



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 227308

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : <u>DHC</u>	Call Registration Date : <u>10/06/2024</u>
Address : <u>DHC K S Puram</u>	Caller ID : <u>116125</u>
<u>KOLLAM</u>	Date of Visit : <u>11/06/24</u>
Ph : <u>6238314470</u>	Asset No. : <u>0241496</u>
	EQPT Name : <u>Biochemistry Analyzer</u>
	Manufacture : <u>Robonik</u> Model : <u>Drietest Touch</u>
	S. No. : <u>AT0970815RBK</u> Dept. : <u>Laboratory</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : No program seen in the display

Action Taken : checked the machine found the primary board is defective, Enquire spare with OEM.

Completed Date : 11/06/2024 Time : 11:40 am Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time

Customer Remark Completed Pending

Medical Officer in-Charge
P.H. Centre
Signature : [Signature]
Date : 11/06/2024
Contact Number : 9061199471



Customer Name : Jayalekha S
Signature : [Signature]
Date : 11/06/24
Contact Number : 6238314470
Designation : Lab. Technician go.I
Hospital Seal :

REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAM (BEMP)

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOLLAM
2	Name of Hospital	PHC K S PURAM
3	Name of Equipment with Make, Model and Serial Number	Equipment : BIOCHEMISTRY ANALYSER Make: ROBONIK Model: Prietest Touch SN : AT0970815RBK
4	Equipment ID & Barcode	Ticket id: 116125 / Barcode : 0241496
5	Date of purchase / Year of manufacture / Installation Date	12-10-2015
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	10-06-2024
9	Action taken	Regarding inspection of the equipment Primary Board defective. Enquired spare with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Rs . 64760/- NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report & EOL Letter attached
16	Reasons for recommending the equipment as BER	Checked and found Primary Board defective, EOL letter provided by OEM Equipment is installed on 12-10-2015 and aged up to 8 + years. As per tender clause 5.3.14.2, spare not available case so recommending to condemnation.
17	Name & Signature of CYRIX Authority	MRIDULA G <i>Mridula</i>

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Consultant (Biomedical) NHM:

EOL Received from Robonite is verified and recommended for Beyond economic repair.

Jahm
10/07/24

Signature of JC BM (NHM)

ABMO

NHM LAM

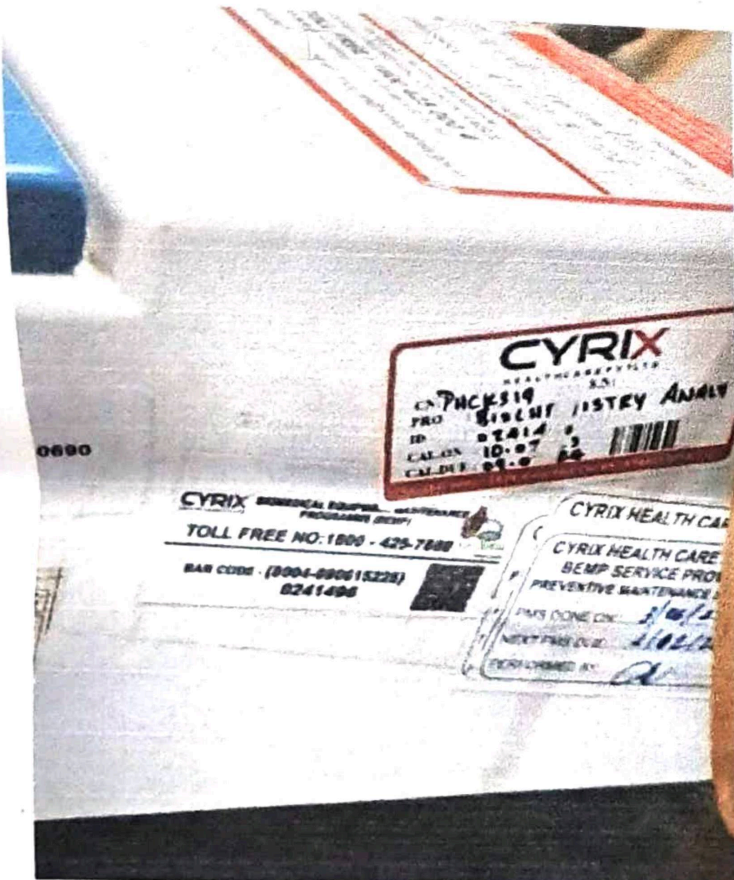
Medical Officer In-Charge
P.H. Centre
Kuleshkharpuram-69054



Date

Seal

Superintendent / Medical Officer (i/c)



Medical Officer in Charge
 Centre
 Kuleshwarapuram-69054



Biochemistry Analyser

63

SI:K/10.1

SI:K/10.1	Date: Details of the Equipment	Total	Remarks
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01

12/10/15

Biochemistry Analyser
ROBOALIK

01

(9)

Prietest Touch

Purchase order: 367/2015/108

Installed on 8.9.2018

warranty up to 8.9.2019

Rs. 64,760.00/-

Medical Officer In-Charge
P.H. Centre
Kulasekharapuram-69054



Date : 20.06.2024

Dear Valued Customer,

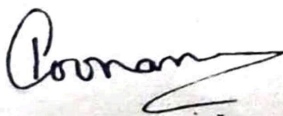
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having Serial No. **AT0970815RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having Serial No. **AT0970815RBK** as **End of Life (EOL) Notified.** (During from installation is 09 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Medical Officer in-Charge
P.H. Centre
Kulasekharapuram-69054

Authorised Signatory

