



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :**  
221404

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

**Service Report**

<p>Health Facility ..... <u>PHC CHAVARA</u></p> <p>Address ..... <u>Koltam</u> <u>Kerala</u></p> <p>Ph : ..... <u>9846374927</u></p>	<p>Call Registration Date : <u>22/05/2024</u></p> <p>Caller ID : ..... <u>112565</u></p> <p>Date of Visit : ..... <u>23/05/2024</u></p> <p>Asset No. : ..... <u>0241204</u></p> <p>EQPT Name : ..... <u>BP Apparatus</u></p> <p>Manufacture ..... <u>INF1</u> Model : <u>B3X515</u></p> <p>S. No. <u>20200402499</u> Dept. <u>OP</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** ..... Not getting ON.

**Action Taken :** ..... Checked the BP Apparatus found that the main board defective need to replace main board for further checking and working condition of the BP apparatus.

Completed  Date : 23/05/2024 Time : 11:40 AM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Wilfest Sunil William</u>	<u>23/05/2024</u>	<u>11:15 am</u>	<u>11:40 am</u>

Customer Remark  Completed  Pending

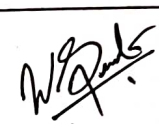
<p>Service Engineer Name : <u>Wilfest Sunil William</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>23/05/2024</u></p> <p>Contact Number : <u>9847757234</u></p>	<p>Customer Name : <u>ASHRITHA MUHAMMED</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>23/05/2024</u></p> <p>Contact Number : <u>9846374927</u></p> <p>Designation : <u>Nursing Officer</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	KOLLAM
2	Name of Hospital	PHC CHAVARA
3	Name of Equipment with Make, Model and Serial Number	Equipment : BP APPARATUS Make: INFI Model: BSX515 SN : 20200402499
4	Equipment ID & Barcode	Ticket id: 112565 / Barcode : 0241204
5	Date of purchase / Year of manufacture /Installation Date	03-02-2021
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	22-05-2024
9	Action taken	Regarding inspection of the equipment board is defective
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA


13	Asset Value	Rs .2200/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report is attached
16	Reasons for recommending the equipment as BER	Checked and found Main board is defective, Quotation not submitted since spares are not available in the market. Equipment is installed on 03-02-2021 and aged up to 3 + years. So recommending to condemnation.
17	Name & Signature of CYRIX Authority	WILFRET SUNIL 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Consultant (Biomedical) NHM:  
*Main board defective, recommended for Beyond economic repair*

*Johns*  
 20/06/24  
 Signature of JCBM (NHM)  
 ABMO  
 NHM, KOLLAM



Date *20/6/24* Seal

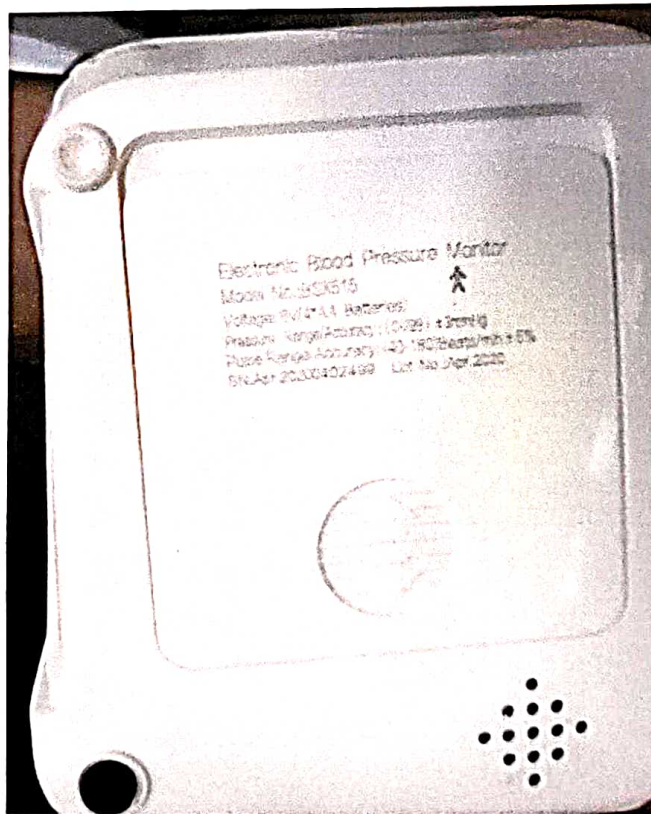
Signature of *20/6/24*  
 Superintendent / Medical Officer (i/c)  
**Medical Officer in charge**  
**FHC Chavara**

BP APPARATUS

DATE	RECEIVED ITEMS	QUANTITY	ISSUED	BALANCE
19/2/18	BP APPARATUS LED DIAMOND RECEIVED ITEMS	2	-	2
20/10/2019	RECEIVED FROM THE STORE BP APPARATUS ELKO One transfer to Kolluckade Subcentre	2	-	2 mini. G. merlin Balance = 1
20/10/2019	Cardivo BP APPARATUS DIGITAL	1	-	4
18/12/2019	Cardivo BP APPARATUS DIGITAL	1	-	5
25/10/2019	Digital BP Apparatus	1	-	6
	All BP Apparatus issued to OP			6
3/2/2021	Digital BP apparatus (wifi)	1		7



Medical Officer in charge  
FHC Chavara



*[Handwritten Signature]*  
Medical Officer in charge  
FHC Chavara

