



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 169755

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

|   |  |
|---|--|
| <p>Health Facility <u>GH ALAPPUZHA</u></p> <p>Address .....</p> <p style="text-align: center;"><u>DIST. ALAPPUZHA</u></p> <p>Ph : <u>9847507709</u></p> | <p>Call Registration Date : <u>10/8/24</u></p> <p>Caller ID : <u>128642</u></p> <p>Date of Visit : <u>17/8/24</u></p> <p>Asset No. : <u>0410358</u></p> <p>EQPT Name : <u>Infrared Lamp</u></p> <p>Manufacture <u>National India</u> Model : <u>N.I.S.C.O</u></p> <p>S. No. <u>NA</u> Dept. <u>PMR</u></p> |
|---|--|

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Not functioning

**Action Taken :** Checked the machine and found that the IR lamp and lamp holder are defective. The metallic body cover is shaking and alignment has changed because the metallic body is bent.

Completed  Date : 17/8/24 Time : 11:30AM Spare Required

Spare Replaced  Requested

| 1. | Description | Qty. | Part Number | PR Number |
|----|-------------|------|-------------|-----------|
| 2. |             |      |             |           |
| 3. |             |      |             |           |

| Cyrix Engineer   | Date           | Start Time     | End Time       |
|------------------|----------------|----------------|----------------|
| <u>Midhraj R</u> | <u>17/8/24</u> | <u>11:15am</u> | <u>11:30AM</u> |

**Customer Remark** Completed  Pending

|   |   |
|---|---|
| <p>Service Engineer Name : <u>Midhraj R</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date :</p> <p>Contact Number : <u>9072522056</u></p> | <p>Customer Name : <u>PRASANITH S.J</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>17/8/24</u></p> <p>Contact Number : <u>9847507709</u></p> <p>Designation : <u>PHYSIOTHERAPIST</u></p> <p>Hospital Seal : <u>GH ALAPPUZHA</u></p> |
|---|---|



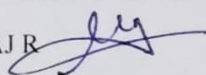
PRASANITH S.J  
PHYSIOTHERAPIST  
GH ALAPPUZHA  
9847507709  
17/8/24

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

| Sl. No | Particulars   | Details   |
|--------|---|---|
| 1      | Name of District  | ALAPPUZHA   |
| 2      | Name of Hospital  | GH ALAPPUZHA  |
| 3      | Name of Equipment with Make, Model and Serial Number                          | INFRARED LAMP<br>MAKE :- NISCO<br>MODEL :- NA<br>SN :- NA   |
| 4      | Equipment ID & Barcode  | 128642 & 0410358  |
| 5      | Date of purchase / Year of manufacture /Installation Date                     | 14/06/2013  |
| 6      | Warranty details (Yes/No)   | NO WARRANTY   |
| 7      | *AMC/ CAMC Period agreed at the time of purchase                              | NO AMC/CAMC   |
| 8      | Date of breakdown(Date of registration of complaint through email/ Toll free) | 10/08/2024  |
| 9      | Action taken  | CHECKED THE MACHINE AND FOUND THAT THE IR LAMP AND LAMP HOLDER ARE DEFECTIVE. THE METALLIC BODY COVER IS SHAKING AND ALIGNMENT HAS CHANGED BECAUSE THE METALLIC BODY IS BENT. |
| 10     | Present status of the equipment (Fully damaged / partially damaged)           | FULLY DAMAGED   |
| 11     | Recommendations for repair (required service details)                         | NOT RECOMMENDED FOR REPAIR  |
| 12     | Cost of spares (specify parts and cost)                                       | NA  |

|    |  |   |
|----|--|---|
| 13 | Asset Value  | RS:- 495/-  |
| 14 | # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value               | NA  |
| 15 | Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) | CYRIX SERVICE REPORT ATTACHED   |
| 16 | Reasons for recommending the equipment as BER  | CHECKED THE MACHINE AND FOUND THAT THE IR LAMP AND LAMP HOLDER ARE DEFECTIVE. THE METALLIC BODY COVER IS SHAKING AND ALIGNMENT HAS CHANGED BECAUSE THE METALLIC BODY IS BENT.THE MACHINE WAS INSTALLED ON 14/06/2013, AGED UP TO 10 + YEARS. THIS MACHINE IS IRREPARABLE CONDITION. SO WE RECOMMENDING THE EQUIPMENT FOR CONDEMNATION |
| 17 | Name & Signature of CYRIX Authority  | MIDHUN RAJ R    |

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

*Recommended for BER*

 19/08/24

JYOTHISH THOMAS  
Consultant (Biomedical Engineering)  
Signature of JC BM (NHM)  
NHM ALAPPUZHA



Date

Seal

Signature of Superintendent / Medical Officer (S)

*Sundhya*  
GENERAL HOSPITAL  
ALAPPUZHA  
SUPERINTENDENT

# Tulpa Red Lamp & stand

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| Date     | Particulars   | Receipt | Issued | Balance            | Remarks  |
|----------|---|---------|--------|--------------------|--|
| 14.06.13 | Rd from store<br>ME Vol. III A<br>P.N : 20                    | 10      |        | 10                 | Price/unit<br>676.19<br>+ tax.                                       |
| 15.06.13 | Issued for use  |         | 2      | 8                  |  |
| 14.05.14 | .   |         | 2      | 6                  |  |
| 8.4.15   | .   |         | 2      | 4                  |  |
| 9.10.16  | .   |         | 2      | 2                  |  |
| 8.6.17   | .   |         | 2      | 0                  |  |
| 4/6/18   | Rd from store<br>Instruments & Equipment<br>PN : 265. Vol. IV | 01      |        | 10<br>+1           | 2 of 11<br>not in<br>use<br>as per order<br>no A, (B) 1983 -<br>2019 |
| 10/9/18  | Condemnation done - 1 Nos.                                    |         |        | 11-1<br>- 10<br>9. |  |
| 30/8/22  | Rd from store<br>Book HDC LP<br>Vol X<br>Page no : 027        | 01      |        | 11                 | Ventid<br>Shil<br>Dr. Indran<br>11/8/11<br>Rs. 1200                  |
| 9/5/23   | Rd from store<br>Book HDC LP Vol X<br>Page no. 186            |         |        | 12                 | K 2293<br>99   |



GOVERNMENT  
 GENERAL HOSPITAL  
 ALAPPUZHA



*Sandhya*  
SUPERINTENDENT  
GENERAL HOSPITAL  
ALAPPUZHA

Handwritten signature 'Sandhya' and a printed title 'SUPERINTENDENT GENERAL HOSPITAL ALAPPUZHA'.