



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 223863

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

Service Report

Health Facility : THQIT	Call Registration Date : 15/05/2024
Address : Athungal Thiruvananthapuram	Caller ID : 111333
Ph : 9946509725	Date of Visit : 20/05/2024
	Asset No. : 0120124
	EQPT Name : Oxygen Concentrator
	Manufacture Local Model : 2Y-10ZW
	S. No. 210608341138 Dept. Female Ward

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : NOT WORKING

.....

Action Taken : Checked and found main board and display complaint. Need to Replace these spares for further checking and working condition of the equipment. Enquired spare from vendor

Completed Date : 20/05/24 Time : 12:30pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrux Engineer	Date	Start Time	End Time
Deepak-E-m	20/05/24	10:00 am	12:30 pm

Customer Remark : Completed Pending



Service Engineer Name : Deepak-E-m
Signature :
Date :
Contact Number : 7902881038


Customer Name : Radha
Signature :
Date :
Contact Number : 9946509725
Designation : nursing officer
Hospital Seal :

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	THQH ATTINGAL
3	Name of Equipment with Make, Model and Serial Number	Equipment Name :Oxygen concentrator Make : Yamenia Model : ZY-1OZW Serial No : NA
4	Equipment ID/ Barcode	111333/0120124
5	Date of purchase/ Year of manufacture/Installation Date	11/08/2021
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	15/05/2024(Toll free)
9	Action taken	Checked and found main board and display complaint. Need to replace these spares for further checking and working condition of the equipment. Enquired spare from Vendor.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	26500/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found mainboard and display complaint. Enquired spares from vendor. As per the vendor they are not supplying the spares, Instead they recommend for the purchase of new machine. The equipment was supplied to the institution through donation at the covid time. So recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	DEEPAK EM 

*Not mandatory


#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


Main board and Display complaint. Since the available spares are not present as per the documents. This

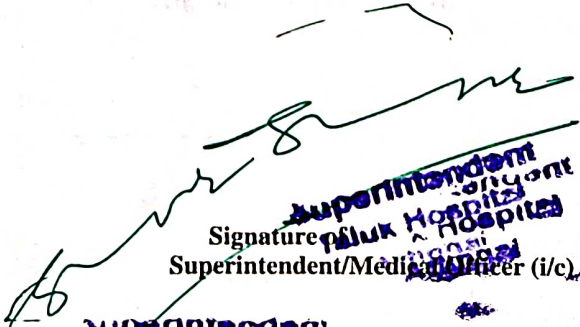
MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram



Signature of JC BM (NHM)

Date:





Superintendent
Taluk Hospital
Artingai

Oxygen Concentrator Balance

135

01/8/2021 One oxygen concentrator received from store (page no. 438. See main stock page 01/2019)

17/3/2022
5/7/2022 One oxygen concentrator received from store
H H Cifari Kuvil page no. 458. (2)

16/5/2024 RID from store (102) (H.LOCIO) - main stock page no. 458 (2nd time report) 3
Im
Moun

~~Jayaram~~
PHARMACY STORE KEEPER
TALUK HOSPITAL ATTINGAL
TVM

~~Im~~
Supt

Superintendent
Taluk Hospital
Attingal





REGARDING QUOTATION FOR OXYGEN CONCENTRATOR-YAMEINA-ZY-10ZW(0120124/111333)

2 messages

Kasyep P V <kasyepcyrix@gmail.com>
To: info@neverowned.in
Cc: DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>

Mon, 8 Jul 2024 at 8:29 pm

Dear sir,

I'm reaching out to enquire about the quotation for the spare parts for the oxygen concentrator

Make : Yamenia
Model : ZY-10ZW

Kindly provide the quotation for the below mentioned items;

- 1.Mainboard
- 2.Display

We look forward to hearing from you

Thanks & Regards,

KASYEP PV
District Incharge ,Trivandrum
CYRIX HEALTHCARE Pvt.Ltd
KLBEMP
Ph : +91 7593847134
kasyepcyrix@gmail.com

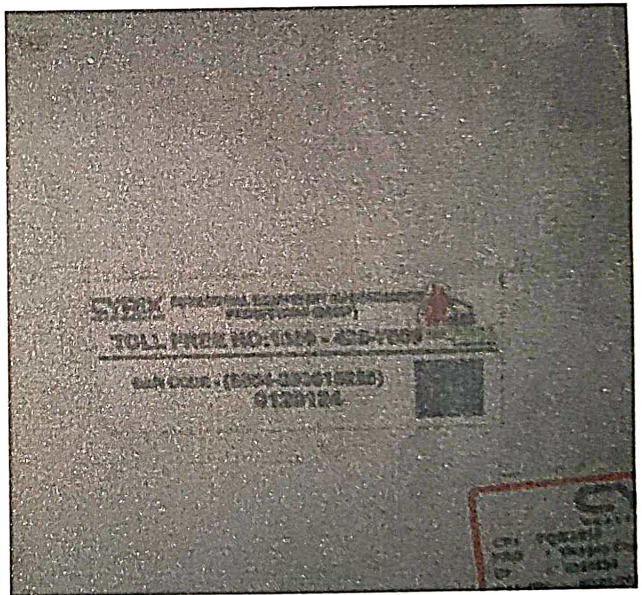
Neverowned India <info@neverowned.in>
To: Kasyep P V <kasyepcyrix@gmail.com>
Cc: DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>

Thu, 11 Jul 2024 at 7:07 pm

Dear Mr. Kasyep, we have already responded to your last mail. We do not deal in spare parts of any products including oxygen concentrators. You may pls order the whole product from us if you may need the same. We deliver across India

Regards
Team NeverOwned
[Quoted text hidden]





[Handwritten signature]
**Superintendent
Taluk Hospital
Aptingal**