Date : <u>06/08/2024</u></p> <p>Caller ID : <u>127791</u></p> <p>Date of Visit : <u>09/08/2024</u></p> <p>Asset No. : <u>0151024</u></p> <p>EQPT Name : <u>Bp Apparatus</u></p> <p>Manufacture <u>Diamond</u> Model : <u>Deluxe</u></p> <p>S. No. <u>na</u> Dept. <u>Subcentre</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** not working

**Action Taken :** checked and found mercury spillage identified mercury tank and glass rod defective. need to replace these spares for further checking and working condition of the equipment.

Completed  Date : 09/08/24 Time : 10:30am Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.	—	—	—
2.	—	—	—
3.	—	—	—

Cyrix Engineer	Date	Start Time	End Time
<u>midhun - 3M</u>	<u>09/08/24</u>	<u>10:00am</u>	<u>10:30AM</u>

**Customer Remark** Completed  Pending

**Service Engineer Name :** midhun - 3M

**Signature :**

**Date :** 09/08/2024

**Contact Number :** 9074167987

**Customer Name :** Celm. G. Raj

**Signature :**

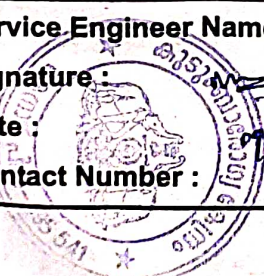
**Date :** Staff Nurse

**Contact Number :** 9599031358

**Designation :** Charge

**Hospital Seal :** 9/08/2024

**Family :** 98472 99500


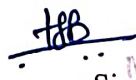
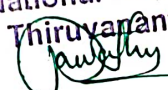


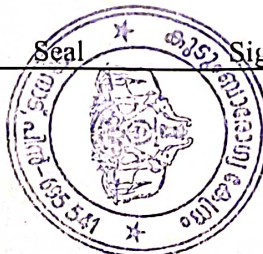
Medical Hospital Seal  
Family  
98472 99500

Celm. G. Raj



**PROFORMA**  
**RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)**  
**BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: PHC ANAD	Name of District: Thiruvananthapuram
Name of Equipment: BP Apparatus	Equipment ID & Barcode: 127791 & 0151024
Make: Diamond	Model: Deluxe
Serial Number: Na	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 27/02/2018	Present status of the equipment: Fully damaged
Date of breakdown: 06/08/2024 (Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found mercury spillage, Identified mercury tank and glass rod defective. Need to replace these spares for further checking and working condition of the equipment.	
Recommendations for repair (required service details) : Not recommending for repair.	
Cost of spares (specify parts and cost): NA	
# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: NA	Asset Value: 1323/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) : Cyrix service report attached.	
Reasons for recommending the equipment as BER: Checked and found mercury spillage, Identified mercury tank and glass rod defective. The unit is installed on 27/02/2018 and covered up to 6+ years. As per the tender clause 5.3.14.1 both criteria met. So recommending the unit for condemnation.	
Kasyep.p.v  Name & Signature of CYRIX Authority with date	
Remarks of Junior Consultant (Biomedical) NHM: Mercury spillage , tank and glass rod defective. So can be RBER.	
Recommended for BER (Yes/ No): Yes.	 MANEESHA MOHAN M.R. Signature of JC.BM.(NHM) Junior Consultant (Biomedical) National Health Mission Thiruvananthapuram 
Date: 6.09.2024	
Date:	Signature of Superintendent / Medical Officer (in charge) Medical Officer Family Health Centre Anad-695 541









**BIOMEDICAL EQUIPMENT MAINTENANCE  
PROGRAMME (BEMP)**



**NATIONAL HEALTH MISSION**

**CYRIX**  
HEALTH CARE PVT LTD

**TOLL FREE NO: 1800 - 425-7669**

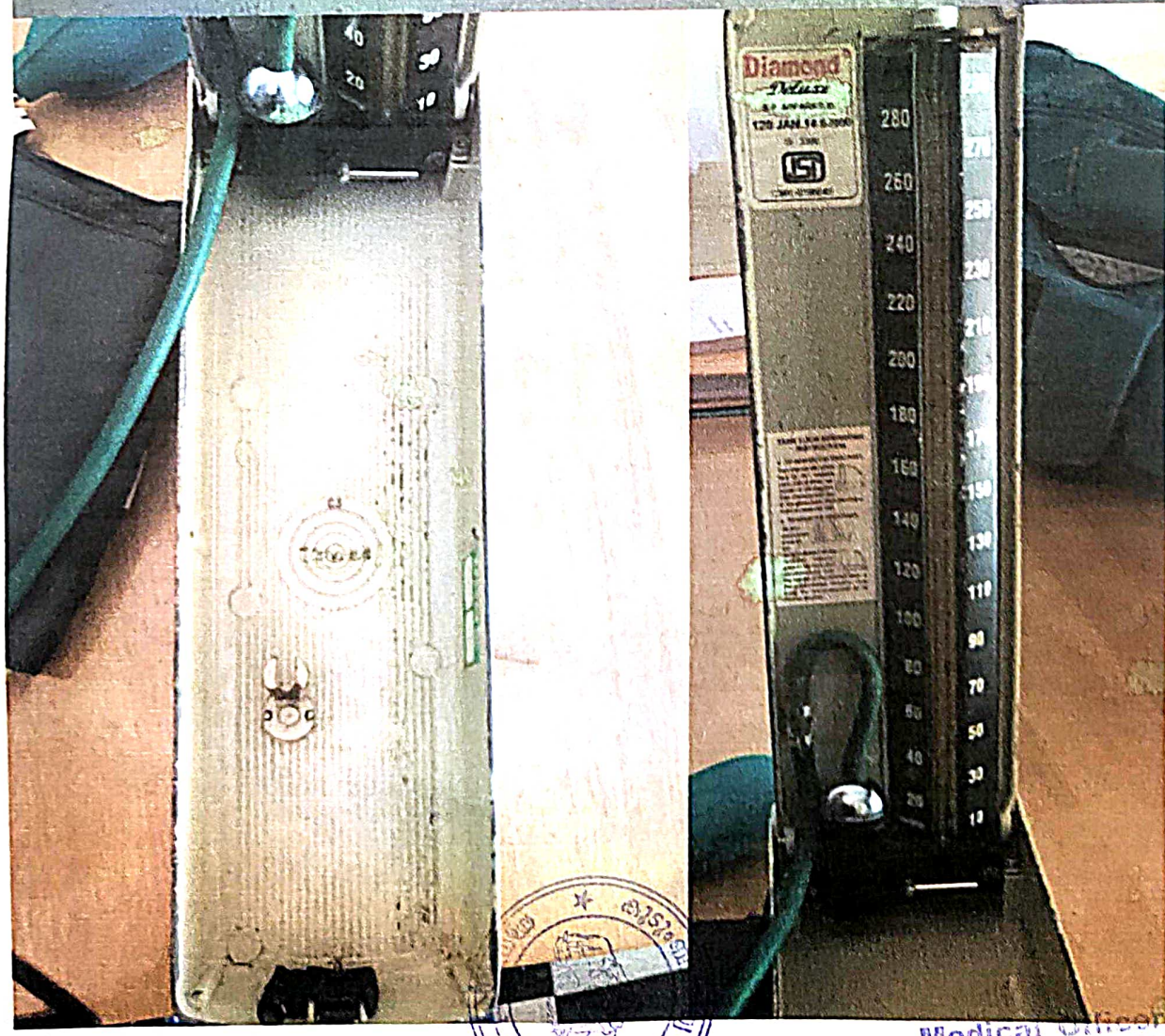


**KMSCL**

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**BAR CODE - (8004-890615225)  
0151024**





Medical Officer in-charge  
Family Health Centre  
Anad-635541