



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. :
223344

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>GmHC</u></p> <p>Address <u>Peroorakada</u></p> <p>..... <u>Thiruvananthapuram</u></p> <p>Ph : <u>9539252686</u></p>	<p>Call Registration Date : <u>20-04-2024</u></p> <p>Caller ID : <u>107279</u></p> <p>Date of Visit : <u>01-07-2024</u></p> <p>Asset No. : <u>0114490</u></p> <p>EQPT Name : <u>Haemostology Analyser</u></p> <p>Manufacture <u>System</u> Model : <u>KK 21</u></p> <p>S. No. <u>B4234</u> Dept. <u>Lab.</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Machine not getting on

Action Taken : Checked and found transducer no.3 assy. Transformer PI, Transducer no.8 assy. SRV. Fixed valve no. 28-T, SRV. Fixed valve no. 28-R. Sample rotor valve. 43 assy device

..... Need to replace these spare for further working condition of the machine.

Completed Date : 01/07/24 Time : 2:00 pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2. <u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Kasyep. P.V</u>	<u>01/07/24</u>	<u>11:30 am</u>	<u>2:00 pm</u>

Customer Remark Completed Pending

Sauvabhoomi Support

Service Engineer Name : Kasyep. P.V

Signature : [Signature]

Date : 01/07/2024

Contact Number : 7593847134

Customer Name : Vineetha W. Ison

Signature : [Signature]

Date : 11/7/24

Contact Number : 9539257686

Designation : Lab Tech Co II

Hospital Seal :

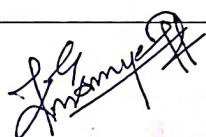


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	GMHC PEROORKADA
3	Name of Equipment with Make, Model and Serial Number	Equipment Name: Haematology Analyser Make : Transasia Biomedicals Model : Sysmex KX21 Serial No : B4234
4	Equipment ID/ Barcode	107279/0114490
5	Date of purchase/ Year of manufacture/Installation Date	25/09/2009
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	20/04/2024 (Toll free)
9	Action taken	Checked and found transducer no.3 assy,Transformer PT,Tranducer No.8 assy,SRV fixed valve No.28-L,SRV Fixed valve No.28-R,Sample rotor valve No.43 assy defective. Need to replace these spare for further checking and working condition of the equipment. Enquired spares with OEM.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	214900/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Not Available
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND OEM END OF LIFE LETTER ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found that the transducer no.3 assy,Transformer PT,Tranducer No.8 assy,SRV fixed valve No.28-L,SRV Fixed valve No.28-R,Sample rotor valve No.43 assy defective. Enquired the spares with OEM. OEM declared End Of Life for the model. The unit is installed on 25/09/2009 and covered upto 14+years.Since OEM Declared End of Life.As per the tender clause 5.3.14.2 recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	KASYEP PV 

*Not mandatory


#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


End of life certificate verified. So can be RBER.

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram

 10.7.2024
Signature of JC BM (NHM)

Date:




18/7/24
Signature of SUPERINTENDENT
Superintendent/Medical Officer (i/c)
Peroorkada
Thiruvananthapuram
Pin: 695005

Haematology

1 no.

25.9.2009.

Analyser

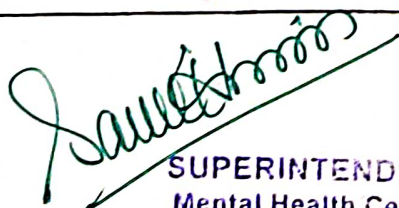
Date of installation. 25.9.2009

model Symanex - KY - 21

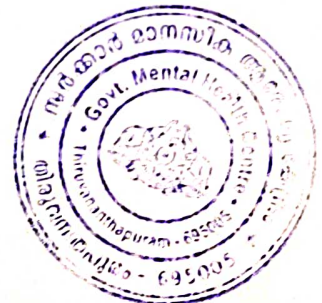
F.H.K. NO: - 30002 from Sabra B20 materials

H. Number - 72.

Life period completed - 25.2.2019.



SUPERINTENDENT
Mental Health Centre
Peroorkada
Thiruvananthapuram
Pin: 695005





Subject: REQUIRED QUOTATION FOR HEMATOLOGY ANALYZER - SYSMEX : KX 21 FROM OEM - 0114490

messages

bijith A <abijithacyrix@gmail.com> Mon, 13 May 2024 at 8:18 ar
o: Purchase Cyrix <purchasecyrix2@gmail.com>
c: Cyrix Purchase Mgr. <purchasemgr@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>
Iohammad Shan <mohdcyrix@gmail.com>, Kasyep P V <kasyepcyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>

KINDLY UPDATE THE STATUS

On Mon, Apr 29, 2024 at 11:09 PM ARJUN - LAB SPECIALIST <arjunocyrix@gmail.com> wrote:
Dear Sir,

Kindly arrange a quotation for HEMATOLOGY ANALYZER SYSMEX KX 21 From OEM.

Note : Quotation needed for 2 lakh.

Hospital Name :- GMHC,PEROORKADA
Make :- SYSMEX
Model :- KX 21
SL NO :- B4234
Barcode :- 0114490

Spares Needed:-

- 1 : 160945 -TRANSDUCER NO. 3 ASSY (RBC)
- 2 : 161453 -Transformer PT -095A
- 3 : 160877 -TRANSDUCER NO. 8 ASSY
- 4 : 160864 - SRV FIXED VALVE NO. 28-L ASSY
- 5 : 163987 - SRV FIXED VALVE NO.28-R ASSY
- 6 : 160863 - SAMPLE ROTOR VALVE NO. 17 ASSY
- 7 : 160547 - Solenoid valve NO .43 Assy
- 8 : PM KIT

Regards
ARJUN U
LAB SPECIALIST
CYRIX HEALTHCARE PRIVATE LIMITED
30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038

M:- 7593847130 | E:- arjunocyrix@gmail.com |
W:- www.cyrixhealthcare.com |
"Genius in Healthcare"

Thanks & Regards,

Abijith A
Divisional Incharge
Mob-7593847141
abijithacyrix@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH



Sauvath
SUPERINTENDENT
Mental Health Centre
Peroorkada
Thiruvananthapuram
Pin: 695005

bijith A <abijithacyrix@gmail.com>
o: Purchase Cyrix <purchasecyrix2@gmail.com>

Thu, 16 May 2024 at 3:46 pm

c: Cyrix Purchase Mgr. <purchasemgr@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>
Iohammad Shan <mohdcyrix@gmail.com>, Kasyep P V <kasyepcyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>

Reminder
[Quoted text hidden]

njitha T L <purchasecyrix2@gmail.com> Thu, 16 May 2024 at 4:05 pm
o: Abijith A <abijithacyrix@gmail.com>
c: Cyrix Purchase Mgr. <purchasemgr@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>
Iohammad Shan <mohdcyrix@gmail.com>, Kasyep P V <kasyepcyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>

Dear sir,

Will update tomorrow
[Quoted text hidden]

Thanks & Regards

Anjitha T L
Purchase Assistant
PH:- 9947719111
purchasecyrix2@gmail.com
[Quoted text hidden]

bijith A <abijithacyrix@gmail.com> Sat, 25 May 2024 at 2:04 pm
o: Anjitha T L <purchasecyrix2@gmail.com>
c: Cyrix Purchase Mgr. <purchasemgr@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>
Iohammad Shan <mohdcyrix@gmail.com>, Kasyep P V <kasyepcyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>

Reminder
[Quoted text hidden]

njitha T L <purchasecyrix2@gmail.com> Sat, 25 May 2024 at 2:26 pm
o: Abijith A <abijithacyrix@gmail.com>
c: Cyrix Purchase Mgr. <purchasemgr@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>
Iohammad Shan <mohdcyrix@gmail.com>, Kasyep P V <kasyepcyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>

Dear sir,

Already informed Lab incharge for sharing vendor details.
[Quoted text hidden]

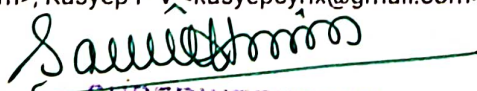
bijith A <abijithacyrix@gmail.com> Wed, 5 Jun 2024 at 3:10 pm
o: Anjitha T L <purchasecyrix2@gmail.com>
c: Cyrix Purchase Mgr. <purchasemgr@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>
Iohammad Shan <mohdcyrix@gmail.com>, Kasyep P V <kasyepcyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>

Reminder

This machine is supplied by Transasia
[Quoted text hidden]

bijith A <abijithacyrix@gmail.com> Sat, 8 Jun 2024 at 12:21 pm
o: Anjitha T L <purchasecyrix2@gmail.com>
c: Cyrix Purchase Mgr. <purchasemgr@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>
Iohammad Shan <mohdcyrix@gmail.com>, Kasyep P V <kasyepcyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>

Reminder
[Quoted text hidden]


SUPERINTENDENT
Mental Health Centre
Peroorkada
Thiruvananthapuram
Pin: 695005





Subject: REQUIRED QUOTATION FOR HEMATOLOGY ANALYZER - SYSMEX : KX 21 FROM OEM - 0114490

messages

From: Anjitha T L <purchasecyrix2@gmail.com> Tue, 11 Jun 2024 at 1:51 pm
To: in.info@althea-group.com, mahesh.prasad@althea-group.com, Jasir Cheruvathoor <jasir.cheruvathoor@althea-group.com>
Cc: Cyrix Purchase Mgr. <purchasemgr@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, Kasyep P V <kasyepcyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>

Dear Sir ,
Kindly share a quotation for HEMATOLOGY ANALYZER SYSMEX KX 21.

Hospital Name :- GMHC,PEROORKADA
Make :- SYSMEX
Model :- KX 21
SL NO :- B4234
Barcode :- 0114490

Spares Needed:-

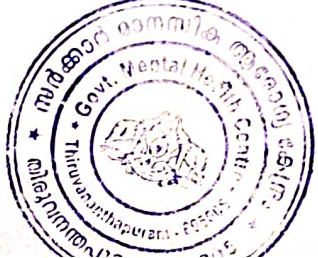
- 1 : 160945 -TRANSDUCER NO. 3 ASSY (RBC)
- 2 : 161453 -Transformer PT -095A
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- 5 : 163987 - SRV FIXED VALVE NO.28-R ASSY
- 6 : 160863 - SAMPLE ROTOR VALVE NO. 17 ASSY
- 7 : 160547 - Solenoid valve NO .43 Assy
- 8 : PM KIT

Thanks & Regards
Anjitha T L
Sr. Purchase Executive
PH:- 9947719111
purchasecyrix2@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

From: Anjitha T L <purchasecyrix2@gmail.com> Fri, 21 Jun 2024 at 9:40 am
To: Kasyep P V <kasyepcyrix@gmail.com>, Abijith A <abijithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>
Cc: arjun u <arjunocyrix@gmail.com>, Cyrix Purchase Mgr. <purchasemgr@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>

Dear sir,
Please find the EOL letter of above mentioned equipment.
[Quoted text hidden]



SUPERINTENDENT
Mental Health Centre
Peroorkada
Thiruvananthapuram
Pin: 695005

Ref: 040920/KX21DISCON/VNC-07

04 September 2020

Mr Anil Prabhakaran
Managing Director
Sysmex India Pvt. Ltd
1002 Damji Shamji Business Galleria
LBS Marg, Kanjur Marg, West
Mumbai 400078, India

Dear Mr Anil Prabhakaran

RE: Reminder on End of Support for KX-21 & KX-21N

This is a reminder pertaining to Sysmex Asia Pacific support for KX-21 and KX-21N hematology instruments in the Asia Pacific region.

It was notified that with the introduction of the XP-Series, sales of KX-21 and KX21N were discontinued effect from March 2013. The support on spare parts, controls & reagents of KX-21 and KX-21N which were made available for 7 years upon discontinuation date has ended in March 2020.

Please look into upgrading your current customers to the XP-Series.

For further inquiries, you may contact myself for sales related matters or

- Ms Marilyn Baliwag (Baliwag.Marilyn@Sysmex-AP.com) or Mr Marvin Chan (Chan.Marvin@sysmex-ap.com) for Product/Marketing related matters

You may also reach us at Tel: (65) 6221 3629 or Fax: (65) 6221 3687.

Yours Sincerely,



Sysmex Asia Pacific Pte Ltd.

Ginny Lim
Manager
Sales Analysis & Pricing

CUSTOMER CONFIDENTIAL

For Details, Refer Calibration Report
Performance Analysis Electrical Safety Test
Medical Engineering & Services
ISO 9001:2015 certified company
Thrissur - Tel: 0487-2421267
CALIBRATION & ANALYSIS CENTRE

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)
TOLL FREE NO: 1800 - 425-7669
BAR CODE - (8004-890615225) 0114490

