


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THRISSUR
2	Name of Hospital	PHC POYYA
3	Name of Equipment with Make, Model and Serial Number	OXYGEN CONCENTRATOR Make: AIRSEP Model: NEW LIFE LITE SN: N5067547
4	Equipment ID/ Barcode	0841449- #123153
5	Date of purchase/ Year of manufacture/Installation Date	Ticket master installation date – 19-09-2019 As per stock book installation date is 03-06-2017 (stock book attached for reference)
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free- 15-07-2024
9	Action taken	Checked the machine and found that compressor, sieve bed, pressure regulator valve and solenoid valve are defective, need to replace these spares for further checking.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	N/A

13	Asset Value	26500 /-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Service report attached
16	Reasons for recommending the equipment as BER	Upon inspecting the machine, it was discovered that the compressor, sieve bed, pressure regulator and solenoid valve are faulty. These spare parts need replacement to assess the equipment's operational status. As per the stock book equipment received on 03-06-2017 and aged up to 7 years 1 month. Unfortunately, the supplier does not respond to mail. The equipment was a donated item. Due to the lack of spare part information and supplier/manufacture details (China make equipment) spares are not available, so we advise condemning the equipment as a special case (5.3.14.2).
17	Name & Signature of CYRIX Authority	BIJO T JOY 

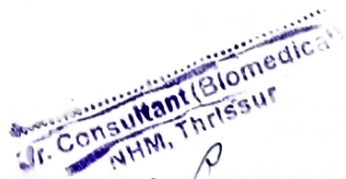
*Not mandatory

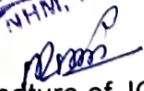
#Based on the period of life and value as per the BER guidelines

* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Space not available in the local market.


Jr. Consultant (Biomedical)
NHM, Thrissur


Signature of JC BM (NHM)

Date: 


30/8/24

Signature of
Superintendent/Medical Officer (i/c)
MEDICAL OFFICER IN CHARGE
FAMILY HEALTH CENTRE
POYYA - 680 733



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 199920

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>PNC</u></p> <p>Address : <u>POYYA</u> <u>INDUSSUR</u></p> <p>Ph : <u>9847678110</u></p>	<p>Call Registration Date : <u>15/7/24</u></p> <p>Caller ID : <u>123153</u></p> <p>Date of Visit : <u>15/7/24</u></p> <p>Asset No. : <u>0841449</u></p> <p>EQPT Name : <u>OXYGEN CONCENTRATOR</u></p> <p>Manufacture : <u>AIRSEP</u> Model : <u>NEW LIFE</u></p> <p>S. No. : <u>NA</u> Dept. : <u>OP</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : LOW PURITY ALARM

Action Taken : CHECKED THE MACHINE & FOUND THAT COMPRESSOR, SIEVE BED PRESSURE REGULATOR VALVE & SOLENOID VALVE ARE DEFECTIVE, NEED TO REPLACE THESE SPARES FOR FURTHER CHECKING.

Completed Date : 15/7/24 Time : 10:00 AM Spare Required

Spare Replaced Requested

1.	2.	3.	Description	Qty.	Part Number	PR Number
						
			Cyrix Engineer		Date	Start Time
			<u>AMBADY V S</u>		<u>15/7/24</u>	<u>9:00 AM</u>
					End Time	<u>10:00 AM</u>

Customer Remark Completed Pending

Service Engineer Name : AMBADY V S

Signature : [Signature]

Date : 15/7/24

Contact Number : 7909996506

Customer Name : [Signature]

Signature : [Signature]

Date : 15/7/2024

Contact Number :

Designation : **MEDICAL OFFICER IN CHARGE**

Hospital Seal : **FAMILY HEALTH CENTRE**
POYYA - 680 733



PHC POYYA-barcode - 0841449 caller id - 123153

4 messages

Bijo T Joy <bijocyrix@gmail.com>

Mon, 29 Jul, 2024 at 8:05 am

To: bmetsr2020@gmail.com, KMSCL <kmsclbmecentral1@gmail.com>

Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <zm2.klbemp@cyrix.in>

dear mam,

kindly provide the supply detail of below mentioned oxygen concentrator
equipment - oxygen concentrator(donation)

hospital -PHC POYYA

barcode - 0841449

caller id - 123153

make - AIRSEP

model - NEW LIFE LITE

We have already sent mail to OEM(info@altraservice.com). But they don't respond.

With Regards,

BIJO T JOY

DISTRICT INCHARGE THRISSUR,

CYRIX HEATHCARE PRIVATE LIMITED

30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038 Branches: Kerala | Karnataka || Tamil Nadu || Uttar Pradesh | Kuwait | Saudi Arabia

M:-8921870010 | E:- bijocyrix@gmail.com | W:- www.cyrixhealthcare.com | "

KMSCL <kmsclbmecentral1@gmail.com>

Mon, 29 Jul, 2024 at 10:31 am

To: Bijo T Joy <bijocyrix@gmail.com>

Cc: bmetsr2020@gmail.com, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <zm2.klbemp@cyrix.in>

kindly share the images of the equipment.

[Quoted text hidden]

Regards,

SALU U S

DISTRICT BIOMEDICAL ENGINEER

KMSCL

Contact No: +91 91889 10013

Bijo T Joy <bijocyrix@gmail.com>

Mon, 29 Jul, 2024 at 11:36 pm

To: KMSCL <kmsclbmecentral1@gmail.com>

Cc: bmetsr2020@gmail.com, DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <zm2.klbemp@cyrix.in>

With Regards,

BIJO T JOY

DISTRICT INCHARGE THRISSUR,

CYRIX HEATHCARE PRIVATE LIMITED

30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038 Branches: Kerala | Karnataka || Tamil Nadu || Uttar Pradesh | Kuwait | Saudi Arabia

M:-8921870010 | E:- bijocyrix@gmail.com | W:- www.cyrixhealthcare.com | "

[Quoted text hidden]

KMSCL <kmsclbmecentral1@gmail.com>

Tue, 30 Jul, 2024 at 12:16 pm

To: Bijo T Joy <bijocyrix@gmail.com>

Dear Bijo,

We couldn't find out the supplier details.

[Quoted text hidden]



RICE ENQUIRY SPARE FOR OXYGEN CONCENTRATOR @ PHC POYYA 0841449-123153

message

Wed, 14 Aug, 2024 at 8

Blesson Jose <zm2.klbemp@cyrix.in>

Info@altraservice.com <info@altraservice.com>

DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, bijocyrix@gmail.com <bijocyrix@gmail.com>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, ERN-TSR-F
ialu <kmsclbmecentral1@gmail.com>, bmetrs2020@gmail.com <bmetrs2020@gmail.com>

Dear Altraservice team,

As mentioned in trail mail kindly provide the quotation for following oxygen concentrator spares.

- OG compressor Air sep- New life Lite
- sieve bed Air sep- New life lite
- pressure regulator Airsep Newlife lite
- solenoid valve Air sep-New life lite

Equipment - oxygen concentrator

make - AIRSEP

model - NEW LIFE LITE

sr.no - N5067547

Please share the Quotation, kindly respond to the mail at the earliest.

Thanks& Regards,

Blessen Jose

Zonal Manager|North Zone

BEMMP- Kerala

Mobile: 7593847153

Email : zm2.klbemp@cyrix.in

CYRIX HEALTHCARE (P)LTD

30/641B, Petta, Poonithura, Ernakulam-682038

www.cyrixhealthcare.com

From: Bijo T Joy <bijocyrix@gmail.com>

Sent: Monday, July 22, 2024 11:36:20 AM

To: info@altraservice.com <info@altraservice.com>

Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>; Blessen Jose <zm2.klbemp@cyrix.in>

Subject: Re: 0841449-123153-PHC POYYA

reminder

With Regards,

BIJO T JOY

DISTRICT INCHARGE THRISSUR,

CYRIX HEATHCARE PRIVATE LIMITED

30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038 Branches: Kerala | Karnataka || Tamil Nadu || Uttar Pradesh | Kuwait | Saudi Arabia

M:-8921870010 | E:- bijocyrix@gmail.com | W:- www.cyrixhealthcare.com | "

On Sat, 20 Jul 2024 at 05:53, Bijo T Joy <bijocyrix@gmail.com> wrote:

Dear sir,

kindly provide the quotation for oxygen concentrator spares.

quotation for - compressor,sieve bed,presure regulator and solenoid valve

equipment - oxygen concentrator

make - AIRSEP

model - NEW LIFE LITE

sr.no - N5067547

hospital name - PHC POYYA

barcode - 0841449

ticket id - 123153

With Regards,

BIJO T JOY

DISTRICT INCHARGE THRISSUR,

CYRIX HEATHCARE PRIVATE LIMITED

30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038 Branches: Kerala | Karnataka || Tamil Nadu || Uttar Pradesh | Kuwait | Saudi Arabia

M:-8921870010 | E:- bijocyrix@gmail.com | W:- www.cyrixhealthcare.com | "



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From: Blesson Jose <zm2.klbemp@cyrix.in>
Sent: Tuesday, August 13, 2024 11:11 PM
To: Customer Service China <customerservice.china@CAIREInc.com>; DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>
Cc: bijocyrix@gmail.com; LaiChin Yap <LaiChin.Yap@caireinc.com>
Subject: Re: FW: REQUIRED SPARE QUOTATION FOR OXYGEN CONCENTRATOR

CAUTION: This email originated from outside of the CAIRE organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Quoted text hidden]

DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>
LaiChin Yap <LaiChin.Yap@caireinc.com>, chandrajeet singh <chandrajeetsingh@hotmail.com>
bijocyrix@gmail.com <bijocyrix@gmail.com>, chandrajeet singh <chandrajeetsingh@hotmail.com>, Customer Service China
customerservice.china@caireinc.com>, Blesson Jose <zm2.klbemp@cyrix.in>

Sat, 17 Aug, 2024 at 6

Dear sir,

We are waiting for your reply

Thanks & Regards

Sarang.k.m
Divisional Manager | North Zone
Bemp-Kerala
Mobile : +91 7593847150
Email : dm1.klbemp@cyrix.in

CYRIX HEALTHCARE (P) LTD
30/641B | Petta | Punithura | Kochi | Kerala- 682038
www.cyrixhealthcare.com

From: LaiChin Yap <LaiChin.Yap@caireinc.com>
Sent: 14 August 2024 09:09
To: Blesson Jose <zm2.klbemp@cyrix.in>; Customer Service China <customerservice.china@CAIREInc.com>; DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>
Cc: bijocyrix@gmail.com <bijocyrix@gmail.com>; chandrajeet singh <chandrajeetsingh@hotmail.com>

[Quoted text hidden]

Re: FW: REQUIRED SPARE QUOTATION FOR OXYGEN CONCENTRATOR

DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

Sat 2024-08-17 18:03

To: LaiChin Yap <LaiChin.Yap@caireinc.com>; chandrajeet singh <chandrajeetsingh@hotmail.com>
Cc: bijocyrix@gmail.com <bijocyrix@gmail.com>; chandrajeet singh <chandrajeetsingh@hotmail.com>; Customer Service
China <customerservice.china@caireinc.com>; Blesson Jose <zm2.klbemp@cyrix.in>

Dear sir,

We are waiting for your reply

Thanks & Regards

Sarang.k.m
Divisional Manager | North Zone
Bemp-Kerala
Mobile : +91 7593847150
Email : dm1.klbemp@cyrix.in

CYRIX HEALTHCARE (P) LTD
30/641B | Petta | Punithura | Kochi | Kerala- 682038
www.cyrixhealthcare.com

From: Blesson Jose <zm2.klbemp@cyrix.in>
Sent: Tuesday, August 13, 2024 11:11 PM
To: Customer Service China <customerservice.china@CAIREInc.com>; DM Sarang-KLBEMP
<dm1.klbemp@cyrix.in>
Cc: bijocyrix@gmail.com; LaiChin Yap <LaiChin.Yap@caireinc.com>
Subject: Re: FW: REQUIRED SPARE QUOTATION FOR OXYGEN CONCENTRATOR

CAUTION: This email originated from outside of the CAIRE organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear mam,

Reminder, awaiting quotation for spare from your end.

Thanks& Regards,

Blessen Jose
Zonal Manager|North Zone
BEMMP- Kerala
Mobile: 7593847153
Email : zm2.klbemp@cyrix.in

CYRIX HEALTHCARE (P) LTD
30/641B, Petta, Poonithura, Ernakulam-682038
www.cyrixhealthcare.com

From: CS China <customerservice.china@caireinc.com>
Sent: Monday, August 12, 2024 1:56:12 PM
To: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

Cc: bijocyrix@gmail.com <bijocyrix@gmail.com>; Blesson Jose <zm2.klbemp@cyrix.in>;
laichin.yap@caireinc.com <laichin.yap@caireinc.com>

Subject: RE: FW: REQUIRED SPARE QUOTATION FOR OXYGEN CONCENTRATOR

Dear Sarang,

Thank you for your email.

Your email has been forwarded to our regional sales manager LaiChin.

If you do not hear from her, with 24-48 hours, please feel free to reach out to her directly.

Mobile: +6012 3032103

Email: laichin.yap@caireinc.com

Best Regards,

Kathy Wang
Customer Care

CAIRE Medical Technology (Chengdu) Co., Ltd.
1/F, Building 4, No. 670, Haifa Road, Chengdu Cross-Strait Science and
Technology Industrial Development Park, Wenjiang District, Chengdu, Sichuan Province,
611138 China
Phone: 4009937990
customerservice.china@caireinc.com | www.caireinc.cn

----- Original Message -----

From: AirSep Marketing [airsep.marketing@caireinc.com]

Sent: 8/9/2024 11:16 PM

To: customerservice.europe@caireinc.com

Subject: FW: REQUIRED SPARE QUOTATION FOR OXYGEN CONCENTRATOR

From: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

Date: Thursday, August 8, 2024 at 3:24 AM

To: Info Buffalo <info@caireinc.com>

Cc: Bijo T Joy <bijocyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>

Subject: REQUIRED SPARE QUOTATION FOR OXYGEN CONCENTRATOR

Dear sir,

Kindly share the price and availability of below mentioned spare parts for Oxygen concentrator

1. compressor
2. sieve bed.
3. pressure regulator
4. solenoid valve

equipment - oxygen concentrator
make - AIRSEP
model - NEW LIFE LITE
sr.no - N5067547

Thanks & Regards

Sarang.k.m
Divisional Manager | North Zone
Bemp-Kerala
Mobile : +91 7593847150
Email : dm1.klbemp@cyrix.in

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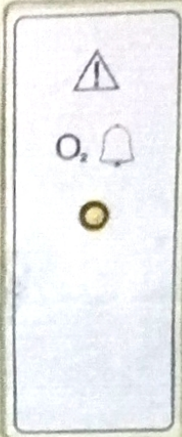
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STOCK REGISTER OF O₂ cylinders, O₂ concentrators
 Name of Article.....

Date	No. and date of voucher or invoice	From whom received or to whom issued	Receipt	Issued	Balance after each transaction	Initials of Receiver	Remarks
		Brought forward			O ₂ cylinders O ₂ concentrators		A type - (3) B type - (2) E
5/4/14	1	Rd from store. O ₂ cylinders 2 (full set Stand 40 CT)	(1)		1		B-F. form (panchayat book page no 14)
3/6/17		Rd from store Air 2 ep (N 5067547)	1		2		messy
		(1) New life elite. Sponsored by Babu Ambokan; They told it is a used one, since 10 yrs. No papers available					
22/1/17		Rd from the store oxygen machine (concentrator) electric type (model 1020009 SL NO 0041645) (Ardrani plan) warranty - 3 yrs.	1		3		
19-9-19		Rd from the store (2) (1) Concentrator (Rs 26,700/-) mp. Fund warranty - 2 yrs. (Kmscl) Model - Jay-5. Installed on 4/7/2019.			4		
24-9-21		Rd from the store (oxygen concentrator) 5 Carried over Donated by mp. Bunny Behnam of Red Cross Society.					



N5067547



NEWLIFE elite

AIRSEP



CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)
TOLL FREE NO: 1800 - 425-7669
BAR CODE - (8004-890615225) 0841449



CYRIX
HEALTHCARE PVT LTD
C/O: FHC 7057
P.O: 02
10: 0841449
Call: 28-4-29
Address: 22-4-28
180 0001 - 2008 Certified Co. Ptl. 94450343



AIRSEP CORPORATION
Industrial & Medical Air Separation Equipment
BUFFALO, NEW YORK USA
MADE IN USA



MODEL: NEWLIFE
220-240V ~ 50Hz 2.0A S/N



N5067547

LR83810 

CAN/CSA C22.2
No. 601.1/IEC 601-1

