



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 223501

527

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility F.H.C	Call Registration Date : 15/04/2024
Address Pallichal	Caller ID : 106461
..... Thiruvananthapuram	Date of Visit : 16/04/2024
Ph : 9946352368	Asset No. : 0144606
	EQPT Name : Pharmacy Refrigerator
	Manufacture : Godrej Model : GRP 200X
	S. No. 00009283 Dept. Nurse Station

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : No cooling

Action Taken : checked and found compressor defective. Need to replace the compressor for further checking and working condition of the equipment.

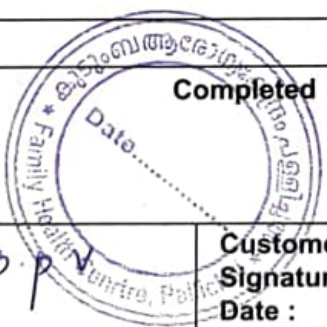
Completed Date : 16/04/24 Time : 1:10pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. N/A	N/A	N/A	N/A
2. N/A	N/A	N/A	N/A
3. N/A	N/A	N/A	N/A

Cyrix Engineer	Date	Start Time	End Time
Karyep.p.v	16/04/24	12:30pm	1:10pm

Customer Remark Completed Pending



Service Engineer Name : Karyep.p.v	Customer Name : Anite S. Ashokan
Signature : <i>[Signature]</i>	Signature : <i>[Signature]</i>
Date : 16/04/2024	Date : <i>[Date]</i>
Contact Number : 7593847134	Contact Number : <i>[Number]</i>
	Designation : <i>[Designation]</i>
	Hospital Seal : <i>[Seal]</i>

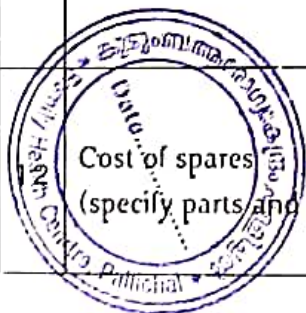
[Handwritten notes and signatures]

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

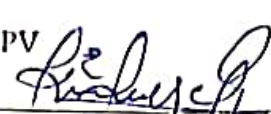
PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	FHC PALLICHAL
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Pharmacy Refrigerator Make : Godrej Model : GFP 280X Serial No : 00009283
4	Equipment ID/ Barcode	106461/0144606
5	Date of purchase/ Year of manufacture/Installation date	15/03/2006
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	15/04/2024
9	Action taken	Checked and found compressor defective. Need to replace the compressor for further checking and working condition of the equipment. Enquired spares with vendor.
10	Present status of the equipment(Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
	Cost of spares (specify parts and cost)	Compressor & Gas charge - 10207/- Service charge - 885/- Total - 11092/-



B. S. S.
M.O. / P.H.C. Pallichal

മെഡിക്കൽ ഉപകരണങ്ങൾ - മരിയം
 Health Centre, Pallichal - 695001
 Medical Officer (P.C.)
 Health Centre, Pallichal-695001

13	Asset Value	16000/-
14	"Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	69.3%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and Vendor Quotation attached.
16	Reasons for recommending the equipment as BER	Checked and found compressor defective. The unit was installed on 15/03/2006 and outlived up to 18+ years. The repairing cost will be 69.3%. As per the tender clause 5.3.14.1 both criteria met. So we recommend the unit for condemnation.
17	Name & Signature of CYRIX Authority	KASYEP PV 

*Not mandatory #Based on the period of lfo and value as per the BER guidelines


* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:
 Compressor defective. As per tender conditions this can be BER.

MB
22-06-2024

MANEESHA MOHAN M.R.
 Junior Consultant (Biomedical)
 National Health Mission
 Thiruvananthapuram

Signature of JC BM (NHM)

Date: 

B. S. K.
 Superintendent Medical Officer (I/c)
 Family Health Centre, Pallathal-695507



PRECISE EQUIPMENTS & SERVICES

Ref No-PES/38/24-25

Date-13/06/2024

To,
HOD
CYRIX HEALTHCARE PVT LTD
ERANAKULAM

Sub:-Service Estimate for Refrigerator Id-106461
Barcode-0144606

Dear Sir,
With reference to the above, we are giving below our estimate as per the inspection done by our services engineer

NO	Description	Qty	Rate	Tax%	Amount
1	Compressor Replaced & Gas Charging	1nos	8650.00	18%	10207.00
2	Service Charge	1nos	750.00	18%	885.00
Grand Total @					11092.00

TERMS & CONDITIONS

- 1.Payment: 100% Advance
- 2.Delivery: 1 Week date of Purchase Order

Thanking You,

Yours faithfully,

Precise Equipment's & Services



Authorized Signatory

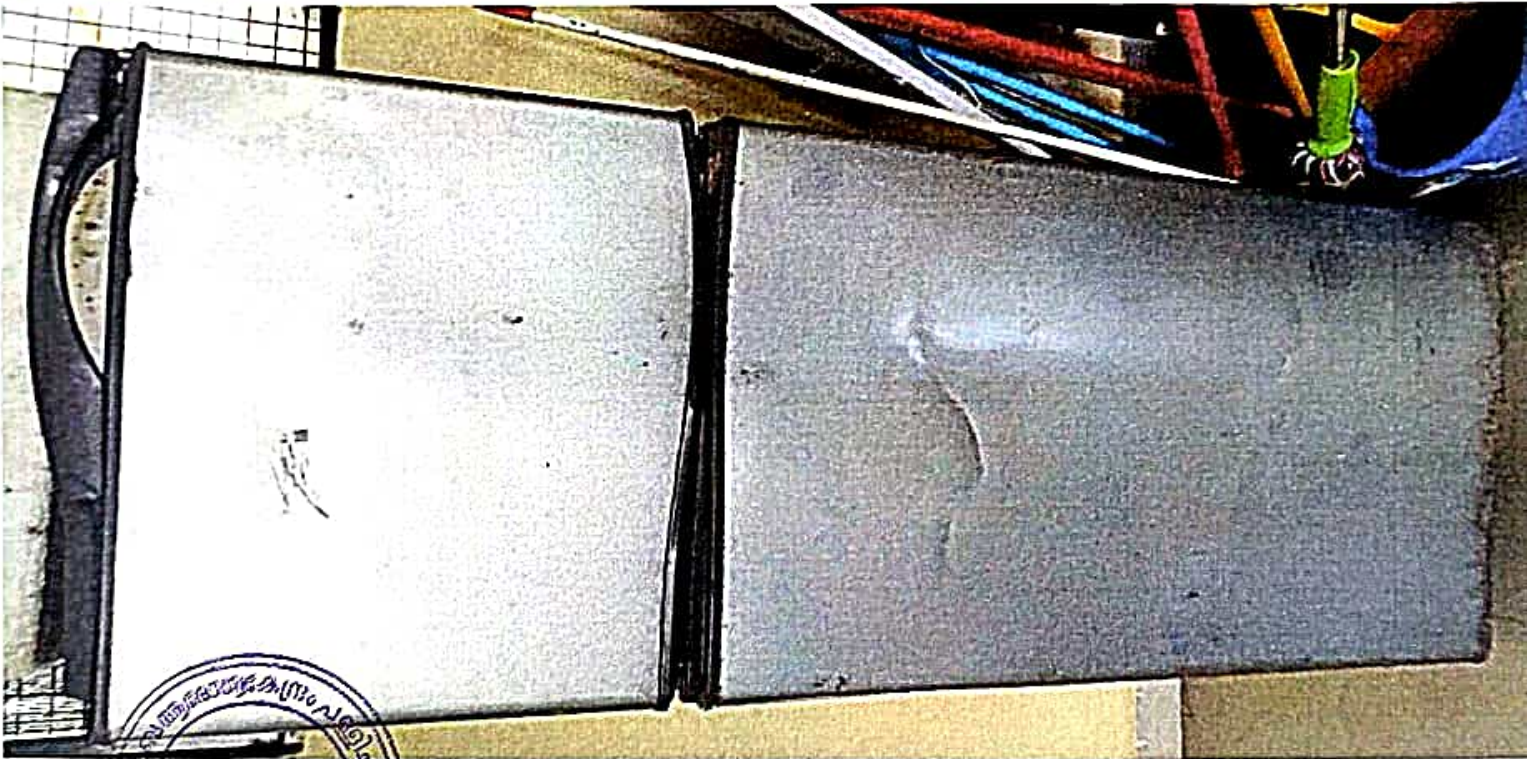
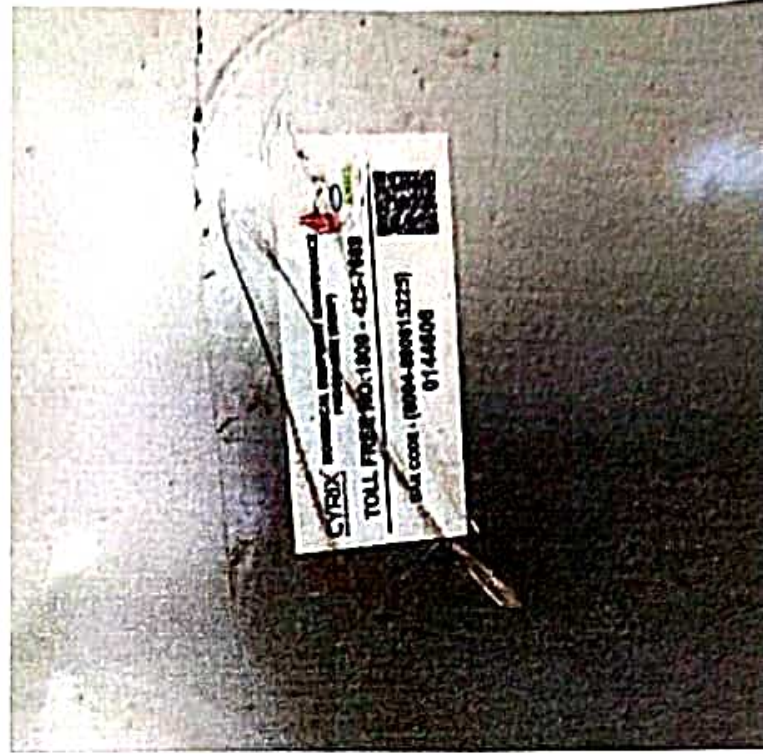
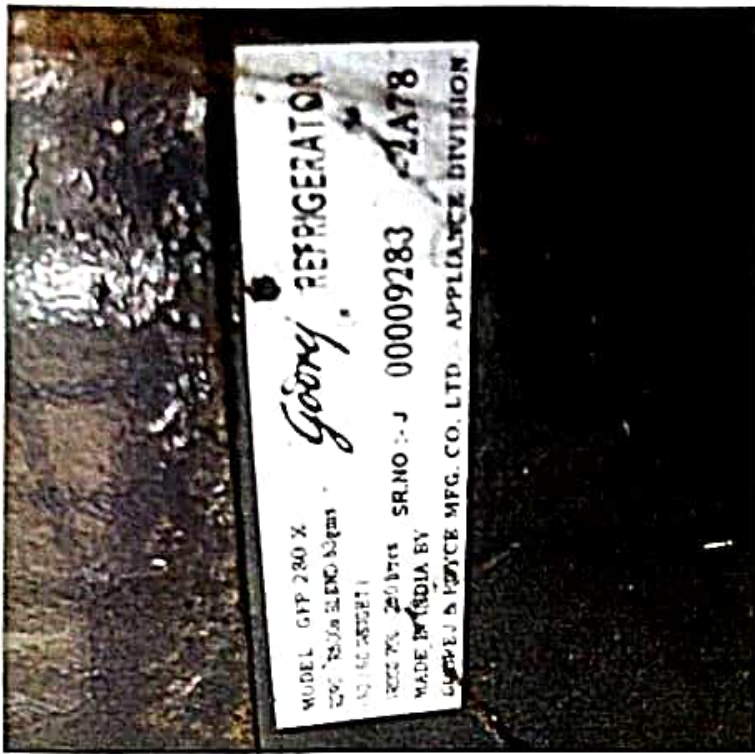


B.ocl.

മെഡിക്കൽ ഓഫീസർ ഇൻ - ചാർജ്ജ്
കുടുംബ ആരോഗ്യകേന്ദ്രം, പള്ളിച്ചൽ - 335
Medical Officer: (i/c)
Family Health Centre, Pallichal-335

AP, 5/62, VINOD BHAVAN
KOORAMKONAM, ARUVIKKARA.P.O
THIRUVANANTHAPURAM-695564

+91-8136990399, +91-7907782386
preciseequipmentsandservices@gmail.com
pestvpm@gmail.com



Prat.
 റെഡിയൽ ട്രാഫിക് ഇൻ-ചാർജ്ജ്
 കുടുംബാരോഗ്യകേന്ദ്രം, പള്ളിക്കൽ-695501
 Medical Officer (i/c)
 Family Health Centre, Pallichal-695501



REGARDING QUOTATION FOR REFRIGERATOR - PHC PALLICHAL - (106461/0144606)

2 messages

Kasyep P V <kasyepcyrix@gmail.com>
To: preciseequipmentsandservices@gmail.com
Cc: Anjitha T L <purchasecyrix2@gmail.com>

Fri, 5 Jul 2024 at 9:56 am

Dear sir,

This mail is to enquire about the service quotation for FHC PALLICHAL refrigerator.

Make : Godrej
Barcode: 0144606
Ticket id: 106461

Thanks & Regards,

KASYEP PV
District Incharge ,Trivandrum
CYRIX HEALTHCARE Pvt.Ltd
KLBEMP
Ph : +91 7593847134
kasyepcyrix@gmail.com

Precise Equipments and Services <preciseequipmentsandservices@gmail.com>
To: Kasyep P V <kasyepcyrix@gmail.com>
Cc: Anjitha T L <purchasecyrix2@gmail.com>

Fri, 5 Jul 2024 at 11:10 am

Dear Sir,
Please find the attached copy

Thank & Regards

RAJEEV.JR
Precise Equipments & Services
7907782386
8136990399
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