

PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: THQH PATTAMBI	Name of District: PALAKKAD
Name of Equipment: BODY COMPOSITION ANALYSER	Equipment ID & Barcode: #137129- 0921621
Make: TANITA	Model: BC 601
Serial Number: 688	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 20/10/2017	Present status of the equipment: Fully damaged
Date of breakdown: 26/09/2024 Date of registration of complaint through email/Toll free): Toll free	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: checked the machine found not switching on. Problem with main board main board need to be replace for further checking of machine.	


Recommendations for repair (required service details): No recommendations

Cost of spares (specify parts and cost): N/A


#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: N/A	Asset Value: 18764/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not):
 Cyrix Service report and OEM non repairable Letter attached

Reasons for recommending the equipment as BER: checked the machine found not switching on. Problem with main board main board need to be replace for further checking of machine. Equipment installed on 20/10/2017 aged up to 6 years 9 months. This equipment is non repairable as per the authorized dealer. So as per tender clause 5.3.14.2 we recommending the equipment for condemnation.

AKHILESH P  16/10/24
 Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:
 Equipment purchased on 20/10/17 and aged up to 6 years. Letter from ^{supplier} OEM is attached. Service cost is more than 80% of asset value. Hence recommended for BER.


Recommended for BER (Yes/ No): Yes	Consultant (Biomedical Engg) NHM (Arogyakeralam), Palakkad  16/10/24
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Date: _____ Signature of JC RM (NHM)

Date: _____ Signature of Superintendent / Medical Officer (i/c)

*Not mandatory



 12/10/24
 Attach Photograph
 TALUK HEAD QUARTERS HOSPITAL
 PATTAMBI PALAKKAD DT
 PIN:679 303



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1018866



ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility... <u>THQH Pattambi</u> Address..... <u>Palakkad</u> Ph:..... <u>9446495343</u>	Call Registration Date : .. <u>26/09/2024</u> Caller ID : # <u>137129</u> Date of Visit : .. <u>27/09/2024</u> Asset No : .. <u>0921621</u> EQPT Name : <u>Body Composition Analyser</u> Manufacture... <u>Tanita</u> Model : <u>BC-601</u> S. No... <u>6</u> Dept... <u>OP</u>
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Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified :
Not Switching ON

Action Taken : checked the equipment found not switching on. problem with main board. Main board need to be replace for further checking.

Completed Date : ..27/09/24... Time : ..2.00 pm... Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrux Engineer	Date	Start Time	End Time
<u>Akhilesh.p</u>	<u>27/09/24</u>	<u>2.00 pm</u>	<u>2.40 pm</u>

Customer Remark Completed Pending

Service Engineer Name : Akhilesh.p
 Signature:
 Date: 27/09/24
 Contact Number: 7593847154

Customer Name : Pushpa.p
 Signature: Pushpa.p
 Date: 27/09/24
 Contact Number: 9446495343
 Designation : Sno
 Hospital Seal





KERALA SURGICAL EQUIPMENT CO

Everything in Hospital Needs Under One Roof!

NON REPAIRABLE LETTER

14/10/24

TO,

CYRIX HEALTHCARE

Sub : servicing of Body Composition Analyzer

Ref: THQH Pattambi

Sir,

With reference to above ,one number of **Body Composition Analyzer(sl no-688,Make-Tanita)** having severe defects ,and The repairing cost will be of more than 80 % of the equipment Value

Hence we suggest that, the service of this equipment is not reasonable and buy a new one.

Thanking you,

For KERALA SURGICAL EQUIPMENT CO.

Abby
MANAGER



41/2028, M.E.S CENTRE, NEAR TOWN HALL, BANERJI ROAD, KOCHI – 682 018. TEL: 0484 – 2369654, 2355858.

FAX: 4023232 Customer care: 9388352885/9447169654/55/ E-mail: info@keralasurgical.com,

sales@keralasurgical.com, service@keralasurgical.com



REQUIRED SERVICE SUPPORT FOR 0921621 # 135441 BODY COMPOSITION ANALYZER @ THQH PATTAMBI

6 messages

Akhilesh P <akhileshcyrix@gmail.com>

Mon, 23 Sept, 2024 at 11:31 am

To: Service@keralasurgicals.com . <Service@keralasurgicals.com>, kerala surgicals <info@keralasurgicals.com>

Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <Zm2.klbemp@cyrix.in>

Dear sir

There is a complaint reported from THQH PATTAMBI , PALAKKAD district.we are requesting you to do one time visit for rectification.please attend the complaint and revert back with **service** report after rectification

Hospital name: THQH PATTAMBI

District: **palakkad**

Equipment name: BODY COMPOSITION ANALYZER

Make : TANITA

MODEL : BCB601

Serial no: 688

Barcode: 0921621

Complaint I'd: 135441

Complaint reported: not switching on

Custmer contact no: 7510284132

Thanks & Regards

AKHILESH P
DISTRICT INCHARGE - PALAKKAD
Bemp-Kerala
Mobile : +91 7593847154
Email : akhileshcyrix@gmail.com

CYRIX HEALTHCARE (P) LTD
30/641B, Petta, Punithura
Ernakulam- 682038
www.cyrixhealthcare.com

Blesson Jose <zm2.klbemp@cyrix.in>

Wed, 25 Sept, 2024 at 7:16 am

To: Anjitha T L <purchasecyrix2@gmail.com>

Cc: Akhilesh P <akhileshcyrix@gmail.com>

Hi anjitha,

Please update on trail mail.

Thanks& Regards,

Blessen Jose
Zonal Manager/North Zone
BEMMP- Kerala
Mobile: 7593847153
Email : zm2.klbemp@cyrix.in

CYRIX HEALTHCARE (P)LTD

From: Akhilesh P <akhileshcyrix@gmail.com>
Sent: Monday, September 23, 2024 11:31:22 AM
To: "Service@keralasurgicals.com ." <Service@keralasurgicals.com>; kerala surgicals <info@keralasurgicals.com>
Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>; Blesson Jose <zm2.klbemp@cyrix.in>
Subject: REQUIRED SERVICE SUPPORT FOR 0921621 # 135441 BODY COMPOSITION ANALYZER @ THQH PATTAMBI

[Quoted text hidden]

Akhilesh P <akhileshcyrix@gmail.com> Tue, 1 Oct, 2024 at 10:52 am
To: Service@keralasurgicals.com . <Service@keralasurgicals.com>, kerala surgicals <info@keralasurgicals.com>

Dear sir
Kindly update the status.

Thanks & Regards

AKHILESH P
DISTRICT INCHARGE - PALAKKAD
Bemp-Kerala
Mobile : +91 7593847154
Email : akhileshcyrix@gmail.com

CYRIX HEALTHCARE (P) LTD
30/641B, Petta, Punithura
Ernakulam- 682038
www.cyrixhealthcare.com
[Quoted text hidden]

Akhilesh P <akhileshcyrix@gmail.com> Sat, 5 Oct, 2024 at 9:30 am
To: Service@keralasurgicals.com . <Service@keralasurgicals.com>, kerala surgicals <info@keralasurgicals.com>

Dear sir
Kindly update the status.

Thanks & Regards

AKHILESH P
DISTRICT INCHARGE - PALAKKAD
Bemp-Kerala
Mobile : +91 7593847154
Email : akhileshcyrix@gmail.com

CYRIX HEALTHCARE (P) LTD
30/641B, Petta, Punithura
Ernakulam- 682038
www.cyrixhealthcare.com
[Quoted text hidden]

Anjitha T L <purchasecyrix2@gmail.com> Fri, 11 Oct, 2024 at 11:36 am
To: Service@keralasurgicals.com . <Service@keralasurgicals.com>, kerala surgicals <info@keralasurgicals.com>
Cc: Akhilesh P <akhileshcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>

Dear sir,

Please share EOL letter as soon as possible.
[Quoted text hidden]

-

Thanks & Regards

Анжнна I L
Sr. Purchase Executive
PH:- 9947719111
purchasecyrix2@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

Service@keralasurgicals.com . <service@keralasurgicals.com>
To: Akhilesh P <akhileshcyrix@gmail.com>, Purchase Cyrix <purchasecyrix2@gmail.com>

Mon, 14 Oct, 2024 at 2:05 pm

Dear sir,
please find the attached file

Nithu . E.S
Manager (Service)
Phone/whats app :9349910888

KERALA SURGICAL EQUIPMENT CO.
41/2028, M.E.S CENTRE, NEAR TOWN HALL,
BANERJI ROAD, KOCHI – 682 018.
GST NO 32AACFK7295D1ZG

TEL: 0484 – 2369654, 2355858.
FAX: 4023232 Customer care:9447169654 –
E-mail: *service@keralasurgicals.com *
www.keralasurgicals.com

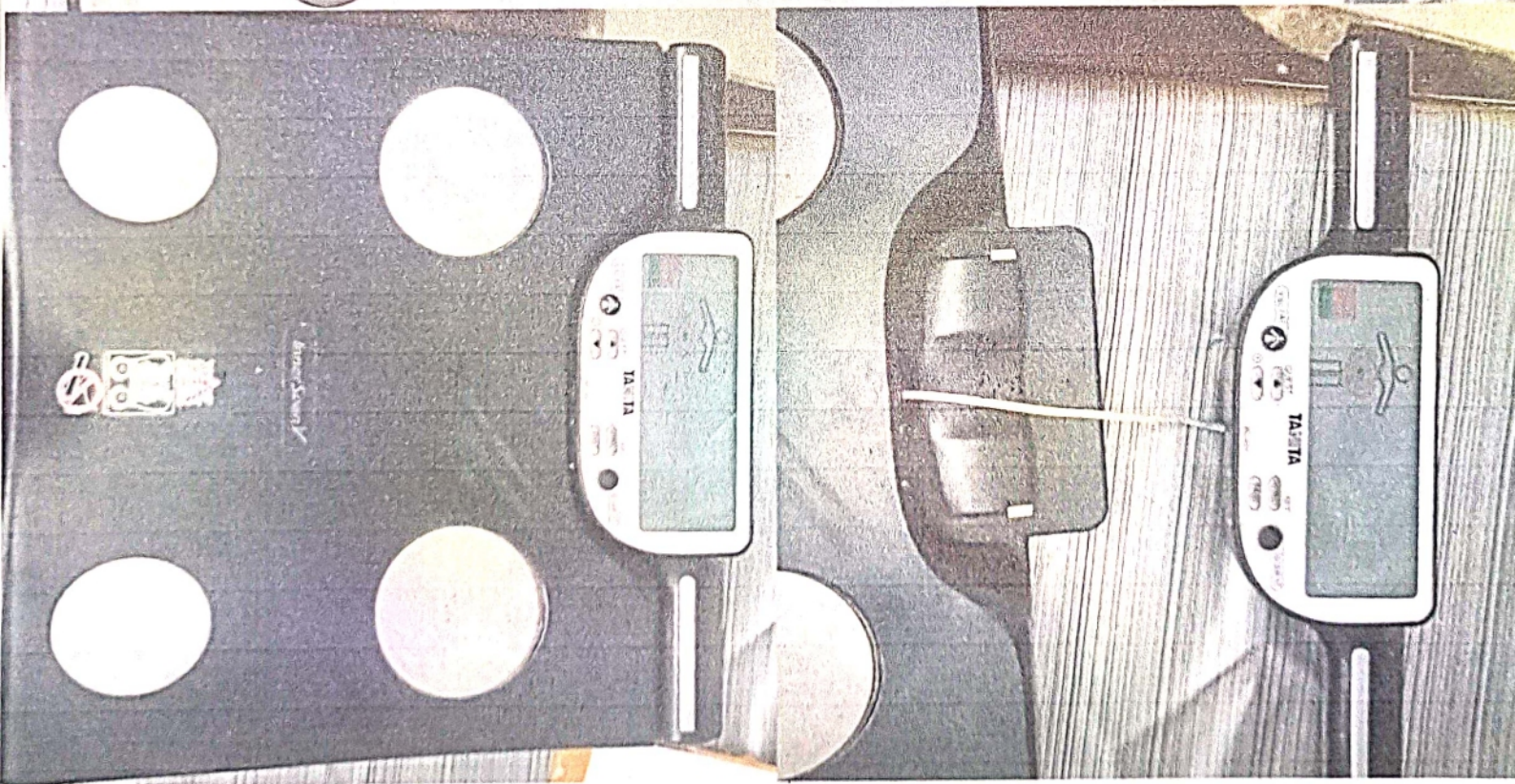
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 NAMA & JENIS LAYANAN

CYRIX MEDICAL THERAPY MANAGEMENT
 TOLL FREE NO: 1800 425 7669
 944 CODE: (5044-690615725)
 0921621
KCPi
 (TAMBOY)
 KEMASCL
 TOLL FREE: 1800-2700-690
 6775 BUKITDOK - (982779) 6092237
 09/20 MANTRE



Slated
 TALUK HEAD QUARTERS HOSPITAL
 PATTAMBI PALAKKAD DISTRICT
 PIN: 679303

Putpaip

Putpaip
SNO.