



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 223382

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Patta Junction, Poonthura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility THQIT
Address Attingal
Thiruvananthapuram
Ph : 9995679689

Call Registration Date : 15/05/2024
Caller ID : 111389
Date of Visit : 18/05/2024
Asset No. : 0151978
EQPT Name : Oxygen Concentrator
Manufacture InVacare Model : Platinum5
S. No. NA Dept. Male ward

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : Checked and found mainboard, compressor sieve bed and solenoid valve defective. Need to replace these spare for further checking and working condition of the equipment. Engined spares with DEM

Completed Date : 18/05/2024 Time : 11:30am Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Deepak. E.M</u>	<u>18/05/24</u>	<u>11am</u>	<u>11:30am</u>

Customer Remark Completed Pending

Service Engineer Name : Deepak
Signature : [Signature]
Date : 18/05/24
Contact Number : 7902881038



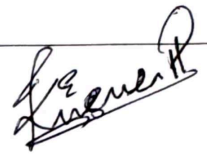
Customer Name :
Signature : [Signature]
Date : 18/05/24
Contact Number : 722575170
Designation : Superintendent
Hospital Seal : Taluk Hospital Attingal

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	THQH ATTINGAL
3	Name of Equipment with Make, Model and Serial Number	Equipment Name: Oxygen concentrator Make : Invacare Model : Platinum 5 Serial No : NA
4	Equipment ID/ Barcode	111389/0151978
5	Date of purchase/ Year of manufacture/Installation Date	26/06/2021
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	15/05/2024 (Toll free)
9	Action taken	Checked and found mainboard,compressor,sieve bed and solenoid valve defective.Need to replace these spare for further checking and working condition of the equipment.Enquired spares with OEM.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE
13	Asset Value	26500/-

14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Not Available
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED and EOL MAIL CONFIRMATION ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found that the main board ,compressor,sieve bed and solenoid valve Defective.The unit was supplied through donation at the covid time and the manufacture have declared End Of life. As per the tender clause 5.3.14.2 recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	KASYEP PV 

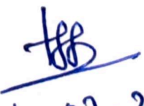
*Not mandatory **#Based on the period of life and value as per the BER guidelines**

* **Attach Photograph**

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

End of life continuation given by vendor.
So can be RBER as per tender clause
5.3.14.2.


MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


10.07.2024
Signature of JC BM (NHM)

Date:



Signature of
Superintendent/Medical Officer (MC)


Superintendent
Taluk Hospital
Attingal

O₂ concentrator

Received

Issued

155
Balance

26/6/2021 Received from Store

(09)

ISSUE No

KL 001/FD/00611/21-22.

(Covid donation)

Manufactured in India

Both TRCSL X02.

Mainstock page

(432 instrument

registered)

1

4/7/22 Received from Store

1

2

CYanwell

Model: 7F-10

MG - 16/6/2021

S/N - 21 0619233

M.S. Page. 338

86
9/27/2021

Pd
Sj

REMOVED THE ABOVE ITEMS IN GOOD CONDITION
AND TAKEN IN TO THE STOCK REGISTER OF
PAGE NO. 338
THIS HOSPITAL, ATTINGAL

PHARMACEUT STORE KEEPER
TALUK HOSPITAL ATTINGAL
TMS



Superintendent
Taluk Hospital
Attingal



REGARDING QUOTATION - INVACARE- OXYGEN CONCENTRATOR-PLATINIUM 5-THQH VARKALA (111389-0151978)

3 messages

Kasyep P V <kasyepcyrix@gmail.com>

Sun, 26 May 2024 at 1:18 am

To: hqeuropa@invacare.com

Cc: Abijith A <abijithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>

Sir,

I am reaching out to enquire about a quotation for the spare parts for Invacare oxygen concentrator (Model : Platinum 5).

Kindly provide the quotation for the below mentioned items

1. Seive Bed - 2 nos
2. Main board
3. Compressor
4. Solinoid valve

We look forward to hearing back from you soon.

Thanks & Regards,

KASYEP PV
District Incharge ,Trivandrum
CYRIX HEALTHCARE Pvt.Ltd
KLBEMP
Ph : +91 7593847134
kasyepcyrix@gmail.com
Kerala

Kasyep P V <kasyepcyrix@gmail.com>

Wed, 29 May 2024 at 12:16 am

To: hqeuropa@invacare.com

Cc: Abijith A <abijithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>

Sir,

Please consider this mail as a gentle reminder

[Quoted text hidden]
[Quoted text hidden]

Kasyep P V <kasyepcyrix@gmail.com>

Fri, 7 Jun 2024 at 12:25 pm

To: hqeuropa@invacare.com

Cc: Abijith A <abijithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>

Sir,

Reminder

[Quoted text hidden]
[Quoted text hidden]

CAUTION: This is an external email. Do not click or open attachments unless you recognize the sender.

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District Incharge ,Trivandrum
CYRIX HEALTHCARE Pvt.Ltd
KLBEMP
Ph : +91 7593847134
kasyepcyrix@gmail.com

Kerala

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Invacare Poirier SAS 479 207 060 00019 RCS TOURS Route de St Roch 37230 Fondettes France



508402-1906641364 - RE: REGARDING QUOTATION - INVACARE- OXYGEN CONCENTRATOR- PLATINIUM 5-THQH VARKALA (111389-0151978)

1 message

serviceclient_export@invacare.com <serviceclient_export@invacare.com>

Tue, 28 May 2024 at 1:55 pm

To: kasyepcyrix@gmail.com <kasyepcyrix@gmail.com>

Cc: abijithacyrix@gmail.com <abijithacyrix@gmail.com>, zm1.klbemp@cyrix.in <zm1.klbemp@cyrix.in>

Good morning,

Unfortunately, INVACARE did definitively stop his range of OXYGEN concentrators, as well as accessories

No replacement in our catalog www.invacare.fr

Best Regards

Valérie GODET

Votre Service Clients Export

Email : serviceclient_export@invacare.com

Tel : +33247626980

Invacare Poirier SAS

Route de St Roch

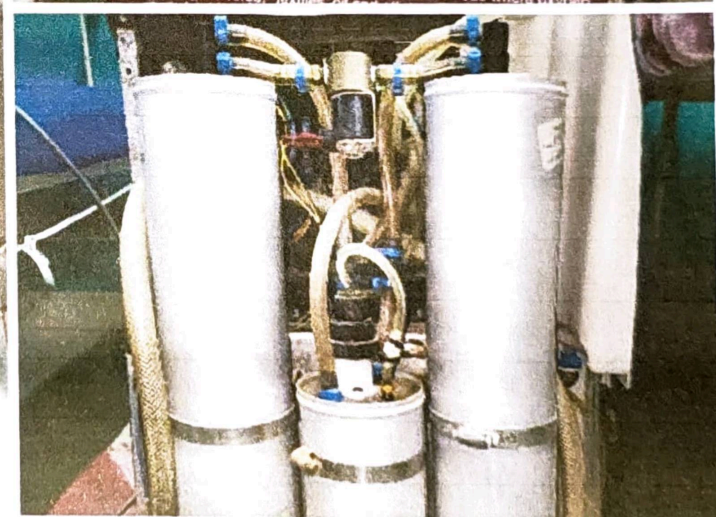
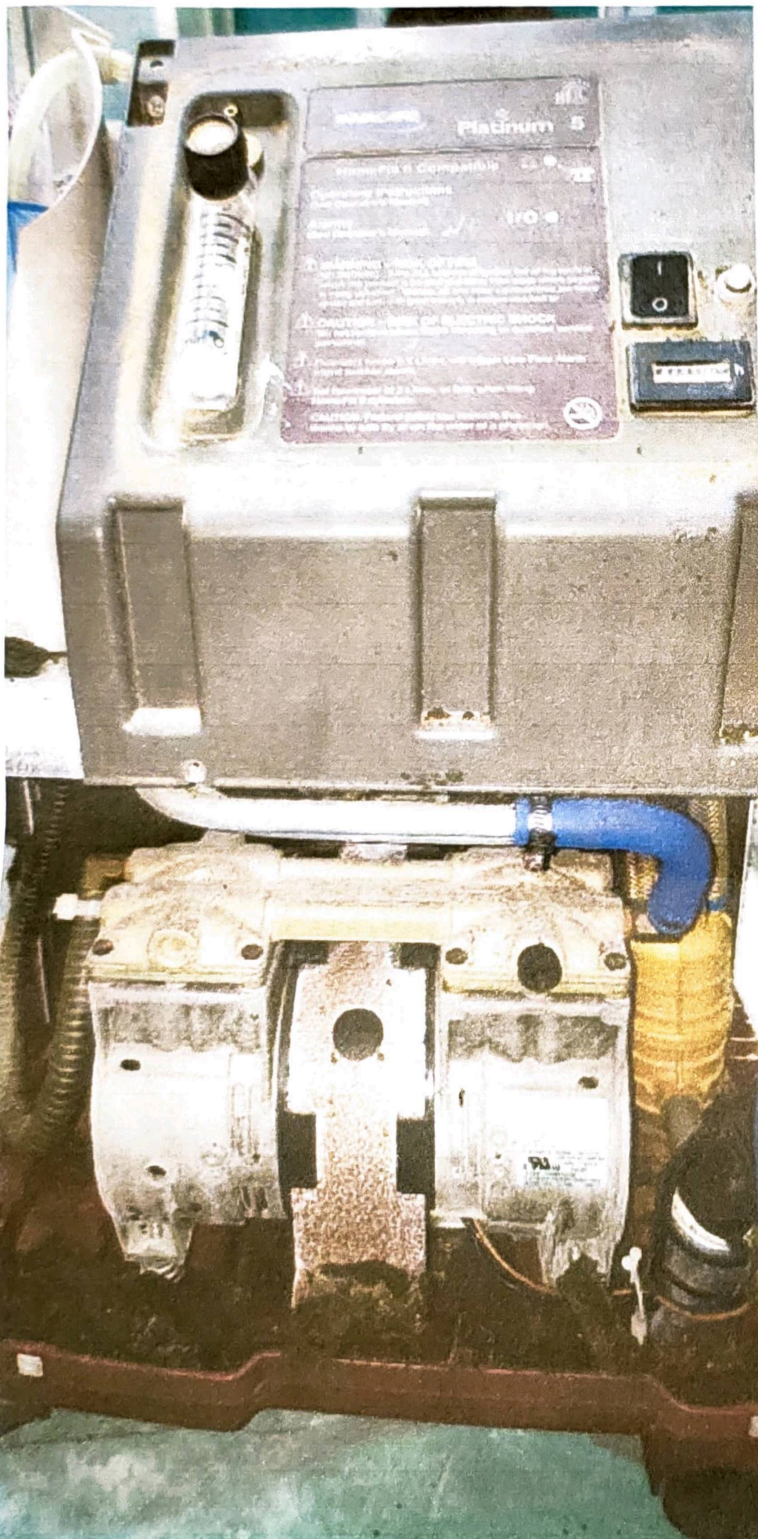
37230 Fondettes

France

www.invacare.fr

Action[®]2_{NG}
TRANSIT LITE





[Handwritten signature]
 Superintendent
 Taluk Hospital
 Attingal