



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 169759

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>CH ALAPPUZHA</u></p> <p>Address <u>DIST. ALAPPUZHA</u></p> <p>Ph : <u>9847507709</u></p>	<p>Call Registration Date : <u>10/8/24</u></p> <p>Caller ID : <u>128647</u></p> <p>Date of Visit : <u>17/8/24</u></p> <p>Asset No. : <u>0410365</u></p> <p>EQPT Name : <u>Infrared Lamp</u></p> <p>Manufacture <u>NISO INDIA</u> Model : <u>NISO</u></p> <p>S. No. <u>NA</u> Dept. <u>PMR</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** No functioning

**Action Taken :** check the lamp and found that the IR lamp and lamp holder are defective, handle is broken metallic body cover is bent and rusted

Completed  Date : 17/8/24 Time : 9:30AM Spare Required

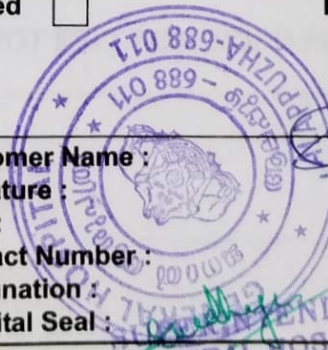
Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhun raj R</u>	<u>17/8/24</u>	<u>9:00am</u>	<u>9:30am</u>

**Customer Remark** \_\_\_\_\_ **Completed**  **Pending**

<p><b>Service Engineer Name :</b> <u>Midhun raj R</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>17/8/24</u></p> <p><b>Contact Number :</b> <u>9072522056</u></p>	<p><b>Customer Name :</b> <u>PRASANNA S P</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>17/8/24</u></p> <p><b>Contact Number :</b> <u>9847507709</u></p> <p><b>Designation :</b> <u>PHYSIOTHERAPIST</u></p> <p><b>Hospital Seal :</b> <u>GENERAL HOSPITAL ALAPPUZHA</u></p>
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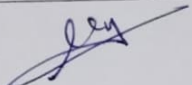


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	GH ALAPPUZHA
3	Name of Equipment with Make, Model and Serial Number	INFRARED LAMP MAKE :- NISCO MODEL :- NA SN :- NA
4	Equipment ID & Barcode	128647 & 0410365
5	Date of purchase / Year of manufacture /Installation Date	14/06/2013
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	10/08/2024
9	Action taken	CHECK THE MACHINE AND FOUND THAT THE IR LAMP AND LAMP HOLDER ARE DEFECTIVE. HANDLE IS BROKEN, METALIC BODY COVER IS BENDED AND RUSTED,
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDED FOR REPAIR
12	Cost of spares (specify parts and cost)	NA


13	Asset Value	RS:- 495/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	CHECK THE MACHINE AND FOUND THAT THE IR LAMP AND LAMP HOLDER ARE DEFECTIVE. HANDLE IS BROKEN, METALIC BODY COVER IS BENDED AND RUSTED, MACHINE WAS INSTALLED ON 14/06/2013, AGED UP TO 10 + YEARS. MACHINE IS RUSTED AND IRREPARABLE CONDITION. SO WE RECOMMENDING THE EQUIPMENT FOR CONDEMNATION
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

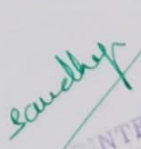
*Recommended for BER*

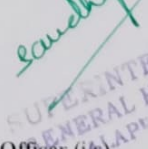
 15/08/24

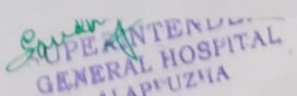
JYOTHISH THOMAS  
Consultant (Biomedical Engineering)  
Signature of JC BM (NHM)

Date \_\_\_\_\_

Seal 

Signature of Superintendent / Medical Officer (i/c) 





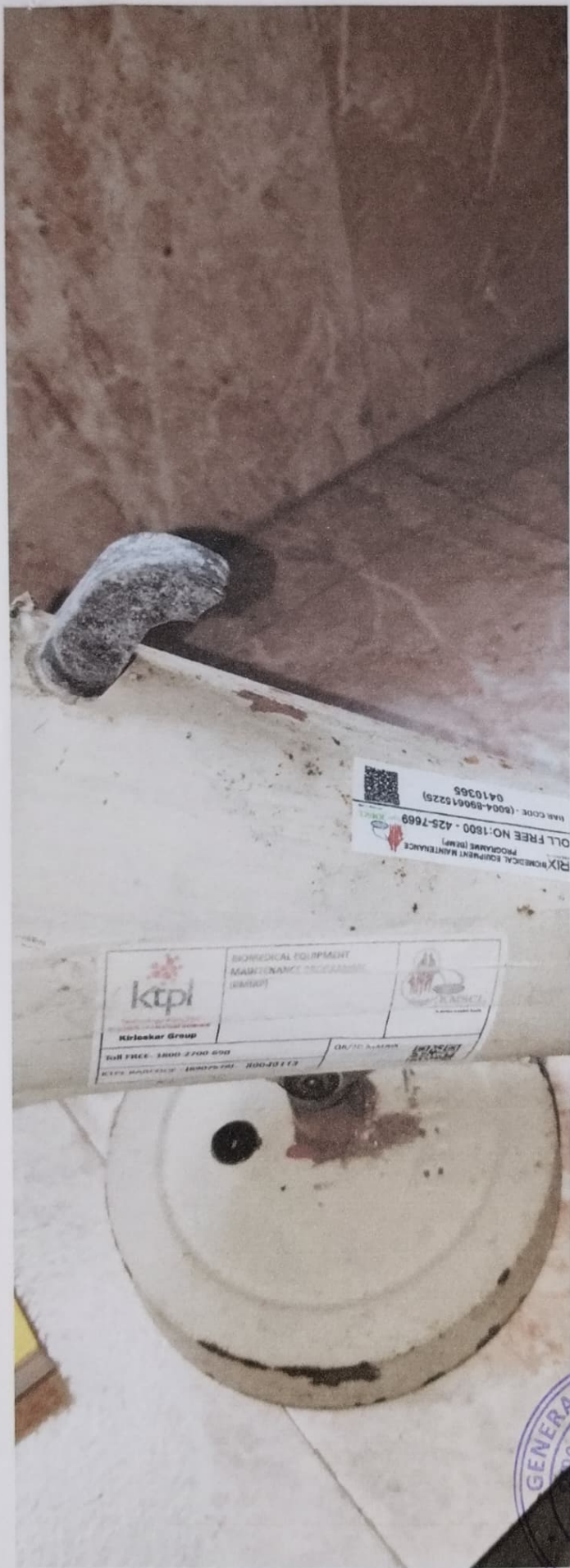
# Tulpa Red Lamp & stand

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Date	Particulars	Receipt	Issued	Balance	Remarks
14.06.13	Rd from store ME Vol. III A P.N: 20	10		10	Price/unit , 676.19 + tax.
15.06.13	Issued for use		2	8	
14.05.14	.		2	6	
8.4.15	.		2	4	
9.10.16	.		2	2	
8.6.17	.		2	0	
4/6/18	Rd from store Instruments & Equipment PN: 265. Vol. IV	01		10 +1	2 of 11 not in use as per order no. A, (B) 1983 - 2019
10/4/18	Condemnation done - 1 Nos.			11-1 - 10 9.	
30/8/22	Rd from store Book HDC LP Vol X Page no: 027	01		11	Vehicle <i>[Signature]</i> 11/8/14 Rs: 1200
9/5/23	Rd from store Book HDC LP Vol. X Page no. 186			12	K 2299 '99 <i>[Signature]</i>



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SUPERINTENDENT  
GENERAL HOSPITAL  
ALAPPUZHA



*Southern*  
SUPERINTENDENT  
GENERAL HOSPITAL  
ALAPPUZHA