



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 231299

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <u>PHC</u>	Call Registration Date : <u>20/7/2024</u>
Address <u>Pallithodu</u>	Caller ID : <u>124317</u>
..... <u>Alappuzha</u>	Date of Visit : <u>22/7/2024</u>
Ph : <u>7736766956</u>	Asset No. : <u>0440753</u>
	EQPT Name : <u>BP Apparatus</u>
	Manufacture <u>Rossmax</u> Model : <u>CH1551</u>
	S. No. <u>1770170006</u> Dept. <u>OP</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : BP Apparatus NIBP is not getting

Action Taken : checked the machine and found that Solenoid Valve and main board are defective need to replace these sparts for further checking and working condition of equipment

Completed Date : 22/7/24 Time : 10:30am Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Nasut</u>	<u>22/7/24</u>	<u>9:00am</u>	<u>10:30am</u>

Customer Remark not working santhos N/O Completed Pending

Service Engineer Name : Nasut
Signature : Nasut
Date : 22/7/24
Contact Number : 9526744524

Customer Name :
Signature :
Date :
Contact Number :
Designation :
Hospital :

For
16/8/24
Dr. No P/...
...

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	PHC PALLITHODU
3	Name of Equipment with Make, Model and Serial Number	BP APPARATUS DIGITAL MAKE :- ROSSMAX MODEL :- CH1551 SN:- 177017000644
4	Equipment ID & Barcode	124317 & 0440753
5	Date of purchase / Year of manufacture /Installation Date	28/11/2018
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	20/07/2024
9	Action taken	CHECKED THE MACHINE AND FOUND THAT SOLENOID VALVE AND MAIN BOARD ARE DEFECTIVE.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDED FOR REPAIR
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	RS:-2200
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	CHECKED THE MACHINE AND FOUND THAT SOLENOID VALVE AND MAIN BOARD ARE DEFECTIVE. THE MACHINE WAS INSTALLED ON 28/11/2018 AGED UP TO 5+ YEARS. QUOTATION IS NOT SUBMITTED SINCE SPARES ARE NOT AVAILABLE IN THE MARKET. SO WE ARE RECOMMENDING THE EQUIPMENT FOR CONDEMNATION.
17	Name & Signature of CYRIX Authority	NASEEF K/N <i>Naseef</i>

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER

[Signature]
16/08/24
JYOTHISH THOMAS
Consultant (Biomedical Engineering)
NHM
Signature of JC BM (NHM)

For condemnation.

Date 16/8/24.

Seal



For [Signature]
മെഡിക്കൽ ഓഫീസർ
പ്രധാന ഔദ്യോഗിക
Signature of
Superintendent Medical Officer (i/c)

28/11/2018 Digital BP apparatus

Barcode = 0440753

Dated 1/12/2018 (Barcode)

13/6/19 Digital weighing machine

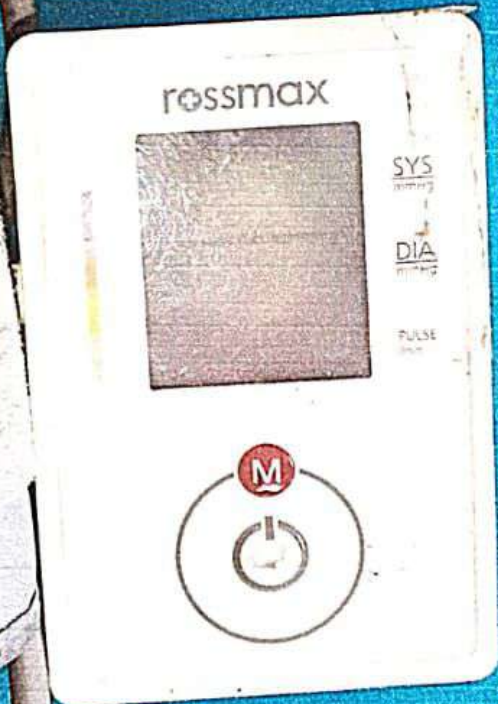
20/6/19 (Barcode dated)

Barcode 2




For Signature

മെഡിക്കൽ ഓഫീസർ
പൊതുജനാരോഗ്യവകുപ്പ്
പള്ളിത്തോട്



■ Rossmax Swiss GmbH, Tramstr.16,
 CH-9442 Berneck, Switzerland
 4*AAA*Batteries 6V --- CH155f
SN: 1770.17000644
 CE 0120
 IP21
 RLOCH15560000052

KMSCL  KTPL

(8004) 8907579 – 68047520

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

TOLLFREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225) 0440753



For Stamp



മെഡിക്കൽ ഓഫീസർ
 പ്രാഥമിക ആരോഗ്യകേന്ദ്രം
 പള്ളിമത്തം