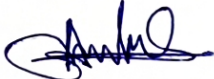


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	DH KANNUR
3	Name of Equipment with Make, Model and Serial Number	AUTOCLAVE Make: RELIANCE INSTRUMENT CORPORATION Model: RICH2036 SN: 05/13-14B
4	Equipment ID/ Barcode	1310351 #124522
5	Date of purchase/ Year of manufacture/Installation Date	12.06.2013 As per stock book Installation Date is 18.04.2002 (stock book copy attached for reference)
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free 22-07-2024
9	Action taken	Checked the Equipment and found that Equipment Door handle, door damaged. Also found Body Leakage, enquired OEM for One time service support.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	N/A

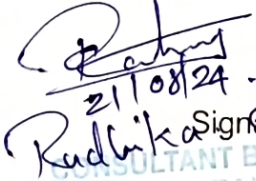
13	Asset Value	362600/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report & OEM End of life letter attached
16	Reasons for recommending the equipment as BER	Checked the Equipment and found that Equipment Door handle, door damaged. Also found Body Leakage, enquired OEM for One time service support. In software Equipment installed on 12.06.2013 As per the stock book installation date is 18.04.2002 aged up to 22 years 4 months, OEM informed that this machine is obsolete model, end of life letter issued. As per tender clause 5.3.14.2 we recommend the equipment for condemnation.
17	Name & Signature of CYRIX Authority	AVINASH T 


*Not mandatory

#Based on the period of life and value as per the BER guidelines


* Attach Photograph

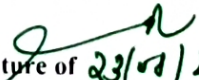
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:
 checked & identified that door & door handle damage, body leakage also found. The informed that the machine is an obsolete model and also age ~~above~~ 12 years. So recommended for BER as per BER Protocol.


 21/08/24
 Radhika G.H. Signature of JC BM (NHM)



Date: 23/08/24



Signature of  23/08/24
 Superintendent/Medical Officer (i/c)

**SUPERINTENDENT
 DISTRICT HOSPITAL
 KANNUR**



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 230519

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>DH KANNUR</u>.....</p> <p>Address <u>KANNUR</u>.....</p> <p style="padding-left: 100px;"><u>KERALA</u>.....</p> <p>Ph : <u>9947838545</u>.....</p>	<p>Call Registration Date : # <u>22/7/24</u>.....</p> <p>Caller ID : # <u>124522</u>.....</p> <p>Date of Visit : # <u>23/7/24</u>.....</p> <p>Asset No. : # <u>1310351</u>.....</p> <p>EQPT Name : <u>Sterilizer (Autoclave)</u>.....</p> <p>Manufacture <u>Keico</u>..... Model : <u>RICH.C.02036</u></p> <p>S. No. <u>05/13-4B</u>..... Dept. <u>CS.D</u>.....</p>
--	--

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Equipment door, door handle damaged also found body leakage

Action Taken : # Checked the equipment and found that equipment door, door handle damaged, also found body leakage, enquired OGM for one time service support.

Completed Date : 23/7/24..... Time : 11:10 am..... Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrux Engineer	Date	Start Time	End Time
<u>Shebin us</u>	<u>23/7/24</u>	<u>11:10 am</u>	<u>11:40 am</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Shebin</u></p> <p>Signature : </p> <p>Date : <u>23/7/24</u></p> <p>Contact Number : <u>7593847149</u></p>	<p>Customer Name : <u>Dans P</u></p> <p>Signature : </p> <p>Date : <u>23/7/24</u></p> <p>Contact Number : <u>9400893624</u></p> <p>Designation : <u>SNO SUPERINTENDENT</u></p> <p>Hospital Seal : </p>
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**DISTRICT HOSPITAL
KANNUR**

**RELIANCE INSTRUMENTS CORPORATION***Infection Control Specialist Beside You..*

RIC/GEN/KMSCL/103/2024-25

20.07.2024

To
District Hospital
Kannur (Host)

Dear Sir,

Sub: End of Life Letter for Vertical Autoclave – Reg

Item Name : Autoclave Horizontal
Make : Reliance Instruments Corporation
Model: RICHC2036
Serial no. : 05/13-14B
Installation Date : 18/04/2002

With reference to the above Equipment, We would like to inform that the equipment has served its best till date. On Examination the equipment is in a non-repairable condition, hence we would recommend condemning the Autoclave.

Thanking you

Yours Faithfully
For Reliance Instruments Corporation



Authorized Signatory.





REQUIRED ONE TIME SERVICE SUPPORT FOR HORIZONTAL AUTOCLAVE 1310351, 124522 @DH KANNUR, KANNUR, KERALA

4 messages

avinash t <avinashtcyrix@gmail.com>
To: reico@relianceinstruments.com
Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

Wed, 31 Jul, 2024 at 10:06 am

Dear Sir,
There is a complaint reported from DH KANNUR, KANNUR, KERALA Regarding the complaint with HORIZONTAL AUTOCLAVE . We required your one time service support for rectifying the problem.
Horizontal Autoclave
barcode: 1310351
installed on: 18.04.2002
make: Reliance Instrument Corporation
complaint- body leak, Door damaged

Thanks & Regards

Avinash T
District charge, kannur
bemp kerala
mobile: +91 6364064948
E mail: avinashtcyrix@gmail.com

CYRIX HEALTHCARE (P) LTD
30/641B | Petta | Punithura | Kochi | Kerala- 682038
www.cyrixhealthcare.com

DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>
To: reico@relianceinstruments.com <reico@relianceinstruments.com>
Cc: avinash t <avinashtcyrix@gmail.com>

Mon, 5 Aug, 2024 at 4:30 pm

Dear sir,

Kindly do the need full

Thanks & Regards

Sarang.k.m
Divisional Manager | North Zone
Bemp-Kerala
Mobile : **+91 7593847150**
Email : dm1.klbemp@cyrix.in

CYRIX HEALTHCARE (P) LTD
30/641B | Petta | Punithura | Kochi | Kerala- 682038
www.cyrixhealthcare.com

From: avinash t <avinashtcyrix@gmail.com>

Sent: 31 July 2024 10:06

To: reico@relianceinstruments.com <reico@relianceinstruments.com>

Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

Subject: REQUIRED ONE TIME SERVICE SUPPORT FOR HORIZONTAL AUTOCLAVE 1310351, 124522 @DH KANNUR, KANNUR, KERALA

[Quoted text hidden]

DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>
To: reico@relianceinstruments.com <reico@relianceinstruments.com>
Cc: avinash t <avinashtcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>

Mon, 12 Aug, 2024 at 2:11 pm

Dear sir,

Kindly update the status

Thanks & Regards

Sarang.k.m
Divisional Manager | North Zone
Bemp-Kerala
Mobile : **+91 7593847150**
Email : dm1.klbemp@cyrix.in

CYRIX HEALTHCARE (P) LTD
30/641B | Petta | Punithura | Kochi | Kerala- 682038
www.cyrixhealthcare.com

From: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>
Sent: 05 August 2024 16:29
To: reico@relianceinstruments.com <reico@relianceinstruments.com>
Cc: avinash t <avinashtcyrix@gmail.com>
Subject: Re: REQUIRED ONE TIME SERVICE SUPPORT FOR HORIZONTAL AUTOCLAVE 1310351, 124522 @DH KANNUR, KANNUR, KERALA

[Quoted text hidden]

DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>
To: reico@relianceinstruments.com <reico@relianceinstruments.com>
Cc: avinash t <avinashtcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>

Mon, 19 Aug, 2024 at 4:40 pm

Dear sir,

Kindly provide the EOL Letter as soon as possible

Thanks & Regards

Sarang.k.m
Divisional Manager | North Zone
Bemp-Kerala
Mobile : **+91 7593847150**
Email : dm1.klbemp@cyrix.in

CYRIX HEALTHCARE (P) LTD
30/641B | Petta | Punithura | Kochi | Kerala- 682038
www.cyrixhealthcare.com

From: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>
Sent: 12 August 2024 14:11
To: reico@relianceinstruments.com <reico@relianceinstruments.com>
Cc: avinash t <avinashtcyrix@gmail.com>; Blesson Jose <zm2.klbemp@cyrix.in>

[Quoted text hidden]

Kannur 20 August 2024
Kerala

Item- autoclave Horizontal
Make-Reliance instrument
SI no-0513 14B
Model-RICHC2036
Installation date-18.04.2002 10:28 am ✓✓

Ok 10:36 am

10:37 am ✓✓



10:44 am

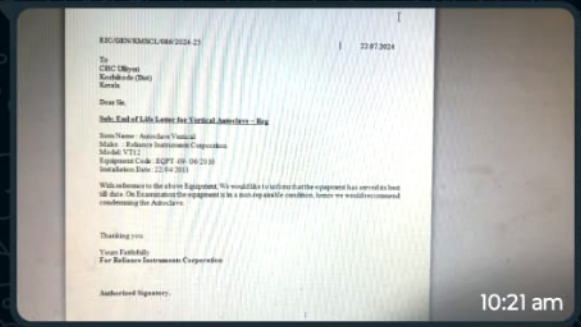
+919962567034

10:49 am ✓✓

20 August 2024

Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

Hi sir 10:20 am ✓✓



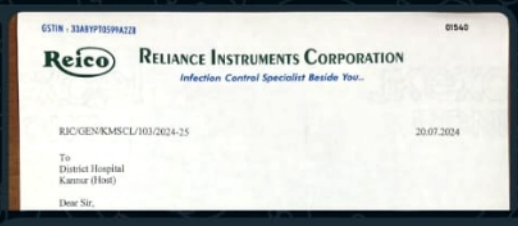
10:21 am

To
District Hospital
Kannur(Dost)
Kerala

Item- autoclave Horizontal
Make-Reliance instrument
SI no-0513 14B
Model-RICHC2036
Installation date-18.04.2002 10:28 am ✓✓

Ok 10:36 am

10:37 am ✓✓




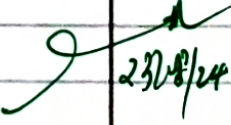
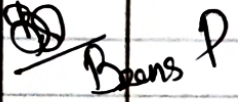
DISTRICT HOSPITAL, KANNUR

STOCK BOOK OF MEDICINES AND INSTRUMENTS

NO. 1

Name of item..

(Autoclave)
High pressure cylindrical Horizontal Sterilizer

Date	From whom received or to whom issued	Receipt	Issue	Balance	Batch Number	Expiry date	Price	Remarks
31/7/17	Transfer in from eye of State Assets Equipmt Volume - IV	Page NO - (171)			Rs - 1,60,000			
18/4/200	Recd from (old stocks) (put in use)	1	1		CM - Shah and company	Transfer in		L
		 23/8/24		 Beans P SMD		SUPERINTENDENT DISTRICT HOSPITAL KANNUR		



Beams P SNO

23/08/24

**SUPERINTENDENT
DISTRICT HOSPITAL
KANNUR**

