


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

<b>Sl. No</b>	<b>Particulars</b>	<b>Details</b>
1	Name of District	THRISSUR
2	Name of Hospital	THQH KODUNGALLUR
3	Name of Equipment with Make, Model and Serial Number	Sterlizer Make: RELIANCE INSTRUMENTS (as per ticket master) Actual make: SURGCHEM Model: HEM-REICO&4101(As per ticket master) Actual Model: N/A SN: N/A
4	Equipment ID/ Barcode	#99808 – 0821196
5	Date of purchase/ Year of manufacture/Installation Date	In ticket master installation date is 07.08.2019 As per stock book installation date is 24.03.2008 (stock book attached for reference)
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free- 06-03-2024
9	Action taken	Checked the machine and found chambers are leaking and multiport valves, door hub assy, pressure gauge are defective. Need to replace these spares for further checking working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	NA



13	Asset Value	In ticket master asset value is 49491/- But actual book value is 133,654/- (stock book attached for reference)
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Service report attached and OEM EOL attached
16	Reasons for recommending the equipment as BER	Checked the machine and found chamber is leaking and multiport valve, door hub assay, pressure gauge are defective. In ticket master installation date is 07.08.2019 As per stock book installation date is 24.03.2008 aged up to 15 years 11 months. OEM informed that this was an discontinued model no service and spare available EOL letter issued. So as per tender clause 5.3.14.2 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	BIJO T JOY 

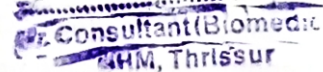
\*Not mandatory

#Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Discontinued model

  
Junior Consultant (Biomedical)  
NHM, Thrissur

  
Signature of JC BM (NHM)

Date:



  
Signature of  
Superintendent/Medical Officer (I/c)

Superintendent  
Taluk Head Quarters Hospital  
Kodungallur





# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. : 195056**

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... <u>T.H.Q.H</u></p> <p>Address ..... <u>Kodungallur</u> <u>Tharissur</u></p> <p>Ph : ..... <u>09547082702</u></p>	<p>Call Registration Date : ..... <u>06-03-2024</u></p> <p>Caller ID : ..... <u>99808</u></p> <p>Date of Visit : ..... <u>07-03-2024</u></p> <p>Asset No. : ..... <u>0821196</u></p> <p>EQPT Name : ..... <u>Autoclave</u></p> <p>Manufacture <u>Reliance</u> Model : <u>HGM-11100</u></p> <p>S. No. ..... <u>Nil</u> Dept. <u>post-operative ward</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** ..... not achieving temperature and leakage

**Action Taken :** ..... checked the machine and found chambers are leaking and multipoint valves, door hub assembly, pressure gauge are defective. Need to replace these chambers and spares. Further checking

Completed  Date : 07-03-2024 Time : ..... 7:00pm Spare Required

Spare Replaced  Requested

No.	Description	Qty.	Part Number	PR Number
1.				
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Byo</u>	<u>07-03-2024</u>	<u>1:00pm</u>	<u>2:00pm</u>

**Customer Remark** Completed  Pending



**Service Engineer Name :** Byo G Jay  
**Signature :** [Signature]  
**Date :** 07.03.2024  
**Contact Number :** 8921870010

**Customer Name :** Aswarya Rajan  
**Signature :** [Signature]  
**Date :** 7/3/24  
**Contact Number :** 8547082702  
**Designation :** Superintendent  
**Hospital Seal :** Taluk Head Quarters Hospital, Kodungallur



Dated: 09/08/2023

From,

Service Manager  
Surgchem  
Unity Building, Mannadiar Lane

To,

The Superintendent  
Taluk Head Quarters Hospital  
Kodungallur

Subject: Notice for End of Support for Autoclave.

Dear Sir,

We hope this letter finds you well, we are writing to inform you that after careful consideration and review of Horizontal Autoclave. We are unable to provide service support and spare support. This decision comes after evaluating the lifecycles of Autoclave.

We understand that the Autoclave has been a valuable tool in your hospital's sterilization room. However, the discontinuation of support for older models is necessary to pave the way for newer, more advanced technologies that offer significant benefits to patient care and operational efficiency.

What This Means for Your Hospital:

Technical Support & Maintenance: After 09/8/2024 we will no longer offer technical support, maintenance services, or replacement parts for the cracked autoclave

We highly encourage your team to begin planning for this transition as soon as possible. Our sales and customer support teams are at your disposal to discuss the next steps and how we can assist you during this period.

Thank you for your attention to this important matter.

Yours truly,  
For Surgchem,  
Service Manager

Edwin Joy



**Surgchem, unity building, Mannadiar lane, thrissur-680001, Kerala.**

**Ph: 0487 2425821, 8089025821, 8589014451, 8589014461.**

**Email: [surgchem@gmail.com](mailto:surgchem@gmail.com), [surgicalfabrica@gmail.com](mailto:surgicalfabrica@gmail.com)**

**GSTIN: 32AULPP1642A222**





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**barcode - 0821196 caller id - 99808-thqh kodughallur**

3 messages

Wed, 7 Aug, 2024 at 12:39 pm

**Bijo T Joy** <bijocyrix@gmail.com>  
To: surgchem trichur <Surgchem@gmail.com>

dear mam,  
it is inform you that autoclave complaint registered at thqh kodungallur hospital.kindly attend and share the service report and quotation.

hospital - thqh kodungallur  
equipment - autoclave  
make - nil  
model - nil  
SN - nil

barcode - 0821196  
caller id - 99808  
complaint - leake

With Regards,

**BIJO T JOY**

DISTRICT INCHARGE THRISSUR,

**CYRIX HEATHCARE PRIVATE LIMITED**

30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038 Branches: Kerala | Karnataka || Tamil Nadu || Uttar Pradesh | Kuwait | Saudi Arabia  
M:-8921870010 | E:- bijocyrix@gmail.com | W:- www.cyrixhealthcare.com | "

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**Bijo T Joy** <bijocyrix@gmail.com>  
To: surgchem trichur <Surgchem@gmail.com>

Sat, 10 Aug, 2024 at 2:24 pm

Reminder

[Quoted text hidden]

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**surgchem trichur** <surgchem@gmail.com>  
To: Bijo T Joy <bijocyrix@gmail.com>

Mon, 19 Aug, 2024 at 5:38 pm

Dear sir,

Please find the attached end of Service report  
[Quoted text hidden]

Thanks & Regards  
Steffy Davis(+91 8589014459)

**Surgchem**

Corp.Office : Unity Building , Mannadiar Lane , Thrissur , Kerala -680001  
Branch: Surgchem , Opp.Central Jail Quarters, Near Power House , Viyyoor , Thrissur -680010  
Contact :+91 8589014451,59,66 ,+91 8089025821 ,+91 9048445111,  
+91 8589014461 (Viyyoor)  
Email:surgchem@gmail.com  
Website :www.surgchem.com

🌱 Save our Eco-system..... please don't print this e-mail unless you really need to. You have a responsibility towards your environment.



AUTOCLAVE  
Brought forward from Old Stock Register P. No: 50

Date	Received	Condrammed	Issued	Balance	Signature
Rd date : 27/03/2006 Horizontal Autoclave - @ Guwarahaty upto 24/03/2008.				1	Smittha

(Surg Clom)  
THRISSUR  
048724255821

Put in use.





