



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 223608

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

| | |
|---|---|
| <p>Health Facility <u>State TB Centre</u></p> <p>Address <u>Thiruvananthapuram</u></p> <p style="padding-left: 40px;"><u>Kerala</u></p> <p>Ph : <u>9847407357</u></p> | <p>Call Registration Date : <u>16-4-24</u></p> <p>Caller ID : <u>106571</u></p> <p>Date of Visit : <u>18-4-24</u></p> <p>Asset No. : <u>0111591</u></p> <p>EQPT Name : <u>Pharmacy Refrigerator</u></p> <p>Manufacture <u>LG</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>IRL</u></p> |
|---|---|

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : Checked and found issues with freezer, capillary and all found defective. Need to replace capillary, freezer, body base and need to do gas charging for further checking.

Completed Date : 18/4/24 Time : 12:30 PM Spare Required

Spare Replaced Requested

| Description | Qty. | Part Number | PR Number |
|-------------|------|-------------|-----------|
| 1. | | | |
| 2. | | | |
| 3. | | | |

| Cyrix Engineer | Date | Start Time | End Time |
|-----------------------|----------------|----------------|----------------|
| <u>Soorja Sudheep</u> | <u>18/4/24</u> | <u>11:45AM</u> | <u>12:30PM</u> |

Customer Remark Completed Pending

Service Engineer Name : Soorja Sudheep

Signature : Soorja

Date : 18/4/24

Contact Number : 7907906244

STATE TB CELL

Real Cross Road
Thiruvananthapuram

Customer Name : B. Ravishrman

Signature : [Signature]

Date : 18/4/24

Contact Number : 9847407357

Designation : Sr. LI, IRL, TMM


Hospital Seal :

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

| Sl No | Particulars | Details |
|--------------|--|--|
| 1 | Name of District | THIRUVANANTHAPURAM |
| 2 | Name of Hospital | STATE TB CENTRE THIRUVANANTHAPURAM |
| 3 | Name of Equipment with Make, Model and Serial Number | Equipment Name : Pharmacy Refrigerator Make : Kelvinator Model : NA Serial No : NA |
| 4 | Equipment ID/ Barcode | 106571/0111591 |
| 5 | Date of purchase/ Year of manufacture/Installation Date | 16/03/2009 |
| 6 | Warranty details (Yes/No) | No Warranty |
| 7 | *AMC/ CAMC Period agreed at the time of purchase | No CAMC/AMC |
| 8 | Date of breakdown (Date of registration of complaint through email/ Toll free) | 16/04/2024 |
| 9 | Action taken | Checked and found freezer, capillary and body base defective. Need to replace these spares for further checking and working condition of the equipment. Enquired spares from vendor. |
| 10 | Present status of the equipment (Fully damaged / partially damaged) | FULLY DAMAGED |
| 11 | Recommendations for repair (required service details) | NOT RECOMMENDING FOR REPAIR |
| 12 | Cost of spares (specify parts and cost) | Capillary and gas charging-5310/- Freezer-1416/- Body base and maintainance-3540/- Service charge-885/- Total-11151/- |

| | | |
|----|--|---|
| 13 | Asset Value | 16000/- |
| 14 | # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value | 69.6% |
| 15 | Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) | CYRIX SERVICE REPORT AND VENDOR QUOTATION ATTACHED |
| 16 | Reasons for recommending the equipment as BER | Checked and found freezer, capillary and body base defective. The unit is installed on 16/03/2009 and covered upto 15+ years. The repair cost is 69.6%. As per the tender clause 5.3.14.1, Both criteria met. So recommending the unit for condemnation |
| 17 | Name & Signature of CYRIX Authority | KASYEP PV  |

*Not mandatory

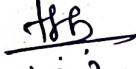
#Based on the period of life and value as per the BER guidelines

* Attach Photograph

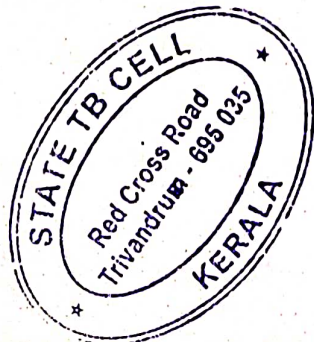
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

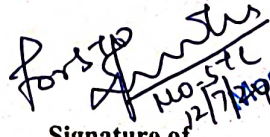
Repair cost is high and this can be recommended beyond economic repair as per tender criteria

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


10.7.2024
Signature of JC BM (NHM)

Date:




Signature of Superintendent/Medical Officer
State TB Cell
Directorate of Health Services
Thiruvananthapuram

REFRIGERATORS

93

| Date | Invoice No./Date | From whom Received | Receipt | Issued | Balance | Sign |
|---------|---|---------------------------|---|--------|-----------------------|--------------------|
| 22-3-06 | Inv. No: 026689 Autlan Radio Service | Director ST.DG | 1 | 1 | Nil | <i>[Signature]</i> |
| 12-1-07 | 2 LG Refrigerator 265 Litres Model GL-265 GM) with This refrigerator with its stabilizer has been shifted to SCD Pulayankottah (DOTS Plus site) on 20/2/2013 (as per site's order) NOA. NO: RITES / MSM / RNTCP / 02/2005/01 Dated 1-6-2006 CTD | | V - Guard 50 stabilizer 1 (LG) Small, Blue coloured (165 litres) | 1 | Nil | <i>[Signature]</i> |
| 16-3-09 | Invoice No: 1372/08-09. (Smels, cochin) | STC (Kerintor) | 2 | 2 | Nil | <i>[Signature]</i> |
| 17-5-23 | Inv. No: BIEL/23-24/023 Dated 11/5/23, BioLink India Pvt. Ltd. Pharmacy Refrigerator Make: Merling, Model: YC725L Serial No: 221201997 Date of Installation: 23/05/2023 | STC (Through KMSCL) | 1 | 1 | Rs. 2,41,900/- Nil | <i>[Signature]</i> |

Medical Officer
 State TB Cell
 Thiruvananthapuram



PRECISE EQUIPMENTS & SERVICES

Ref No-PES/37/24-25

Date-12/06/2024

To,
HOD
CYRIX HEALTHCARE PVT LTD
ERANAKULAM

**Sub:-Service Estimate Kelinator Refrigerator Id-106571
Barcode-0111591**

Dear Sir,

With reference to the above, we are giving below our estimate as per the inspection done b by our services engineer

| NO | Description | Qty | Rate | Tax% | Amount |
|----|-----------------------------------|------|---------|------|-----------------|
| 1 | Capillary Replaced & Gas Charging | 1nos | 4500.00 | 18% | 5310.00 |
| 2 | Freezer Replaced | 1nos | 1200.00 | 18% | 1416.00 |
| 3 | Boady Base Replaced & Maintenance | 1nos | 3000.00 | 18% | 3540.00 |
| 4 | Service Charge | 1nos | 750.00 | 18% | 885.00 |
| | Grand Total @ | | | | 11151.00 |

TERMS & CONDITIONS

- 1.Payment: 100% Advance
- 2.Delivery: 1 Week date of Purchase Order

Thanking You,

Yours faithfully,

Precise Equipment's & Services



Authorized Signatory



Handwritten signature and date
12/7/24
Medical Officer
State TB Cell
Directorate of Health Services
Thiruvananthapuram

AP, 5/62, VINOD BHAVAN

+91-8136990399, +91-7907782386

KOORAMKONAM, ARUVIKKARA.P.O

preciseequipmentsandservices@gmail.com

THIRUVANANTHAPURAM-695564

pestvpm@gmail.com



Regarding Refrigerator service quotation for Refrigerator at State TB centre (106571/0111591)
messages

syep P V <kasyepcyrix@gmail.com>
: preciseequipmentsandservices@gmail.com
: Anjitha T L <purchasecyrix2@gmail.com>

Fri, 5 Jul 2024 at 10

Dear sir,

This mail is to enquire about the service quotation for Refrigerator at State TB centre.

Make : kelvinator
Barcode: 0111591
Ticket id: 106571

Thanks & Regards,

<ASYEP PV
District Incharge ,Trivandrum
CYRIX HEALTHCARE Pvt.Ltd
<LBEMP
Ph : +91 7593847134
<kasyepcyrix@gmail.com

ecise Equipments and Services <preciseequipmentsandservices@gmail.com>
: Kasyep P V <kasyepcyrix@gmail.com>
: Anjitha T L <purchasecyrix2@gmail.com>

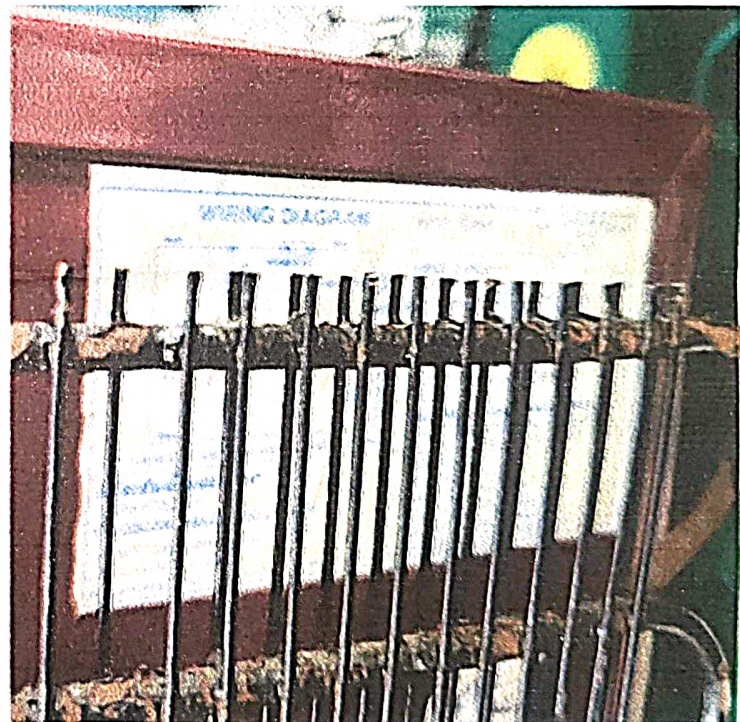
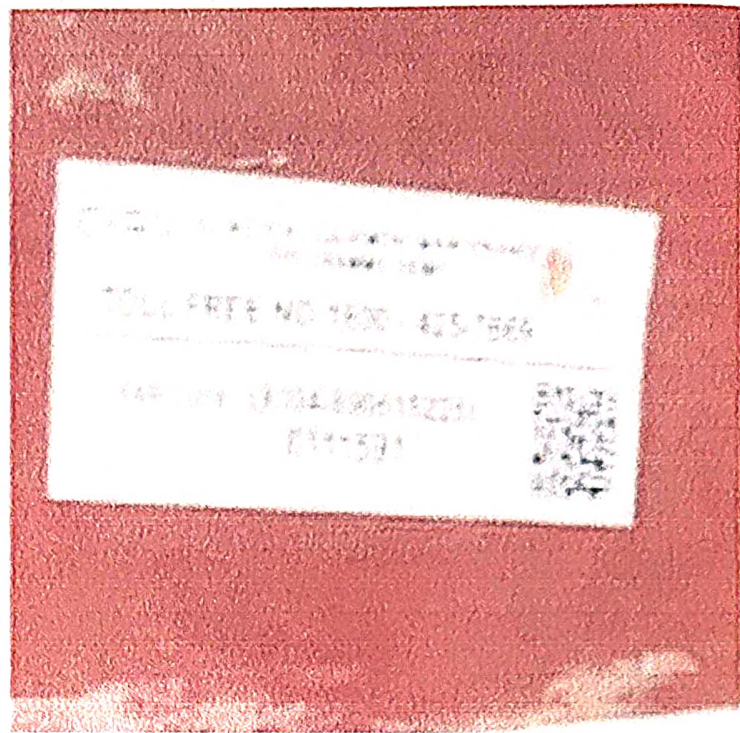
Fri, 5 Jul 2024 at 11

Dear Sir,
Please find the attached estimate

Thanks & Regards

RAJEEV J R
PRECISE EQUIPMENTS AND SERVICES
+91-7907782386
+91-8136990399

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For sto
[Signature]
12/7/20
Medical Officer
State TB Cell
Directorate of Health Services
Thiruvananthapuram