



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 170267

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

| | |
|---------------------------------------|--|
| Health Facility <u>PHC KUPPAPURAM</u> | Call Registration Date : <u>16/5/24</u> |
| Address <u>DIST: ALAPPUZHA</u> | Caller ID : <u>111461</u> |
| Ph : <u>9746118854</u> | Date of Visit : <u>17/5/24</u> |
| | Asset No. : <u>0443235</u> |
| | EQPT Name : <u>Oxygen Concentrator</u> |
| | Manufacture <u>MIC MEDITECH</u> Model : <u>CP501</u> |
| | S. No. <u>C.05B.019.0044</u> Dept. |

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Machine is not switching on

Action Taken : On checking found that main board (with SMPS) was faulty (no output), only the main board is taken for service

Completed Date : 17/5/24 Time : 12:00PM Spare Required

Spare Replaced Requested

| Description | Qty. | Part Number | PR Number |
|-------------|------|-------------|-----------|
| 1. | | | |
| 2. | | | |
| 3. | | | |

| Cyrix Engineer | Date | Start Time | End Time |
|--------------------|----------------|----------------|----------------|
| <u>Midhunraj R</u> | <u>17/5/24</u> | <u>11:00AM</u> | <u>12:00PM</u> |

Customer Remark Completed Pending

| | |
|--|------------------------------------|
| Service Engineer Name : <u>Midhunraj R</u> | Customer Name : <u>Sunil</u> |
| Signature : <u>[Signature]</u> | Signature : <u>[Signature]</u> |
| Date : <u>17/5/24</u> | Date : <u>17/5/24</u> |
| Contact Number : <u>9072522056</u> | Contact Number : <u>9947772779</u> |
| | Designation : <u>[Signature]</u> |
| | Hospital Seal : <u>[Signature]</u> |





BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 170298

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

| | |
|--|--|
| <p>Health Facility <u>PHC KUPPAPURAM</u></p> <p>Address <u>DIST. ALAPPUZHA</u></p> <p>Ph : <u>9746118854</u></p> | <p>Call Registration Date : <u>16/5/24</u></p> <p>Caller ID : <u>111461</u></p> <p>Date of Visit : <u>17/5/24</u></p> <p>Asset No. : <u>0443235</u></p> <p>EQPT Name : <u>Oxygen Concentrator</u></p> <p>Manufacture <u>MCMEDITECH</u> Model : <u>CP501</u></p> <p>S. No. <u>C05B019004</u> Dept. <u>O.P</u></p> |
|--|--|

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Machine is not switching on

Action Taken : On checking found that main board was faulty (Re-fix the board to machine).
Engineer spare with the OEM

Completed Date : 17/7/24 Time : 1:00PM Spare Required

Spare Replaced Requested

| Description | Qty. | Part Number | PR Number |
|-------------|------|-------------|-----------|
| 1. | | | |
| 2. | | | |
| 3. | | | |

| Cyrix Engineer | Date | Start Time | End Time |
|--------------------|----------------|----------------|---------------|
| <u>Mridhurya R</u> | <u>17/7/24</u> | <u>12:00PM</u> | <u>1:00PM</u> |

Customer Remark Completed Pending

Service Engineer Name : Mridhurya R

Signature : [Signature]

Date : 17/7/24

Contact Number : 9072522056

Customer Name : [Signature]

Signature : [Signature]

Date : 17/7/24

Contact Number : 974772779

Designation : _____

Hospital Seal : _____



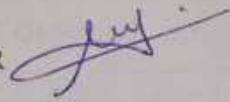
സെക്ഷൻ മാനിറ്റർ
 കോർപ്പറേഷൻ
 മെഡിക്കൽ
 ഓഫീസ്

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

| Sl. No | Particulars | Details |
|--------|---|---|
| 1 | Name of District | ALAPPUZHA |
| 2 | Name of Hospital | PHC KUPPAPPURAM |
| 3 | Name of Equipment with Make, Model and Serial Number | OXYGEN CONCENTRATOR MAKE :-MICMEDTECH MODEL :- CP501 SN :- C05B0190044 |
| 4 | Equipment ID & Barcode | 111461 & 0443235 |
| 5 | Date of purchase / Year of manufacture /Installation Date | 26/12/2018 |
| 6 | Warranty details (Yes/No) | NO WARRANTY |
| 7 | *AMC/ CAMC Period agreed at the time of purchase | NO AMC/CAMC |
| 8 | Date of breakdown(Date of registration of complaint through email/ Toll free) | 16/05/2024 |
| 9 | Action taken | Check the machine found that Mainboard is defective. Enquired spare with the OEM. |
| 10 | Present status of the equipment (Fully damaged / partially damaged) | Fully Damaged |
| 11 | Recommendations for repair (required service details) | Not Recommended For Service |
| 12 | Cost of spares (specify parts and cost) | NA |

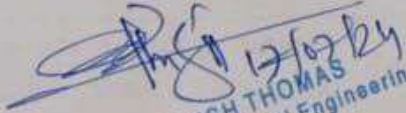
| | | |
|----|--|--|
| 13 | Asset Value | RS :- 26500/- |
| 14 | # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value | NA |
| 15 | Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) | Cyrix service report attached. |
| 16 | Reasons for recommending the equipment as BER | Check the machine found that Mainboard is defective. Enquired spare with the OEM. Spare is not available and OEM is not responding. The equipment was installed on 26/12/2018 and aged up to 5 years and 4 months. So we are recommending the equipment for condemnation as per the tender clause 5.3.14.2 |
| 17 | Name & Signature of CYRIX Authority | MIDHUN RAJ R  |

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

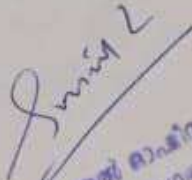
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER


 JYOTHISH THOMAS
 Consultant (Biomedical Engineering)
 NHM, APPUZHA
 Signature of JC BM (NHM)

Date

Seal


 Superintendent / Medical Officer (i/c)



Conc. [✓] Concentration 311

2018-18 Inno: 2323 dt: 12-12-2018
From: Anjali Surgical and chemical
and made payable P.O. Mappala
14/12/2018 - 14250-00



10-2-2020 Issued to SN, seethaleshani

1 Nil

25-5-2021 Inno: KMSCL/PO/00058/21 dt: 22-5-21
From: KMSCL on covid donation
Inv. and exp. rate are not mentioned

6-7-2021 Inno: KMSCL/PO/00056/21 dt: 27-7-21
dt: 27/7/2021 P.O. BK 20210307 P.O. KMSCL
Maddur 11/2/2021 From: KMSCL
Maddur on covid donation
basis

Government of Karnataka
Department of Health and Family Welfare
Bangalore

10-7-2021 Inno: 1423 dt: 16-7-2021 P.O. KMSCL
Maddur - ~~1423~~ - Single chamber (Liquor)
P.O. 1423 - 1423 - 1423 - 1423
Kannada medicine dept

3

28-7-2021 Issued to palliative nurse Binoy

1 2 3

30-12-22 Issued to staff nurse Aisha SN

2 Nil

5-6-23 Inno: VA-217/2023 dt: 23-4-23
Mfg: verolex health care LLP
model - oxygen - 1 Rate: 25090/-
From: KMSCL (University Approved)
order no: SO/ST/2022-2023/45 dt: 1-10-22
Project NHM 2021-22

1 8

5-6-23 Issued to Nursing officer Aisha

1 Nil

OXYGEN CONCENTRATOR

Model Number: CP501

INPUT: 220V~, 50Hz, 1.6A

Oxygen concentration at 2 LPM: 93%±3%

Max flow rate: 5

Use no oil, grease or lubricants.



CAUTION:

Use this device only in accordance with patient manual.

DANGER:

When servicing, use only identical replacement parts.
Explosion hazard. Do not use in presence of flammable anesthetics

WARNING:

Electric shock hazard, do not remove cabinet. Refer all servicing to qualified service personnel.

Do not use near heat or open flames.

Do not smoke near patient or device.

SN



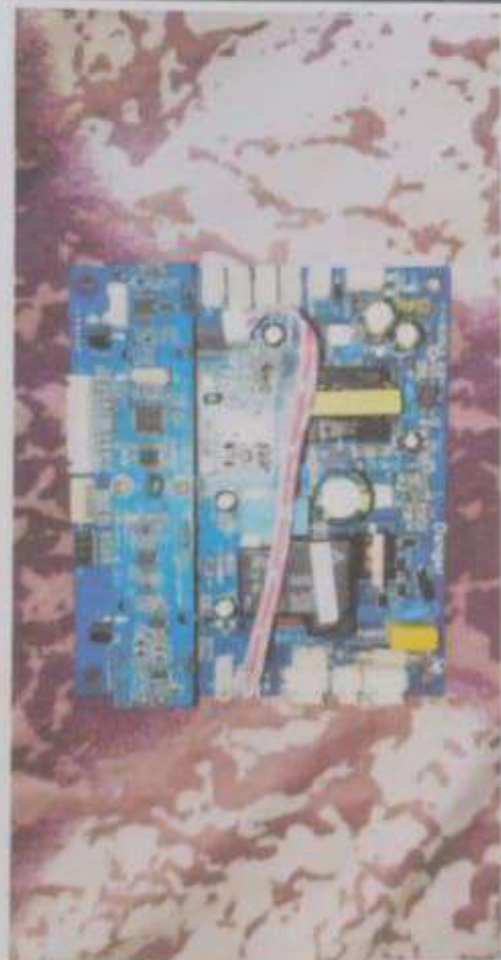
C05B0190044

CYRIX

TOLL FREE NO: 1800 - 425-7888

SAR CODE - (8004-890815225) 0443235

CYRIX HEALTH CARE PVT LTD
BEMP SERVICE PROVIDER
PREVENTIVE MAINTENANCE SERVICE



Venkat

Handwritten text in blue ink, possibly a signature or name.





Abhilash A <abhilashacyrix@gmail.com>

PRICE ENQUIRY :-"0443235" - TICKET NO 111461 - MAIN BOARD FOR OXYGEN CONCENTRATOR - PHC KUPPAPPURAM

1 message

Abhilash A <abhilashacyrix@gmail.com>
To: hhwu@micmedtech.com
Cc: Anjitha T L <anjithacyrix@gmail.com>

Tue, Jun 11, 2024 at 12:33 PM

Dear Sir,

I would like to inform you that please share the price and availability of the Mainboard for the Oxygen Concentrator Model **CP501 (SN:-C05B0190044)** and also update the expected date of delivery after issuing PO. I am expecting a favourable response from you soon.

With Regards,**Abhilash A****SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA****Mob: +91 8157068890 , 7593847172****Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com****Cyrix Healthcare Pvt Ltd**

30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

"Genius in Healthcare"

2 attachments**OXYGEN CONCENTRATOR MAIN BOARD.jpeg**
165K**OXYGEN CONCENTRATOR.jpeg**
81K