



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

No : 1001801

CYRIX[®]

HEALTH CARE PVT LTD

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi- 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | Email : bemp.kl@cyrix.in

Health Facility..... Phc.....	Call Registration Date : 30-7-2024.....
Address..... Phc Vilakudy.....	Caller ID : 126346.....
..... Kollam.....	Date of Visit : 31-7-2024.....
Ph: 7907851996.....	Asset No : 024.1427.....
	EQPT Name : Biochemistry Analyser.....
	Manufacture..... Robonik..... Model: Prietest Touch.....
	S. No..... AT2500315RBK..... Dept..... Laboratory.....

Service Classification : Breakdown call PMS Calibration Cust. Training

Problem Identified : No program seen in the display.....

Action Taken : Checked the machine.. Found that the Primary board is defective, Enquire Spare with OEM.....

Completed Date : 31-7-2024.. Time : 11:40AM.. Spare Required

Spare Replaced Requested

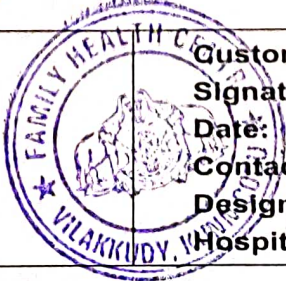
Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Rishu R	31-7-2024	11:00AM	11:40AM

Customer Remark: Completed Pending

Service Engineer Name:
 Signature:
 Date: 31-7-2024
 Contact Number: 9072522053

Customer Name:
 Signature:
 Date: 31-7-2024
 Contact Number: 7907851996
 Designation : Lab Technician Ca I
 Hospital Seal

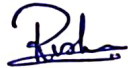


REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOLLAM
2	Name of Hospital	PHC VILAKUDY
3	Name of Equipment with Make, Model and Serial Number	Equipment : BIOCHEMISTRY ANALYSER Make: ROBONIK Model: Prietest Touch SN : AT2500315RBK
4	Equipment ID & Barcode	Ticket id: 126346 / Barcode : 0241427
5	Date of purchase / Year of manufacture /Installation Date	17-06-2015
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	30-07-2024
9	Action taken	Regarding inspection of the equipment Primary Board defective. Enquired spare with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA


13	Asset Value	Rs . 64760/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report & EOL Letter attached
16	Reasons for recommending the equipment as BER	Checked and found Primary Board defective, EOL letter provided by OEM Equipment is installed on 17-06-2015 and aged up to 9 + years. As per tender clause 5.3.14.2, spare not available case so recommending to condemnation.
17	Name & Signature of CYRIX Authority	RISHIN R 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Consultant (Biomedical) NHM:

Spare not available, Recommended for Beyond economic repair


 22/08/24
 Signature of Consultant (Biomedical) NHM, KOLLAM

21/8/2024
 Date




 Superintendent-in-Charge
 Family Health Centre
 Vilakkudy, Munnicoodu-P.O.

Date : 17.08.2024

Dear Valued Customer,

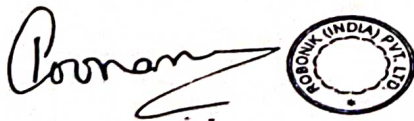
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having Serial No. **AT2500315RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having Serial No. **AT2500315RBK** as **End of Life (EOL) Notified.** (During from installation is 09 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

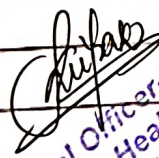
For **ROBONIK (INDIA) PVT. LTD.**

A handwritten signature in black ink, followed by a circular stamp containing the text 'ROBONIK (INDIA) PVT. LTD.' around the perimeter.

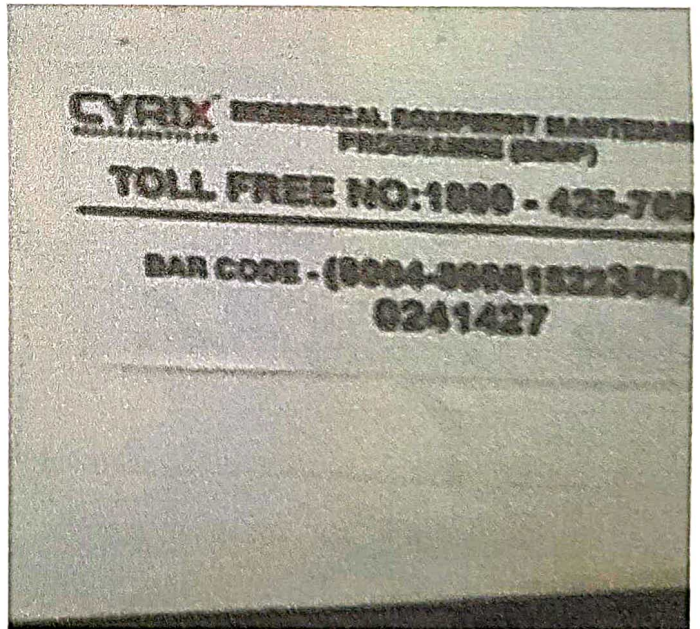
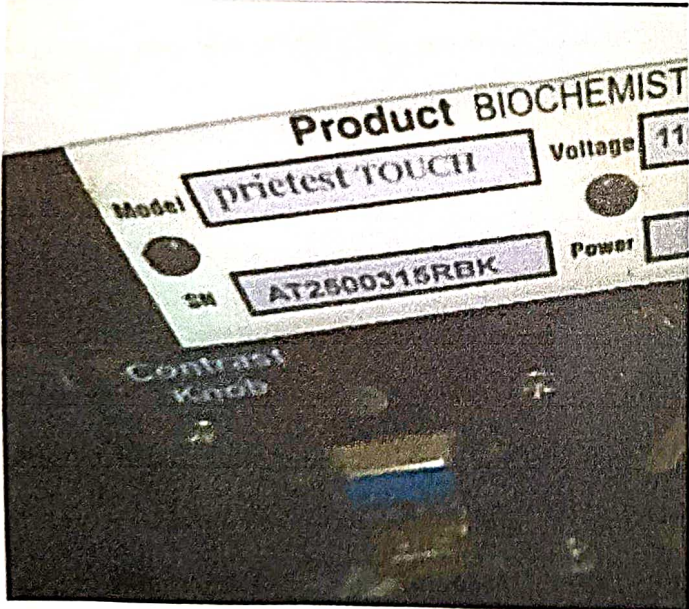
Authorised Signatory

SEMI AUTO ANALYSER

Date	Receipt	Invoice/dt	Supplier Details	Qty	Balance
17.6.15	Receipt from no.	297/30.3.15	ROBONIK (INDIA) Pvt. Ltd. Model: Priefest Touch. make: Robonik 64760.00	1	
<u>Accessories</u>					
	1. Sine wave	UPS - 1 No.			2
	2. Halogen lamps	- 1 No.			2
	3. Thermal print paper	- 02 Nos.			2
	4. Dust cover	- 1 No.			2


 Medical Officer-in-Charge
 Family Health Centre
 Vilakkudy, Kunnicothu P.O.





Dr. Sripa
Medical Officer-in-Charge
Family Health Centre
Vilakkudy, Kunnicothu-P.O.

