



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



SERVICE PROVIDER  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

No. : 234553

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <u>THQH Pampady</u>	Call Registration Date : <u>20/7/2024</u>
Address <u>Pampady</u>	Caller ID : <u>124371</u>
<u>Kottayam</u>	Date of Visit : <u>22/7/2024</u>
Ph : <u>9746363131</u>	Asset No. : <u>OS20416</u>
	EQPT Name : <u>UPS</u>
	Manufacture <u>Valtech</u> Model : <u>Klinner 3KSL</u>
	S. No. <u>833214-01/09/19</u> Dept. <u>Radiology</u>

Service Classification : Breakdown Call  PMS  Calibration  Cust.Training

Problem Identified : No backup on UPS & not turning ON.

Action Taken : Found the battery is weak & no charging voltage is coming. Need to replace the battery, charging PCB device PCB, control & display board. to check the working condition of the equipment.

Completed  Date : 22/7/2024 Time : 11:45am Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Sreju Sreeb</u>	<u>22/7/2024</u>	<u>10:10am</u>	<u>11:45am</u>

Customer Remark  Completed  Pending



Service Engineer Name : Sreju Sreeb  
Signature : [Signature]  
Date : 22/7/2024  
Contact Number : 7902854749

Customer Name : Anjali S...  
Signature : [Signature]  
Date : 22/7/2024  
Contact Number : [Number]  
Designation : Radiographer Gr-II  
Hospital Seal : TALUK HEAD QUARTERS HOSPITAL PAMPADY, KOTTAYAM




19/8

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOTTAYAM
2	Name of Hospital	THQH PAMPADY
3	Name of Equipment with Make, Model and Serial Number	Equipment :UPS Make : Voltech Model :Winner3kv SN : 83321401100419
4	Equipment ID & Barcode	124371 & 0520416 ✓
5	Date of purchase / Year of manufacture /Installation Date	4/07/2015 ✓
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	20/07/2024(Toll free)
9	Action taken	Checked and found out the problem with main PCB and battery. Enquired the spare with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	3kva Driver pcb-13570/- 3kva 96vdc charger pcb-12744/- Control pcb – 2950/- Display pcb-2596/- 12v 18ah smf battery- 26624/-  Total-58484/-


13	Asset Value	Rs . 77000/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	76%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and quotation are attached
16	Reasons for recommending the equipment as BER	Checked and found out the problem with main PCB and battery. Machine installed in 4/07/2015 and covered up to 9+ years. The repairing cost 76%, both criteria met. so recommended the machine for condemnation as per the tender clause 5.3.14.1
17	Name & Signature of CYRIX Authority	Sreeju suresh 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

(Up of (or value) Asset value - 77000 -  
 Cost of spare - 58484/- (76%)  
 Life period - (4/7) 2015 years -  
 As per the RBER guidelines recommended  
 as RBER

  
 Signature of JC BM (NHM)  
 NATIONAL HEALTH MIS  
 KOTTAYAM

Date



  
 Signature of  
 Superintendent / Medical Officer (i/c)  
 SUPERINTENDENT  
 TALUK HEAD QUARTERS HOSPITAL,  
 PAMPADY, KOTTAYAM



TALUK HEADQUARTERS HOSPITAL, PAMPADY, KOTTAYAM  
 DEPARTMENT OF IMAGEOLOGY - X RAY DIVISION  
 INVENTORY REGISTER

ITEM CODE IMG. XRAY. 61 NAME OF ITEM COMPUTER

DATE	DESCRIPTION	INVOICE	RECEIVED	ISSUED	BALANCE	REMARKS
4/7/15	DESKTOP Computer 2 Accessories with 3KV ZIPS		1	-	1	



*[Signature]*  
 SUPERINTENDENT  
 TALUK HEAD QUARTERS HOSPITAL  
 PAMPADY, KOTTAYAM

15  
 6



## AION BACKUPS

YP/VIII/320 AYLARA, KERALA KOLLAM

Date: 05/08/2024

Contact: 8921950217

GSTIN: 32CGUPM9450L1ZN

### 3KVA HITACHI ONLINE UPS SERVICE PROPOSAL

TO,

CYRIX HEALTHCARE PVT. LTD

Barcode: 0520416

Dear Sir/Madam,

We are pleased to submit here with our quote for the same as per below.

SL	DESCRIPTION	QTY	UNIT RATE IN INR	TOTAL	GST	TOTAL PRICE IN INR
1	3KVA DRIVER PCB	1	11500.00	11500.00	18	13570.00
2	3KVA 96VDC CHARGER PCB	1	10800.00	10800.00	18	12744.00
3	CONTROL PCB	1	2500.00	2500.00	18	2950.00
4	DISPLY PCB	1	2200.00	2200.00	18	2596.00
5	12V 18Ah SMF AMARON BATTERY	8	2600.00	20800.00	28	26624.00
PAYABLE AMOUNT						58484.00

#### Commercial terms and conditions

1. Payment 80% advance along with PO balance before dispatch, 20% after installation.
2. Delivery period; 2weeks.
3. Tax :GST@18% for spares,28%@Battery
4. Installation; Our scope.

Please arrange to release the PO at our above address

Bank name :HDFC

Account no:50200082743176

IFSC Code:HDFC0004083

We hope you will find the above offer in line with our discussions and await your valuable order please free to call or mail us on above given number if any query.

Thank you,

Sincerely,

BHAGATH MOHAN





**CYRIX** BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)  


**TOLL FREE NO: 1800 - 425-7669**

BAR CODE - (8004-890615225)  
**0520416**



**SUPERINTENDENT  
TALUK HEAD QUARTERS HOSPITAL,  
PAMPADY, KOTTAYAM**

atched off there is a hazardous  
battery side!  
be opened by authorized  
personnel only!  
read user manual including  
safety instructions first!







→  
SUPERINTENDENT  
TALUK HEAD QUARTERS HOSP  
PAMPADY, KOTTAYAM

CH Δ  
23.0-23.0

ON/MUTE  
SELECT  
OFF/ENTER





USB

RS232

HI-PROTID  
PASS

INTELLIGENT SLOT

NAME: [unreadable]  
TYPE: [unreadable]  
SERIAL NO: [unreadable]  
DATE: [unreadable]  
MADE IN: [unreadable]

EXTERNAL BATTERY  
9VDC 50A Max



*[Handwritten Signature]*  
SUPERINTENDENT  
TALUK HEAD QUARTERS HOSPITAL  
PAMPADY, KOTTAYAM