



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

**No. :** 223380

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

543

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrilx.com | E-mail : bemp.kl@cyrilx.in

Health Facility : <u>CHC</u>	Call Registration Date : <u>08/06/2024</u>
Address : <u>Vakkom</u>	Caller ID : <u>115970</u>
<u>Thiruvananthapuram</u>	Date of Visit : <u>15/6/2024</u>
Ph : <u>9400950047</u>	Asset No. : <u>0133664</u>
	EQPT Name : <u>BP Apparatus</u>
	Manufacture : <u>INFIL</u> Model : <u>NA</u>
	S. No. : <u>NA</u> Dept. : <u>nurse station</u>

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Not working

**Action Taken :** Checked and found Main board and Air pump defective need to replace these spares for further checking and working condition of the equipment

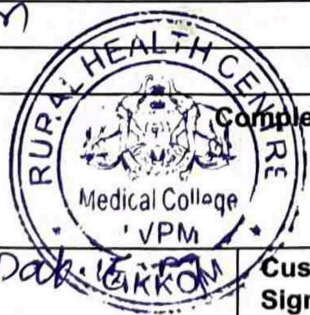
Completed  Date : 15/6/24 Time : 3:30pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrilx Engineer	Date	Start Time	End Time
<u>Deepak E.M</u>	<u>15/6/24</u>	<u>3 pm</u>	<u>3:30pm</u>

**Customer Remark** Completed



**Administrative Medical Officer**  
RURAL HEALTH CENTRE VAKKOM  
DEPARTMENT OF COMMUNITY MEDICINE  
GOVERNMENT MEDICAL COLLEGE  
THIRUVANANTHAPURAM

Service Engineer Name : <u>Deepak Vakkom</u>	Customer Name : <u>Jayna K</u>
Signature : <u>[Signature]</u>	Signature : <u>[Signature]</u>
Date : <u>15/6/24</u>	Date : <u>15/6/24</u>
Contact Number : <u>7902881038</u>	Contact Number : <u>90774 2031</u>
	Designation : <u>NO</u>
	Hospital Seal : <u>NO</u>


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	CHC VAKKOM
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Digital BP Apparatus Make : INFI Model : BSX515 Serial No : 20200403162
4	Equipment ID/ Barcode	115970/0133664
5	Date of purchase/ Year of manufacture/Installation Date	20/03/2021
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	08/06/2024(Toll free)
9	Action taken	Checked and found mainboard and pump defective. Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE



13	Asset Value	2200/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found mainboard and pump defective. The equipment was installed on 20/03/2020 and covered upto 4+ years. Since the spares are not available in the market. Recommending the unit for condemnation
17	Name & Signature of CYRIX Authority	DEEPAK EM 

\*Not mandatory

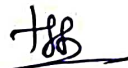
#Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Main board and pump defective. ∴ as per tender condition, it can be RBER


MANEESHA MOHAN M.R.  
Junior Consultant (Biomedical)  
National Health Mission  
Thiruvananthapuram

  
15-07-2024  
Signature of JC BM (NHM)



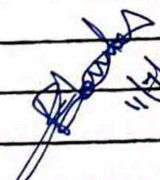
Date:

ADMINISTRATIVE MEDICAL OFFICER  
RURAL HEALTH CENTRE VAKKOM  
DEPARTMENT OF COMMUNITY MEDICINE  
GOVERNMENT MEDICAL COLLEGE  
THIRUVANANTHAPURAM

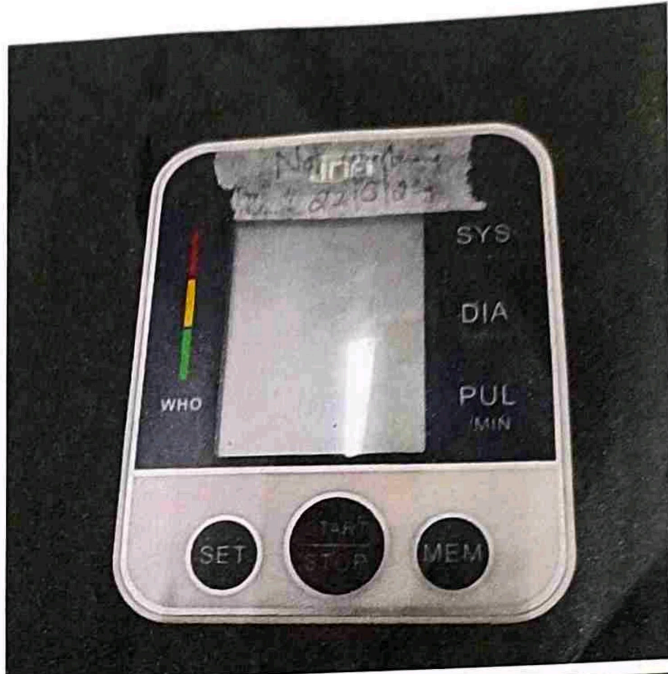
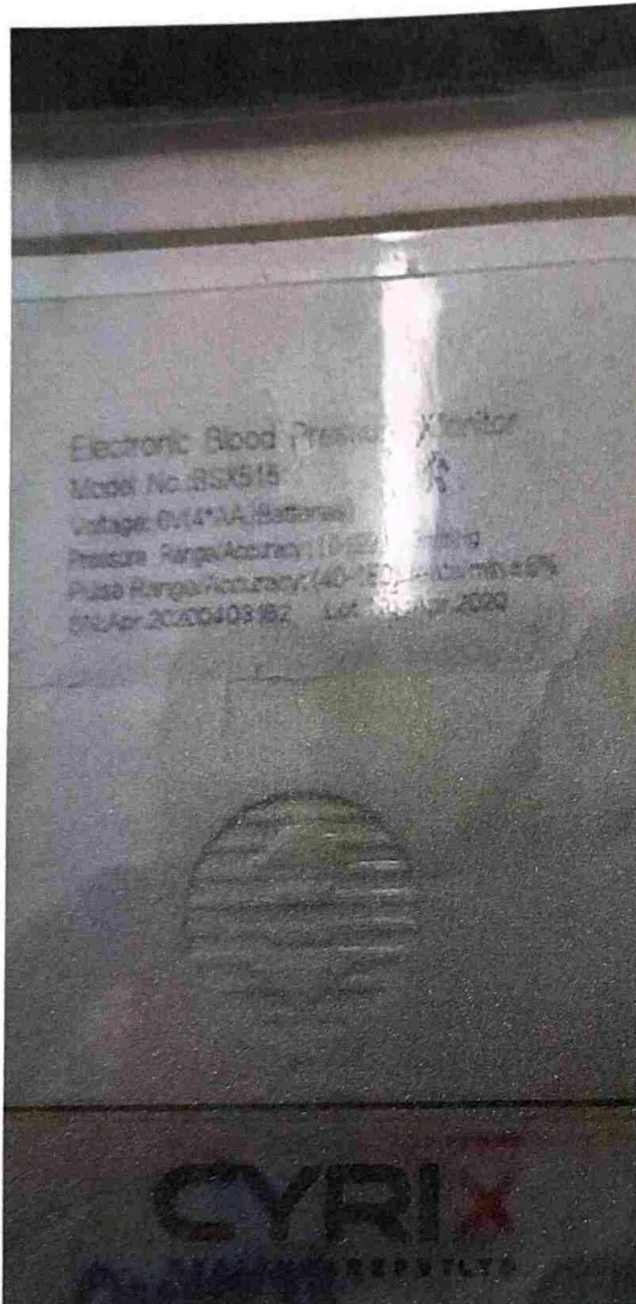
  
Signature of  
Superintendent/Medical Officer (i/c)

Bp Apparatus		Issued	Available	Qty
20.03.21	From store	4	4	1- Pptd Nil Eptd
20.03.21	Issued			
	experience (11)			
	Realtime-mon (11)			
	Info (12)	4		
Total Page no. 38				Total 16



  
 11/1/2021  
 ADMINISTRATIVE OFFICER  
 RURAL HEALTH CENTRE YAKKOM,  
 DEPARTMENT OF COMMUNITY MEDICINE  
 GOVERNMENT MEDICAL COLLEGE  
 TRISSUR, KERALA





*RAJESH*  
 11/7/16

ADMINISTRATIVE OFFICER  
 RURAL HEALTH CENTRE VAKKOM,  
 DEPARTMENT OF COMMUNITY MEDICINE  
 GOVERNMENT MEDICAL COLLEGE  
 THIRUVANANTHAPURAM