



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 231301

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility T.H.Q.H.....</p> <p>Address Cherthala.....</p> <p>..... Alappuzha.....</p> <p>Ph : 9074001352.....</p>	<p>Call Registration Date : 20/6/2024.....</p> <p>Caller ID : 118277.....</p> <p>Date of Visit : 21/6/2024.....</p> <p>Asset No. : 0720258.....</p> <p>EQPT Name : ICU cot.....</p> <p>Manufacture Janak Model : ACP EX 6000</p> <p>S. No. X6A317DSD06 Dept. Dialysis unit</p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : ICU cot is not getting on.....

Action Taken : on checking found control Junction box is defective. Need to replace this spars for further checking and working condition of Equipment.....

Completed Date : .. 21/6/2024 Time : .. 12:00 PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Naseet	21/6/24	9:30 am	12:00 PM

Customer Remark Not working
 Completed Pending

<p>Service Engineer Name : Naseet</p> <p>Signature : <i>Naseet</i></p> <p>Date : 21/6/24</p> <p>Contact Number : 9526744524</p>	 <p>Customer Name : AMPILY..</p> <p>Signature : <i>[Signature]</i></p> <p>Date : 21/6/24</p> <p>Contact Number : 9961404842</p> <p>Designation : SMO</p> <p>Hospital Seal :</p>
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BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. :
231311

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>THQH</u></p> <p>Address <u>Cherthala</u></p> <p>..... <u>Alappuzha</u></p> <p>Ph : <u>9074001352</u></p>	<p>Call Registration Date : <u>20/6/2024</u></p> <p>Caller ID : <u>118274</u></p> <p>Date of Visit : <u>21/6/24</u></p> <p>Asset No. : <u>0420258</u></p> <p>EQPT Name : <u>ICU cot</u></p> <p>Manufacture <u>Janak</u> Model : <u>ACP EX6000</u></p> <p>S. No. <u>LAB1705006</u> Dept. <u>Dialysis Unit</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust. Training

Problem Identified : ICU cot is not getting on

Action Taken : on checking found control Junction box is defective. Enquired spare with the OEM

Completed Date : 24/7/24 Time : 12:00PM Spare Required

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Naseef</u>	<u>24/7/24</u>	<u>9:30am</u>	<u>12:00PM</u>

Customer Remark Completed Pending

PA PSC Bnduvt S. Not working. AMPLIFY

<p>Service Engineer Name : <u>Naseef</u></p> <p>Signature : <u>Naseef</u></p> <p>Date : <u>24/7/24</u></p> <p>Contact Number : <u>9526774524</u></p>	<p>Customer Name : _____</p> <p>Signature : _____</p> <p>Date : _____</p> <p>Contact Number : _____</p> <p>Designation : _____</p> <p>Hospital Seal : _____</p>
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SUPERINTENDENT
VALUK HEAD QUARTERS HOSPITAL
CHERTHALA

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	THQH CHERTHALA
3	Name of Equipment with Make, Model and Serial Number	ICU COT MAKE :-JANAK HEALTHCARE (P) .LTD MODEL :- ACP EX 6000 SN :- X6A317050068
4	Equipment ID & Barcode	118274 & 0420258
5	Date of purchase / Year of manufacture /Installation Date	22/04/2017
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	20/06/2024
9	Action taken	On checking found Control Junction box is defective. Enquired spare with the OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Repair
12	Cost of spares (specify parts and cost)	NA (Obsolete Model)

13	Asset Value	RS :- 101772 /-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report and OEM EOL letter attached
16	Reasons for recommending the equipment as BER	On checking found Control Junction box is defective. Enquired spare with the OEM. This model is obsolete and Spare is not available. The machine was installed on 22/04/2017 and aged up to 7+ years. The OEM declared end of life in this model. So we are recommending the equipment for condemnation as per the tender clause 5.3.14.2
17	Name & Signature of CYRIX Authority	NASEEF K N <i>Naseef</i>

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

The unit is 7+ years old, OEM discontinued spares of models more than 10 years. OEM also recommended to upgrade the unit to UNAK Control System.

[Signature] 22/08/24

Signature of JC BM (NHM)

JYOTHISH THOMAS
Consultant (Biomedical Engineering)
NHM ALAPPUZHA

Not working
[Signature]
AMPIL ST
SNO
PSG
Borden ST-S

For condemnation
[Signature]
29/7

Signature of
Superintendent / Medical Officer

**SUPERINTENDENT
IALUK HEAD QUARTERS HOSPITAL
CHERTHALA**

Date _____ Seal _____





Ampliy S
Swa
AMPLIY-T

RA
Bmdun...
PSK

R. Rajan
SUPERINTENDENT
VALUK HEAD QUARTERS HOSPITAL
CHERTHALA

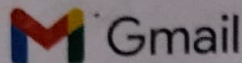
STOCK REGISTER

118

IRON CO. T. (C.V.)

Date	Received from or issued to	Inv. No. or Issue	Rate		Receipts	Issues	Balance	Remarks
			Rs.	Ps.				
9/11/15	From kmasd Motor Model EX Base Plus, Fully motorised 1cubed Make Jomax Health care. Pvt. Received and instaled on 5/11/15. Rate 101772.68	2115-10 1062	213723	-	02		02	
21/11/15	Issued to company through S/W - Warranty - ... BIRDHU.M. certificate also <u>155</u> issued.				02			Recd 9/11/15 Brdhu

c/o to page No - 137 of
Equipment Register. Vol. III.



Abhilash A <abhilashacyrix@gmail.com>

Quotation for the Midmark Janak service spares / Cyrix

2 messages

Amicis Medica <amicismedicatcr@gmail.com>
To: Abhilash A <abhilashacyrix@gmail.com>

Thu, Jul 4, 2024 at 3:33 PM

Dear Sir,

Please refer to the attached quotation and kindly issue the po along with the advance payment for the supply of spares.

With Regards,

Reenu Xavier

Service Coordinator

9495830122

Email: amicismedicatcr@gmail.com

Web: www.amicismedica.com

Amicis Medica

Capital Tower, 1st Floor,

VIII 568 A/7, Kuttanellur,

Thrissur, Kerala 680014

**Quote Ref. 070012024 Cyrix Spare1.pdf**

145K

Amicis Medica <amicismedicatcr@gmail.com>
To: Abhilash A <abhilashacyrix@gmail.com>
Cc: Rejithlal Syamlal <rsyamlal@midmark.com>

Tue, Jul 9, 2024 at 12:43 PM

Dear Sir,

We have received your request for Control junction box of EX6000 ICU Cot. This is to inform you that, old model bed spares more than 10 years are discontinued and the only possible way is to upgrade to the new model LINAK system.

As this is a special case, we are offering discounted rates for upgrading the electronic spare parts to updated technology by replacing the combo of control box, remote and wiring kits.

Please refer to the attached quotation and kindly issue the po along with the advance payment for the supply of spare parts and service.

With Regards,

Reenu Xavier

Service Coordinator

9495830122

Email: amicismedicatcr@gmail.com

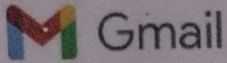
Web: www.amicismedica.com

Amicis Medica

Capital Tower, 1st Floor,

VIII 568 A/7, Kuttanellur,

Thrissur, Kerala 680014



Abhilash A <abhilashacyrix@gmail.com>

Quotation for the Midmark Janak service spares / Cyrix

Amicis Medica <amicismedicatcr@gmail.com>
To: Abhilash A <abhilashacyrix@gmail.com>
Cc: Rejithlal Syamlal <rsyamlal@midmark.com>

Fri, Aug 16, 2024 at 3:51 PM

Dear Sir,

We have received your request for a Control box for EX6000 ICU Cot.

This is to inform you that, as part of upgrading, the LINAK control system has changed their entire system to the most modern technology. So the old model bed's controls system has been discontinued and the only possible way is to upgrade to the new model LINAK system. It shall be compatible with future connectivity systems.

As a special case, we are offering 50% discounted rates to upgrade the old technology by replacing the combo of control box, remote and wiring kits with advanced technology as recommended by LINAK .


Please refer to the attached quotation and kindly issue the po along with the advance payment for the supply of spare parts and service.

With Regards,

Reenu Xavier
Service Coordinator
9495830122
Email: amicismedicatcr@gmail.com
Web: www.amicismedica.com

Amicis Medica
Capital Tower, 1st Floor,
VIII 568 A/7, Kuttanellur,
Thrissur, Kerala 680014

[Quoted text hidden]

 **Quote Ref. 070012024 Cyrix Spare1.pdf**
145K

To
CYRIX HEALTHCARE PVT. LTD.,
FIRST FLOOR, PETTA JUNCTION 30/641B
POONITHURA, ERNAKULAM-682038,
INDIA, sales_kl2@cyrix.in, abhilashcyrix@gmail.com
GST No.: 32AAFCC2499H2ZM

Quote Ref. 07/001/2024
Date: 04.07.2024

Kind Attn: Mr. Abhilash

Subject: Quotation for the Midmark Janak Service Spares

Dear Sir/Madam,

This refers to the service and spare request at your hospital and accordingly we enclose our offer for spare.

Sl. No.	Product	Item Code	Spares Description	List unit Price	QTY	Amount	GST	Total Price
1	ICU Cot	MI7721043	Upgradation Kit for EX6005/EX5500 series (for service)	19,897.00	01	19,897.00	18%	23,478.00

COST OF Service: Service charges for one product will be **Rs.1,500.00/-** (Exclusive of 18% GST)

VALIDITY OF CONTRACT: This contract shall be force for a period of **ONE YEAR** commencing from 1st January 2024

REPLACEMENT OF PARTS:

- A) Item codes are subjected to change according to the spare up-gradation.
- B) Company reserves the right to discontinue any spare part considering the discontinuation of a manufacturing process or products or products parts.
- C) There will be no warranty on spares (as per standard practice prevailing in the industry. However, any inherent defects due to poor material and workmanship brought to our notice immediately after carrying out the job will be considered suitably.

1. Prices

- A. Prevailing GST Tax Structure additional on unit rate. 18% on Spare parts.
- B. Offered prices include packing and installation and exclude any prevailing local entry/statutory tax which are in the customer's scope.
- C. Offered prices **Excluded** freight charges.
- D. Offered prices **Excluded** unloading charges.
- E. In an event of an introduction of any new duty and levy by Government or any change in the statutory levies during the tenure of the contract/delivery of material or in the forthcoming budget, the same shall be apply to this offer which will be in customer's scope. Taxes applicable as actual at the time of Invoicing.
- F. In case, where the unloading is in Midmark (India)'s scope, the material will be unloaded at a single designated location at the consignee address. Any relocation thereafter will be in customer's scope and Midmark (India) can provide supervision.

2. PAYMENT: 100% Advance for spare part and for service after invoicing.

3. DELIVERY: Within 6-8 weeks from the date of purchase order & receipt of payment along with the product colour confirmation, wherever applicable. In case of any change in delivery terms, the same should be agreed by both the parties.

4. PRICE VALIDITY: 30 days from date of quotation/proforma invoice. Any extension to the validity is subject to a prior written confirmation by Midmark (India).

We hope that the above offer is in line with your requirement and kindly award us with your valuable order.

Yours Truly,
Ms. Reenu Xavier
Service Coordinator
+91 9495830122
Amicis Medica

Bank Details
Account Name: Amicis Medica
Bank Name: Catholic Syrian Bank
Bank A/C: 005503974955195001
Bank IFSC: CSBK0000055

