



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/098

CYRIX
HEALTHCARE PVT LTD

No. : 227748

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Service Report

Health Facility <u>UPHC Chexuvally</u>	Call Registration Date : <u>11/6/2024</u>
Address <u>Dist. Alappuzha</u>	Caller ID : <u>116436</u>
Ph : <u>9526069129</u>	Date of Visit : <u>12/6/2024</u>
	Asset No. : <u>0440270</u>
	EQPT Name : <u>Haematology Analyser</u>
	Manufacture <u>Prakan</u> Model : <u>PE-</u>
	S. No. <u>AG0051612024</u> Dept. <u>Laboratory</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Result variations, Diluent-Rinse Empty Error, Isolation Leaking

Action Taken : Checked the machine and found that CCU Board, BPC Chamber, 2 way valve, 3 way valve, Dilutions block and liquid position sensors are defective, Need to be replaced. These spares for further checking and working condition of the Equipment.

Completed Date : 12/6/2024 Time : 3:30 pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Sarith chandran</u>	<u>12/6/2024</u>	<u>1-30 pm</u>	<u>3:30 pm</u>
	"	"	"

Customer Remark Completed Pending

Service Engineer Name : <u>Sarith chandran</u>	Customer Name : <u>SREEJAK.</u>
Signature : <u>[Signature]</u>	Signature : <u>[Signature]</u>
Date : <u>12/6/2024</u>	Date : <u>12/6/2024</u>
Contact Number : <u>9875052698</u>	Contact Number : <u>9526069129</u>
	Designation : <u>Lab Incharge</u>
	Hospital Seal :



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/898

CYRIX

HEALTHCARE PVT LTD

No. : 230203

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>UPHC cheravally</u></p> <p>Address <u>Dist. Alappuzha</u></p> <p>Ph : <u>9526069129</u></p>	<p>Call Registration Date : <u>11/6/2024</u></p> <p>Caller ID : <u>116436</u></p> <p>Date of Visit : <u>12/6/2024</u></p> <p>Asset No. : <u>0440270</u></p> <p>EQPT Name : <u>Hematology Analyser</u></p> <p>Manufacture <u>Rapid</u> Model : <u>Praken P.E</u> Goso</p> <p>S. No. <u>AG0041612024</u> Dept. <u>Laboratory</u> 101</p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Result Variation, Diluent - Rinse Empty Error & Solution Leaking

Action Taken : checked the machine and found that CCU Board, RBC chamber, 2 way Valve, 3 way Valve, Dilution block and Liquid position sensors are defective. Enquired quotation with the OEM.

Completed Date : 22/7/2024 Time : 4:00 pm Spare Required

Spare Replaced Requested

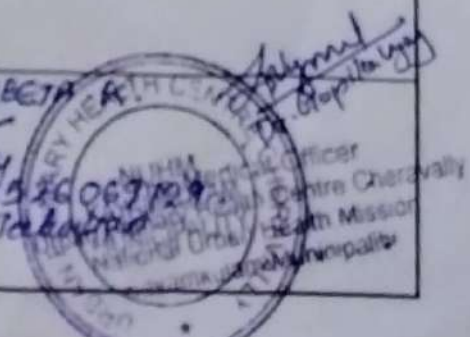
Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrlix Engineer	Date	Start Time	End Time
<u>Sarath chandran</u>	<u>22/7/2024</u>	<u>2:00 pm</u>	<u>4:00 pm</u>

Customer Remark Recommended for condemnation Completed Pending

Service Engineer Name : Sarath chandran
Signature : [Signature]
Date : 22/7/2024
Contact Number : 9075052678

Customer Name : SRBETA
Signature : [Signature]
Date : 22/07/24
Contact Number : 9526069129
Designation : Lab Technician
Hospital Seal : [Seal]

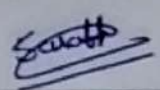


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	UPHC CHERAVALLY
3	Name of Equipment with Make, Model and Serial Number	HAEMATOLOGY ANALYZER MAKE :- RAPID MODEL :- PROKAN PE6000 SN :- A6006161200241EH
4	Equipment ID & Barcode	116436 & 0440270
5	Date of purchase / Year of manufacture /Installation Date	09/03/2017
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	11/06/2024
9	Action taken	Checked the machine and found that CCU Board, RBC Chamber, 2 way valve, 3 way valve, Dilution block and Liquid Position Sensors are defective. Enquired Quotation with the OEM.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Repair
12	Cost of spares (specify parts and cost)	Liquid Position Sensors (2 Nos:) = 4500 Dilution Block = 12000 3-way Valve = 18450 2-way Valve = 18450 RBC Chamber = 35250 CCU Board = 59500 TOTAL =174817/- (INCLUDING TAX)

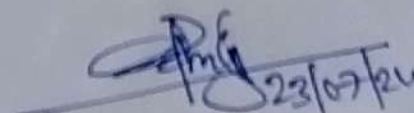
13	Asset Value	RS:- 225645/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	77%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and OEM quotation attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that CCU Board, RBC Chamber, 2 way valve, 3 way valve, Dilution block and Liquid Position Sensors are defective. The equipment was installed on 09/03/2017, aged up to 7+ years. Repairing cost of the equipment is 77%. Met both criteria as per the tender clause 5.3.14.1. So we are recommending the equipment as BER
17	Name & Signature of CYRIX Authority	SARATH CHANDRAN 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER

 23/07/24

SWATHISH THOMAS
Consultant (Biomedical Engineering)
NHM ALAPPUZHA (NHM)

Date 22/07/2024

Seal 


Signature of
Superintendent / Medical Officer
Urban Primary Health Centre Cheravally
National Urban Health Mission
Kayamkulam Municipality



Z. Jeyaraj
Dr. Jeyaraj Jeyaraj

The Medical Officer
 Urban Primary Health Centre
 National Urban Health Mission
 Kayamkulam Municipality



HAEMATOLOGY ANALYSER

13/01/17 Received from *[illegible]* *[illegible]* *[illegible]* *[illegible]* *[illegible]* *[illegible]*
 RAPID DIAGNOSTICS FOR HD *[illegible]* *[illegible]* *[illegible]* *[illegible]* *[illegible]*
 NO. KOPPL/1464/16-17 dated 08/01/2017

			10/1/17	
1	HAEMATOLOGY ANALYSER	1	1000000	214,900.00
2	WCS WITH BACK UP	1		
3	DILUENT SOL FOR PE 4	2	100000	1200
4	DILUENT IL FOR PE 6	3	1610000	11100
5	INTERNAL LYSE SOL	2	170000	12000
6	LYSE SOL FOR PE 6	1	100000	1100
7	RINSE SOL FOR PE 6	1	100000	1100
8	RINSE SOL FOR PE 6	1	100000	1100
9	LI CLEANER SOL FOR	1	100000	7000
10	PROBE CLEAN SOL FOR	1	100000	9000

Total amount 2,14,900.00
 GST tax 10,745.00

 2,25,645.00

13/1/17 Issued to Lab Technician

[Signature]

[Signature]

[Signature]
 Dr. *[illegible]*

The Municipal Officer
 Urban Primary Health Centre
 National Urban Health Mission
 Kayamkulam Municipality



Aspen Diagnostics Pvt. Ltd.

(Rapid Diagnostic Group Of Companies)



ISO 9001:2015
CERTIFIED COMPANY

Proforma Invoice No.: ADPL/S/RD/20240717/24-25

Date :17-07.2024

To,
Cyrix Healthcare Pvt. Ltd.
Ernakulam, First Floor, Petta Junction
30/641B, Poonithura, kerala

Ref. : By Mail.

Date :17-07-2024

UPHC CHERAVALLY
KL 24 25 100779

Sr. No	Description	Part No.	Price Each Ex- Work	Qty	Total (In Rs.)
	(Instrument Model: Hematology Analyzer) (Model : PE-6000) (S/No. A6006161200241EH)				
A	<u>Spares Procurement Details:</u>				
(I)	Liquied Position sensor	PE00-023	2,250.00	2	4,500.00
(II)	Dilution Block	PE00-022	12,000.00	1	12,000.00
(III)	3-Way Valve	PE00-006	18,450.00	1	18,450.00
(IV)	2-Way Valve	PE00-005	18,450.00	1	18,450.00
(V)	RBC Chamber	PE60-002	35,250.00	1	35,250.00
(VI)	CCU Board	PE60-010	59,500.00	1	59,500.00
Total					1,48,150.00
(+) GST @ 18%					26,667.00
Total:One Lakh Seventy Four Thousand Eight Hundred Seventeen Only.					1,74,817.00

Terms & Conditions : { Validity: 90 Days } { Delivery : 3-4 Weeks } { Payment Terms : 100% Advance }

Bank Account Details :- 

Name of the Firm : Aspen Diagnostic Pvt. Ltd.

Bank Name : ICICI Bank Limited

Account No. : 016005003239

Account Type : Current Account

MICR Code : 110229029

IFSC Code : ICIC0000160

Aspen Diagnostics Pvt. Ltd.


Rajaram Krishnamurthy
National Service Manager

