

**PROFORMA
RECOMMENDATION FOR BEYOND ECONOMIC REPAIR (RBER)
BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Name of Hospital: UPHC KINASSERY	Name of District: KOZHIKODE
Name of Equipment: SEMI AUTO BIOCHEMISTRY ANALYZER	Equipment ID & Barcode: 131879 & 1140114
Make: ROBONIK	Model: PRIETEST TOUCH
Serial Number: AT0931214RBK	Warranty details: NO Warranty
Date of purchase/Year of manufacture/ Installation Date: TICKET MASTER INSTALLATION DATE IS 22/12/2014 (AS PER STOCK BOOK INSTALLATION DATE IS 23/01/2015, STOCK BOOK ATTACHED FOR REFERENCE)	Present status of the equipment: Fully damaged
Date of breakdown: 28/08/2024 Date of registration of complaint through email/ Toll free) : Toll free	*AMC/ CAMC Period agreed at the time of purchase: NO AMC/CAMC

Action taken: Checked and found primary board defective. Enquired spares with oem

Recommendations for repair (required service details): Not recommending for repair

Cost of spares (specify parts and cost): N/A

# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value: N/A	Asset Value: 647601/-
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Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not): Cyrix service report attached and vendor EOL Letter attached

Reasons for recommending the equipment as BER: Checked and found Primary board defective. In Ticket master installation date is 22/12/2014 ,As per stock book installation date is 23/01/2015(stock book attached for reference).Equipment out lived 9 years 7months. Spare not available and oem issued EOL Letter. criteria for RBER met, As per tender clause 5.3.14.2 we recommending the equipment for condemnation

JINEESH PP *Jineesh*
13/9/24
Name & Signature of CYRIX Authority with date

Remarks of Junior Consultant (Biomedical) NHM:
checked & found that primary board damaged. Machine installed on 23/01/2015 - Spares not available & OEM issued EOL. So recommended for condemnation

Recommended for BER (Yes/ No): Yes	Consultant Bio Medical Engineering P.R. National Health Service of JE BM (NHM) Kozhikode
Date: 13/09/24	

Date: 18/9/2024 Seal Signature of Superintendent / Medical Officer (i/c) *P.P.*

*Not mandatory #Based on the period of life and value as per the BER guidelines * Attach Photograph



P.P.
MEDICAL OFFICER
Urban Health Centre
Kinassery - 673007



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 148480

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>UPHC KINASSERY</u></p> <p>Address <u>Koehikode</u></p> <p>Ph : <u>9895400713</u></p>	<p>Call Registration Date : <u>28/08/2024</u></p> <p>Caller ID : <u>131879</u></p> <p>Date of Visit : <u>29/08/2024</u></p> <p>Asset No. : <u>1140114</u></p> <p>EQPT Name : <u>Semi Auto Biochemistry Analyser</u></p> <p>Manufacture <u>Robonik</u> Model : <u>Prietest-touch</u></p> <p>S. No. <u>AT0931214RBK</u> Dept. <u>Laboratory</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : → Blue display

Action Taken : checked and found that primary board defective. need to replace these spare for further checking of working condition of the machine.

Completed Date : 29/8/2024 Time : 10:50 AM Spare Required

Spare Replaced Requested

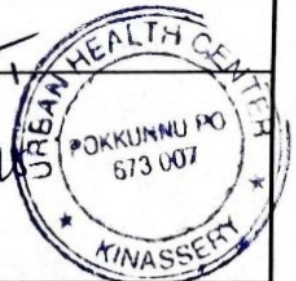
Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>JINEESH.PP</u>	<u>29/8/2024</u>	<u>10 AM</u>	<u>10:50 AM</u>

Customer Remark Completed Pending

Service Engineer Name : Jineesh.PP
Signature : [Signature] Sr. BME
Date : 29/08/2024
Contact Number : 8943527662

Customer Name : [Signature]
Signature : [Signature]
Date : 29/8/2024
Contact Number : 9895400713
Designation : LT
Hospital Seal :



[Handwritten Signature]
MEDICAL OFFICER
 Health Centre - 673007

Date : 05.09.2024

Dear Valued Customer,

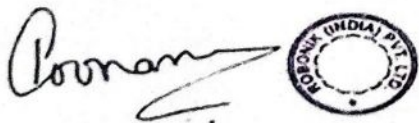
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0931214RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0931214RBK** as **End of Life (EOL) Notified.** (During from installation is 10 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**

A handwritten signature in black ink is written over a circular stamp. The stamp contains the text 'ROBONIK (INDIA) PVT. LTD.' around its perimeter.

Authorised Signatory

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

[Quoted text hidden]

Wed, Sep 18, 2024 at 11:17 PM

Jineesh P P <jineeshcyrix@gmail.com>

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>, vijay service <vijay.service@robonikindia.com>, varsha EK <kmsclbmenorth1@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

[Quoted text hidden]



Required Spare Quotation -1140114-131879-Semi automatic biochemistry analyzer-UPHC KINASSERY, KOZHICODE

3 messages

Jineesh P P <jineeshcyrix@gmail.com>

Thu, Sep 5, 2024 at 1:46 PM

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>, vijay service <vijay.service@robonikindia.com>, varsha EK <kmsclbmenorth1@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

Dear Sir

Please share price and spare availability of Primary board (main board)

Semi automatic biochemistry analyzer

Make : Robonik India Pvt.Ltd.

Model: Prietest Touch

SN: AT0931214RBK

Thanks & Regards,

Jineesh PP

District Incharge - Kozhikode

Mob-7593847163

jineeshcyrix@gmail.com

www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

Thanks & Regards,

Jineesh PP

District Incharge - Kozhikode

Mob-7593847163

jineeshcyrix@gmail.com

www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

Jineesh P P <jineeshcyrix@gmail.com>

Mon, Sep 9, 2024 at 7:34 PM

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>, vijay service <vijay.service@robonikindia.com>, varsha EK <kmsclbmenorth1@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

Dear Sir,

Reminder

Thanks & Regards,

Jineesh PP

District Incharge - Kozhikode

Mob-7593847163

jineeshcyrix@gmail.com

www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

← +91 98336 96980



6:32 pm ✓✓

Thursday

Required Spare Quotation
-1140114-131879-Semi automatic
biochemistry analyzer-UPHC KINASSERY,
KOZHIKODE

★ 1:36 pm ✓✓

⇒ Forwarded



Dear Sir

Please share price and spare availability of
Primary board (main board)


Semi automatic biochemistry analyzer
Make : Robonik India Pvt.Ltd.
Model: Prietest Touch
SN: AT0931214RBK

Thanks & Regards,

Jineesh PP
District Incharge - Kozhikode
Mob-7593847163
jineeshcyrix@gmail.com
www.cyrixhealthcare.com

😊 Message



←  +91 98336 96980



★ 1:37 pm ✓✓

Dear Sir

Please share price and spare availability of
Primary board (main board)

Semi automatic biochemistry analyzer
Make : Robonik India Pvt.Ltd.
Model: Prietest Touch
SN: AT0931214RBK

Thanks & Regards,

Jineesh PP
District Incharge - Kozhikode
Mob-7593847163
jineeshcyrix@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin
-38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU ||
UTTAR PRADESH

★ 1:38 pm ✓✓

We are e ★ 1:38 pm

Sending end of life letter for this instrument

★ 1:39 pm

Okay ★ 1:41 pm ✓✓

⇒ Forwarded



 Message





+91 98336 96980



MOB- /59384 /1t
jineeshcyrix@gi Thursday
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin
-38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU ||
UTTAR PRADESH

★ 1:38 pm ✓✓

We are e ★ 1:38 pm

Sending end of life letter for this instrument

★ 1:39 pm

Okay ★ 1:41 pm ✓✓

⇒ Forwarded



Date: 08.09.2024

Dear Valued Customer

EOL Letter = Prietest Touch -
AT0931214RBK.pdf

1 page • 89 kB • PDF

★ 3:50 pm

Found 1 contact card for this number. Add to your contacts?

View contact cards

No thanks

Message



CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE
PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225)
1140114



Dr. Anand Chugh
MEDICAL OFFICER
Urban Health Centre
Khatwasert - 673007

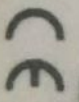
Product BIOCHEMISTRY ANALYSER

Model **PIRETEST TOUCH**

Voltage **115-230V, 50-60Hz**

SN **AT09J31214R8BK**

Power **100VA**



Contrast Knob



1234