



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 232337

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <i>PHC Uzhamalakkal</i>.....</p> <p>Address <i>Trivandrum</i>.....</p> <p style="padding-left: 40px;"><i>Kerala</i></p> <p>Ph : <i>7356926854</i>.....</p>	<p>Call Registration Date : <i>19/07/2024</i>.....</p> <p>Caller ID : <i>124040</i>.....</p> <p>Date of Visit : <i>25/07/2024</i>.....</p> <p>Asset No. : <i>0145025</i>.....</p> <p>EQPT Name : <i>Micropipette</i>.....</p> <p>Manufacture <i>Droplette</i>..... Model : <i>na</i>.....</p> <p>S. No. <i>na</i>..... Dept. <i>Lab</i>.....</p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : *not working*.....

Action Taken : *checked and found that the number base is over rotating. identified that the rotating key, rotating number, ring, rotating gears are damaged need to replace these parts for further checking and working condition of the equipment.*

Completed Date : *25/07/24* Time : *10:00AM* Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<i>midhun. BM</i>	<i>25/07/24</i>	<i>9:30AM</i>	<i>10:00AM</i>

Customer Remark Completed Pending

Service Engineer Name : *midhun. BM*

Signature : *[Signature]*

Date : *25/07/24*

Contact Number : *9074127987*

Customer Name : *Ashile RU*

Signature : *[Signature]*

Date : *21/8/24*

Contact Number : *7356926854*

Designation : *Lab technician*



[Signature]


കുടുംബാരോഗ്യ കേന്ദ്രം
ഉഴമലയ്ക്കൽ

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	PHC UZHAMALAKKAL
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Microipette Make : Dr.Pette Model : NA Serial No : NA
4	Equipment ID/ Barcode	124040/0145025
5	Date of purchase/ Year of manufacture/Installation Date	30/04/2019
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	19/07/2024
9	Action taken	Checked and found that the number barrel is over rotating. Identified that the rotating key, rotating number ring, rotating gears are damaged. Need to replace these sparts for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	662.7/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND CALIBRATION REPORT ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found that the number barrel is over rotating, Identified that the rotating key, rotating number ring, rotating gears are damaged. The pipette was installed on 30/04/2019 and covered up to 5+ years. Since the spares are not available in the market. Recommending the unit for condemnation
17	Name & Signature of CYRIX Authority	MIDHUN BM 


*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


Number barrel is over rotating. So as per tender conditions this can be RBER.

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


23-08-2024
Signature of JC BM (NHM)

Date: _____




 ഇൻചാർജ്ജ്
 കുടുംബാരോഗ്യ കേന്ദ്രം
 ഉഴമലയ്ക്ക്

Signature of Superintendent/Medical Officer (i/c)

CUSTOMER NAME	FAMILY HEALTH CENTRE UZHAMALAKKAL		
ADDRESS	UZHAMALAKKAL, THIRUVANANTHAPURAM, KERALA 695542	DATE OF CALIBRATION	31/07/2024
CERTIFICATE NO :	NA	VALID UP TO	NA
		DATE OF ISSUE	31/07/2024

INSTRUMENT DETAILS			
Instrument Name	MICRO PIPETTE	S.No.	NA
Make / Model No.	MICO	Visual Inspection	OK
LOCATION :	LAB	RANGE	5 - 50 µL
BAR CODE : 0145025			

PROBLEM IDENTIFIED : NUMBER BARREL NOT PROPER

ACTION TAKEN :

The pipette is gone recalibration and it is found that the volume is not achieving properly. Even after adjusting the spring tension the volume not achieving correctly. It was found that the numbered barrel is over rotating. Because of this rotating key, rotating number ring, rotating gears are damaged. This part is not available in the market. So the above mentioned pipette is non-serviceable. Therefore, we recommend to decommission this Pipette.

CALIBRATION STATUS	PASS	FAIL	✓
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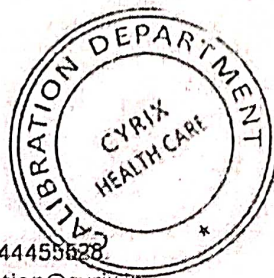
REMARKS:-

- ❖ This result of calibration refers to only to the particular items submitted for calibration.
- ❖ The above result is valid at the time of and under the stated conditions measurement.
- ❖ Calibration certificate. Issued for weight & measure parameters like mass, weighting balance, volumetric equipment, measuring scales/tapes etc. Are scientific purpose only and should not used for commercial.

Calibrated By
(CALIBRATION ENGINEER)



Approved By
(TECHNICAL MANAGER)
PREJITH T B



മെഡിക്കൽ ആഫീസർ ഇൻചാർജ്ജ്
കുടുംബാരോഗി കേന്ദ്രം
ഉഴമലയ്ക്കൽ

Micro-pipette 10 Microliter (Fiscal) 33/19

Invoice No. 335

20/4/19

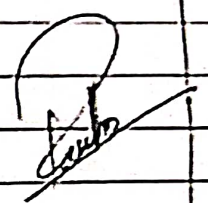
Received from Cozyme Medicines
 Depot K.S.V.C. Building 11/61/
 Chandi, Sluvis, Ervalemukh
 K.P. Sp. 662.71/-
 Exp. Date: 12/2028. MRP. 2050/-
 Batch: 11. Price 662.71/-
 Amt - 662.71/-

Receipt

Issue

Value

1



1/-

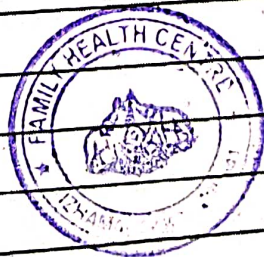
16/7/19

Issued to Lab technician
 Melithe
 (Entered on p. 30 of Subledger)

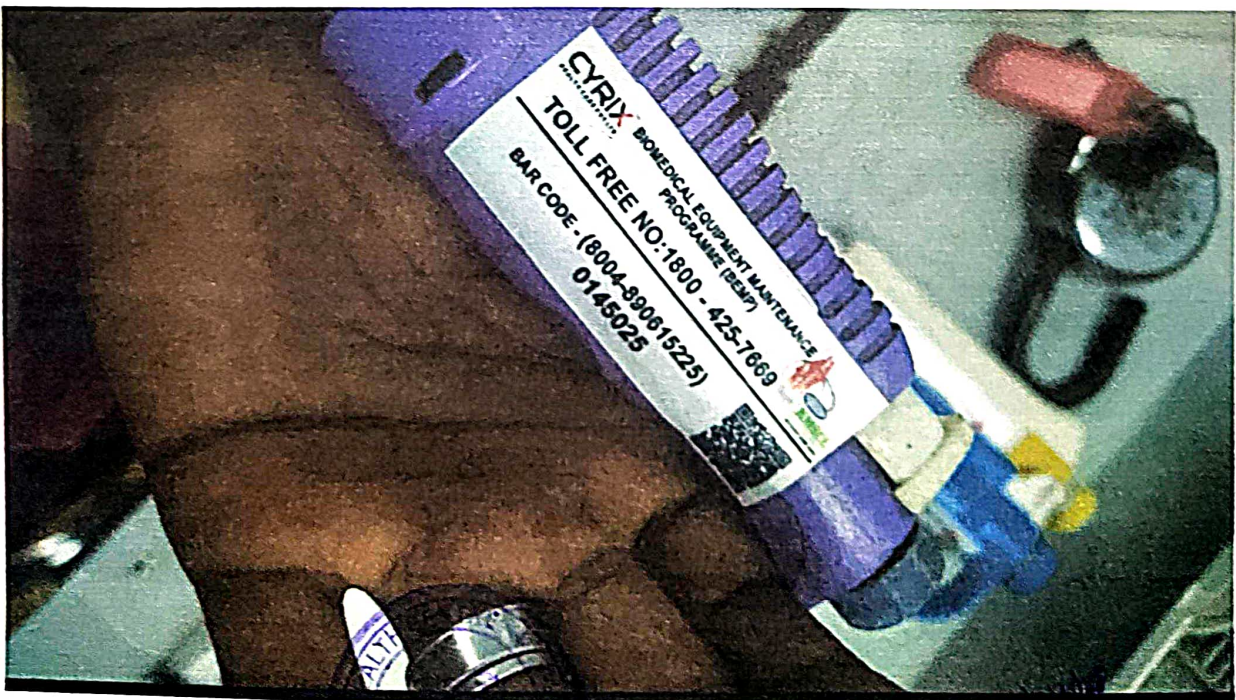
Received by
 Melithe

1

Nil



Handwritten notes in Malayalam: കടം... (Loan...)



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 ശ്രീ. അമിത്
 കോംബാരോഗ്യ കേന്ദ്രം
 ഉഴമലയ്ക്കൽ