



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 169757

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility CAH ALAPPUZHA</p> <p>Address</p> <p style="padding-left: 40px;">DIST. ALAPPUZHA</p> <p>Ph : 9847507709</p>	<p>Call Registration Date : 10/8/24</p> <p>Caller ID : 128644</p> <p>Date of Visit : 17/8/24</p> <p>Asset No. : 0410359</p> <p>EQPT Name : Infrared lamp</p> <p>Manufacture NISO INDIA Model : NISCO</p> <p>S. No. NA Dept. PMR</p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not functioning

Action Taken : Checked the machine and found that the IR lamp, lamp holder are defective, and handle is broken. The metallic body cover is shaking and alignment has changed because the metallic body is bent, wear and tear happens.

Completed **Date :** 17/8/24 **Time :** 9:00am **Spare Required**

Spare Replaced **Requested**

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Mridhraj R	17/8/24	8:45am	9:00am

Customer Remark Completed Pending

<p>Service Engineer Name : Mridhraj R</p> <p>Signature : <i>[Signature]</i></p> <p>Date : 17/8/24</p> <p>Contact Number : 9072522056</p>	<p>Customer Name :</p> <p>Signature : <i>[Signature]</i></p> <p>Date :</p> <p>Contact Number :</p> <p>Designation :</p> <p>Hospital Seal :</p>
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Sundhya

SUPERINTENDING PHYSIOTHERAPIST

GENERAL HOSPITAL ALAPPUZHA

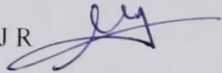
PRASANTH S-J
6/11 ALAPPUZHA
9847507709
17/8/24

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	GH ALAPPUZHA
3	Name of Equipment with Make, Model and Serial Number	INFRARED LAMP MAKE :- NISCO MODEL :- NA SN :- NA
4	Equipment ID & Barcode	128644 & 0410359
5	Date of purchase / Year of manufacture /Installation Date	14/06/2013
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	10/08/2024
9	Action taken	CHECKED THE MACHINE AND FOUND THAT THE IR LAMP, LAMP HOLDER ARE DEFECTIVE AND HANDLE IS BROKEN. THE METALLIC BODY COVER IS SHAKING AND ALIGNMENT HAS CHANGED BECAUSE THE METALLIC BODY IS BENT. WEAR AND TEAR HAPPENS
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDED FOR REPAIR
12	Cost of spares (specify parts and cost)	NA


13	Asset Value	RS:- 495/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	CHECKED THE MACHINE AND FOUND THAT THE IR LAMP, LAMP HOLDER ARE DEFECTIVE AND HANDLE IS BROKEN. THE METALLIC BODY COVER IS SHAKING AND ALIGNMENT HAS CHANGED BECAUSE THE METALLIC BODY IS BENT. WEAR AND TEAR HAPPENSTHE MACHINE WAS INSTALLED ON 14/06/2013, AGED UP TO 10 + YEARS. THIS MACHINE IS IRREPARABLE CONDITION. SO WE RECOMMENDING THE EQUIPMENT FOR CONDEMNATION
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

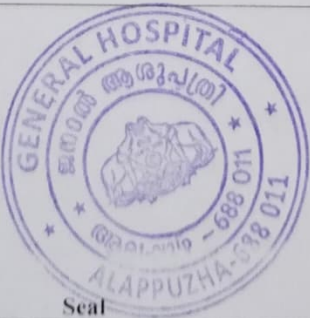
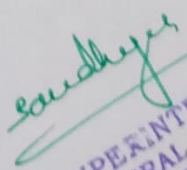
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER

 19/08/24

JYOTHISH THOMAS
Consultant (Biomedical Engineering)
NHM ALAPPUZHA

Signature of JC BM (NHM)

Date		 Signature of Superintendent / Medical Officer (i/c) GENERAL HOSPITAL ALAPPUZHA
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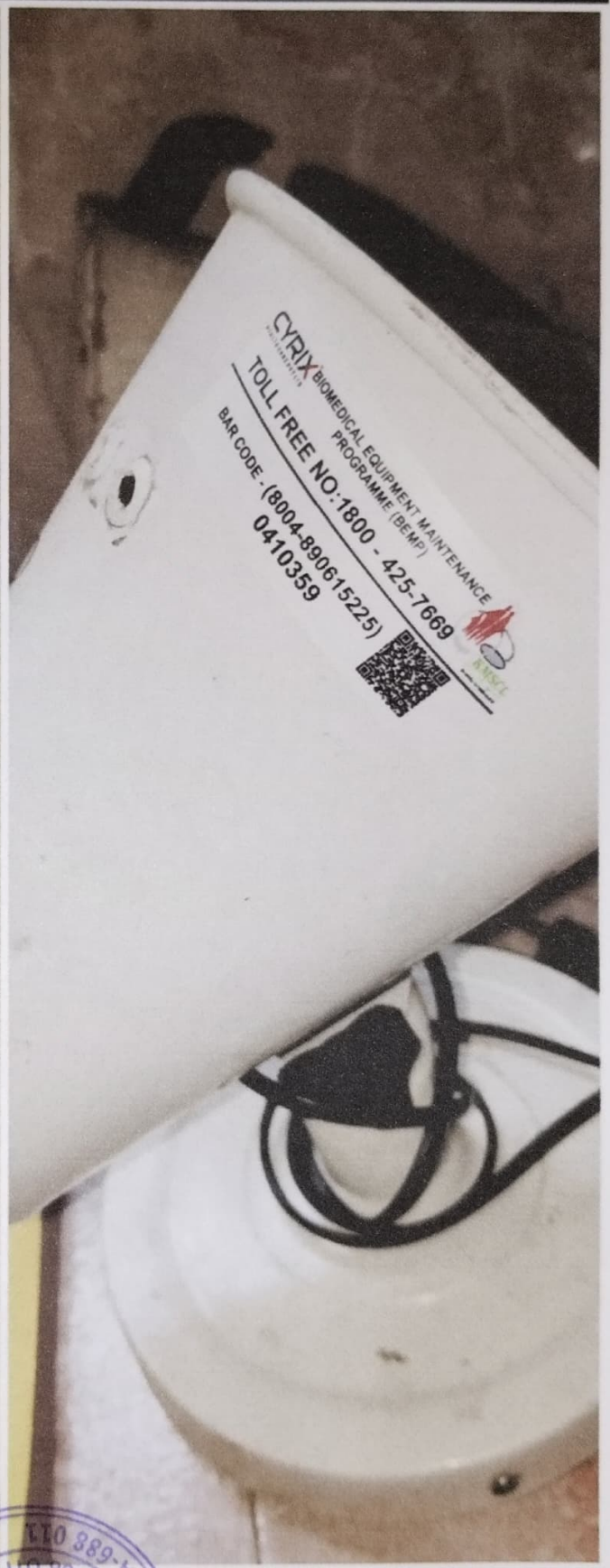
Tulpa Red Lamp & stand

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Date	Particulars	Receipt	Issued	Balance	Remarks
14.06.13	Rd from store ME Vol. III A P.N : 20	10		10	Price/unit 676.19 + tax.
15.06.13	Issued for use		2	8	
14.05.14			2	6	
8.4.15			2	4	
9.10.16			2	2	
8.6.17			2	0	
4/6/19	Rd from store Instruments & Equipment 01 PN : 265. Vol. IV			10 +1	2 of 11 not in use as per order no A, (B), 1983 - 2019
10/4/18	Condemnation done - 1 Nos.			11-1 - 10 9.	
30/8/22	Rd from store Book HDC LP Vol X Page no : 027	01		11	Verified Dr. Lakshmi 17/8/22 Rs. 1200
9/5/23	Rd from store Book HDC LP Vol. X Page no. 186.	01		12	K 2295 99



Sandhya
 SUPERINTENDENT
 GENERAL HOSPITAL
 ALAPPUZHA



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