



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 187730

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility THQH KONNI
Address KONNI
Padhanambhitta
Ph : 7356816409

Call Registration Date : 27/02/2024
Caller ID : 98327
Date of Visit : 29/02/2024
Asset No. : 0320553
EQPT Name : ECG machine
Manufacture Hygeia Model : 3C
S. No. 2019057 Dept. Casualty

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : Checked and found that the power supply board, Main board and battery were faulty so engineered OER quotation for spare parts

Completed Date : 29/02/2024 Time : 11:00am Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. <u>- NA -</u>	<u>- NA -</u>	<u>- NA -</u>	<u>- NA -</u>
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Sijo Zachariah</u>	<u>29/02/2024</u>	<u>09:00am</u>	<u>11:00am</u>

Customer Remark Completed Pending



Service Engineer Name : Sijo Zachariah
Signature : [Signature]
Date : 29/02/2024
Contact Number : 8113954221


Customer Name : Varun. B. Nair
Signature : [Signature]
Date : 29/2/24
Contact Number : 7356816409
Designation : Staff Nurse
Hospital Seal : SUPERINTENDENT TALUK HOSPITAL KONNI

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	PATHANAMTHITTA
2	Name of Hospital	THQH KONNI
3	Name of Equipment with Make, Model and Serial Number	ECG MACHINE Make- HYGEIA Model – 3C SI No - 20190627
4	Equipment ID & Barcode	98327 & 0320553
	Date of purchase / Year of manufacture /Installation Date	30/11/2019
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	27/02/2024
9	Action taken	Checked and found power supply board,main board and battery defective. Enquired the spare with vendor.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA

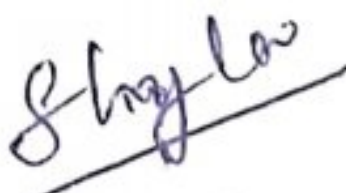
13	Asset Value	Rs - 52464/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX Report & OEM EOL Letter Attached
16	Reasons for recommending the equipment as BER	Checked and found that Power supply board, Main Board and Battery was faulty. The Spare parts are not available now. Oem declared End of Letter (EOL) in this machine. So according to the clause 5.3.14.2, the machine recommended for condemnation.
17	Name & Signature of CYRIX Authority	Sijo Zachariah 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Physically verified on 19/3/2024. Recommended for BER as per rule


Signature of JC BM (NHM)

Date




13.3.24
SUPERINTENDENT
Taluk Hospital
KONNI

BCS Healthcare Pvt.Ltd
3136,11nd door,Mathewsons square
MetroPillar No:464 NearChangapuzha park
Cochin, Kerala - 682024,
Email: info@bcshhealthcare.in
web: www.bcshealthcare.in



GST NO: 32AAKCB2766M1Z

DATE: 06/03/2024

Dear Customer,

Subject: End of service support for Hygiya ECG Machine

It is to inform you that the above said product, spare is out of production and it is obsoleted.

There is no service support for it. Hence it is for condemnation.

Model: 3C

Make: Hygiya

Sl:byk-20190627



Thanking you

BCS HEALTHCARE PVT LTD