



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

# CYRIX

HEALTHCARE PVT LTD

**No. :** 223848

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... <u>CHC</u> .....</p> <p>Address ..... <u>Anchuthengu</u> .....</p> <p style="padding-left: 40px;"><u>Thiruvananthapuram</u></p> <p>Ph : ..... <u>9947822407</u> .....</p>	<p>Call Registration Date : ..... <u>22/07/24</u> .....</p> <p>Caller ID : ..... <u>124735</u> .....</p> <p>Date of Visit : ..... <u>25/07/24</u> .....</p> <p>Asset No. : ..... <u>0130147</u> .....</p> <p>EQPT Name : ..... <u>Oxygen Concentrator</u> .....</p> <p>Manufacture <u>Oxymed</u> ..... Model <u>Feachy zone</u> .....</p> <p>S. No. <u>0295</u> ..... Dept. <u>OP</u> .....</p>
--	---

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** ..... Not working, smell coming while machine .....

..... Switching on .....

**Action Taken :** ..... Checked and found machine is fully tested and .....

..... Stave had and compressor is objective. Need to replace the .....

..... Spares for further checking and working condition of the .....

..... Equipment .....

Completed  Date : 25/07/24 Time : 6:pm ..... Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Vishnu.k</u>	<u>25/07/24</u>	<u>4.00 pm</u>	<u>6.00 pm</u>
<u>Deepuk. Cm</u>	<u>25/07/24</u>	<u>4.00 pm</u>	<u>6.00 pm</u>

**Customer Remark**  
മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്  
സാമൂഹികാരോഗ്യകേന്ദ്രം  
അഞ്ചുതെങ്ങ് പി.ഒ.  
തിരുവനന്തപുരം-695399

Completed  Pending

<p><b>Service Engineer Name :</b> <u>Vishnu.k</u></p> <p><b>Signature :</b> </p> <p><b>Date :</b> <u>25/07/24</u></p> <p><b>Contact Number :</b> <u>9605884413</u></p>	<p><b>Customer Name :</b> <u>Shanmugam.V</u></p> <p><b>Signature :</b> </p> <p><b>Date :</b> <u>25/7/2024</u></p> <p><b>Contact Number :</b> <u>9995947744</u></p> <p><b>Designation :</b> <u>Nursing officer</u></p> <p><b>Hospital Seal :</b> </p>
--	--


Office closed

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	CHC ANCHUTHENGU
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Oxygen Concentrator Make : Faraday Ozone Model : Oxy Mo 10 Serial No : 0295
4	Equipment ID/ Barcode	124735/0130147
5	Date of purchase/ Year of manufacture/Installation Date	30/06/2021
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	22/07/2024
9	Action taken	Checked and found compressor burned, Mainboard and sieve bed defective. Need to replace these spares for further checking and working condition of the equipment. Enquired the spare from OEM
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	PCBA, Main control - 12000/- Seive Bed Tower Assy - 18000/- Compressor - 10000/- Frieght Cost - 2500/- Total - 50,150/-

13	Asset Value	33400/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	150.1%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND OEM QUOTATION ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found compressor burned, Mainboard and sieve bed defective. The repair cost is 150.1% of the asset cost. So that, it is not economical. The unit has been supplied to the institution through donation at the covid period. Hence recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	KASYEP PV 


\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


Compressor burnt, main board and sieve bed defective. ∴ This can be BER as per tender condition.

**M. ANEESHA MOHAN M.R.**  
 Junior Consultant (Biomedical)  
 National Health Mission  
 Thiruvananthapuram

  
 23-08-2024

Signature of JC BM (NHM)

Date: \_\_\_\_\_



Signature of Superintendent/Medical Officer (i/c)

മെഡിക്കൽ ഓഫീസർ  
 സർവ്വീസ് ഓഫീസർ  
 മെഡിക്കൽ ഓഫീസർ  
 മെ.വനന്തപുരം-093309

Continental Coal (EAL) TOR(S)

		Receipt	Issue	Balance
30.6.21	Received from District Drug Warehouse, District Hospital, Thuvos, 15 Nos. No. 36001/10/100/20/1/20 & 30 June 2021 Manufactured: M.P. INDUSTRIES/STI BOREVI/1501/15/18-01			
01/7/21	Received from South Indian Pharmacy of Kuttuvannur Society, Karamana. 'Tuvos. Ref: SI/15/36/4633/6 Serial No. M2755382122 & Serial no M2155381587	1		1
22/6/21	Issued to Palliative nurse	2		3
21/6/21	Received from District Drug Warehouse, District Hospital, Nethal Eye Hospital, Thuvos, 15 Nos. No. 36001/10/100/20/1/20 & 30 June 2021 Manufactured: M.P. INDUSTRIES/STI BOREVI/1501/15/18-01		1	2
01/7/21	Issued to Staff nurse		1 (all)	3
			Serial no copy recorded & etc	
01/7/21	Issued to palliative nurse (AP 211 / 15-2023) Lot no 55/15 Thyristrocan tablet		1	2
	Balance due to account			
01/7/21	Issued to palliative nurse (101)		1	2
13/12/23	Issued to Palliative nurse (primary palliative) (Mansal) (101)		1	2

മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്  
സാമൂഹികാരോഗ്യകേന്ദ്രം  
അഞ്ചുതെങ്ങ് പി.ഒ.  
തിരുവനന്തപുരം-695309





Quotation: #SQ/FA/2024-2025/266  
13.08.2024

To,  
**M/S Cyrix Healthcare Pvt Ltd**  
**Anchuthengu,**  
**Kerala 695309**

**Sub: Spare Quotation for Oxygen Concentrator 10 LPM**

Dear Sir,  
Please find below the spare & service quotation for oxygen concentrator 10 LPM

S.No	Product	Price	Qty	Amount (INR)
1	Spare - PCBA, Main Control	12000	1 No	12000
2	Spare - Sieve Bed Tower Assy	18000	1 No	18000
3	Spare - Compressor for Oxygen Concentrator	10000	1 No	10000
4	Freight Charges	2500	1 No	2500
Sub Total				42,500
GST Tax 18%				7,650
<b>Total</b>				<b>50,150</b>
<b>Amount in Words : Rs. Fifty Thousand One Hundred and Fifty Rupees Only.</b>				

**Terms & Conditions :**

- Warranty - 6 Months
- Payment : 100% Advance

For **FARADAY OZONE PRODUCTS PVT LTD**

*K. Radhika*

**K Radhika**  
**Service Coordinator**

മെഡിക്കൽ ഓക്സിസർ ഇൻചാർജ്ജ്  
സാമൂഹികാരോഗ്യകേന്ദ്രം  
അഞ്ചുതെങ്ങ് പി.ഒ.  
തിരുവനന്തപുരം-695309

*K.R.*



Contact Us: 85080 80000



**ENQUIRY FOR SPARE - OXYGEN CONCENTRATOR - CHC ANCHUTHENGU ( FARADAY OZONE - OXY MO)-(124735-0130147)**

1 message

**Kasyep P V <kasyepcyrix@gmail.com>** Tue, 13 Aug 2024 at 12:12 am  
To: support@faradayozone.com  
Cc: DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>

Dear Sir,  
This mail is to inquire about the availability of Spares for Faraday Ozone Oxygen Concentrator.  
Make : Faraday Ozone  
Model : Oxy Mo

- Required spares:  
1. Mainboard  
2.Compressor  
3. Sieve Bed

Hereby attaching the photos of the unit. Please look into it and do the needful.

—  
**Thanks & Regards,**  
  
**KASYEP PV**  
District Incharge ,Trivandrum  
CYRIX HEALTHCARE Pvt.Ltd  
KLBEMP  
Ph : +91 7593847134  
kasyepcyrix@gmail.com

മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്ജ്  
സാമൂഹികാരോഗ്യകേന്ദ്രം  
അഞ്ചുതെങ്ങ് പി.ഒ.  
തിരുവനന്തപുരം-695309





**Reg - Spare Quotation - Oxygen Concentrator 10 LPM - SI. No. 0295**

1 message

Support Faraday <support@faradayozone.com>  
To: kasyepcyrix@gmail.com

Tue, 13 Aug 2024 at 10:29 am

Dear Sir,

Following up on your request for spare parts for the 10 LPM oxygen concentrator, please find the quotation attached.

We kindly ask you to review and approve the quotation at your earliest convenience so that we may proceed with the order.

We look forward to receiving your purchase order soon.

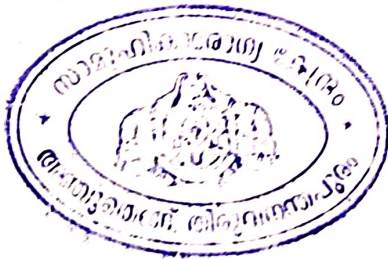
Best regards,

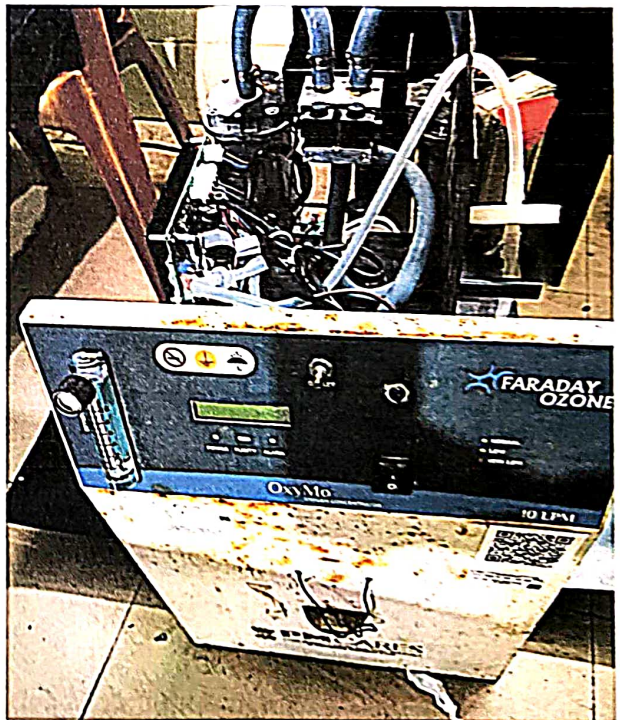
Radhika K  
Service Co-ordinator.  
Mobile : +91 95855 40154 (WhatsApp)



Faraday Ozone Products Pvt Ltd.,  
106/4A, Revenue Nagar | Saravanampatti North,  
Coimbatore - 641035 | Tamil Nadu | India | Tel : +91 85080 80000  
Email : radhika@faradayozone.com | Web: www.faradayozone.com

മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്ജ്  
സാമൂഹികാരോഗ്യകേന്ദ്രം  
അമ്മുതൈൻ പി.ഒ.  
തിരുവനന്തപുരം - 695309





*Handwritten signature*

മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്  
 സൂപ്പർവൈസർ  
 അസൂതെൽ പി.ഒ.  
 തിരുവനന്തപുരം - 695309