


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	GENERAL HOSPITAL THIRUVANANTHAPURAM
3	Name of Equipment with Make, Model and Serial Number	Equipment Name: GEL CARD Centrifuge Make : Matrix Model : CC 1200 Serial No : FOLC-018
4	Equipment ID/ Barcode	118495/0110038
5	Date of purchase/ Year of manufacture/Installation Date	03/12/2008
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	21/06/2024
9	Action taken	Checked and found that the mainboard and transformer defective..Need to replace the spares for further checking and working condition of the equipment.Enquired spares from vendor.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE


13	Asset Value	85000/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND OEM END OF LIFE LETTER ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found that the main board and transformer defective. Enquired spare from OEM, OEM declared End Of Life. The unit was installed on 03/12/2008 and covered upto 15+ years. Since OEM declared End of Life. As per the tender clause 5.3.14.2 recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	KASYEP PV 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* **Attach Photograph**

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Main board has been declared EOL by the provider.
∴ As per the tender condition, it can be BER.

MANEESHA MOHAN M.R. 
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram
24.7.2024
Signature of JC BM (NHM)

Date:




Signature of
Superintendent/Medical Officer (i/c)

Superintendent
General Hospital
Thiruvananthapuram



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. :

224057

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Potta Junction, Poonthura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <i>General Hospital</i>	Call Registration Date : <i>21-6-24</i>
Address <i>Thiruvananthapuram</i>	Caller ID : <i>118495</i>
<i>Kerala</i>	Date of Visit : <i>16/7/24</i>
Ph : <i>9562289868</i>	Asset No. : <i>0110038</i>
	EQPT Name : <i>Cool Centrifuge</i>
	Manufacture <i>Matrix</i> Model : <i>CC-1200</i>
	S. No. <i>018</i> Dept. <i>Blood bank</i>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : *Not working*

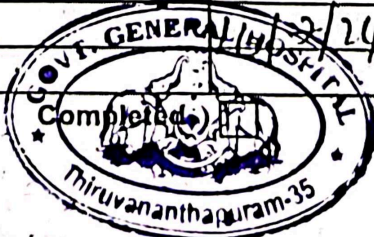
Action Taken : *checked and found that transformer and main board complaint. Required OEM about the availability of spare. OEM declared end of life.*

Completed Date : *16/7/24* Time : *2:00 PM* Spare Required
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<i>Soumya Sudheep</i>	<i>16/7/24</i>	<i>1:30 PM</i>	<i>2:00 PM</i>

Customer Remark *Completed* Pending



Service Engineer Name : <i>Soumya Sudheep</i>	Customer Name :
Signature : <i>[Signature]</i>	Signature : <i>[Signature]</i>
Date : <i>16/7/24</i>	Date :
Contact Number : <i>7907406244</i>	Contact Number :
	Designation :
	Hospital Seal :

Dr. George V. NETTO
DCP - MID (microbiology)
Consultant (Blood Bank/lab)
General Hospital, Thiruvandrum

[Signature]
Superintendent
General Hospital

CARD CENTRIFUGE.

D CARD CENTRIFUGE - I ✓

0038

Unique ID No : CCI
Model : Matrix eye cas 00-12006be
Serial no : F050-078 / TULIP
Supplied by : Demo from ABC.
Date of Installation : 3/12/2008.
Installed at : Blood grouping & cross mat-
ching lab.

KMSCK Kizhakkur Barcode No : 334

T TULIP DIAGNOSTICS (P) LTD

a revvity company

CR1 U25126GA1922PT000571

Thrissur Office:

Thattil Nadakalan Complex, Kurlachira P.O.,

Thrissur - 680 006, INDIA.

Tel.: (0487) 2250793, 6544048. Mobile No.: 9645024048.

E-mail: tulipkerala@gmail.com

15.07.2024

To,

Cyrix
Trivandrum

Sub : Regarding spares for Matrix Centrifuge CC-1200

Dear Sir,

Thank you for your recent inquiry regarding the availability of the Main Board and Transformer for your Matrix CC1200.

We regret to inform you that, as the Matrix CC1200 is an older model that has been discontinued by the manufacturer, the specific spare part you requested is no longer available with us. We understand the inconvenience and apologize for any disruption this may have caused.

However, you can definitely go for an upgrade of the model in consultation with our service engineer.

Thanking you,

Yours truly,
For Tulip Diagnostics P.Ltd.


(Authorized Signatory)

Local contact : Mr. Jishnu (9567836368)



Kasyep P V <kasyepcyrix@gmail.com>

REGARDING MATRIX CC1200 GEL CARD CENTRIFUGE REQUIREMENT (118495/0110038)

4 messages

Kasyep P V <kasyepcyrix@gmail.com>

Mon, Jul 15, 2024 at 12:59 PM

To: Jishnu.p@tulipgroup.com

Cc: DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>

Dear sir,

This mail is to intimate about a gel card centrifuge complaint registered from GH Thiruvananthapuram. We have the requirement for Mainboard and transformer for the same.

Make : Matrix
Model : CC 1200
SL : FOLC - O18

Please do the needful.

Thanks & Regards,

KASYEP PV
District Incharge ,Trivandrum
CYRIX HEALTHCARE Pvt.Ltd
KLBEMP
Ph : +91 7593847134
kasyepcyrix@gmail.com

JISHNU N P <jishnu.p@tulipgroup.com>

Mon, Jul 15, 2024 at 1:36 PM

To: Kasyep P V <kasyepcyrix@gmail.com>

Cc: DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>

Dear Sir,

Thank you for your recent inquiry regarding the availability of the Main Board and Transformer for your Matrix CC1200

We regret to inform you that, as the Matrix CC1200 is an older model that has been discontinued by the manufacturer, the specific spare part you requested is no longer available. We understand the inconvenience this may cause and apologize for any disruption this may have caused.

If you have any further questions or need additional assistance, please do not hesitate to contact us.

Thank you for your understanding and continued support.


Thanks and Regards,
Jishnu Np
Sales and Service Engineer
Tulip Diagnostics Pvt Ltd

To: JISHNU N P <jishnu.p@tulipgroup.com>
Cc: DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>; Afsal Yunuze <zm1.klbemp@cyrix.in>; Project Manager KLBEMP <pm.bempkl@cyrix.in>
Subject: REGARDING MATRIX CC1200 GEL CARD CENTRIFUGE REQUIREMENT (118495/0110038)

You don't often get email from kasyepcyrix@gmail.com. Learn why this is important

[EXTERNAL EMAIL] DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

Dear sir,
[Quoted text hidden]

 **Cyrix spare regret letter.pdf**
286K

Kasyep P V <kasyepcyrix@gmail.com>
To: jishnu.p@tulipgroup.com
Cc: dm2.klbemp@cyrix.in, zm1.klbemp@cyrix.in, pm.bempkl@cyrix.in

Mon, Jul 15, 2024 at 4:41 PM

Thank you for your response.

[Quoted text hidden]

CC1

CC-1200
CARD CENTRIFUGE

matrix
GEL-SYSTEM

T TULIP

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE
PROGRAMME (BEMP)

TOLL FREE NO: 1800-425-7689

BAR CODE - 0110038

CYRIX HEALTH CARE PVT LTD
BEMP SERVICE PROVIDER
PREVENTIVE MAINTENANCE SERVICE

PMS DONE ON: 29/06/06

NEXT PMS DUE: 27/06/07

PERFORMED BY: [Signature]

CATALOGUE NO. CC-1200 6/06

SERIAL NO. FOLC-018

220-230V 50-60Hz 0.15