



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 232112

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>Phe</u></p> <p>Address : <u>Perumathura</u> <u>Thiruvananthapuram</u></p> <p>Ph : <u>9744457990</u></p>	<p>Call Registration Date : <u>24/7/2024</u></p> <p>Caller ID : <u>125163</u></p> <p>Date of Visit : <u>26/07/2024</u></p> <p>Asset No. : <u>0142834</u></p> <p>EQPT Name : <u>Nebulizer</u></p> <p>Manufacture <u>Philips</u> Model : <u>Respironic</u></p> <p>S. No. <u>375652</u> Dept. <u>D.P.</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : NOT Working

Action Taken : Checked and found that the nebulizer motor, piston and tubings defective need to replace these spares for further checking and working condition of the equipment

Completed Date : 26/7/24 Time : 2 PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Deepak. E.M</u>	<u>26/7/24</u>	<u>1 PM</u>	<u>2 PM</u>

Customer Remark _____ Completed Pending



MEDICAL OFFICER
FAMILY HEALTH CENTER PERUMATHURA


Service Engineer Name : Deepak Customer Name : Syena. R. A
 Signature : [Signature] Signature : [Signature]
 Date : 26/7/24 Date : 26.7.2024
 Contact Number : 9744457990
 Designation : Needing officer g.e
 Hospital Seal : _____

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	PHC PERUMATHURA
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Nebuliser Make : Philips Model : Family silver Serial No : 375652
4	Equipment ID/ Barcode	125163/0142834
5	Date of purchase/ Year of manufacture/Installation Date	10/06/2019
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	24/07/2024(Toll free)
9	Action taken	Checked the nebuliser and identified that the nebulizer motor, piston and tubings defective. Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	1353/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found nebulizer motor ,piston and tubings defective. The equipment was installed on 10/06/2019 and covered up to 5+ years. Quotation not submitted since the spares are not available in the market. So recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	DEEPAK EM 

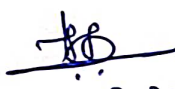
*Not mandatory #Based on the period of life and value as per the BER guidelines

* **Attach Photograph**

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Motor , piston and tubings defective, So as per tender conditions ; this can be RBER.

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


23-08-2024
Signature of JC BM (NHM)

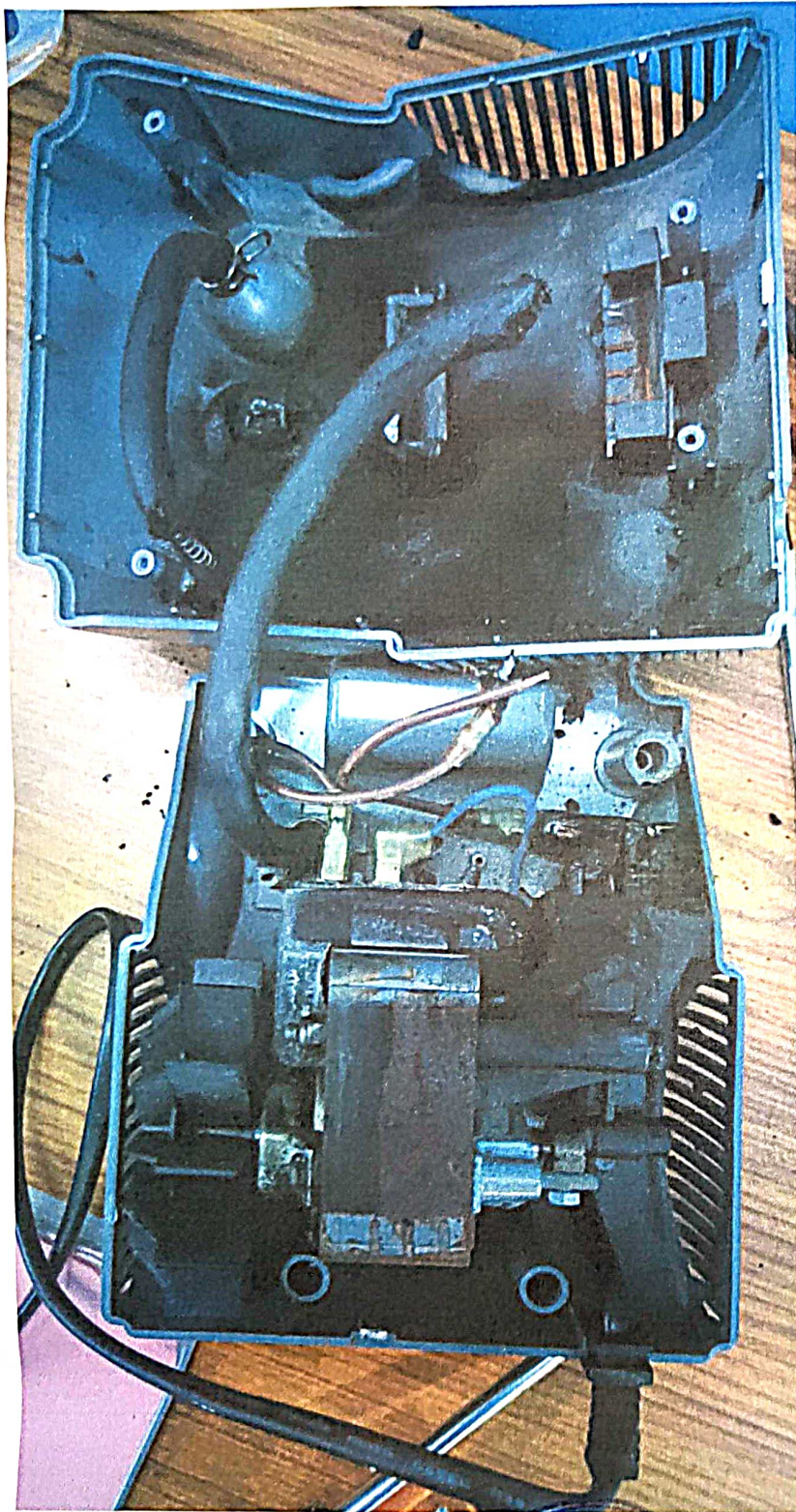
Date:

19/8/24




Signature of
Superintendent/Medical Officer (i/c)
MEDICAL OFFICER

FAMILY HEALTH CENTER PERUMATHURA



Handwritten signature
 mo/c -
 19/8/24.

MEDICAL OFFICER
FAMILY HEALTH CENTER PERUMATHURA