



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

# CYRIX

HEALTHCARE PVT LTD

**No. :** 223814

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrrix.in

<p>Health Facility ..... <u>CHC</u></p> <p>Address ..... <u>Anchuthangal</u> <u>Thiruvananthapuram</u></p> <p>Ph : ..... <u>7902375700</u></p>	<p>Call Registration Date : ..... <u>06/06/2024</u></p> <p>Caller ID : ..... <u>115595</u></p> <p>Date of Visit : ..... <u>07/06/2024</u></p> <p>Asset No. : ..... <u>0130178</u></p> <p>EQPT Name : ..... <u>UPS</u></p> <p>Manufacture <u>Delta</u> Model : <u>600 va</u></p> <p>S. No. ..... <u>neu</u> Dept. <u>laboratory</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** ..... Not working

**Action Taken :** ..... checked and found that the inverter PCB, control PCB and 12V 7ah battery defective. Need to Replace these spares for further checking and working condition of the equipment. Equipped spares with vendor

Completed  Date : 07/06/24 Time : 11:30 am Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Vishnu.k</u>	<u>07/06/24</u>	<u>10:00am</u>	<u>11:30am</u>

**Customer Remark** Completed  Pending

<p><b>Service Engineer Name :</b> <u>Vishnu.k</u></p> <p><b>Signature :</b> </p> <p><b>Date :</b> <u>07/06/24</u></p> <p><b>Contact Number :</b> <u>9605884413</u></p>	<p><b>Customer Name :</b> <u>Sreeja</u></p> <p><b>Signature :</b> </p> <p><b>Date :</b> <u>07/06/24</u></p> <p><b>Contact Number :</b> <u>7902375700</u></p> <p><b>Designation :</b> <u>Lab Tech Gr II</u></p> <p><b>Hospital Seal :</b> </p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	CHC ANCHUTHENGU
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : UPS 1KV Make : DELTA Model : 600 VA Serial No : NA
4	Equipment ID/ Barcode	115595/0130178
5	Date of purchase/ Year of manufacture/Installation Date	17/02/2021
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	06/06/2024
9	Action taken	Checked and found that the inverter PCB,Control PCB and 12v 7Ah battery defective.Need to replace these spares for further checking and working condition of the equipment.Enquired spare with vendor.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	1KVA 24V Inverter PCB - 4130/- 1KVA Control PCB - 2950/- 12v 7 Ah Battery (2Nos) - 2176/- Total=9256/-


*Handwritten signature and stamp at the bottom of the form.*

13	Asset Value	11000/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	84.1%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND VENDOR REFERENCE QUOTATION ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found that the inverter PCB, Control PCB and 12v 7Ah battery defective. The unit was installed on 17/02/2021 and covered upto 4+ years. The repairing cost is 84.1%. As per the tender clause 5.3.14.1 Both criteria met. So recommending the unit for condemnation
17	Name & Signature of CYRIX Authority	VISHNU K 


\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* **Attach Photograph**

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Inverter board, PCB Board etc defective.   
 Verified the estimate and found it is high.

MANEESHA MOHAN M.R.  
 Junior Consultant (Biomedical)  
 National Health Mission  
 Thiruvananthapuram



Signature of JC BM (NHM)

Date: 

Signature of   
 Superintendent/Medical Officer (i/c)  
 സാമൂഹികാരോഗ്യ കേന്ദ്രം  
 അഞ്ചുതെങ്ങ് പി.ഒ.  
 തിരുവനന്തപുരം - 695309

SEMI AUTOMATED CLINICAL CHEMISTRY ANALYSER.

		Receipt-	Issue	Balance
17/2/2021	Received from Ngage, Invoice no. CO2021-021464, Product code: 21130100. Product description: Semi Automated Clinical Chemistry Analyser + Ups 600VA.			
7	Rate: 47000, Cost(9%) - 4230, GST(9%) - 4230, Calmity cess (4%) - 470, Total Invoice - 55930/-			

20/2/21	Issued to Lab Technicians		1	nil
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മെഡിക്കൽ അഡീസർ ഇൻചാർജ്  
സാമൂഹികാരോഗ്യകേന്ദ്രം  
അബുതൈബ് പി.ഒ.  
തിരുവനന്തപുരം - 695309

**AION BACKUPS**

YP/VIII/320 AYLARA, KERALA KOLLAM

Date: 13/07/2024

Contact: 8921950217

Email: [aionbackups12@gmail.com](mailto:aionbackups12@gmail.com)

GSTIN : 32CGUPM9450L1ZN

**1KVA ONLINE UPS SERVICE PROPOSAL**

TO,  
CYRIX HEALTHCARE PVT. LTD  
Barcode: 0130192  
Ticket ID: 113214

Dear Sir/Madam,

We are pleased to submit here with our quote for the same as per below.

SL	DESCRIPTION	QTY	UNIT RATE IN INR	TOTAL	GST	TOTAL PRICE IN INR
1	1KVA 24V INVERTER PCB	1	3500.00	3500.00	18	4130.00
2	1KVA CONTROL PCB	1	2500.00	2500.00	18	2950.00
3	12v 7Ah Battery	2	850.00	1700.00	28	2176.00
<b>PAYABLE AMOUNT</b>						<b>9256.00</b>

**Commercial terms and conditions**

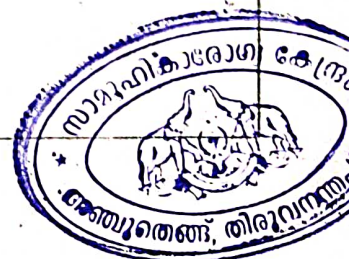
1. Payment 80% advance along with PO balance before dispatch, 20%After installation.
2. Delivery period; 2weeks.
3. Tax :GST@18% for spares, 28%@Battery
4. Installation; Our scope.

Please arrange to release the PO at our above address

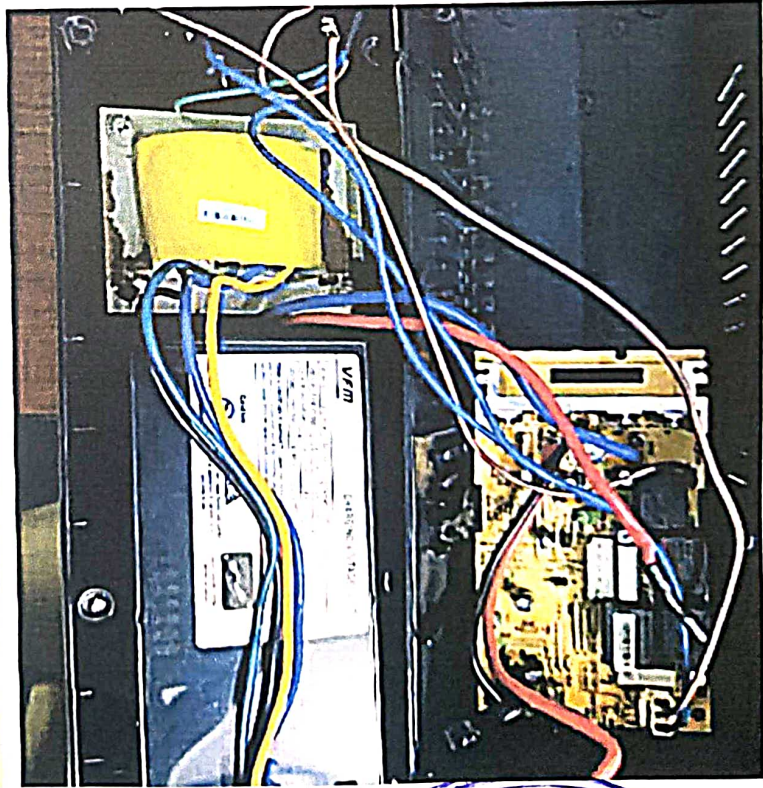
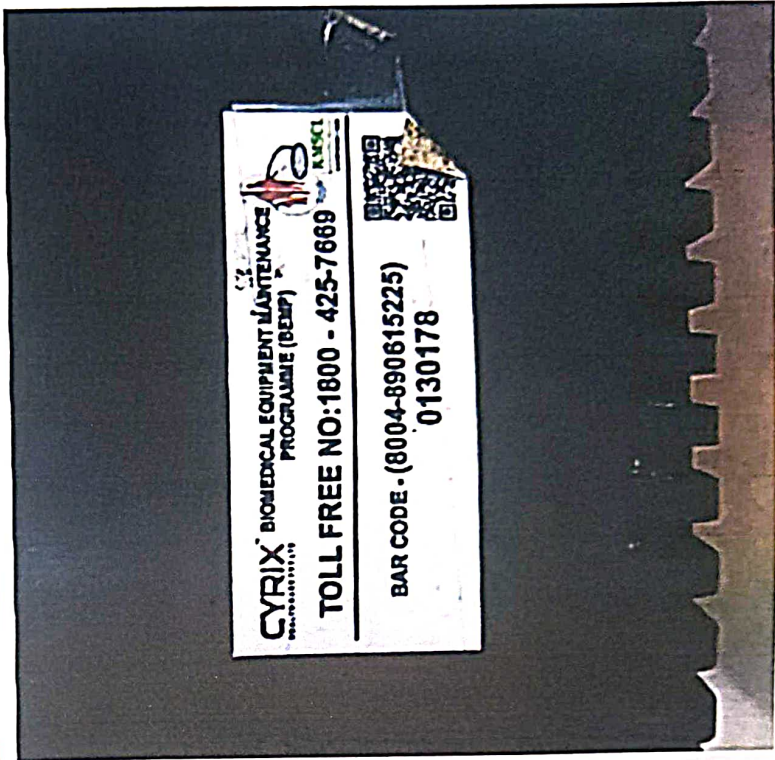
Bank name :HDFC      Account no:50200082743176      IFSC Code:HDFC0004083

We hope you will find the above offer in line with our discussions and await your valuable order please free to call or mail us on above given number if any query.

Thank you, Sincerely,  
BHAGATH MOHAN

മെഡിക്കൽ ആഫീസർ ഇൻചാർജ്ജ്  
സാമൂഹികാരോഗ്യകേന്ദ്രം  
അഞ്ചുതെങ്ങ് പി.ഒ.  
തിരുവനന്തപുരം-695309



മെഡിക്കൽ ആപിസർ ഇൻചാർജ്ജ്  
 സാമൂഹികാരോഗ്യകേന്ദ്രം  
 അഞ്ചുതെങ്ങ് പി. ഒ.  
 തിരുവനന്തപുരം - 695309

*Handwritten signature*





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## REGARDING QUOTATION FOR UPS-CHC ANCHUTENGU (0130192 0130178 )

2 messages

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**Kasyep P V** <kasyepcyrix@gmail.com>

Thu, 18 Jul 2024 at 10:02 pm

To: aionbackups12@gmail.com <aionbackups12@gmail.com>

Dear sir,

Kindly provide the service quotation for the 1 KV UPS at CHC Anchuthengu, Trivandrum

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**Thanks & Regards,**

**KASYEP PV**

District Incharge , Trivandrum

**CYRIX HEALTHCARE Pvt.Ltd**

KLBEMP

Ph : +91 7593847134

[kasyepcyrix@gmail.com](mailto:kasyepcyrix@gmail.com)

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**Bhagath Mohan** <aionbackups12@gmail.com>

Thu, 18 Jul 2024 at 11:19 pm

To: Kasyep P V <kasyepcyrix@gmail.com>

Received your mail.

**Thanks & Regards**

**Bhagath Mohan**

**PH:-8921950217**

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