



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. :
221379

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : <u>Phc</u>	Call Registration Date : <u>6/7/2024</u>
Address : <u>TV Puram</u>	Caller ID : <u>121467</u>
<u>Kottayam</u>	Date of Visit : <u>9/7/2024</u>
Ph : <u>7994322572</u>	Asset No. : <u>0543402</u>
	EQPT Name : <u>Oxygen Concentrator</u>
	Manufacture : <u>MIC</u> Model : <u>MLTAL0</u>
	S. No. <u>07210001</u> Dept. <u>OP</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not turned on and low purity O2

Action Taken : checked and found out the problem with main pcb compressor and sieve bed required the spare with OEM

Completed Date : Time : Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. /	/	/	/
2. /	/	/	/
3. /	/	/	/

Cyrix Engineer	Date	Start Time	End Time
<u>AMOL BABU</u>	<u>9/7/2024</u>	<u>1:00pm</u>	<u>2:00pm</u>

Customer Remark : Equipment is not working. Repair Completed Pending

Service Engineer Name : <u>AMOL BABU</u>	Customer Name : <u>[Signature]</u>
Signature : <u>[Signature]</u>	Signature : <u>[Signature]</u>
Date : <u>9/7/2024</u>	Date : <u>[Signature]</u>
Contact Number : <u>9567575983</u>	Contact Number : <u>[Signature]</u>
	Designation : Medical Officer
	Designation : PHC T.V Puram
	Designation : Pin Code 686606



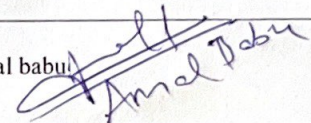
19/8

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOTTAYAM
2	Name of Hospital	PHC TV Puram
3	Name of Equipment with Make, Model and Serial Number	Equipment : Oxygen Concentrator Make : MIC Model : mltx10 SN:07210001
4	Equipment ID & Barcode	121467 & 0543402
5	Date of purchase / Year of manufacture /Installation Date	7/10/2021
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	06/07/2024 (Toll free)
9	Action taken	Checked and found out the problem with main pcb , compressor ,and sieve bead enquired the spare with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	Rs .NA
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and mail communication are attached
16	Reasons for recommending the equipment as BER	Checked and found out the problem with main pcb , compressor ,and sieve bead. Machine installed in 7/10/2021 and covered up to 2+ years. We try to take quotation with OEM but they will not responding my mail
17	Name & Signature of CYRIX Authority	Amal babu 

*Not mandatory **#Based on the period of life and value as per the BER guidelines**

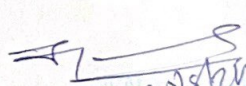
* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Asset value - NIL (PM case Donor)

Cost of spare - OEM not responding

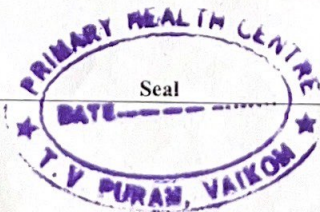
Date of installation - 7/10/2021 - life period - 2 year 10 months - life period criteria not satisfied.


Signature of JC BM (NHM)

Date

Seal

Signature of Superintendent / Medical Officer (j/c)



Medical Officer
PHC T.V Puram
Pin Code 686606

64

Name of A

Warehouse,
District Hospital,
Kozhukkam road,
Kottayam-686001.

- Issue Details

Issue No & Date : KL005/FD/00445/21-22 & 07-OCT-21

Print Date: 07-10-2021

Issued To : PHC TV PURAM

SL. No.	Item Name	Manufacturer	Batch No	Mfg Date	Exp Date	Rack No	Quantity
1	NASAL CANNULA ADULT (FOR PM CARE OXYGEN CONCENTRATOR)		20210905	01-Sep-2021	31-Aug-2024	WH2VARAN DA	18
2	NASAL CANNULA PAEDIATRIC (FOR PM CARE OXYGEN CONCENTRATOR)		20210905	01-Sep-2021	31-Aug-2024	WH2VARAN DA	6
3	OXYGEN CONCENTRATOR 10 L	PM CARE (MIC ELECTRONICS) S L NO -07210001 TO 07210043	MODEL -MLTX-10			WH2J	1
4	OXYGEN MASK ADULT (FOR PM CARE OXYGEN CONCENTRATOR)		20210816	01-Aug-2021	31-Jul-2024	WH2VARAN DA	18
5	OXYGEN MASK PAEDIATRIC (FOR PM CARE OXYGEN CONCENTRATOR)		20210818	01-Aug-2021	31-Jul-2024	WH2VARAN DA	6

Re

Stock entered in page
no: 63 of master Equipment
Register vol I
*Re
thru*



Handwritten signature and date 10/10/21. Below it, Malayalam text: "വായ്പക്കാരന്മാരുടെ ഉപയോഗത്തിന് വിട്ടുപോയ സാധനങ്ങളുടെ വിവരങ്ങൾ തിരിച്ചറിയുന്നതിനായി തയ്യാറാക്കിയ പട്ടിക."/>



Medical Officer
PHC T.V Puram
Pin Code 686606

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KT001FP/
 Invoice NO: AA52122 dtd 7/10/21 KMSCL, HoKangar. Fruesupply

PM Care Oxygen Concentrator

① Nasal Cannula Adult BNo: 20210905
 Exp. 31/08/2024
 18 Nos.

② Nasal Cannula (Paediatric) BNo: 20210905
 Exp. 31/8/2024
 6 Nos

③ Oxygen mask adult BNo 20210816
 Exp. 31/7/2024
 18 Nos

④ Oxygen mask (Paediatric) BNo: 20210816
 Exp 31/7/2024
 6 Nos

(P-7-0)



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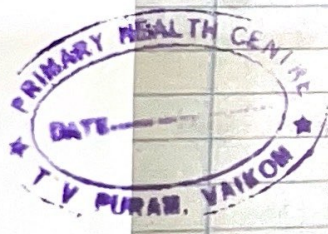
64

STOCK REGISTER

Name of Article: OXYGEN CONCENTRATOR & ACCESSORIES

Date	Received from or Issued to	Inv No or V No	Amount		Receipts	Issues	Balance	Remarks
			Rs.	Ps.				
	RJP Pajekn 63							
	Oxygen concentrator 10L model - 10LTV-10 make PH Care (MTC Electronics) LNO: 07210001 TO 07210042							
	All the above items issued to				INo	INo		Balance nil

RJP
 Date
 Signature
 Sub-stake of equipment
 page - 97, 98



Medical Officer
 PHC T.V Puram
 Pin Code 686606

9:37 PM

Gmail - Main board for oxygen concentrator (0543402)



Arun GC <arungcyrix@gmail.com>

Main board for oxygen concentrator (0543402)

5 messages

Arun GC <arungcyrix@gmail.com>

Fri, Jul 26, 2024 at 3:37 PM

To: MIC-eSales <esales@mic.co.in>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Amal Babu <babu.amalcyrix@gmail.com>

Dear sir ,

We have a PM care oxygen concentrator in our hospital. It's not working. One of our engineers came and checked . And find out the problem with the main board . Kindly provide the quotation of mainboard

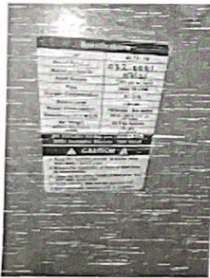
please check the attached photos

Arun G C
District Incharge
KLBEMMP, Kottayam,
Cyrix Health Care.
8921992272

3 attachments



WhatsApp Image 2024-07-26 at 15.31.26 (1).jpeg
270K



0543402_asset_1720077020.jpg
563K



0543402_asset_1720076990.jpg
580K

Arun GC <arungcyrix@gmail.com>

Mon, Jul 29, 2024 at 12:56 PM

To: MIC-eSales <esales@mic.co.in>

Gmail - Main board for oxygen concentrator (0543402)

4, 9:37 PM

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Amal Babu <babu.amalcyrix@gmail.com>

reminder

Arun G C
District Incharge
KLBEMMP, Kottayam,
Cyrix Health Care.

[Quoted text hidden]

Arun GC <arungcyrix@gmail.com>

Wed, Jul 31, 2024 at 11:42 AM

To: MIC-eSales <esales@mic.co.in>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Amal Babu <babu.amalcyrix@gmail.com>

Gentle reminder

Arun G C
District Incharge
KLBEMMP, Kottayam,
Cyrix Health Care.

[Quoted text hidden]

Arun GC <arungcyrix@gmail.com>

Thu, Aug 1, 2024 at 8:10 AM

To: MIC-eSales <esales@mic.co.in>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Amal Babu <babu.amalcyrix@gmail.com>

Dear MIC-eSales .

Can you please send the quotation by today itself

Arun G C
District Incharge
KLBEMMP, Kottayam,
Cyrix Health Care.
8921992272

On Wed, Jul 31, 2024 at 5:06 PM MIC-eSales <esales@mic.co.in> wrote:

Dear Sir,

Main Board cost is Rs.5000/- plus 18% GST and courier charges extra.Let us know if you want buy the control board with the given price.

Thanks & Regards

Ravindra
8309387814

[Quoted text hidden]

eSales@mic.co.in
MIC Electronics Limited,
Plot No.192/B, IDA, Phase - II
Cherlapally, Hyderabad - 500 051

Arun GC <arungcyrix@gmail.com>

Sat, Aug 3, 2024 at 1:09 PM

To: MIC-eSales <esales@mic.co.in>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Amal Babu <babu.amalcyrix@gmail.com>

Dear MIC-eSales.

Reminder

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE
PROGRAMME (BEMP)
TOLL FREE NO: 1800 - 425-7669
BAR CODE - (8004-890615225)
0543402



Medical Officer
PHC T.V Puram
Pin Code 586606

