



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 232082

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Potta Junction, Poonthura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrlix.com | E-mail : bomp.kl@cyrix.in

<p>Health Facility <u>PHC</u></p> <p>Address <u>ottur</u></p> <p style="margin-left: 40px;"><u>Thiruvananthapuram</u></p> <p>Ph : <u>9061433696</u></p>	<p>Call Registration Date : <u>22/07/2024</u></p> <p>Caller ID : <u>124683</u></p> <p>Date of Visit : <u>16/8/24</u></p> <p>Asset No. : <u>0144737</u></p> <p>EQPT Name : <u>ECG machine</u></p> <p>Manufacture <u>Rms</u> Model : <u>Vesta 101</u></p> <p>S. No. <u>1011606005</u> Dept. <u>Lab</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : checked and found main board and charging
adapter plu detector need to Replace these spares for
further checking and working condition of the equipment.
acquire spares from OEM

Completed Date : 16/8/24 Time : 3:pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrlix Engineer	Date	Start Time	End Time
<u>Deepak, Em</u>	<u>16/8/24</u>	<u>2.30pm</u>	<u>3. pm</u>

Customer Remark Completed Pending

Service Engineer Name : Deepak . Em
 Signature : [Signature]
 Date : 16/8/24
 Contact Number : 7902881038

Customer Name : Sreelekshmi PS
 Signature : [Signature]
 Date : 16/8/24
 Contact Number : 9061433696
 Designation : Lab Tech,
 Hospital Seal : [Seal]



PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Name of Hospital: PHC OTTOOR	Name of District: THIRUVANANTHAPURAM
Name of Equipment: ECG MACHINE	Equipment ID & Barcode: 124683 & 0144737
Make: RMS	Model: VESTA 101
Serial Number: V1011606005	Warranty details: No Warranty
Date of purchase/ Year of manufacture/ Installation Date: 30/01/2017	Present status of the equipment: Fully Damaged
Date of breakdown: 22/07/2024 (Toll Free) Date of registration of complaint through email/ Toll free)	*AMC/ CAMC Period agreed at the time of purchase: No AMC/CAMC
Action taken: Checked and found Printer, Display, Amplifier card, Printer cover defective. Need to replace these spares for further checking and working condition of the equipment. Enquired spares with OEM.	

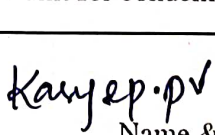
Recommendations for repair (required service details): Not recommending for repair

Cost of spares (specify parts and cost):
 RMS vesta 101 printer – 3540/-
 RMS vesta 101 Display – 4720/-
 RMS vesta 101 Amplifier card -9440/-
 RMS vesta 101 Printer Cover – 944/-
 Total = 18644/-


# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: 116.5%	Asset Value: 16000/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) :
 Cyrix service report and OEM quotation attached

Reasons for recommending the equipment as BER: Checked and found Printer, Display, Amplifier card and Printer cover defective. The unit was installed on 30/01/2017 and covered up to 7+ years. The repair cost is 116.5%. As per the tender clause 5.3.14.1 both criteria met. So recommending the unit for condemnation.


 Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:
As per tender conditions, can be RBER

Recommended for BER (Yes/ No):	 MANEESHA MOHAN M.R. Junior Consultant (Biomedical) Health Mission Thiruvananthapuram (NHM)
Date: 31-8-2024	

Date: _____ Officer (i/c)	Signature of Superintendent / Medical
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തിരുവനന്തപുരം ജില്ലാ ആരോഗ്യ മിഷൻ
 തിരുവനന്തപുരം
 മെഡിക്കൽ സൂപ്പർവൈസർ



Leading with Innovation

Recorders & Medicare Systems (P) Ltd.

Regd. Office: Plot No. 11, HSIDCO IT Park, Sector 22, Panchkula - 134114, Haryana, India
Tel: +91-172-2564196, 2565196, Toll Free: 1800-1200-767
Email: helpdesk@rmsindia.com, website: www.rmsindia.com
CIN: UG3110HR2003PT0095329, GSTIN: 06AA0CR6241B1ZU

Ref No. - RQN/24-25/32059

Quotation

August 23, 2024

To,
Cyrux Healthcare Pvt Ltd
1st Floor-30/641B, Cyrux Healthcare Pvt Ltd, Kochi
Dhanushkodi Road, Poonithura Ernakulam, Kerala-
682038.,
Kochi, Ernakulam,
Kerala, India-682030
Contact No:-9744555073

RMS Branch Office:
PLOT NO. CRA 158, NEAR CPI (M) OFFICE
CHAKKANGAL ROAD, PALARIVATTOM JUNCTION,
PALARIVATTOM, Ernakulam, KERALA, India-682025
kaloor, ernakulam, kerala
India 682017
Cell + 91 - 9020106555
Rakesh Mohan T.S.
rmohan@rmsindia.com

Table with 7 columns: S, DESCRIPTION, QTY, UNIT PRICE (INR), TOTAL PRICE (INR), SGST (INR), CGST (INR), IGST (INR). Rows include RMS VESTA 101 PRINTER, DISPLAY, AMPLIFIER CARD, and PRINTER COVER. Totals: Total Amount - 15,800.00 INR, IGST @ 18.00% - 2,844.00 INR, Grand Total - 18,644.00 INR.

Remarks :

Terms of Supply as per Annexure I

ANNEXURE - I

TERMS OF SUPPLY

Table with 2 columns: S, TERMS AND CONDITIONS :-, and details for VALIDITY, FREIGHT, PAYMENT, DELIVERY, SHIPPING TERMS, OCTROI / ENTRY TAX / GOVT. DUTIES / OTHER LOCAL LEVIES, INSTALLATION & TRAINING, WARRANTY, and SPARES.

Akshey Kashyap
(MIS Executive)
+91 9216001879



Handwritten signature/initials

OFFICES AT: Ahmedabad, Bengaluru, Chennai, Delhi, Hyderabad, Jaipur, Kolkata, Lucknow, Meerut, Mumbai, Nagpur, Patna, Pune, Raipur, Varanasi
(Works) : Plot No. 197, Industrial Area, Phase - I, Panchkula, Haryana (INDIA) - 134113
(Works) : Plot No. 60, Industrial Area, Phase - I, Panchkula, Haryana (INDIA) - 134113

Dear sir,

Please share the quotation

[Quoted text hidden]

Thanks & Regards

Anjitha T L
Sr. Purchase Executive
PH:- 9947719111
purchasecyrix2@gmail.com
[Quoted text hidden]

Akshey Kashyap <servicecoord@rmsindia.com>

Fri, Aug 23, 2024 at 4:33 PM

To: Anjitha T L <purchasecyrix2@gmail.com>

Cc: "Rakesh Mohan T.S.-CHENNAI" <rmohan@rmsindia.com>, Manmeet Singh <msingh@rmsindia.com>, Prathyush k <prathyushk@rmsindia.com>, Rajinder Pal-Servicing <rpal@rmsindia.com>, RMS Care <care@rmsindia.com>, Mandeep Kanwar <mkanwar@rmsindia.com>

Dear Sir/Madam,

This is in response to the query we received from you regarding the price & availability.

RMS, a leader in the manufacturer of medical equipment since the past 49 years is an ISO certified 13485 certified company. Our R&D team focuses on innovation and development of cutting edge technology across all healthcare segments including Radiology, Cardiology, Neurology, Audiology etc.

Please find attached a quotation as you had requested. Feel free to contact me for any other information you might need.

Once again, thank you for your enquiry and I look forward to forging a long term relationship with you.

Thanks & Regards
Akshey Kashyap - (MIS Executive)
Contact :+91-9216001879

Email : servicecoord@rmsindia.com

Recorders & Medicare Systems (P) Ltd. Plot No # 11, Sector # 22, HSIIDC IT Park,,Panchkula
HARYANA India - 134109Phone :92160-01890

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Fax : +91-172-2566196
Toll Free :1800-1200-767
Website : http://www.rmsindia.com

 www.facebook.com/rmsindia

[Quoted text hidden]

Thanks & Regards !!

AKSHAY KASHYAP
Head Office
Contact :+91-9216001879
Recorders & Medicare Systems (P) Ltd.



AKH

Handwritten signature and text in Hindi: "मिडिकल इक्विपमेंट्स प्राइवेट लिमिटेड, पंचकुला, हरियाणा" (Medical Equipments Pvt Ltd, Panchkula, Haryana)

 **Cyrix Healthcare Pvt Ltd ..pdf**
270K

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME ISLA
 TOLL FREE NO: 1800-425-7669
 BAR CODE - (8004-890615225)
 0144737

ELECTROCARDIOGRAPH

Model: **RMS Vesta 101**

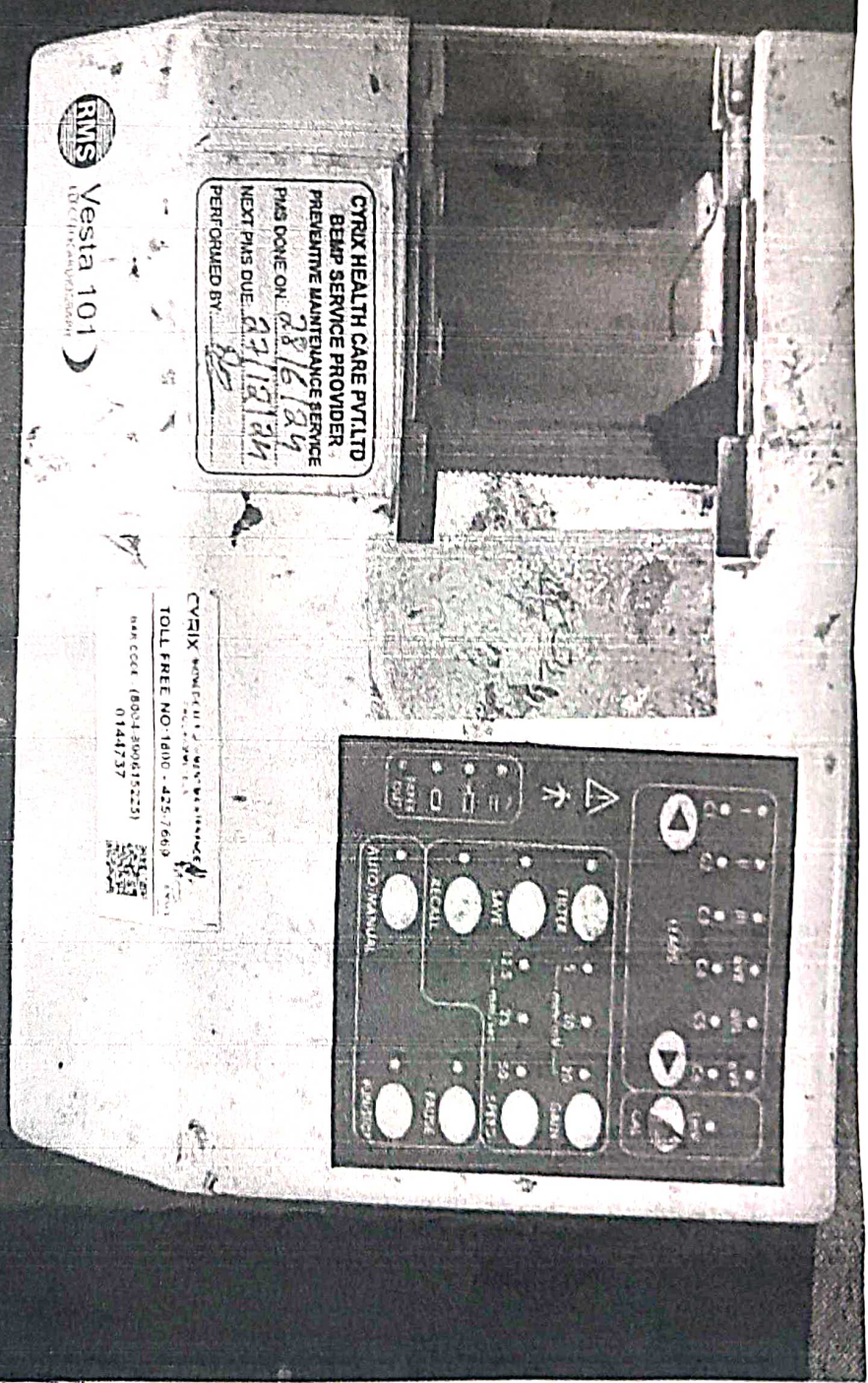
Serial No.: **V1011606005**

Date of Manufacture: **2016**

Rated Input Voltage: **19V, 3.4A**

Manufactured by:-
RMS RECORDERS & MEDICARE SYSTEMS (P) LTD
 H.O. & Works: 196, Industrial Area, Phase 1, Panchkula-134113 (Haryana), INDIA.
 Regd. Office: 181/5, Industrial Area, Phase 1, Chandigarh-160002, INDIA.

BIOMEDICAL EQUIPMENT



CYRIX HEALTH CARE PVT.LTD
 BEMP SERVICE PROVIDER
 PREVENTIVE MAINTENANCE SERVICE
 PMS DONE ON: **28/6/2016**
 NEXT PMS DUE: **23/12/2016**
 PERFORMED BY: *[Signature]*

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME ISLA
 TOLL FREE NO: 1800-425-7669
 BAR CODE (8004-890615225)
 0144737



CUP
 മെഡിക്കൽ സർവീസ് യൂണിറ്റ് വാർഡ്
 കോളേജ് മെഡിക്കൽ സർവീസ്
 റെഗുലർ, ബെല്ലൂരികോമ്പൗണ്ട് പിൽ
 തിരുവനന്തപുരം