



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

# CYRIX

HEALTHCARE PVT LTD

**No. :**  
205192

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... <i>PHC</i></p> <p>Address ..... <i>PHC Poruvazhy</i> <i>KOLLAM</i></p> <p>Ph : ..... <i>9497781420</i></p>	<p>Call Registration Date : ..... <i>06/05/24</i></p> <p>Caller ID : ..... <i>109767</i></p> <p>Date of Visit : ..... <i>7/05/24</i></p> <p>Asset No. : ..... <i>0240760</i></p> <p>EQPT Name : ..... <i>Oxygen concentrator</i></p> <p>Manufacture <i>Jiangsu Junro</i> Model : <i>JMC5A-N1</i></p> <p>S. No. ..... <i>NA</i> Dept. ..... <i>OP</i></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** *compressor, sieve bed and main board issue*

**Action Taken :** *Checked and found that the compressor piston issue, sieve bed and board defective. Equive spares with OEM*

Completed  Date : ..... *7/05/24* Time : ..... *12:30pm* Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<i>Arswarya Raj</i>	<i>7/05/24</i>	<i>11:30am</i>	<i>12:30pm</i>

**Customer Remark** *[Signature]* Completed  Pending




<p>Service Engineer Name : <i>Arswarya Raj</i></p> <p>Signature : <i>[Signature]</i></p> <p>Date : <i>7/05/2024</i></p> <p>Contact Number : <i>9645384968</i></p>	<p>Customer Name : <i>Shahna R</i></p> <p>Signature : <i>[Signature]</i></p> <p>Date : <i>7/5/24</i></p> <p>Contact Number : Designation : <i>MLSP, staff nurse</i> Hospital Seal :</p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

<b>Sl. No</b>	<b>Particulars</b>	<b>Details</b>
1	Name of District	Kollam
2	Name of Hospital	PHC PORUVAZHY
3	Name of Equipment with Make, Model and Serial Number	Oxygen Concentrator Make : Jiangsu Jumao x-care medical equipment Model : JMC5A-NI SI no: NA
4	Equipment ID & Barcode	Barcode : 0240760 / Ticket id : 109767
5	Date of purchase / Year of manufacture /Installation Date	
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/ CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	06-05-2024
9	Action taken	Checked and found that the oxygen concentrator compressor piston issue, , sieve bed & board defective Enquired spare with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not Recommending for repair.
12	Cost of spares (specify parts and cost)	NA


13	Asset Value	26500/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report , Email communication & Images attached
16	Reasons for recommending the equipment as BER	Checked and found that the oxygen concentrator piston issue, sieve bed & board defective Enquired spare with OEM but Manufacturer not responding, it is a donated machine, As per tender clause 5.3.14.2 OEM not supporting case, so recommend equipment for condemnation
17	Name & Signature of CYRIX Authority	AISWARYA 

\*Not mandatory #Based on the period of life and value as per the BER guidelines


\* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

OEM not responding. Recommended for Beyond economic repair (as per tender clause 5.3.14.2 oem not responding case)

  
03/06/24  
Signature of JC-BM (NHM)  
ABMO  
NHM, KOLLAM.

Date



  
Signature of  
Superintendent /  
Medical Officer (i/c)  
MEDICAL OFFICER IN-CHARGE  
PRIMARY HEALTH CENTRE  
PORUVAZHY

10 sheet 10/10

5/04/2022.

5/4/22 No invoice issued. Received from the Association of the house through medical officer Puz Poruvazhy. The details listed in the label given below:

- Oxygen Concentrator 210: Model no JVC5401  
 Oxygen concentration: 79% @ 5 LPM  
 Working Voltage: 220/250V - 50/60Hz  
 Input Power: 390VA Gross wt: 18.5kg

6/4/22: Issued to Nursing office 2101

Received from structural unit

*adh*



MEDICAL OFFICER IN-CHARGE  
 PRIMARY HEALTH CENTRE  
 PORUVAZHY



*[Handwritten signature]*

MEDICAL OFFICER IN-CHARGE  
 PRIMARY HEALTH CENTRE  
 PORUVAZHY

## Re: Price Enquiry for Spares of Oxygen concentrator (0240760, #109767)

1 message

Abilal S [DI Kollam] &lt;abilalcyrix@gmail.com&gt;

27 May 2024 at 15:11

To: sales01@jumaocn.cn

Cc: Abijith A DM Cyrix South &lt;abijithacyrix@gmail.com&gt;, Afsal ZM new mail &lt;zm1.klbemp@cyrix.in&gt;, Anjitha Purchase Cyrix &lt;purchasecyrix2@gmail.com&gt;, es.kmscl@kerala.gov.in, kmsclbmesouth1@gmail.com

Remainder #3

please share the quotation

On Wed, 22 May 2024 at 15:25, Abilal S [DI Kollam] &lt;abilalcyrix@gmail.com&gt; wrote:

Remainder #2

please share the quotation

On Fri, 17 May 2024 at 11:34, Abilal S [DI Kollam] &lt;abilalcyrix@gmail.com&gt; wrote:

Remainder #1

please share the quotation

On Tue, 14 May 2024 at 06:15, Abilal S [DI Kollam] &lt;abilalcyrix@gmail.com&gt; wrote:

Sir,

Please share the Quotation for the below mentioned Spares for Oxygen Concentrator Phc Poruvazhy (0240760, #109767)

1. Compressor
2. Main Board
3. Sleeve Bed
4. Filter

Thanks and Regards

ABILAL .S

District incharge

CYRIX HEALTHCARE Pvt. Ltd

Kollam - 691002

Ph:+91 7593847161

Thanks and Regards

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*[Handwritten Signature]*  
MEDICAL OFFICER IN-CHARGE  
PRIMARY HEALTH CENTRE  
PORUVAZHY