



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. :
223384

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>Phe</u></p> <p>Address <u>Chemmaruthy</u> <u>Thiruvananthapuram</u></p> <p>Ph : <u>9400162919</u></p>	<p>Call Registration Date : <u>04/06/2024</u></p> <p>Caller ID : <u>114990</u></p> <p>Date of Visit : <u>18/6/2024</u></p> <p>Asset No. : <u>0140232</u></p> <p>EQPT Name : <u>micropipete 100-1000 variable</u></p> <p>Manufacture <u>Dragon</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>Lab</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : NOT WORKING

Action Taken : Checked and found numbers barred gear defective - need to replace these spares for further checking and working condition of the equipments

Completed Date : 18/6/2024 Time : 3pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Deepak E.M</u>	<u>18/6/24</u>	<u>2:30</u>	<u>3pm</u>

Customer Remark Completed Pending
Medical Officer In-Charge
Family Health Centre
Chemmaruthy


<p>Service Engineer Name : <u>Deepak E.M</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>18/6/24</u></p> <p>Contact Number : <u>7902881032</u></p>	<p>Customer Name : <u>Remya S</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>18/6/24</u></p> <p>Contact Number : <u>9995156085</u></p> <p>Designation : <u>Lab Technician</u></p> <p>Hospital Seal :</p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	PHC CHEMMARUTHY
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Micropipette Make : Dragon Lab Model :100-1000 variable Serial No : YE19BAL0612925
4	Equipment ID/ Barcode	114990/0140232
5	Date of purchase/ Year of manufacture/Installation Date	04/10/2014
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	04/06/2024(Toll free)
9	Action taken	Checked and found number barrel gear defective. Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	1900/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND CALIBRATION FAILED REPORT ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found number barrel stuck, Identified the number barrel gear defective. The equipment was installed on 04/10/2014 and covered upto 9+ years. Since the spares are not available in the market. Recommending the unit for condemnation
17	Name & Signature of CYRIX Authority	DEEPAK EM 

*Not mandatory


#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Verified the calibration certificate and found it failed ; So can be RBER.


MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


18.04.2024
Signature of JC BM (NHM)

Date:



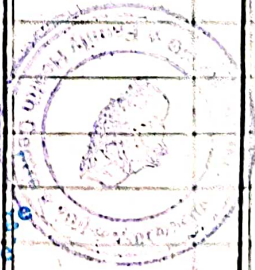
Signature of
Superintendent/Medical Officer (i/o)


Medical Officer In-Charge
Family Health Centre
Chemmaruthy

MICRO PIPETTE VARIABLE 100-1000

Date of Receiving	Sl. No.	Name of Article	Invoice no	Amount	Sign	Quantity
	1		P. 2213	2721.60	<u>U. K.</u>	1
A-10-14	2	Thermo Finn-pipette F2. Fixed Vol ^m 1000 ml Batch-LW05801 [NRHM]	1/c/0023/M-15	3870		1
"	3	Thermo Finn pipette F2-10 ml Batch-LW05792 [NRHM]	"	3870		1
	4	Dragon Lab (100-1000ml)				1

algunny
 Medical Officer In-Charge
 Family Health Centre
 Channaraythy



CERTIFICATE OF CALIBRATION

CUSTOMER NAME	FAMILY HEALTH CENTRE CHEMMARUTHY		
ADDRESS	CHEMMARUTHY , THIRUVANANTHAPURAM , KERALA 695145	DATE OF CALIBRATION	12/06/2024
CERTIFICATE NO:	NA	VALID UP TO	NA
		DATE OF ISSUE	13/06/2024

INSTRUMENT DETAILS			
Instrument Name	MICRO PIPETTE	S.NO	YE19BAL0612925
Make/Model No.	DRAGON LAB	Visual Inspection	OK
LOCATION:	LAB	RANGE	
BAR CODE : 0140232			

PROBLEM IDENTIFIED : NUMBERED BARREL IN CLOGGED STATE

ACTION TAKEN :

The pipette was received in clogged status. While receiving itself. It was found that the numbered barrel is not working. Because of this rotating number ring, rotating gears are damaged. This part is not replaceable and it is not available in the market. So above mentioned pipette is currently non serviceable. Therefore, we recommend to decommission this Pipette.

CALIBRATION STATUS	PASS	FAIL	✓
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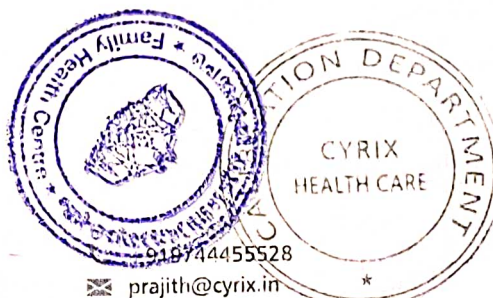
REMARKS:-

- ❖ This result of calibration refers to only to the particular items submitted for calibration.
- ❖ The above result is valid at the time of and under the stated conditions measurement.
- ❖ Calibration certificate is issued for weight & mass and other parameters like mass, weighing balance, volumetric equipment, measuring scales/tapes etc. Are scientific purpose only and should not used for commercial.

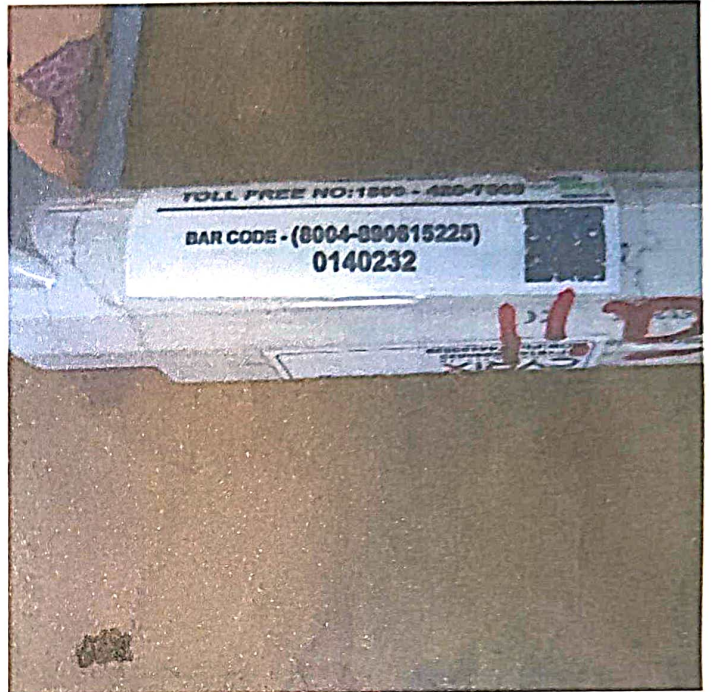
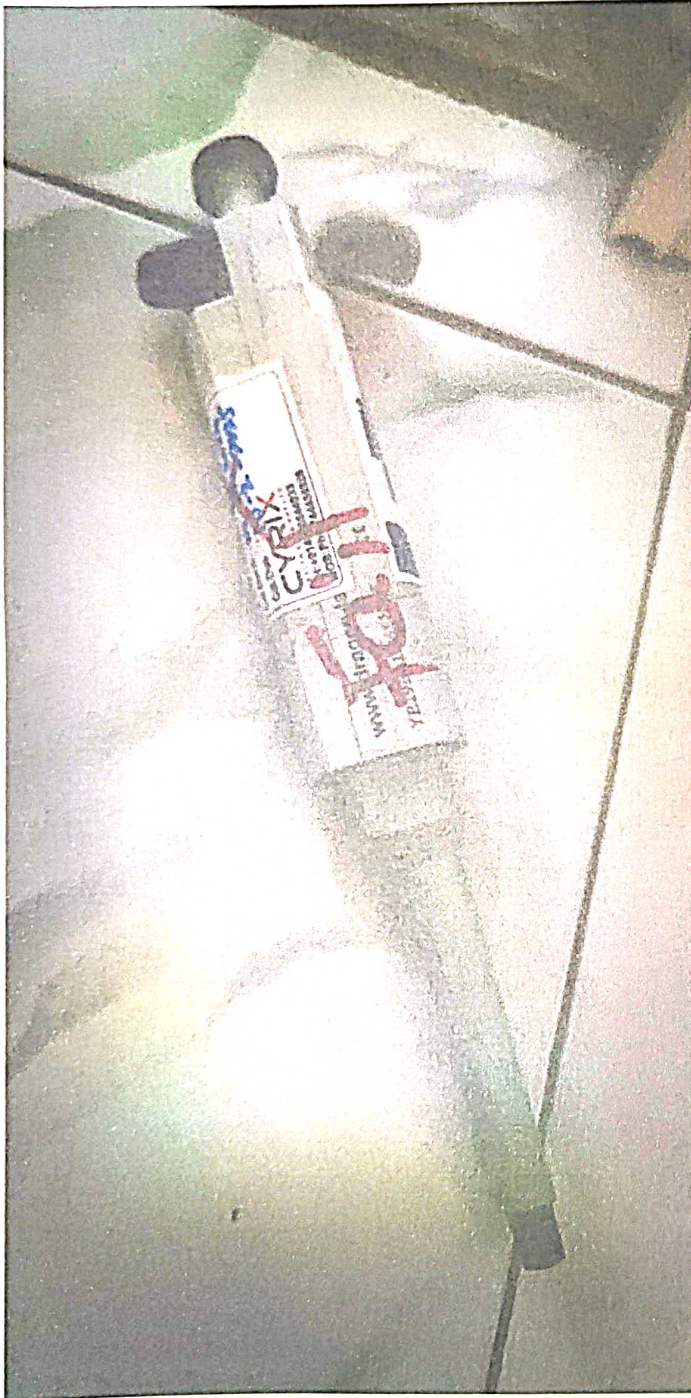
Calibrated By
(CALIBRATION ENGINEER)



Approved By
(TECHNICAL MANAGER)
PREJITH T B

Prejith T B
Medical Officer In-Charge
Family Health Centre
Chemmaruthy



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Medical Officer In-Charge
Family Health Centre
Chemmaruthy

