


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOZHIKODE
2	Name of Hospital	GH KOZHIKODE
3	Name of Equipment with Make, Model and Serial Number	EQUIPMENT : POWERED INSTRUMENT DRIVER MAKE : STRYKER INSTRUMENTS MODEL: CORE SN: 1812819713
4	Equipment ID & Barcode	121870 & 1112353
5	Date of purchase / Year of manufacture /Installation Date	Ticket master installation date is 01/03/2018 (As per stock book installation date is 28/03/2019) stock book attached for reference
6	Warranty details (Yes/No)	NO Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	08/07/2024
9	Action taken	Checked and found that main board, power supply unit defective. Enquired service support from OEM.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	1834384/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached and OEM EOL attached
16	Reasons for recommending the equipment as BER	Checked and found that main board, power supply unit defective, Enquired service support from OEM. Ticket master installation date is 01/03/2018, As per stock book installation date is 28/03/2019 (stock book attached for reference) Equipment out lived 5 years 4 months. Oem informed that this model is obsolete spares not available. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	ATHUL RAJ V 

*Not mandatory

#Based on the period of life and value as per the BER guidelines


* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


Checked & found that main board, power supply unit defective. Machine is installed on 28/03/2019. Spares are not available OEM submitted end of life letter. So recommend for condemnation.

Signature of JC BM (NHM)

Consultant Bio Medical Engineer
National Health Mission
Kozhikode

Signature of 

SUPERINTENDENT
GOVT. GENERAL HOSPITAL
KOZHIKODE-32 BEACH

Date _____ Seal _____ Superintendent / Medical Officer (T/c) 



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. :
213041

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>General Hospital</u></p> <p>Address <u>Kozhikode</u> <u>673032</u></p> <p>Ph : <u>04952365917</u></p>	<p>Call Registration Date : <u>08/07/2024</u></p> <p>Caller ID : <u>121870</u></p> <p>Date of Visit : <u>09/07/2024</u></p> <p>Asset No. : <u>1112353</u></p> <p>EQPT Name : <u>Powered Instrument Drive</u></p> <p>Manufacture <u>Stryker</u> Model : <u>Core</u></p> <p>S. No. <u>1812819713</u> Dept. <u>OT</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Machine not getting on.

Action Taken : Checked and found that main board, power supply unit defective. Enquired service support from OEM.

Completed Date : 09/07/24 Time : 12:00 pm Spare Required

Spare Replaced Requested

No.	Description	Qty.	Part Number	PR Number
1.	 			
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Arthul Rajiv</u>	<u>09/07/24</u>	<u>10:30 am</u>	<u>12:00 pm</u>

Customer Remark Completed Pending



Service Engineer Name : Arthul Rajiv

Signature : [Signature]

Date : 09/07/24

Contact Number : 9072592059

Customer Name : SHAD P.V

Signature : [Signature]

Date : 09/07/24

Contact Number : 984636816

Designation : SNO

Hospital Seal :



SUPERINTENDENT
GOVT. GENERAL HOSPITAL
KOZHIKODE-32 BEACH

Vatika Business Park
2nd Floor, Block - 1, Sect-49,
Sohna Road Gurgaon-
122001, Haryana, India.
t: +91-124-4850500, 600 f: +91-124-4850666

stryker

To:	Stryker Ortho Customers
From:	Stryker India Pvt. Ltd
Subject:	End of Life Notification
Date:	Aug 26, 2022

Dear Valued Customer,

Stryker is committed to provide high quality service for the life of our products. Certain products within the Stryker Endoscopy portfolio are approaching their end-of-life status and are in a discontinuation phase owing to supplier restraint & technology obsolescence and as a result will be obsoleted in the near future.

This letter serves as notice that the following product are no longer manufactured and will be serviced or supported basis the spare parts and service kits availability only.

Cat numbers which will have restricted repair on best effort basis are mentioned below.

Catalogue No.	Product Description
5400050000 / 5400050000E	Core Console

Stryker values your continued partnership in delivering high quality patient care and encourages you to reach out to your local Stryker Service/Sales Representative for replacement options.

Thank you,
Rajan Kumar
National Service Manager
Stryker India Pvt Ltd

Stryker India Pvt. Ltd.

Regd. Office: C-5, Safdarjung Development Area, Commercial Complex,
New Delhi -110016 www.stryker.com CIN:
U51505DL1999PTC100985



**Required service support-Powered Instrument Driver (Core Console),GH KOZHICODE - 121870
-1112353**

2 messages

Fri, 2 Aug, 2024 at 12:14 am

Jineesh P P <jineeshcyrix@gmail.com>
To: sangeeth.vr@stryker.com
Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <zm2.klbemp@cyrix.in>

Dear Sir,

There is a complaint reported from GH KOZHICODE ,Regarding the complaint with Powered instrument driver-1112353, checked and found main board and power supply unit defective
We required your one time service support for rectification of complaint.

Please note following details

Barcode no : 1112353
Ticket id : 121870
Make : Stryker Instruments
Model: Core
Catalogue No: 5400050000
SN: 1812819713
complaint : not switching on

Kindly do the needful at the earliest.

Thanks & Regards,

Jineesh PP
District Incharge - Kozhikode
Mob-7593847163
jineeshcyrix@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

VR, Sangeeth (Contractor) <sangeeth.vr@stryker.com> Fri, 2 Aug, 2024 at 7:40 am
To: Jineesh P P <jineeshcyrix@gmail.com>, neopticsurgicals@gmail.com <neopticsurgicals@gmail.com>
Cc: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>, Blesson Jose <zm2.klbemp@cyrix.in>, Kumar, Sunil <sunil.kumar@stryker.com>

Dear Jineesh,
As discussed, Core Console is obsolete model and spares are not available. EOL Letter attached for your reference. Kindly procure with new one.

Dear @neopticsurgicals@gmail.com Team,
Kindly share the quote for new core console to Beach Hospital Calicut.

Thanks & Regards,

Sangeeth V R
Sr. Service Engineer,
Kerala
M: 9048215494.

Mail ID : sangeeth.vr@stryker.com

Toll free number: 18001038030

Service India mail ID: service.india@stryker.com

Visit us for a Service request: <https://bit.ly/3Eh1Xjd>

Use through Mobile scanner



From: Jineesh P P <jineeshcyrix@gmail.com>

Sent: Friday, August 2, 2024 12:14:35 AM

To: VR, Sangeeth (Contractor) <sangeeth.vr@stryker.com>

Cc: DM Sarang-KLBEMP <dm1.kibemp@cyrix.in>; Blesson Jose <zm2.klbemp@cyrix.in>

Subject: Required service support-Powered Instrument Driver (Core Console),GH KOZHIKODE - 121870 -1112353

You don't often get email from jineeshcyrix@gmail.com. Learn why this is important

EXTERNAL EMAIL

[Quoted text hidden]

CAUTION: External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.
Please forward all suspicious emails to informationsecurity@stryker.com.

Follow this link to read our [Privacy Statement](#)

STOCK BOOK OF

2019

Name of article MICRO MOTOR FOR ENT MODEL B

Date	Invoice No.	From whom received or to whom issued	Receipt	Issued	Balance	Batch No Exp. Date Mfg. Date	Price per Unit/MFG	Remarks
25/3/19		Brought Forward Recd from Store	1 set - 7		1 set -		RS 292645.00	
		KMSCL order no 50/1202/208 - 2019/476 dt - 21/12/18						
		INVOICE no 18019813 dt 22/12/18						
		Supplied by Striker.						
		Store Page no						
		Cat no 5400-050-000						
		2A 198						
		SN 1812819713						
		HSN code 90189029						
		Preced: DHS 17-18 stampin dr Lushan.						
		Warranty - from 28/3/19 to 28/3/22						
		(Phone no 9447039814)						
		put in use		1	1 set			(Complaint)
								(Talcum for service by Cymix.)

[Signature]

[Signature]

SUPERINTENDENT
GOVT. GENERAL HOSPITAL
KOZHIKODE-32 BEACH



stryker

CORE™ Powered Instrument Driver

FCC ID: Q9R-5400

IC: 4919A-5400

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Note that the FCC regulations provide that changes or modifications not expressly approved by Stryker Instruments could void your authority to operate this equipment.

U.S. Patents: www.stryker.com/patents

100V - 50-60Hz 6.0A
230V - 50/60Hz 3.0A



REF 5400-050-000

SN 1812819713

120V - 60Hz 6.0A



Stryker European Operations B.V.
Henkerbergweg 110 | Amsterdam
1101 CM
Netherlands



Stryker Instruments
4100 E. Mishawaka
Kalamazoo, MI 49001 USA
(269) 323-7700 (800) 253-3210



CE 0197

5400-051-701 Rev-K

(01)0761 315301 1781(21)1812819713



Refer to
instruction
manual/
booklet

018201-00 Rev-B



CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225)

1112353



CYRIX
HEALTHCARE SUPPLY
SN: 1812819713

SUPERINTENDENT
GOVT. GENERAL HOSPITAL
KOLKATA

Chakraborty

