



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 232675

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>W.D.C. Thycaud</u></p> <p>Address <u>Thycaud</u> <u>Thiruvananthapuram, Kerala</u></p> <p>Ph : <u>99 61 24 88 75</u></p>	<p>Call Registration Date : <u>03/08/24</u></p> <p>Caller ID : <u>127071</u></p> <p>Date of Visit : <u>03/08/24</u></p> <p>Asset No. : <u>0115075</u></p> <p>EQPT Name : <u>Pulse oximeter</u></p> <p>Manufacture <u>L&T</u> Model : <u>Comet</u></p> <p>S. No. <u>C.13DA6357</u> Dept. <u>Lab</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : checked the machine and found display and touch panel damaged

Action Taken : Need to replace display and touch panel for further checking the working condition of the machine.

Completed Date : 03/08/24 Time : 11:00 am Spare Required

Spare Replaced Requested

Sl. No.	Description	Qty.	Part Number	PR Number
1.				
2.	<u>ND</u>	<u>ND</u>	<u>ND</u>	<u>ND</u>
3.				

Cyrix Engineer <u>Mohammed Syed</u>	Date <u>03/08/24</u>	Start Time <u>10:30 am</u>	End Time <u>11:00 am</u>
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Customer Remark Completed Pending

<p>Service Engineer Name : <u>Mohammed Syed</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>03/08/24</u></p> <p>Contact Number : <u>929349912</u></p>	<p>Customer Name : <u>K. J. Sheela</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>03/08/2024</u></p> <p>Contact Number : <u>9961248875</u></p> <p>Designation : <u>Senior cleaning officer</u></p> <p>Hospital Name : <u>Govt. W & C Hospital, Thycaud</u></p>
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SUPERIOR
Thiruvananthapuram - 14

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	WOMEN AND CHILD HOSPITAL THYCAUD
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : PulseOximeter Make : Skanray Model : Comet Serial No : C13PA6357
4	Equipment ID/ Barcode	127071 / 0115075
5	Date of purchase/ Year of manufacture/Installation Date	05/09/2013
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	02/08/2024 (Toll Free)
9	Action taken	Checked and found that the display and touch panel defective. Need to replace these spares for further checking and working condition of the equipment. Enquired spare with OEM.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	45013/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND OEM EOL LETTER ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found display and touch panel defective. Enquired the spares with OEM. OEM declared End Of Life. The unit was installed on 05/09/2013 and covered up to 10+ Years. Since OEM declared EOL, As per the tender clause 5.3.14.2 recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	KASYEP PV 

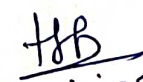
*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


Verified the ~~estimate~~ EOL received from the company. So as per tender condition, this can be RBER.

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


23-08-2024
Signature of JC BM (NHM)

Date: _____




 Signature of
 Superintendent/Medical Officer (i/c)

SUPERINTENDENT
 Govt. W & C Hospital, Thycaud
 Thiruvananthapuram - 14



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 232676

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>WLC Thycad</u></p> <p>Address <u>Thycad</u> <u>Thiruvananthapuram, Kerala</u></p> <p>Ph : <u>99 61 24 88 75</u></p>	<p>Call Registration Date : <u>05/08/24</u></p> <p>Caller ID : <u>127071</u></p> <p>Date of Visit : <u>05/08/24</u></p> <p>Asset No. : <u>011507F</u></p> <p>EQPT Name : <u>Pulse Oxymeter</u></p> <p>Manufacture <u>LIT</u> Model : <u>Comet</u></p> <p>S. No. <u>CLB.PAB3.57</u> Dept. <u>Ward 1</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Checked the machine and found display and touch panel damaged.

Action Taken :
Enquired about the spare with the OEM. But OEM already declared END OF LIFE for the particular model.

Completed Date : 05/08/24 Time : 11:30 am Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2. <u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
3.			

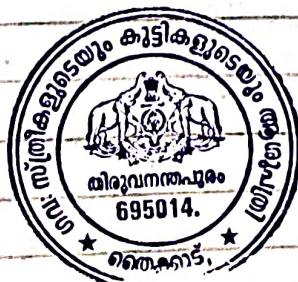
Cyrix Engineer	Date	Start Time	End Time
<u>Mohammed Sujath</u>	<u>05/08/24</u>	<u>11:00 am</u>	<u>11:30 am</u>

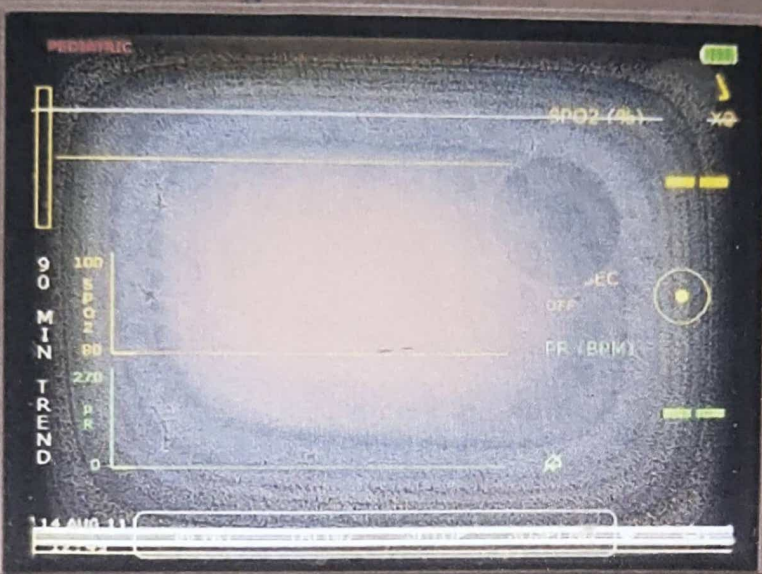
Customer Remark Completed Pending

<p>Service Engineer Name : <u>Mohammed Sujath H</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>05/08/24</u></p> <p>Contact Number : <u>7293499127</u></p>	<p>Customer Name : <u>K.J. Sreedhar</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>05/08/24</u></p> <p>Contact Number : <u>9961248875</u></p> <p>Designation : <u>Govt. Health Officer</u></p> <p>Hospital Seal : <u>Thiruvananthapuram - 14</u></p>
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Pulse oximeter (pulse co-oximeter)

Date		Receipt	Issued	Balance
18/07/2019	Received store (Masimo) Brought by Rahal To 25 52 8919 and installed on 18/07/2019 warranty 3 years. MSR NO 405 vol:6	1		1
[Cytex Bar code (0115 ⁴³ 044 ⁷³ cytex) vol II Pg 170]	Received from store (5/9/2013)	1		2
[Cytex Bar code (0115075) 2014/22]	Received from store MSR Pg no 201 Equipments & Instruments Regstric VOL VIA model max. CO-DT Make : SSMED warranty 22/4/22 - 26/4/23 (CCRP Regi Pg 80)	2		4
2014/22	Tr. cert. to HCU (CCRP) nos 2		2	2



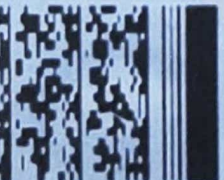


C13PA6357

SER. NO.:

F3-85-390-0303-12

PART NO.:



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)



TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225) 0115075



Dear Customer,

Date: 24.01.2023

Subject: End of service support for Comet model

It is to inform you that the above said product is out of production and it is obsoleted. There is no service support available for it, hence it is fit for condemnation.

Thanking you,

For Skanray Technologies Limited



Avinash H.M.

Avinash H M

Service Operations Co-ordinator