

PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
 BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

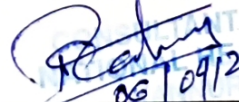
Name of Hospital: CHC IRIVERI	Name of District: KANNUR
Name of Equipment: AUTOREFRAC TO KERATOMETER	Equipment ID & Barcode: #130604- 1330406
Make: APPASAMY ASSOCIATES	Model: AARK 1M
Serial Number: 1105012	Warranty details: NO Warranty
Date of purchase/ Year of manufacture/ Installation Date: 22-09-2015	Present status of the equipment: Fully damaged
Date of breakdown: 21-08-2024 Date of registration of complaint through email/ Toll free): Toll free	*AMC/CAMC Period agreed at the time of purchase: NO AMC/CAMC
Action taken: Checked the machine and found that Machine is not switching on, Found Mother board defective, Need to replaced the same for further checking.	
Recommendations for repair (required service details): No recommendations	
Cost of spares (specify parts and cost): N/A	

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: N/A	Asset Value: 191000/-
Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Service report & OEM Letter attached	


Reasons for recommending the equipment as BER: Checked the machine and found that Machine is not switching on, Found Mother board defective, Need to replaced the same for further checking. Equipment installed on 22-09-2015 aged up to 8 years 11 months, OEM informed that the equipment is old and used for a considerable long period and even if spare parts were replaced it cannot be repaired or serviced to provide proper functionality. And also informed that this machine is Outdated model, letter issued. So As per tender clause 5.3.14.2 we recommend the equipment for condemnation.

Avinash T 
 Name & Signature of CYRIX Authority with date 06/09/24

Remarks of Junior Consultant (Biomedical) NHM: checked & identified that machine not switching on, due to mother board defective. Machine aged up to 8 years & above. OEM informed that this machine is old model. So recommended for BER as per BER Protocol.

Recommended for BER (Yes/ No):	
Date: 06/09/24.	Signature of JC BM (NHM)




 Signature of Superintendent / Medical Officer (i/c)

Date: 7/9/2024



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 233938

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>CHC Iriverry</u></p> <p>Address <u>Kannur</u> <u>Kerala</u></p> <p>Ph : <u>6383145782</u></p>	<p>Call Registration Date : <u>21-8-24</u></p> <p>Caller ID : <u>130604</u></p> <p>Date of Visit : <u>22-8-24</u></p> <p>Asset No. : <u>13304.0.6</u></p> <p>EQPT Name : <u>Auto kfracto kerato meter</u></p> <p>Manufacture <u>Appalamy Arsoor</u> Model : <u>ARKIM</u> <u>ASE</u></p> <p>S. No. <u>1105012</u> Dept. <u>Eye OP</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : not switching on, mother board defective

Action Taken : checked the machine and found that machine is not switching on. Found mother board defective, need to replace the same for further checking

Completed Date : 22-8-24 Time : 11:30 AM Spare Required

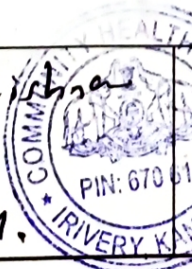
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Shyamkrishnan</u>	<u>22-8-24</u>	<u>10:30 AM</u>	<u>11:30 AM</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Shyamkrishnan</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>22-8-24</u></p> <p>Contact Number : <u>8281188514</u></p>	<p>Customer Name : <u>Shethina A</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>22/8/24</u></p> <p>Contact Number : <u>665975945</u></p> <p>Designation : <u>Optometrist</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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MEDICAL OFFICER
COMMUNITY HEALTH CENTRE
IRIVERRY, P. O. MOWANCHERY-670612

APPASAMY ASSOCIATES

No.20, SBI Officers Colony, PH Road, Arumbakkam, Chennai-600106.

Phone: 044-32932406, 32980153, Mob: 9337003701, Fax: 23630721, Email: info@appasamy.com

CUSTOMER SERVICE / DEMO / PREVENTIVE MAINTENANCE / SATISFACTION REPORT

Report No: AA-CTC-	Date: -24/03/24	Time: 10:00 AM
Call Received Date: 23/03/24	Call Received time: 7:30 AM	

CUSTOMER DETAILS

Customer Name: Community Health Centre

Address: Irivey

Name of the Equipment: APPA AUTO-REF
KERATOMETER

Order No-

Model: AARK-1M

EQP serial Number: 1105012

Problem Reported: Machine is not turning ON

Machine status (Before Check / Service): Machine is not turning on, and none of its components are functioning

Action taken: Checked SMPS, interface board & Mother board
Found fault in mother board

Machine Status (After Check / Service): The machine remains non-operational due to a fault found in the mother board.

Action Required:

After service machine remains non-operational and is at the final stage of its end-of-life.

Replacement with a new machine is necessary

Service Type: - Warranty / AMC / CMC / Out of Warranty

Customer Remark:

Shutthure . A
Optometrist
CHC Uday

Customer / Surgeon's sign With Seal



Muhammed Riias

[Signature]

Service Engineer Signature

BEYOND ECONOMICAL REPAIR CERTIFICATE

Date: 29.08.2024

To,
Community Health Centre,
Kerala Medical Services Corporation Ltd,
6V74+86P, Kodal Nadakkavu,
Olavanna, Ramantukara,
Kerala – 673019.
Kozhikode.

Sub: BER Certificate- Regarding
Equipment: **Autorefractor Keratometer**
Model: **AARK-1M**
Sl.No: **1105012**

Dear Sir/Madam,

We would like to inform you that our service engineer has visited your hospital on 24.08.2024 and inspected above equipment and found that the equipment is old and used for a considerable long period and even if spare parts were replaced, it cannot be repaired or serviced to provide proper functionality.

Since the above Equipment is outdated, we suggest you to purchase the new equipment.

Looking forward to your continued support.

Thanking you,

Sincerely yours,

For Appasamy Associates Pvt.Ltd



Handwritten signature



**REQUIRED ONE TIME SERVICE SUPPORT FOR AUTO REFRACTO KERATOMETER #1330406,
130604 @CHC IRIVERI, KANNUR**

2 messages

avinash t <avinashtcyrix@gmail.com>

Thu, 29 Aug, 2024 at 10:58 am

To: murugesan.s@appasamy.com

Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <zm2.klbemp@cyrix.in>

Dear Sir,

There is a complaint reported from CHC IRIVERI, KANNUR Regarding the complaint with AUTO REFRACTO KERATOMETER. We required your one time service support for rectifying the problem.

EQPT NAME- AUTOREFRACATOR KERATOMETER

MAKE- APPASAMY ASSOCIATES

MODEL- AARK 1M

SL NO-1105012

COMPLAINT- NOT WORKING

Thanks & Regards

Avinash T

District charge, kannur

bemp kerala

mobile: +91 6364064948

E mail: avinashtcyrix@gmail.com

CYRIX HEALTHCARE (P) LTD

30/641B | Petta | Punithura | Kochi | Kerala- 682038

www.cyrixhealthcare.com

avinash t <avinashtcyrix@gmail.com>

Sun, 22 Sept, 2024 at 8:08 pm

To: murugesan.s@appasamy.com

Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

Reminder

[Quoted text hidden]



Certificate

1 message

murugesan.s <murugesan.s@appasamy.com>

To: avinashtcyrix@gmail.com

Cc: rijasaapl@gmail.com

Tue, 3 Sept, 2024 at 12:45 pm

PFA,

SUB STOCK
Name of

BOOK OF : OPTOMETRIST
Article : Auto-Kerato-Refracto
meter.

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DATE	No. of date of Voucher in voice	From whom Received OR To whom issued	Receipt	Issued	Balance	Initial of Receiver	Remarks
		Bought forward					
22-9-15	15 HC/15/16	Received from Pharmacy store (Model AARK 700 Serial No: 1105012) Issued to op. (using in the Op).	1	0	1	9	

Handwritten signature

7/5
7/9/24



MEDICAL OFFICER
COMMUNITY HEALTH CENT
IRIVERY, P. O. MOWANCHERY-6701



Handwritten signature and date: 3/19/24

*MEDICAL OFFICER
COMMUNITY HEALTH CENT
KUDWANCHERY-670*

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225) **1330406**

AARK APPA AUTO - REF KERATOMETER

INPUT ⚠ 100 - 240 V ~ 50/60 HZ 100 VA

SL NO: **1105012** MODEL NO: AARK - 1M

APPASAMY OCULAR DEVICES (P) LTD.
Vadamangalam, Puducherry - 605 102
Made in India

