



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 169761

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrrix.in

<p>Health Facility <u>CH ALAPPUZHA</u></p> <p>Address</p> <p><u>DIST ALAPPUZHA</u></p> <p>Ph : <u>9847507709</u></p>	<p>Call Registration Date : <u>10/8/24</u></p> <p>Caller ID : <u>128650</u></p> <p>Date of Visit : <u>17/8/24</u></p> <p>Asset No. : <u>0410364</u></p> <p>EQPT Name : <u>Infrared lamp</u></p> <p>Manufacture <u>MURPHY</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>PMR</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not functioning

Action Taken : check the machine and found that the IR lamp, lamp holder are defective and hinges assembly is damaged

Completed Date : 17/8/24 Time : 10:30am Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyril Engineer	Date	Start Time	End Time
<u>Midhura R</u>	<u>17/8/24</u>	<u>10:15am</u>	<u>10:30am</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Midhura R</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>17/8/24</u></p> <p>Contact Number : <u>9072522056</u></p>	<p>Customer Name : <u>[Signature]</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>17/8/24</u></p> <p>Contact Number : <u>9847507709</u></p> <p>Designation : <u>PHYSIOTHERAPIST</u></p> <p>Hospital Seal : <u>GENERAL HOSPITAL ALAPPUZHA</u></p>
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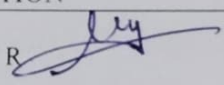
Supintendent
GENERAL HOSPITAL ALAPPUZHA
17/8/24
9847507709

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	GH ALAPPUZHA
3	Name of Equipment with Make, Model and Serial Number	INFRARED LAMP MAKE :- MURPHY MODEL :- NA SN :- NA
4	Equipment ID & Barcode	128650 & 0410364
5	Date of purchase / Year of manufacture /Installation Date	14/06/2013
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	10/08/2024
9	Action taken	CHECK THE MACHINE AND FOUND THAT THE IR LAMP, LAMP HOLDER ARE DEFECTIVE AND HINGES ASSEMBLY IS DAMAGED.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDED FOR REPAIR
12	Cost of spares (specify parts and cost)	NA


13	Asset Value	RS:- 495/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	CHECK THE MACHINE AND FOUND THAT THE IR LAMP, LAMP HOLDER ARE DEFECTIVE AND HINGES ASSEMBLY IS DAMAGED.. WEAR AND TEAR HAPPENES. THIS EQUIPMENT WAS INSTALLED ON 14/06/2013, AGED UP TO 10 + YEARS. THIS MACHINE IS IRREPARABLE CONDITION. SO WE RECOMMENDING THE EQUIPMENT FOR CONDEMNATION
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

*Not mandatory #Based on the period of life and value as per the BER guidelines

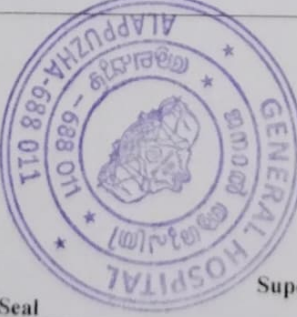
* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER


19/08/24

Signature of JC (Engineering)
Consultant (Biomedical) (NHM)
NHM ALAPPUZA



Date _____

Seal

Sandhye
Signature of
SUPERINTENDENT
GENERAL HOSPITAL
ALAPPUZA
Superintendent / Medical Officer (i/c)

Tulpa Red Lamp & stand

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Date	Particulars	Receipt	Issued	Bluce	Remarks
14.06.13	Rd from store ME Vol. III A P.N: 20	10		10	Price/unit 676.19 + tax.
15.06.13	Issued for use		2	8	
14.05.14	.		2	6	
8.4.15	.		2	4	
9.10.16	.		2	2	
8.6.17	.		2	0	
4/6/19	Rd from store Instruments & Equipments PN: 265. Vol. IV	01		10 +1	2 of 11 not in use as per order no. A, (B), 1983 - 2019
10/4/16	Condemination done - 1 Nos.			11-1 - 10 9.	
30/8/22	Rd from store Book HDC LP Vol X Page no: 027			11	Verified M. Lakshmi 12/8/22 Rs. 1200
9/5/23	Rd from store Book HDC LP Vol X Page no. 186			12	K 2299 99



Sandhya
SUPERINTENDENT
GENERAL HOSPITAL
ALAPPUZHA



Sandheya
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