



**BIO-MEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 173906

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility ... <i>CHC Palode</i>	Call Registration Date : ... <i>04/06/2024</i>
Address ... <i>Trivandrum</i>	Caller ID : ... <i>115123</i>
.....	Date of Visit : ... <i>11/06/2024</i>
.....	Asset No. : ... <i>01316.76</i>
Ph : ... <i>8943808662</i>	EQPT Name : ... <i>Weighing Machine</i>
.....	Manufacture ... <i>Sando</i> Model : <i>Adult</i>
.....	S. No. <i>2007200522505</i> Dept. ... <i>FWC</i>

Service Classification : Breakdown Call PMS Callbration Cust.Training

Problem Identified : ... *display not working*

Action Taken : ... *checked the machine and found display board and display defective need to replace the spares for further checking and working condition of the equipment.*

Completed Date : *11/06/2024* Time : ... *3:30pm* .. Spare Required

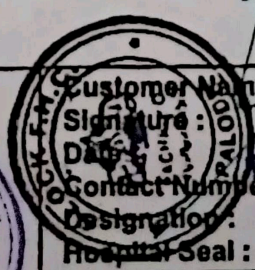
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2. <i>NA</i>	<i>NA</i>	<i>NA</i>	<i>NA</i>
3.			

Cyrix Engineer	Date	Start Time	End Time
<i>Midhun . BM</i>	<i>11/06/2024</i>	<i>7:00pm</i>	<i>3:30pm</i>

Customer Remark Completed Pending

Service Engineer Name : *Midhun . BM*
Signature : *[Signature]*
Date : *11/06/2024*
Contact Number : *984167927*



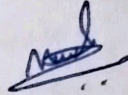
[Signature]
Dr. P. RAJESH KUMAR
RDS. 37562
Asst. Surgeon
8006702281
BLOCK F.H.C. PALODE

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	CHC PALODE
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Weighing Machine Make : Samsco Model : NA Serial No : 2007200522505
4	Equipment ID/ Barcode	115123/0131676
5	Date of purchase/ Year of manufacture/Installation Date	14/10/2019
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	04/06/2024(Toll free)
9	Action taken	Checked and found display and main board defective. Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	5000/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	Checked and display and the main board defective. The equipment was installed on 14/10/2019 and covered upto 4+ years. Since the spares are not available in the market. Recommending the unit for condemnation
17	Name & Signature of CYRIX Authority	MIDHUN BM 

*Not mandatory

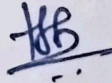
#Based on the period of life and value as per the BER guidelines

* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

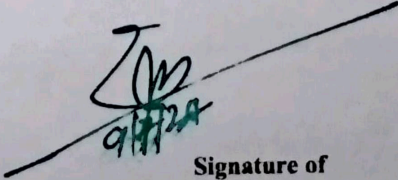
Checked the ~~and~~ display, main board defective.
So can be BER

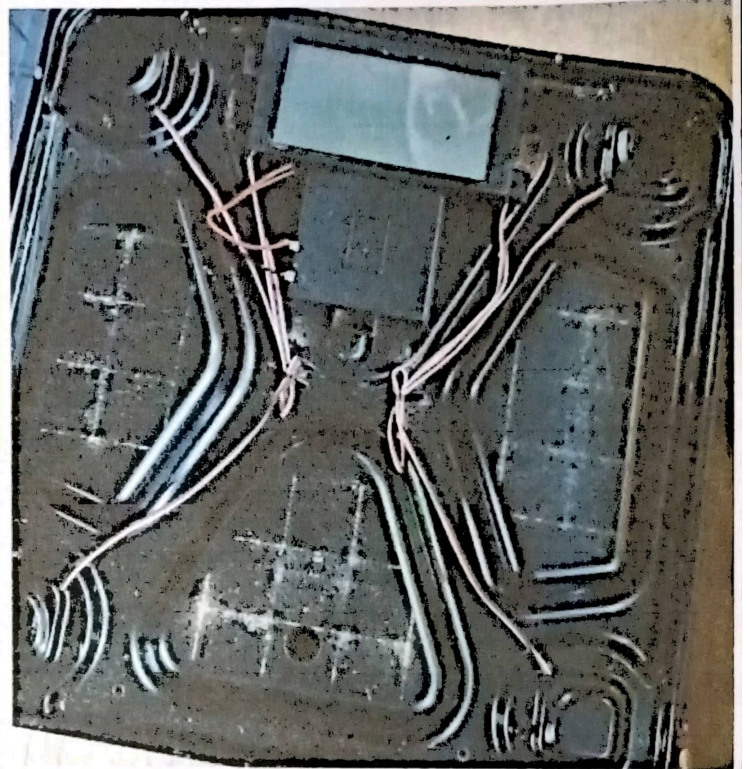
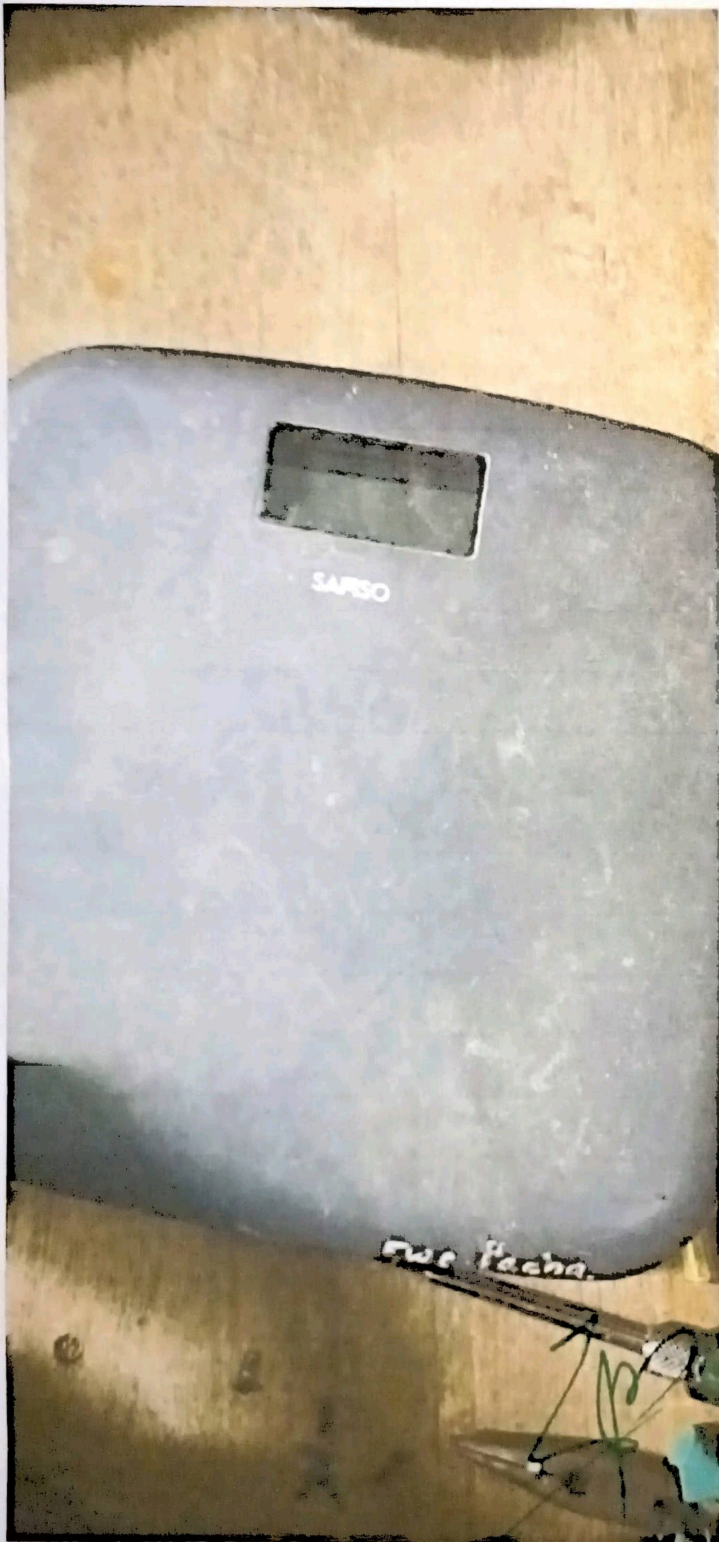
MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


8.07.2024
Signature of JC BM (NHM)

Date:




Signature of
Superintendent/Medical Officer (i/c)
Dr. P.R. MANOJ KUMAR
Rg:No, 37562
Medical Officer, Asst. Surgeon
BLOCK FHC, PALODE



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Rg:No, 37562
Medical Officer, Asst. Surgeon
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