

**PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: DH NILAMBUR	Name of District: MALAPPURAM
Name of Equipment: DEFIBRILLATOR	Equipment ID & Barcode: 137497 #1011406
Make: PHILIPS	Model: HEART STAR XL
Serial Number: US00595763	Warranty details: No Warranty
Date of purchase/Year of manufacture/ Installation Date: In Ticket master installation date is 03/02/2012 , As per stock book installation date is 02/03/2012	Present status of the equipment: Fully damaged
Date of breakdown: 27/09/2024 Date of registration of complaint through email/Toll free): Toll free	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked the machine & found main board defective. Need to replace these spare for further checking	

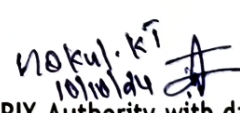
Recommendations for repair (required service details): No recommendation

Cost of spares (specify parts and cost): N/A

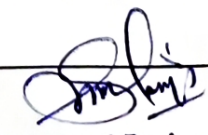
#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: N/A	Asset Value: 177000/-
--	-----------------------


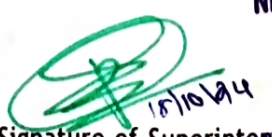
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix service report & OEM EOL Letter attached

Reasons for recommending the equipment as BER: Checked the machine & found main board defective. In ticket master installation date is 03/02/2012, As per stock book installation date is 02/03/2012, Aged up to 12 years & 8 months. OEM informed that this machine is obsolete model spare parts not available, end of life letter issued. As per tender clause 5.3.14.2 We recommending the equipment for condemnation.


 Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:
Verified with the Need to replace repair. Damage of main Board. Beyond economic spare.

Recommended for BER (Yes/ No):	 Jr. Consultant Biomedical Engineer NHM Malappuram
Date: 10/10/24	

Date:		 Signature of Superintendent Medical Officer (i/c) SUPERINTENDENT Govt. District Hospital Nilambur - 679329 Malappuram Dist
-------	---	--

*Not mandatory #Based on the period of life and value as per the RBR guidelines Attach Photograph

Date: 04.09.2017

"TO WHOM SO EVER IT MAY CONCERN"

Dear Sir

As a valued Philips customer, we trust you have been satisfied with the service You have been receiving from us. The Product life cycle evolution limit our ability to continue service support beyond a certain period due to rapid advances in Technology.

Kindly note that we will not be in position to support below mentioned products after declared date because of end of life of product & non availability of spare parts.

Product Description	Model No.	End of Support Date
OETV- SW.Rev.G	865342, 865343, 865345, 865344	31st December, 2018
Smart Hopping Sync Unit	862114	31st December, 2018
12 port POE	862152	31st December, 2018
MX4J Smart-hopping 2.4 GHz	866164	31st December, 2018
Heartstart XL Defibrillator	M4735A	31st December, 2018
Esprit Ventilator	V1000	31st December, 2018
PIIC IX (Rev. A.XX)	866023/ 866025	31st December, 2018
AED FR2/FR2+	M3840A, M3841A, M3860A, M3861A	31st December, 2018

We value our relationship with you and we stand committed to protect your investments. Our sales team will be glad to work with you towards purchase of a suitable replacement.

Please feel free to contact us for any further assistance.

Assuring you of our continued support.

Thanking you of your continued support.

Thanking you,
Sincerely yours



Sanjeev Sharma
Regional Manager- Customer Support
Philips Healthcare

Philips India Limited
CIN No U31902WB1930PLC006663
9th Floor, DLF 9-B, DLF Cyber City, D, F Phase-3, Gurugram - 122002, India
Tel : +91 124 4606000 Fax : +91 124 4606666 www.philips.com

Registered Office
3rd Floor, Tower A, DLF IT Park, 08 Block AF, Major Arterial Road
New Town (Rajarhat), Kolkata - 700156, West Bengal, India



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1005884

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... <u>D.H</u>	Call Registration Date : <u>27-09-2024</u>
Address..... <u>NILAMBUR</u>	Caller ID : <u>137497</u>
..... <u>MALAPPURAM</u>	Date of Visit : <u>28/9/24</u>
Ph: <u>9400063091</u>	Asset No : <u>1011406</u>
	EQPT Name : <u>DEFIBRILLATOR</u>
	Manufacture <u>Phillips</u> Model : <u>Heart Start XL</u>
	S. No. <u>US00595763</u> Dept. <u>MICU</u>

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : Error 1000

Action Taken : Checked the machine and found main board defective. Need to replace the main board for further checking.

Completed Date : 28/09/24 Time : 11:00 AM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>hiskl</u>	<u>28/09/24</u>	<u>9:00 AM</u>	<u>11:00 AM</u>

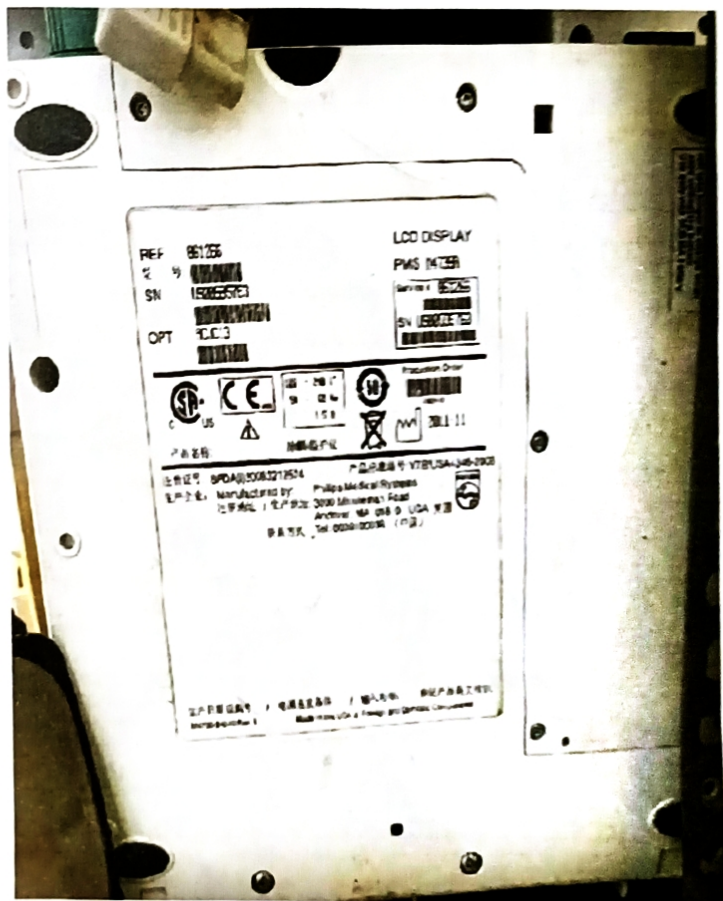
SUPERINTENDENT
Govt. District Hospital
Nilambur - 679329
Malappuram Dist

Completed Pending -

Service Engineer Name: hiskl
Signature: [Signature]
Date: 28/9/24
Contact Number: 759384718



Customer Name : Lark E.A.
Signature: [Signature]
Date: 28/9/24
Contact Number: 9496879065
Designation : SNO
Hospital Seal

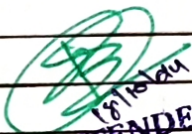



 SUPERINTENDENT
 Govt. District Hospital
 Nilambur - 679329
 Malappuram Dist



DEFIBRILLATOR WITH CARDIAC MONITOR

2-03-12	RCM from the store	2	2	dr/bs
	Model - Philips Heartstart			
	Rs. 88406 / each			
	Sr No: US 00545754			
	US 00545763			
19/7/21	Tried to new instrument stocks			
	Register Page no: 3	2	NIL	


SUPERINTENDENT
 Govt. District Hospital
 Nilambur - 679329
 Malappuram Dist.

