



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/898

CYRIX
HEALTHCARE PVT LTD

No. : 232869

ISO 13485 : 2012 & ISO 9001:2008 CERTIFIED COMPANY | AENB Approved Service Agency

30/04 1 B, Patta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 09500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Service Report

Health Facility : <u>THQH</u>	Call Registration Date : <u>22/7/24</u>
Address : <u>Adtingal</u>	Caller ID : <u>124632</u>
<u>Thiruvananthapuram</u>	Date of Visit : <u>3/8/24</u>
Ph : <u>8075496606</u>	Asset No. : <u>0120121</u>
	EQPT Name : <u>baby weighing scale</u>
	Manufacture : <u>Deila</u> Model : <u>NA</u>
	S. No. : <u>NA</u> Dept. : <u></u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : NOT WORKING

Action Taken : Checked and found Display and main board, load sensor defective. Need to Replace these. Spares for further checking and working condition of the equipment

Completed Date : 3/8/24 Time : 12:30pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Deepak.E.M</u>	<u>3/8/24</u>	<u>12PM</u>	<u>12:30</u>

Customer Remark : Completed Pending

Service Engineer Name : Deepak Customer Name : Jisc-S
 Signature : [Signature] Date : 3/8/24
 Date : 3/8/24 Contact Number : 7012326991
 Contact Number : 7902881038 Designation : Ng-officer.
 Hospital Seal : [Seal]



[Signature]
Superintendent,
Taluk Hospital
Adina:

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	THQH ATTINGAL
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : WEIGHING MACHINE Make : DELTA Model : NA Serial No : NA
4	Equipment ID/ Barcode	124632/0120121
5	Date of purchase/ Year of manufacture/Installation Date	25/05/2019
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	22/07/2024 (Toll free)
9	Action taken	Checked and found Display, mainboard and load sensor defective. Need to replace these spares for further checking and working condition of the equipment. Enquired spares with vendor.
10	Present status of the equipment(Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	6725/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found Display, mainboard and load sensor defective. The equipment was installed on 25/05/2019 and covered upto 5+ years. Since the spares are not available in the market ,recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	DEEPAK EM <i>Deepak</i>

*Not mandatory

#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Display, main board and load sensor defective. So as per tender conditions, this can be RBER.

HS
17.08-2024
Signature of JC BM (NHM)

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram

Maneesha
Superintendent
Teluk Hospital
Attingal
Signature of
Superintendent/Medical Officer (i/c)



Date:

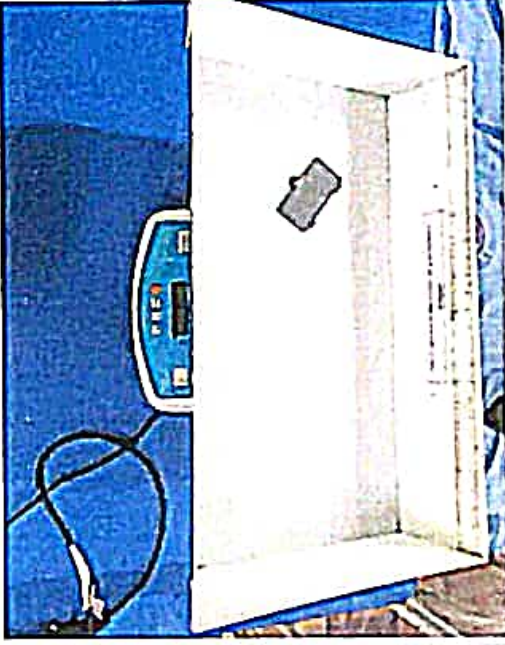
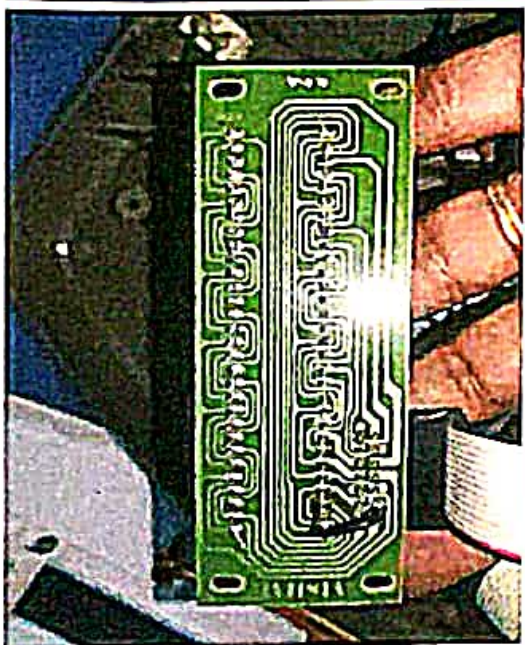
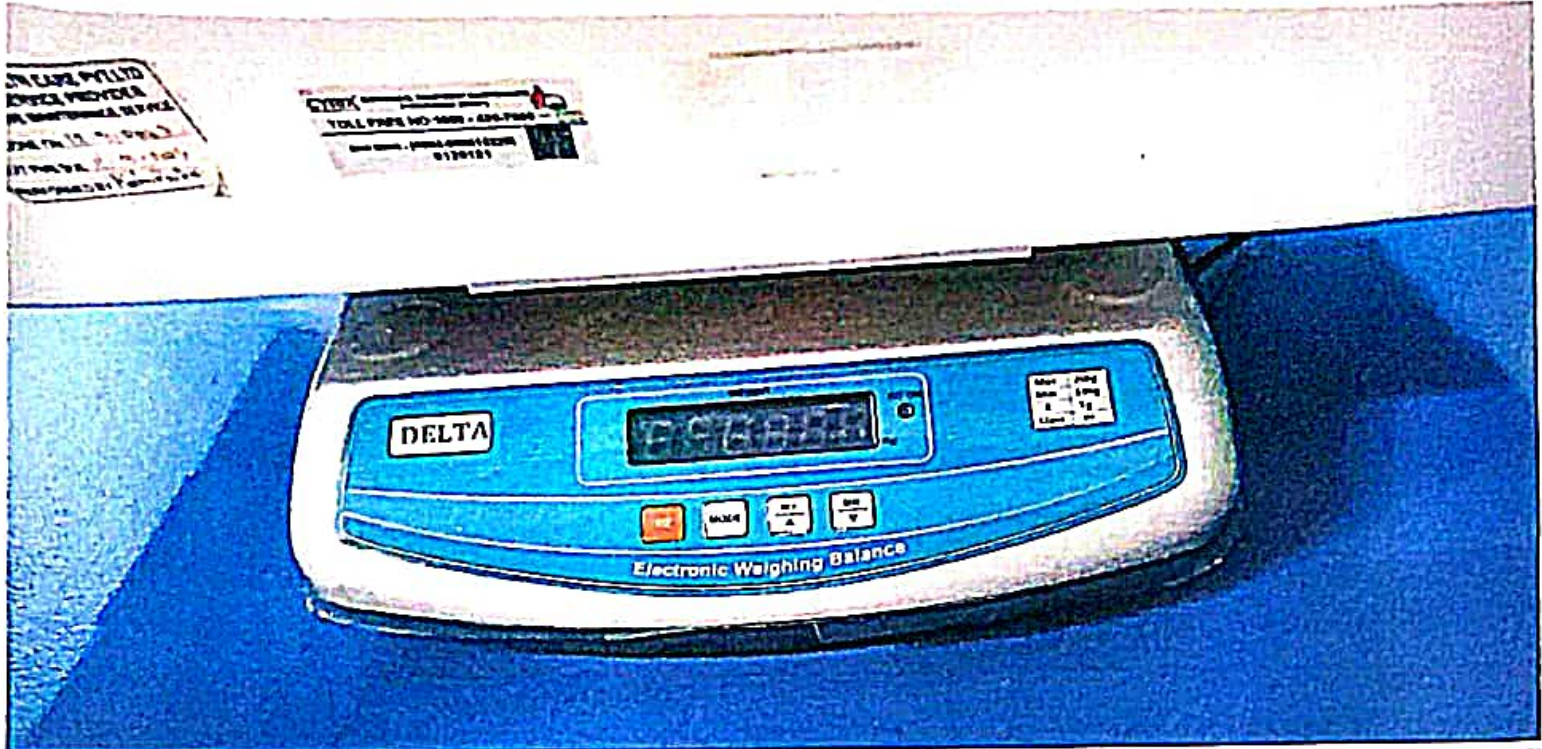
1/7/14	Sponsored by Clinjau Lab	1	1
3/3/17	Received from stock (Digital) (Main stock page no. 57)	1	2-25
25/5/2019	Received from stock. (weighing machine) (Delta Table Top Digital) (weighing scale 250 x 300) (Main stock page no. 47) (Instrument - Reg. - Main stock)	1	3.
	warranty period 1 yr (model - S11-TB South India (Inhouse)) 17/3/2019 - 16/3/2020. SNO: 19031419.		• Pedish op 1 L.R 1. wml 1 store
6/5/1/23	Received from stock Digital weighing scale - Delta table top (Model - S11-TB) (Main stock page No: 46)	2	5
8/5/23	Tr. out to OT. ① Page no: x		4

for Psk.
Psk.
Psk.

RECEIVED
17/5



Supervisor
Taluk Hospital
Angingal



[Handwritten Signature]
Superintendent,
Taluk Hospital
Attingai