



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 232118

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>THQH</u></p> <p>Address <u>Attungal</u> <u>Thiruvananthapuram</u></p> <p>Ph : <u>8075496606</u></p>	<p>Call Registration Date : <u>22/07/2024</u></p> <p>Caller ID : <u>124631</u></p> <p>Date of Visit : <u>10/8/2024</u></p> <p>Asset No. : <u>0120098</u></p> <p>EQPT Name : <u>Infant radiant Warmer</u></p> <p>Manufacture <u>Ihs medical</u> Model : <u>Rex 10</u></p> <p>S. No. <u>NA</u> Dept. <u>Labours Room</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : NOT WORKING

Action Taken : Checked and found main board and Display heated coil defective. Need to Repair these spare for further checking and working condition of the equipment Enquired spares from OEM


Completed Date : 10/8/24 Time : 12pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Deepak. E.M</u>	<u>10/8/24</u>	<u>11:30</u>	<u>12pm</u>

Customer Remark Completed Pending


<p>Service Engineer Name : <u>Deepak</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>10/8/24</u></p> <p>Contact Number : <u>7902881038</u></p>	 <p>Customer Name: <u>Malu. B Superintendent</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>10/8/24</u></p> <p>Contact Number : <u>7034550001</u></p> <p>Designation : <u>Staff Nurse</u></p> <p>Hospital Seal :</p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	THQH ATTINGAL
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Infant Radiant Warmer Make : Ibis Medicals Model : Rex 10 Serial No : NA
4	Equipment ID/ Barcode	124631/0120098
5	Date of purchase/ Year of manufacture/Installation Date	10/04/2015
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	22/07/2024
9	Action taken	Checked and found mainboard and display defective. Need to replace these spares for further checking and working condition of the equipment. Enquired spares from OEM.
10	Present status of the equipment(Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	24100/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND OEM MAIL COMMUNICATION ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found mainboard and display defective. The equipment was installed on 10/04/2015 and covered up to 9+ years. OEM declared the model has been discontinued and no spares are available for servicing the board. Only upgradation available. Upgradation is not in our scope. Since the model is discontinued and the spares are not available for the repair, As per the tender clause 5.3.14.2 recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	KASYEP PV 

*Not mandatory

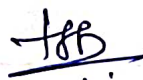
#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:



Main board and display defective. Also company has provided the mail stated that all the spares are discontinued. So can be RBER

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


23.08.2024
Signature of JC BM (NHM)

Date:




Superintendent
Taluk Hospital
Signature of 
Superintendent/Medical Officer (i/c)

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Baby Warmer (Infant Radiant warmer).

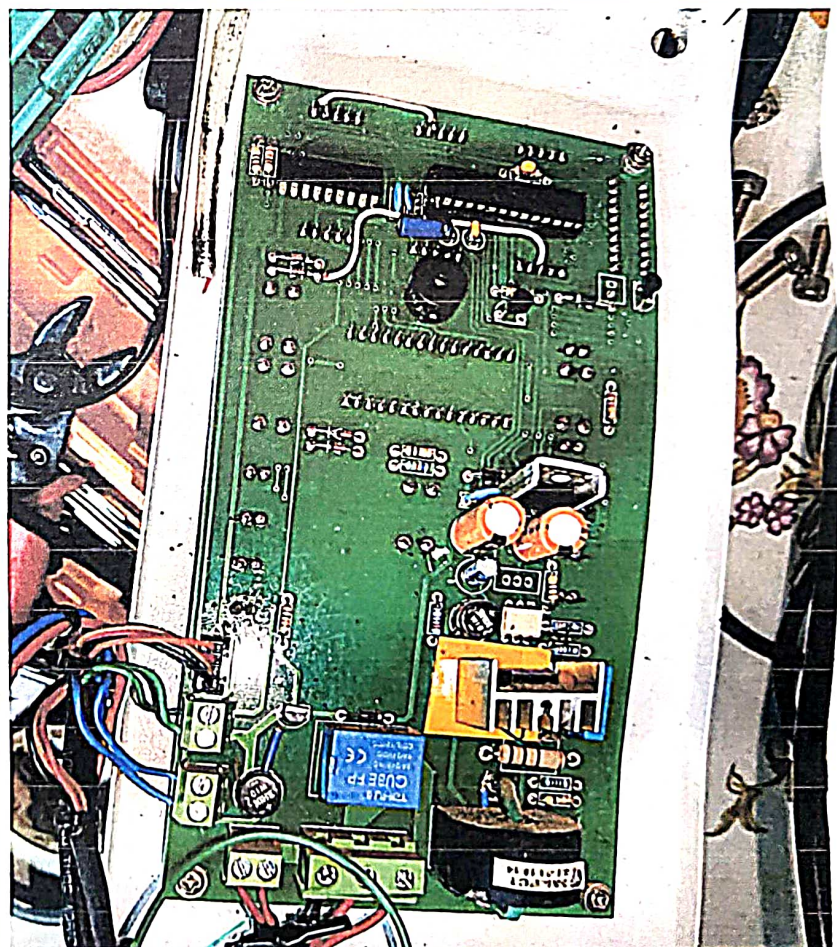
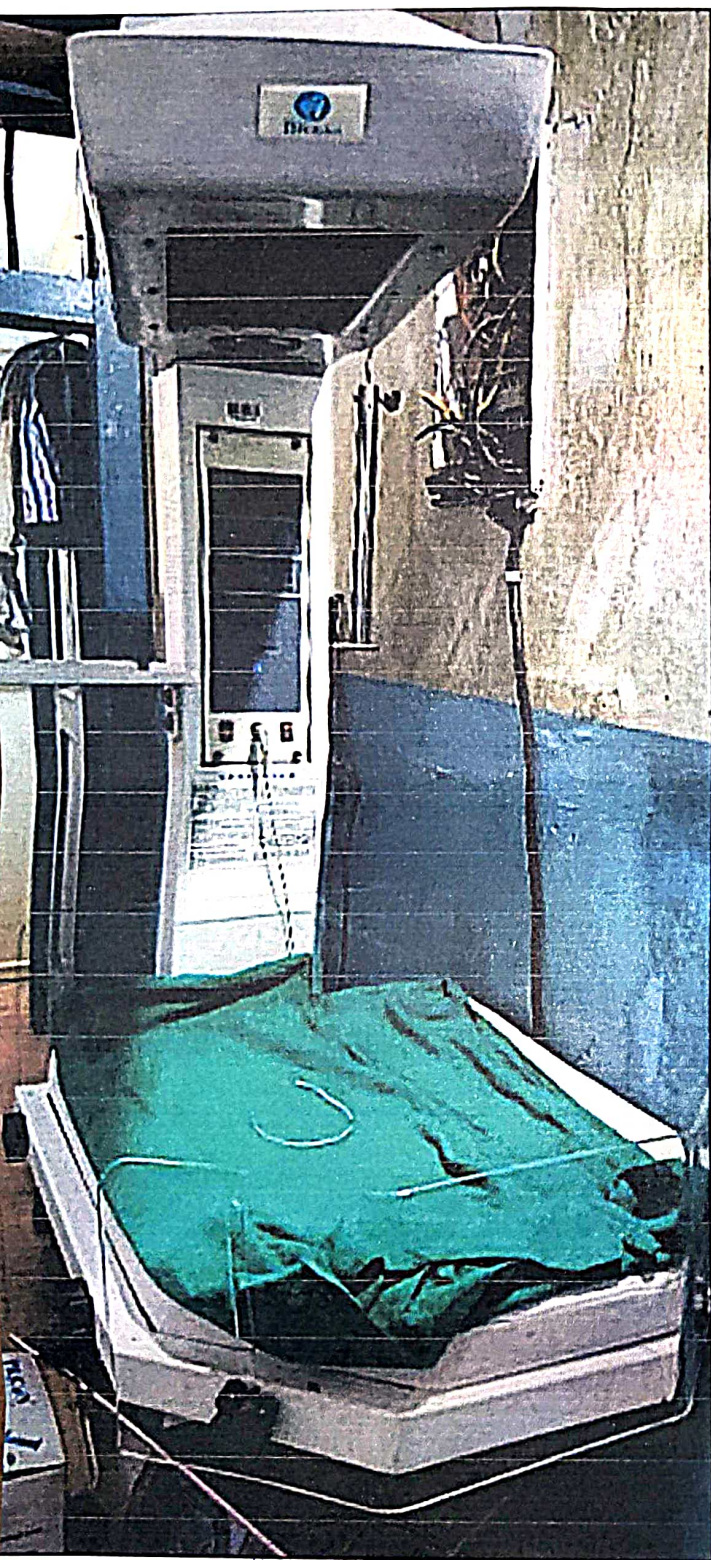
	Radiant warmer	P/d	Balra	Signature
10.04.2015	Receipt from store	4	1	Jat
	particular from vysh (msh 190) health call Welayuni, memam 1 P. 2, 87 um	invoice no.	USH (026 / 30/3/2015)	
5/5/18	Receipt from store no 6/17	1	2	Jat
(Kansu)	CMS No. 223			
28493/-				1. U.S.

for Pak.
21/5/18

PHARMACY STORE KEEPER
TALUK HOSPITAL ATINGZI



[Handwritten signature]
Superintendent
Taluk Hospital
Atingzi



Superintendent
Saluk Hospital
Atingai

M

ENQUIRY FOR THE QUOTATION - MAIN BOARD-(IBIS MEDICAL / REX 10)-(0120098-124631)

2 messages

Kasyep P V <kasyepcyrix@gmail.com>

Mon, 12 Aug 2024 at 2:19 pm

To: info@ibismedical.net

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Dear Sir,
This is to inquire about the quotation for the mainboard of Ibis medical's Infant Radiant Warmer.
The machine photo has been attached below.
Please share the quotation for the mainboard and do the needful

-
Thanks & Regards,

KASYEP PV
District Incharge ,Trivandrum
CYRIX HEALTHCARE Pvt.Ltd
KLBEMP
Ph : +91 7593847134
kasyepcyrix@gmail.com

Service Ibismedical <support@ibismedical.net>

Tue, 13 Aug 2024 at 12:56 pm

To: Info IBIS MEDICAL <info@ibismedical.net>, kasyepcyrix@gmail.com <kasyepcyrix@gmail.com>

Cc: Hari Ibismedical <accounts@ibismedical.net>

Good afternoon,
This board is of our older model warmer, these type of boards are discontinued and no spares are available for servicing the boards.the front panel can be upgraded to the latest model with 1 year warranty for the panel.if intrested I can provide the quotation for upgradation.

On Mon, 12 Aug, 2024, 2:20 PM Info IBIS MEDICAL, <info@ibismedical.net> wrote:

Albin.. please provide quote asap
[Quoted text hidden]



[Handwritten signature]
**Superintendent
Taluk Hospital
Atungal**