



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 182319

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.ki@cyrix.in

<p>Health Facility <u>THQH</u></p> <p>Address <u>THQH Sasthamcotta</u> <u>KOLLAM</u></p> <p>Ph : <u>944854950</u></p>	<p>Call Registration Date : <u>28/02/2024</u></p> <p>Caller ID : <u>98507</u></p> <p>Date of Visit : <u>1/03/2024</u></p> <p>Asset No. : <u>0222270</u></p> <p>EQPT Name : <u>BP Apparatus</u></p> <p>Manufacture <u>Diamond</u> Model : <u>Regular</u></p> <p>S. No. <u>12593</u> Dept. <u>Labour Room</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Glass rod broken. mercury spilled out
cuff bladder damaged.

Action Taken : Checked and found that the glass rod
broken. Spilled out the mercury. Cuff bladder
damaged, need to replace all spare and
mercury not available in market.

Completed **Date :** **Time :** **Spare Required**

Spare Replaced **Requested**

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time

Customer Remark glass rod broken, spilled out mercury **Completed** **Pending**

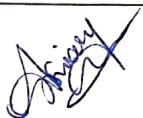
Service Engineer Name : Diswarya **Customer Name** Bevut SR
Signature : [Signature] **Signature :** [Signature]
Date : 15/03/2024 **Date :** 15/03/2024
Contact Number : 9645384968 **Contact Number :** 9645384968
Designation : [Signature] **Designation :** [Signature]
Hospital Seal : [Seal] **Hospital Seal :** [Seal]

REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOLLAM
2	Name of Hospital	THQH SASTHAMKOTTA
3	Name of Equipment with Make, Model and Serial Number	Equipment : B P APPARATUS Make: DIAMOND Model: REGULAR SN : 12593
4	Equipment ID & Barcode	Ticket id: 98507 / Barcode : 0222270
5	Date of purchase / Year of manufacture / Installation Date	25-10-2014
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	28-02-2024
9	Action taken	Checked and found that the glass rod broken, mercury spilled out the mercury, cuff, Bladder damaged.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Mercury leak, glass rod damaged. Not recommending for repair.
12	Cost of spares (specify parts and cost)	Equal to Asset value


13	Asset Value	Rs .1323
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Equal to Asset value
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report & images attached.
16	Reasons for recommending the equipment as BER	Checked and found that the glass rod broken, spilled out the mercury, cuff, Bladder damaged, need to replace all spare and mercury not available in the market. The machine installed on 25-10-2014 and covered up to 9+years .so recommending to condemnation
17	Name & Signature of CYRIX Authority	AISHWARYA RAJ 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph


Remarks and Recommendations of Consultant (Biomedical) NHM:

Completely damaged and Mercury spill out.
So Recommended for Beyond economic repair


19/03/24
Signature of J.C. BM (NHM)
ABMO
NHM, KOLLAM

Date 15/3/24




SUPERINTENDENT
Signature of
Superintendent
Taluk Head Quarters Hospital
Sasthamcotta
Medical Officer



Shelana
 SUPERINTENDENT
 Taluk Head Quarters Hospital
 Sasthamcotta