



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 169756

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>CCH ALAPPUZHA</u></p> <p>Address .....</p> <p><u>DIST: ALAPPUZHA</u></p> <p>Ph : <u>9847507709</u></p>	<p>Call Registration Date : <u>10/8/24</u></p> <p>Caller ID : <u>128643</u></p> <p>Date of Visit : <u>17/8/24</u></p> <p>Asset No. : <u>0410357</u></p> <p>EQPT Name : <u>Infrared lamp</u></p> <p>Manufacture <u>NISO</u> Model : <u>NISCO</u></p> <p>S. No. <u>NA</u> Dept. <u>PMR</u></p>
--	--

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Not functioning

**Action Taken :** Checked the machine and found that the IR lamp and lamp holder are defective. The metallic body cover is shinning and alignment has changed because the metallic body is bent. Wear and tear happens.

Completed  Date : 17/8/24 Time : 11:15AM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhusray R</u>	<u>17/8/24</u>	<u>11:00AM</u>	<u>11:15AM</u>

**Customer Remark** Completed  Pending

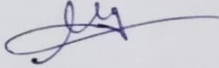
<p><b>Service Engineer Name :</b> <u>Midhusray R</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>17/8/24</u></p> <p><b>Contact Number :</b> <u>9012522056</u></p>	<p><b>Customer Name :</b> <u>[Signature]</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>17/8/24</u></p> <p><b>Contact Number :</b> <u>9847507709</u></p> <p><b>Designation :</b> <u>PHYSIOTHERAPIST</u></p> <p><b>Hospital Seal :</b> <u>GENERAL HOSPITAL ALAPPUZHA</u></p>
--	---

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

<b>Sl. No</b>	<b>Particulars</b>	<b>Details</b>
1	Name of District	ALAPPUZHA
2	Name of Hospital	GH ALAPPUZHA
3	Name of Equipment with Make, Model and Serial Number	INFRARED LAMP MAKE :- NISCO MODEL :- NA SN :- NA
4	Equipment ID & Barcode	128643 & 0410357
5	Date of purchase / Year of manufacture /Installation Date	14/06/2013
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	10/08/2024
9	Action taken	CHECKED THE MACHINE AND FOUND THAT THE IR LAMP AND LAMP HOLDER ARE DEFECTIVE. THE METALLIC BODY COVER IS SHAKING AND ALIGNMENT HAS CHANGED BECAUSE THE METALLIC BODY IS BENT. WEAR AND TEAR HAPPENS
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDED FOR REPAIR
12	Cost of spares (specify parts and cost)	NA

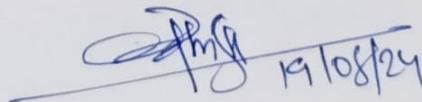
13	Asset Value	RS:- 495/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	CHECKED THE MACHINE AND FOUND THAT THE IR LAMP AND LAMP HOLDER ARE DEFECTIVE. THE METALLIC BODY COVER IS SHAKING AND ALIGNMENT HAS CHANGED BECAUSE THE METALLIC BODY IS BENT, WEAR AND TEAE HAPPENS. THE MACHINE WAS INSTALLED ON 14/06/2013, AGED UP TO 10 + YEARS. THIS MACHINE IS IRREPARABLE CONDITION. SO WE RECOMMENDING THE EQUIPMENT FOR CONDEMNATION
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

*Recommended for BER*

 19/08/24

JYOTHISH THOMAS  
Consultant (Biomedical Engineering)  
NHM ALAPPUZHA

Signature of JC BM (NHM)



*Sandhya*  
SUPERINTENDENT  
GENERAL HOSPITAL  
ALAPPUZHA

Date

Seal

Signature of  
Superintendent / Medical Officer (i/c)

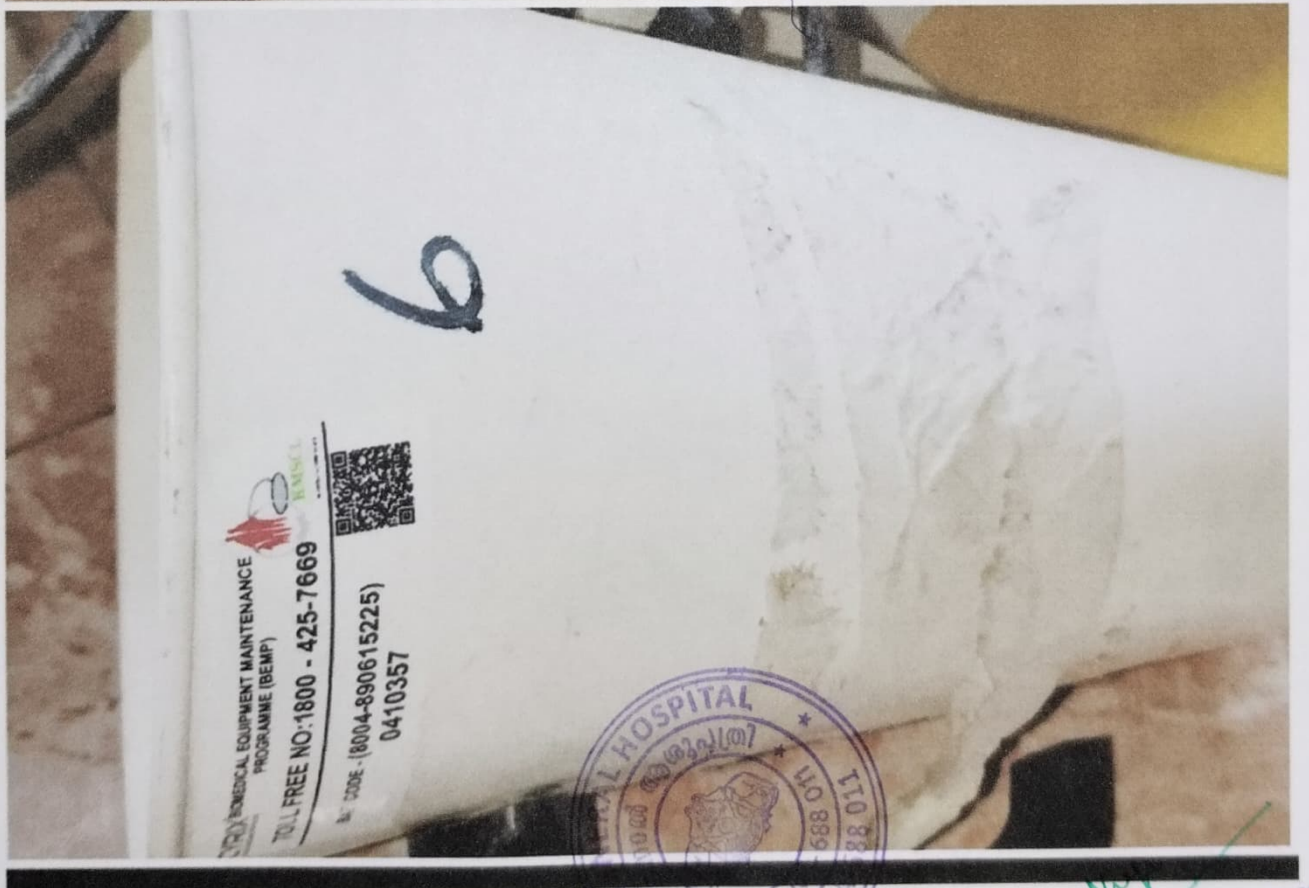
# Intra Red Lamp Estand

13

Date	Particulars	Receipt	Issued	Bluce	Remarks
14.06.13	Rd from store ME Vol. III A P.N: 20	10		10	Price/unit 676.19 + tax.
15.06.13	Issued for use		2	8	
14.05.14	.		2	6	
8.4.15	.		2	4	
9.10.16	.		2	2	
8.6.17	.		2	0	
4/6/18	Rd from store Instruments & Equipment PN: 265. Vol. IV	01		10 +1	2 of 11 not in use 1983 - 2019
					1 was disposed as per order no A, (B)
10/4/18	Condemnation done - 1 Nos.			11-1 -10 9.	
30/8/22	Rd from store Book HDC LP Vol X Page no: 027	01		11	Verified Dr. Lakshmi 17/6/22 Rs: 1200
9/5/23	Rd from store Book HDC LP Vol. X Page no. 186	01		12	K 2299 .99



*Sandhya*  
SUPERINTENDENT  
GENERAL HOSPITAL  
ALAPPUZHA



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMF)  
TOLL FREE NO: 1800 - 425-7669  
QR CODE: (8004-890615225) 0410357



*Saudha*  
SUPERINTENDENT  
GENERAL HOSPITAL  
ALAPPUZHA